

INSDH

INS. CASE OWNER:

DOROTHY

CC 3 /AIG1900

1477, Jhbhg

LKK:

IDAC:

Surveyor:

HJ

DOI:

ASSIGNMENT

21/1/19

Date / Time:

21/1/19

Registered in Merimen:

21/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDH 38770

Name of Insured:

HONG HUI LOH

Insured Tel No.:

HP: 9777 7877

Excess Sec II :\$5

D.O.A.:

15/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

8154 4574154

Policy No.:

AD05442

Make / Model:

MITSUBISHI

Place of Accident:

NE WIND LK LNS

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SMB 99B

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMB

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

25/1/19
- FINISHED

SDH 38770 - 1

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

5/1/19 - VIC

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/OIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

09/10/19

- SEND ACCEPTANCE EMAIL TO TP.
- ALL BOCS IN ORDER.
- TO CLOSE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L6 \$5 2,150.00 (2 days) Reduction: 42 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

100 (Assessed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5 2,150.00

COI EXTING ROUNDABOUT

Loss of Rental (LOR):

\$5 - (days)

Loss of Use (LOU):

\$5 500.00 (25 x 2 days)

Loss of Income (LOI):

\$5 - (S x days)

LOR only ☐LOU only ☐LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GLA/TA Search

\$5 7.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4350.00

Total:

\$5 2,707.00

Global Sum \$5: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5 2,707.00

Name 1:

SHUT BUSSES LTD

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

-

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

-



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG19001433/Jhb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-01-2019



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDH 3833D	Veh. Inspected	SMB 99B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/01/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	15/01/2019	Inspection Date	21/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 68662623
Accident Reporting Number : 66662672



Date Generated : 22/01/2019

User ID : GohKK2

Section A - Accident Details

Registration Number	SMB998
Case Reference Number	BUS/01/19/5031
Registration Date	29/7/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Koh Chan Leong
Type of Accident	Side Swipe
Accident Date and Time	15/1/2019 1:45 PM
Accident Reported Date and Time	15/1/2019 4:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special instruction to ARC, if any	Damages on right front portion TP: SCH3833G - AIG ASIA
Prepared Date and Time	21/1/2019 1:45 PM
Chassis Number	WES63442021000229
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,325.00	\$0.00
Total Spray Cost	\$445.00	\$0.00
Total Spare Part Cost	\$1,947.98	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$3,718.98	\$0.00
Lump Sum Total	\$3,700.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	Kok Khooon Goh	Hwee Jie
ARC / Surveyor Sign Off Date	21/01/2019 5:23 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757708
FAX Number : 63665592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 22/01/2019

User ID : GohKKZ

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$1,325.00 795	
Total Labour	\$1,325.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$446.00 324	
Total Spray Painting & Panel Beating	\$446.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6009353	GLASS		WINDSCREEN, FRT R/H, FOR MB OC500 BUS	1.00	\$931.50	10.00	\$838.35	Replace /	CRA
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace /	NEC
4006314	CONSUMABLE	SikaFlex-205	ADHESIVE DIRECT GLAZING	4.00	\$37.00	0.00	\$148.00	Replace /	NEC
4006313	CONSUMABLE	SikaB Prime-205 G+P	PRIMER (SIKA 205 G+P)	1.00	\$80.00	0.00	\$80.00	Replace /	NEC
6009701	VE		LAMP BLINKER FRONT, RIGHT, FOR MB OC500 LE	1.00	\$155.30	10.00	\$139.77	Replace /	CRA
6009508	VE		HEADLAMP FOR MERCEDES OC500 LE, RIGHT	1.00	\$1,276.50	10.00	\$1,148.85	Replace X	NH
6009362	BODY RH		COVER, HEADLAMP RH, FIBREGLASS MB OC500	1.00	\$621.00	100.00	\$0.00	Repair X	UN
Total					\$3,181.30		\$2,434.97		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwa Jie - Lkk
21/1/19

L/s 3days

Photo After paint



SMRT Accident Vehicle Repair Estimates

Vic

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757708
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 29/01/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	5MB998
Case Reference Number	BUS01/19/5031
Registration Date	29/7/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Koh Chan Leong
Type of Accident	Side Swipe
Accident Date and Time	15/1/2019 1:45 PM
Accident Reported Date and Time	15/1/2019 4:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24089780
Special instruction to ARC, if any	Damages on right front portion TP: SCH3833D - AIG ASIA
Prepared Date and Time	21/1/2019 1:45 PM
Chassis Number	WDB63443021000229
Mileage	
Work Shop	
Repair Completion Date and Time	

Finalized - Hwee Jie

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,329.00	\$789.00
Total Spray Cost	\$448.00	\$324.00
Total Spare Part Cost	\$1,947.98	\$1,028.90
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$3,718.98	\$2,147.90
Lump Sum Total	\$3,700.00	\$2,150.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Kok Khiam Goh	Hwee Jie
ARC / Surveyor Sign Off Date	21/01/2019 5:23 PM	22/01/2019 1:21 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757105
FAX Number : 6385592
Estimator Telephone Number : 68962623
Accident Reporting Number : 68962672

Date Generated : 26/01/2019

User ID : CatharinaLae

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS		\$1,325.00				\$795.00 ✓			
Total Labour		\$1,325.00				\$795.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$448.00				\$324.00 ✓			
Total Spray Painting & Panel Beating		\$448.00				\$324.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00 ✓	Replace	Replace
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00 ✓	Replace	Replace
6009701	VE		LAMP BLINKER FRONT, RIGHT FOR MB OC500 LE	1.00	\$155.30	10.00	\$139.77 ✓	Replace	Replace
6009362	BODY RH		COVER HEADLAMP RH, FIBREGLASS MB OC500	1.00	\$621.00	100.00	\$0.00	Repair	Repair
4006314	CONSUMABLE	Sikaflex-285	ADHESIVE DIRECT GLAZING	4.00	\$37.00	0.00	\$148.00 ✓	Replace	Replace
6009508	VE		HEADLAMP FOR MERCEDES OC500 L.E. RIGHT	0.00	\$1,236.80	0.00	\$0.00 ✗	Replace	Not Given
6009353	GLASS		WINDSCREEN FRT R/H, FOR MB OC500 BUS	1.00	\$931.50	10.00	\$838.35 ✓	Replace	Replace
Total					\$3,181.30		\$1,286.12		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r}
 \$1286.12 \\
 - \quad 20\% \\
 \hline
 \$1028.9 \\
 + \quad \$795 \\
 + \quad \$324 \\
 \hline
 \$2147.9
 \end{array}$$

L/S Total - \$2150 / 2 days

Vic (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Thursday, 14 February, 2019 1:49 PM
To: CS A Team; Admin A
Subject: LOD - ACCIDENT INVOLVING SMB99B AND SDH3833D ON 15/01/2019 ALONG
NEWTON CIRCUS ROUNDABOUT
Attachments: img-213133325-0001.pdf; SMB99B.PDF

Our Ref: BUS/01/19/5031/EB

Dear Sir / Madam,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle Reg. No.: SMB99B.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$2,150.00
Loss of Use	\$550.00 (2 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$2,707.00

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to SMRT BUSES LTD.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 JANUARY 2019

**CHONG CHIN LEOU
BLOCK 403 JURONG WEST STREET 42
#09-547
SINGAPORE 640403**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC3/AIG19001433/Jhb3
YOUR REF : SDH 3833D
ACCIDENT INVOLVING SDH 3833D AND SMB 99B ALONG NEWTON CIRCUS ON
15.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMB 99B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

chrischong@crs.com.sg
(email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 31 January, 2019 1:30 PM
To: chrischong@crs.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SDH 3833D_ACCIDENT INVOLVING SDH 3833D AND SMB 998 ALONG NEWTON CIRCUS ON 15.01.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 JANUARY 2019

CHONG CHIN LEOU
BLOCK 403 JURONG WEST STREET 42
#09-547
SINGAPORE 640403

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19001433/Jhb3
YOUR REF : SDH 3833D
ACCIDENT INVOLVING SDH 3833D AND SMB 998 ALONG NEWTON CIRCUS ON 15.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMB 998 against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 99B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 99B** that was damaged pursuant to the accident which occurred on **15/01/2019** (date) along **NEWTON CIRCUS** (location) involving vehicle no/s **SDH 3833D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of 10 (month) 2019 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,150.00** (Repair Cost), **S\$550.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 99B** that was damaged pursuant to the accident which occurred on **15/01/2019** (date) along **NEWTON CIRCUS** (location) involving vehicle no/s **SDH 3833D**. This is pursuant to the inspection conducted on **21/01/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 99B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 99B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of 10 (month) **2019** (year)


 Signed by appointed surveyor


 Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190100600
Date : 31.01.2019
Vehicle No. : SMB99B
Your Ref No. : BUS/01/19/5031
Our Ref No. : 24099780
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,150.00
GRAND TOTAL					\$ 2,150.00

Remark :

Make/Model : MBOC500
Accident Date : 15.01.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	21 Jan 2019 / 10:18:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SDH3833D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190121101841091509
Search Date / Time:	15 Jan 2019 13:45:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING





Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2019 Edit Reg		21 Jan 2019 00:00 Edit Adj Rpt	S\$2,150.00 Edit Estimates	S\$2,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHONG CHIN LEOW , ID: S6802097B								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB99B	Date of Loss:	15/01/2019 13:00 - :59 [6 Months and 379 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8154285791SG	Policy/Cover Note No.:	1700054482 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDH3833D	Policy No. (Claimant):	DI1027592MFBP						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 31/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB998 (8154285791SG)
 [SDH3833D]
 TP
 SMRT BUSES LTD
 Jan 15 2019 1:00PM
 [CHONG CHIN LEOU]
 SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page 1	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	24/01/19 10:42	Video - Accident <small>From: SC - Reg. No: SDH3833D, Claimant: CHONG CHIN LEOU</small>							Load MP4		
2	24/01/19 10:42	Video - Accident <small>From: SC - Reg. No: SDH3833D, Claimant: CHONG CHIN LEOU</small>							Load MP4		
Letters/Correspondences										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page 1	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	23/01/19 13:12	Accident Statement <small>From: SC - Reg. No: SDH3833D, Claimant: CHONG CHIN LEOU</small>							Load HTM		
Photos/Images										3 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	23/01/19 11:57	General View							Load JPG		
2	23/01/19 11:57	General View							Load JPG		
3	23/01/19 11:57	General View							Load JPG		
4	23/01/19 11:57	General View							Load JPG		
5	23/01/19 11:57	General View							Load JPG		
6	23/01/19 11:57	General View							Load JPG		
7	23/01/19 11:57	General View							Load JPG		
8	23/01/19 11:57	General View							Load JPG		
9	23/01/19 11:57	General View							Load JPG		
10	23/01/19 11:57	General View							Load JPG		
11	23/01/19 11:57	General View							Load JPG		
12	23/01/19 11:57	General View							Load JPG		
13	23/01/19 11:57	General View							Load JPG		
14	23/01/19 11:57	General View							Load JPG		
15	23/01/19 11:57	General View							Load JPG		
16	30/01/19 17:01	Photo After Spray							Load JPG		
17	30/01/19 17:01	Photo After Spray							Load JPG		
18	30/01/19 17:01	Photo After Spray							Load JPG		
19	30/01/19 17:01	Photo After Spray							Load JPG		
20	30/01/19 17:01	Photo After Spray							Load JPG		
21	30/01/19 17:01	Photo After Spray							Load JPG		
22	30/01/19 17:01	Photo After Spray							Load JPG		
23	30/01/19 17:01	Photo After Spray							Load JPG		
24	30/01/19 17:01	Photo After Spray							Load JPG		
Documentation										1 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	22/01/19 17:33	TP ESTIMATE- MARKED							Load PDF		
2	22/01/19 17:33	TP GIA REPORT							Load PDF		
3	31/01/19 13:33	EMAIL TO OI							Load PDF		
4	31/01/19 13:33	LETTER TO OI							Load PDF		
5	16/10/19 09:02	WORKSHOP INVOICE							Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
6	16/10/19 09:02	AUTHORISATION TO ACT FORM	 Load PDF	
7	16/10/19 09:02	Release Voucher	 Load PDF	
8	16/10/19 09:02	LTA SEARCH	 Load PDF	
9	16/10/19 09:02	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDH3833D (Insd veh)	Model:	MERCEDES-BENZ
	SMB99B (TP veh)		OC500LE1830H 12.0 D (A)
Date of Accident:	15/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,063.30
Final Repair Cost	:	\$	2,150.00
Loss of Use	:	\$	550.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,707.00

2.00 days at \$275.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,707.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Oct
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001433/JHB3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700054482
 Claimant SMB99B Insured Vehicle No : SDH3833D
 Vehicle No : Date of Loss: 15/01/2019 Nature of Claim: TP Claim No: 8154285791SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB99B
 Make & Model: MERCEDES-BENZ OC500LE1830H, 12.0 D (A) Engine No: 45796600172115
 Reg. Date: 29/07/2019 (Man. Year: 2019) Chassis No: WEB63442021000229
 Colour: Multi-colour Odometer: 722131 km
 Engine Capacity: 11967 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5
 Front Left Side: Firenza 7 mm Rear Left Side: Firenza 7 mm
 Front Right Side: Firenza 7 mm Rear Right Side: Firenza 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,292.30	1,286.12	2,006.18	60.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,771.00	1,119.00	652.00	36.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,063.30	2,405.12	2,658.18	52.50
Approved Total (Overridden) (S\$)		2,150.00		
Nett Amount (S\$)	5,063.30	2,150.00	2,913.30	57.54
+ Loss of Use (2.0 x S\$275.00/day) (S\$)		550.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,707.00		

INSPECTION

Date of Assignment: 21/01/2019
 Date Inspected: 21/01/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*WINDSCREEN ,FRT:R/H,FOR MB OC500 BUS	Cracked	931.50 F	*931.50 FL
2	1	*LAMP ,BLINKER :FRONT,RIGHT ,FOR MB OC500 LE	Cracked	155.30 F	*155.30 FL
3	1	*HEADLAMP FOR MERCEDES OC500 LE,RIGHT	Not Necessary	1,276.50 F	*- FL
4	1	*COVER ,HEADLAMP :RH,FIBREGLASS,MB OC500	Not Necessary	621.00 F	*- FL
5	1	*ACTIVATOR	Necessary	80.00 FS	*80.00 FS
6	4	*ADHESIVE:DIRECT GLAZING	Necessary	148.00 FS	*148.00 FS
7	1	*PRIMER (SIKA 206 G+P)	Necessary	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,292.30	1,394.80
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	108.68
Total Parts (\$\$)	3,292.30	1,286.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	446.00	324.00
Gross Labour Cost (S\$)			1,771.00	1,119.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >