

15/01/20

INS. CASE OWNER:

Sherin

CCV / III1900

14/6

B 53

LKK:
IDAC:

Surveyor:

Mr Lim.

DOI:

ASSIGNMENT

22/1/19

Date / Time:

21/1/19

Registered in Merimen:

22/1/19

Pre-assign / CCU / FTE

SHC 37812



Insured Vehicle No.:

Claim No.:

Name of Insured:

LTPC

Policy No.:

M10M0015

Insured Tel No.:

HP:

Make / Model:

M440001

Excess Sec II :S5

D.O.A.:

18/1/19

Place of Accident:

1. JUNE OF COMMONWEALTH
2. COMMONWEALTH

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

THION PLUMBY SIMON

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SLL 82190



INSRS:

WSP:

Tel:

Liability:

RMKS:

N-51



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

25/1/19
PK

SHC 37812 - X

SHC 37812 - X

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

video footage in merimen, show TP
enclosed to OI lane
pending finalize LOR and reject TP claim- 25/1/19 - Rejection email send TP.
- 16/1/19 - Pending Mr. Lim's shop & sign.
- 3/2 - The pass me to close.Closed Case
Cecilia
17-12-19

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4201-

4

days Reduction:

4219.68

45

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

x

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
4/2/2020RUCR
4/2/19

ASSIGNMENT

From: Date 22/1/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLL 8219D

at Workshop no: N51

of 2 Kaki Bukit Ave 2, 01-17 Archib

Insured

Policy No

Claims No

Sum Insured

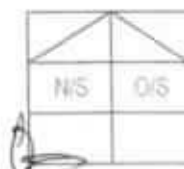
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLL 8219D Yr Regn: 10/3/2017

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HONDA VEZEL HYBRID CC 1496

Colour: SILVER A/C Insured / Std / NI / NA

Sp Reading 150954 T/Radio: Insured / Std / NI / NA

Eng/Hkr: LEB5928526

C/Ho: RU31228514

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 215/60/16

R: 215/60/16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or W60TLAKE

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 18/1/19 D.O.I: 22/1/19

Survey held at N51

Des. of Damages: Fnt ☒ Rear ☒ O/S ☒ UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

45 \$4200/- (Red. \$3179.68 / 43.1)

MV 75,000/-

PV 41,285/-

NV 33,715/-

TOTAL NV 24/1/19

Cdr/Time: Fair Pass to?

☐

Preli. Report

Days Of Repair:

I

☐

Final Report

Resurvey No. of Trip:

Survey Fee

Cdr/Time: File Return to?

Transportation

II

Add Fee: ☐ Site Insp IS

Y. P. P. S

☐ Interview IS

I. Items

☐ Tech Insp IS

I. Items

☐ Workshop IS

I. Items

Report Format:

Lump Sum / I.B.I: IS

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III19001426/Bfb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 22-01-2019



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 3781Z	Veh. Inspected	SLL 8219D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/01/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/01/2019	Inspection Date
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
 18 SIN MING LANE #01-08 MIDVIEW CITY
 SINGAPORE 573960

Contact : 66550005 98411520

ESTIMATE

Repair Code : CLM15024

Date in : 22/01/2019

Vehicle Num. : SLL8219D

Model : HONDA VEZEL HYBRID 1.5X AUTO

Chassis/Eng# : RU31228514/LEB5928526

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
REAR AXLE	1	1650.00	1,650.00 NN
REAR BUMPER	1	762.70	✓ 762.70 CUT
REAR BUMPER REFLECTOR L/R	2	141.10	✓ 282.20 BR
REAR BUMPER SIDE LH	1	195.00	✓ 195.00 CUT
REAR BUMPER SIDE RETAINER L/R	2	23.00	✓ 46.00 NEC
REAR LH ABS SENSOR	1	180.00	180.00 NN
REAR LH DOOR TRANSPARENT STICKER	1	35.00	✓ 35.00 NEC
REAR LH FENDER ARCH GARNISH	1	212.20	187.00 212.20 CUT
REAR LH FENDER INNER SHIELD	1	147.50	134.80 147.50 BR
REAR LH SHOCK ABSORBER	1	385.00	385.00 NN
REAR LH SPORT RIM	1	813.00	✓ 813.00 CUT
REAR LH WHEEL BEARING WITH HUB	1	263.50	245.00 263.50 JN
ROCKER GARNISH LH	1	377.50	✓ 377.50 BR
Subtotal before discount			5,349.60
Percentage discount 20%			1,069.92
Sub-total 1			4,279.68
REAR BUMPER CLIPS - SET	1	80.00	30.00 80.00 NEV
REAR LH 215/60/16 TYRE	1	250.00	250.00 NN

*** This is a computer-generated document which requires no signature.***

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

Contact : 66550005 98411520

ESTIMATE

Repair Code : CLM15024

Date in : 22/01/2019

Vehicle Num. : SLL8219D

Model : HONDA VEZEL HYBRID 1.5X AUTO

Chassis/Eng# : RU31228514/LEB5928526

REAR LH DOOR COMPANY 3D STICKER	1	680.00	680.00	NE
REAR LH FENDER ARCH GARNISH CLIPS - SET	1	30.00	30.00	
REAR LH FENDER INNER SHIELD CLIPS - SET	1	40.00	40.00	
ROCKER GARNISH LH CLIPS - SET	1	50.00	50.00	
Subtotal before discount			1,130.00	
Percentage discount 0%			0.00	
Sub-total 2			1,130.00	
Parts-total			5,409.68	

LABOUR

To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.	50.00	100.00
To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knuckle arm, wheel bearing, bearing hub and etc.	200.00	400.00
To road test driving, check and resetting wheel alignments system.	60.00	150.00
To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	300.00	700.00
To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.	300.00	500.00
To apply anti-rust chemical on repaired and replaced panel.	N/A	120.00
Labour Total		1,970.00
Parts & Labour Total		7,379.68

*** This is a computer-generated document which requires no signature.***

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

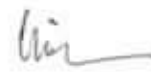
Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	7200G
Vehicle Details	
Vehicle No.:	SLL8219D
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	LEB5928526
Chassis No.:	RU31228514
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$24,024.00
Original Registration Date:	10 Mar 2017
First Registration Date:	10 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Mar 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	09 Mar 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,229.00
COE Rebate Amount:	\$37,535.00
Total Rebate Amount:	\$41,285.00

The information contained herein is correct as at 24 Jan 2019

OK

Dep 9140/yr

MV 75,000/2
PV 41,285/2
NV 33,715/2


24/1/19



Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

New 5 Years Coe Renewal Toyota Estima 2.4A



2.80% P.A. Lowest Interest Rate
Car Financing \$5500
Downpayment Starting From
\$1000
GV Credit Pte Ltd. [View Ad](#)

• Free VICOM evaluation
• Free grooming and 8 months maintenance
• In-house workshop ensures quality service
• Member of SVTA and hire purchase association
• 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

Browse by Category

Sort by Date Posted

100 results/page

58 vehicles

Honda Vezel

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Honda Vezel	Any	Any	2017	Any	Any	Any	All
	Honda Vezel 1.5A X	\$70,800	\$8,110 /yr	02-Feb-2017	1,496 cc	-	SUV	Available
5 Pass, EP Or LTV Pass Welcome To Loan! In House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Viewing And Test Drive Availab...								
88 Motor Trading								
Posted: 23-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Honda Vezel 1.5A X Honda Sensing	\$67,800	\$7,600 /yr	20-Mar-2017	1,496 cc	16,000 km	SUV	Available
1 Owner! Honda Sensing Model! Just Arrived! Cheapest In The Market! Super Well Taken Care! Rare Unit! Leather Smell Still Have! Touch Screen Unit! Original Condition By Owner! Original Mileage! In Dar...								
Posted: 23-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Honda Vezel 1.5A X	\$72,800	\$8,180 /yr	02-Feb-2017	1,496 cc	-	SUV	Available
Balloon Scheme Available! We Are sgCarMart Premium Dealer! Buy With No Worries! No Hidden Costs! Car In Original Condition! Low Mileage! Accident Free! In House Loan Or Bank Loan Available! No Need GU...								
88 Motor Trading								
Posted: 23-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Honda Vezel 1.5A X	\$71,500	\$8,290 /yr	25-Jan-2017	1,496 cc	-	SUV	Available
Elegant Silver SUV, One Owner Only, Low Maintenance Cost, Comes With Warranty, Very Well Maintained, Flexible In-House Loan Packages Available.								
Prime Motor & Leasing								
Posted: 22-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Replace To Improve Fuel Efficiency							
Honda Vezel Genuine Original Air Filter, Enable your engine to breathe better and prevent high fuel consumption.								
More info about this product								
	Honda Vezel 1.5A X	\$79,800	\$9,150 /yr	03-Feb-2017	1,496 cc	-	SUV	Available
6 Months Engine And Gearbox Warranty! Free Pioneer DVD Or Leather Seats Or Front And Rear Recording Camera! 100% Approval! Full/Part Time Grab Driver Welcome To Loan! Whatsapp/SMS (24 Hours) For More ...								
88 Motor Trading								
Posted: 21-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Honda Vezel Hybrid 1.5A X	\$76,800	\$9,140 /yr	10-Mar-2017	1,496 cc	4,900 km	SUV	Available
Fuel Type: Petrol-Electric								
3 Years On 100000Km Warranty. High Trade In.								
Prime Motor & Leasing								
Posted: 21-Jan-2019 Tags: 2017 Honda Vezel, 2017 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda								
	Honda Vezel 1.5A X Honda Sensing	\$70,800	\$8,010 /yr	02-Feb-2017	1,496 cc	24,180 km	SUV	Available
allment, Insurance Can Pay By GIRO Or Credit Card By 12 Installment At 0% Interest. No Gimmicks! Viewing Available At Textile Centre.								
ring.sg								



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III19001426/Bfb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 22-01-2019	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3781Z		Veh. Inspected	SLL 8219D
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	22/01/2019
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/01/2019		Inspection Date	
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 21 January, 2019 4:27 PM
To: Chin Hui Xin; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Zuhaidah Samsuri
Subject: RE: SLL8219D & SHC3781Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
Attachments: 21012019122835-0001.pdf; 8219.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL8219D and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

21/01/2019 @ 4:36pm
Hui Xin kh not in

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chin Hui Xin [mailto:huixin@n51.com.sg]
Sent: 21 January, 2019 3:54 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: SLL8219D & SHC3781Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor company Lkk Auto Consultants Pte Ltd.

Please see attached.

Regards,
Melody Chin
N-51 Automotive Pte Ltd

Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Mon, Jan 21, 2019 at 1:34 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: 21 January, 2019 12:37 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SLL8219D & SHC3781Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SLL8219D (MCT19010536)**
[SHC3781Z]

TP

GRAB RENTALS PTE LTD

Jan 18 2019 8:00PM

[COMFORT TRANSPORTATION]

N-51 Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/02/2019 09:34 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLL8219D - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Jan 2019 14:50	Clim Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] Lau Shu Pei
2	22 Jan 2019 14:50	Clim Created	Reg No: SLL8219D. Acct Date: 2019/01/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: N-51 Automotive Pte Ltd (HQ)	[A] Lau Shu Pei
3	22 Jan 2019 14:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	22 Jan 2019 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/31	[A] Lau Shu Pei
5	22 Jan 2019 14:50	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	22 Jan 2019 14:51	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	22 Jan 2019 14:51	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	25 Jan 2019 10:17	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION.	[A] Lau Shu Pei
9	25 Jan 2019 10:17	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION.	[A] Lau Shu Pei
10	25 Jan 2019 14:15	Adj Adjuster Assigned	ADRIAN LING -> Lim Teow Guan	[A] Lau Shu Pei
11	15 Feb 2019 08:46	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Kindly assist upload OI video footage in Merimen for Liability assessment (if you have). thank you	[A] Chong Poh Kin
12	15 Feb 2019 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/31. Mandate Remarks: Video footage uploaded.	[I] Zuhaidah Bte Samsuri
13	15 Feb 2019 11:29	Adj Mandate Set	Maintained:Video footage uploaded.	[I] Zuhaidah Bte Samsuri
14	18 Feb 2019 15:59	Video Downloaded	Downloaded Video - Accident(OID)	[A] Chong Poh Kin
15	18 Feb 2019 16:51	Adj Mandate Request	Cur,Req:0.00:PODS Liability:100% against TP. Remarks: TP encroached OI lane when moving off from the said road as per OI video footage, hereby seek your approval to reject TP claim.	[A] Chong Poh Kin
16	19 Feb 2019 09:33	Video Downloaded	Downloaded Video - Accident(OID)	[I] Zuhaidah Bte Samsuri
17	19 Feb 2019 09:34	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/31. Mandate Remarks: Please proceed to reject TP claim.	[I] Zuhaidah Bte Samsuri
18	19 Feb 2019 09:34	Adj Mandate Set	Approved:0.00:Please proceed to reject TP claim.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2057702	15/02/2019 11:28	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLL8219D	Zuhaidah Bte Samsuri	xx.xx

Print Received Message

This mail is associated with :

***SLL8219D (MCT19010536)**
[SHC3781Z]

TP

GRAB RENTALS PTE LTD

Jan 18 2019 8:00PM

[COMFORT TRANSPORTATION]

N-51 Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/02/2019 09:34 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLL8219D - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 23 August 2019 9:46 AM
To: SABRINA@N51.COM.SG
Subject: YOUR REF: SLL 8219D (OUR REF: CC4/III19001426/Bgb3) *** ACCIDENT INVOLVING SHC 3781Z & SLL 8219D ON 18/01/2019 ***
Attachments: Video - Accident(01D) (1).MP4; OI GIA REPORT.pdf

Your Ref: **SLL 8219D** Without Prejudice
Our Ref: CC4/III19001426/Bgb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 3781Z & SLL 8219D ON 18/01/2019

We refer to the above matter.

Attached is a copy of our insured car video footage and accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Base on the Video Footage, it can be seen that your client has encroached into Our Insured's lane.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jan 2019 Edit Reg		21 Jan 2019 00:00 Edit Adj Rpt	S\$4,200.00 Edit Estimates	S\$4,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLL8219D	Date of Loss:	18/01/2019 20:00 - :59 [22 Months and 8 Days From LTA Reg. Date (Man Yr)]						
Claim Type:	TP / MCT19010536	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC3781Z	Policy No. (Claimant):	A29069766MKF						
		Excess:							
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 31/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (19/02/2019): Alert - Adj Mandate Approved (S\$0.00) - SLL8219D - Claim Handler: Zuhaidah Bte S... - III_SG (15/02/2019): Alert - Adj Mandate Maintained - SLL8219D - Claim Handler: Zuhaidah Bte Samsuri									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL8219D (MCT19010536)
 [SHC3781Z]
 TP
 GRAB RENTALS PTE LTD
 Jan 18 2019 8:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 N-51 Automotive Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		☒	
No	Finalized On	India International Insurance Pte Ltd (HQ)				Thumbnail		Print	
1	15/02/19 11:28	Video - Accident(OID)				 Load MP4			
Photos/Images						3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	15/02/19 08:44	General View				 Load JPG		☒	
2	15/02/19 08:44	General View				 Load JPG		☒	
3	15/02/19 08:44	General View				 Load JPG		☒	
4	15/02/19 08:44	General View				 Load JPG		☒	
5	15/02/19 08:44	General View				 Load JPG		☒	
6	15/02/19 08:44	General View				 Load JPG		☒	
7	15/02/19 08:44	General View				 Load JPG		☒	
8	15/02/19 08:44	General View				 Load JPG		☒	
9	15/02/19 08:44	General View				 Load JPG		☒	
10	15/02/19 08:44	General View				 Load JPG		☒	
11	15/02/19 08:44	General View				 Load JPG		☒	
12	15/02/19 08:44	General View				 Load JPG		☒	
13	15/02/19 08:44	General View				 Load JPG		☒	
14	15/02/19 08:44	General View				 Load JPG		☒	
15	15/02/19 08:44	General View				 Load JPG		☒	
16	15/02/19 08:44	General View				 Load JPG		☒	
17	15/02/19 08:44	General View				 Load JPG		☒	
18	15/02/19 08:44	General View				 Load JPG		☒	
19	15/02/19 08:44	General View				 Load JPG		☒	
20	15/02/19 08:44	General View				 Load JPG		☒	
21	15/02/19 08:44	General View				 Load JPG		☒	
22	15/02/19 08:44	General View				 Load JPG		☒	
23	15/02/19 08:44	General View				 Load JPG		☒	
24	15/02/19 08:44	General View				 Load JPG		☒	
25	15/02/19 08:44	General View				 Load JPG		☒	
26	15/02/19 08:44	General View				 Load JPG		☒	
27	15/02/19 08:44	General View				 Load JPG		☒	
28	15/02/19 08:44	General View				 Load JPG		☒	
29	15/02/19 08:44	General View				 Load JPG		☒	
30	15/02/19 08:44	General View				 Load JPG		☒	
31	15/02/19 08:44	General View				 Load JPG		☒	
32	15/02/19 08:44	General View				 Load JPG		☒	
33	15/02/19 08:44	General View				 Load JPG		☒	
34	15/02/19 08:44	General View				 Load JPG		☒	
35	15/02/19 08:44	General View				 Load JPG		☒	
36	15/02/19 08:44	General View				 Load JPG		☒	
37	15/02/19 08:44	General View				 Load JPG		☒	
38	15/02/19 08:44	General View				 Load JPG		☒	
39	15/02/19 08:44	General View				 Load JPG		☒	
40	15/02/19 08:44	General View				 Load JPG		☒	

Video			1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				☒
41	15/02/19 08:44	General View	 Load JPG	☒
42	15/02/19 08:44	General View	 Load JPG	☒
43	15/02/19 08:44	General View	 Load JPG	☒
44	15/02/19 08:44	General View	 Load JPG	☒
45	15/02/19 08:44	Chassis Number	 Load JPG	☒
46	15/02/19 08:44	Odometer Reading	 Load JPG	☒
47	15/02/19 08:44	Odometer Reading	 Load JPG	☒
48	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
49	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
50	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
51	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
52	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
53	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
54	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
55	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
56	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
57	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
58	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
59	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
60	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
61	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
62	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
63	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
64	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
65	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
66	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
67	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
68	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
69	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
70	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
71	15/02/19 09:49	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 14:51	EMAIL FROM III DD 21012019	 Load PDF	
2	22/01/19 14:51	NOTICE & GIA REPORT	 Load PDF	
3	25/01/19 17:04	TP ESTIMATE- MARKED	 Load PDF	
4	16/12/19 17:27	REJECTION EMAIL TO TP	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	23/01/19 09:05	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19001426/BGS3Q2

Date: 06/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SLL8219D Insured Vehicle No: SHC3781Z
 Vehicle No : SLL8219D
 Date of Loss: 18/01/2019 Nature of Claim: TP Claim No: MCT19010538

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL8219D
 Make & Model: HONDA VEZEL, 1.5 HYBRID X (A) Engine No: LEB5928526
 Reg. Date: 10/03/2017 (Man. Year: 2016) Chassis No: RU31228514
 Colour: Silver Odometer: 150954 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,409.68	3,292.56	2,117.12	39.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,970.00	910.00	1,060.00	53.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,379.68	4,202.56	3,177.12	43.05
Approved Total (Overridden) (S\$)		4,200.00		
(S\$)	7,379.68	4,200.00	3,179.68	43.09
+ GST 7.00/7.00% (S\$)	516.58	294.00	222.58	43.09
Nett Amount (S\$)	7,896.26	4,494.00	3,402.26	43.09
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 21/01/2019
 Date Inspected: 22/01/2019 Inspected At: N-51 Automotive Pte Ltd (HQ)
 BLK 2 KAKI BUKIT, #01-17/18 KAKI
 BUKIT AUTOHUB
 Singapore 417921
 Estimated Period of Repair: 4.0 days

Adjuster: Lim Teow Guan

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Feb 2020)
Parts:	M1-SUV	HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL8219D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR AXLE	Not Necessary	1,650.00 FL	*- FL
2	1		*REAR BUMPER	Cut	762.70 FL	*762.70 FL
3	2		*REAR BUMPER REFLECTOR L/R	Broken	282.20 FL	*282.20 FL
4	1		*REAR BUMPER SIDE LH	Cut	195.00 FL	*195.00 FL
5	2		*REAR BUMPER SIDE RETAINER L/R	Necessary	46.00 FL	*46.00 FL
6	1		*REAR LH AIR SENSOR	Not Necessary	180.00 FL	*- FL
7	1		*REAR LH DOOR TRANSPARENT STICKER	Necessary	35.00 FL	*35.00 FL
8	1		*REAR LH FENDER ARCH GARNISH	Cut	212.20 FL	*187.00 FL
9	1		*REAR LH FENDER INNER SHIELD	Broken	147.50 FL	*134.80 FL
10	1		*REAR LH SHOCK ABSORBER	Not Necessary	385.00 FL	*- FL
11	1		*REAR LH SPORT RIM	Cut	813.00 FL	*813.00 FL
12	1		*REAR LH WHEEL BEARING WITH HUB	Jammed	263.50 FL	*245.00 FL
13	1		*ROCKER GARNISH LH	Broken	377.50 FL	*377.50 FL
14	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
15	1		*REAR LH 215/60/16 TYRE	Not Necessary	250.00 FS	*- FS
16	1		*REAR LH DOOR COMPANY 3D STICKER	Cut	680.00 FS	*680.00 FS
17	1		*SET REAR LH FENDER ARCH GARNISH CLIPS	Necessary	30.00 FS	*30.00 FS
18	1		*SET REAR LH FENDER INNER SHIELD CLIPS	Necessary	40.00 FS	*40.00 FS
19	1		*SET ROCKER GARNISH LH CLIPS	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,479.60	3,908.20
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,069.92	615.64
Total Parts (\$\$)	5,409.68	3,292.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS,CHECK LIGHTING ,AND REWIRE FOR PARKING SENSOR	New	100.00	50.00
2	TO REMOVE,CHARGE REAR SUSPENSION PARTS ,AXLE CARRIAGE ,ABSORBER,LOWER ARM ,TOP ARM ,TRAILING ARM ,KNUCKLE ARM ,WHEEL BEARING ,BEARING HUB AND ETC	New	400.00	200.00
3	TO ROAD TEST DRIVING ,CHECK AND RESETTNG WHEEL ALIGNMENT SYSTEM	New	150.00	60.00
4	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT	New	700.00	300.00
5	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	500.00	300.00
6	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	0.00
Gross Labour Cost (S\$)			1,970.00	910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >