

155200

INS. CASE OWNER:

CC 6 / III1900 1413, Keb's

LKK: IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT
n/v/a

Date / Time:

n/v/a

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GHD 4981B

Claim No.:

Name of Insured:

YPL

Policy No.:

M102005

Insured Tel No.:

HP:

Make / Model:

KYRONOR

Excess Sec II :SS

D.O.A.:

U/A

Place of Accident:

WPP PUTEERING ST

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

MAN NEM KOTONG

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

GHD 4981B



INSRS:
WSP: OPTIMA
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

n/v/a
n/v/a

GHD 4981B - WPP PUTEERING ST / 15/02/19
SHIRAZ 9010-X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

20.1.19

SEEK MANDATE FOR LIABILITY.

28.1.19

MANDATE APPROVE TO REJECT TP CLAIM.

Reject Case
By (staff) : S...
Approved by : Y...
Date : 15/02/19

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 0

(Agreed / Assessed) BOLA S/N No. : 5

If NO or B 28. Ass. Lia :

Repair Cost:

SS

TP INAKE A RIGHT TURN e CONTROL JUNCTION.

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+430

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
15/02/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC6/III19001413/Keb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 22-01-2019



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 4981B	Veh. Inspected	SLH 4575Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	05/01/2019	Inspection Date	21/01/2019
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 19 JANUARY 2019

Third Party Insurer: INDIA INSURANCE

Vehicle No: SLH4575Y

Third Party Veh No: SHD4981B

Model: TOYOTA AQUA HYBRID 1.5S

Date of Accident: 5 JANUARY 2019

Chassis: NHP102567448 - 2016

*Not Ashamed
L1 Sup & ? , TLOSS
Resurvey After Paint*

ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT WIPER AIR GRILLE	1		<i>Net</i> \$696.00 ✓
2	FRONT WIPER AIR GRILLE SIDE COVER LH/RH	2	\$31.20	<i>mis</i> \$62.40 ✓
3	FRONT BONNET	1		<i>Bu</i> \$665.50 ✓
4	FRONT BONNET HINGE LH/RH	2	\$65.70	<i>Ry</i> \$131.40 ✓
5	FRONT BONNET LOCK	1		<i>Diy</i> \$130.30 ✓
6	FRONT BONNET LOCK STAY PANEL (BRACE PANEL)	1		<i>Diy</i> \$170.70 ✓
7	FRONT HEADLAMP LH/RH <i>o/s cm</i>	2	\$2,965.00	<i>n/s Bu</i> \$5,930.00 ✓
8	FRONT HEADLAMP UPPER PANEL LH/RH	2	\$125.80	<i>Bu</i> \$251.60 ✓
9	FRONT UPPER PANEL (SUPPORT PANEL)	1		<i>Ry</i> \$1,006.15 ✓
10	FRONT BUMPER	1		<i>Bu/CM</i> \$1,124.50 ✓
11	FRONT BUMPER TOP RUBBER SEAL (STICK ON)	1		<i>CM</i> \$75.50 ✓
12	FRONT BUMPER SIGNAL LAMP LH	1		<i>Bu</i> \$185.70 ✓
13	FRONT BUMPER SIGNAL LAMP GARNISH LH	1		<i>Mis</i> \$81.20 ✓
14	FRONT BUMPER LOWER GRILLE	1		<i>Diy</i> \$187.50 ✓
15	FRONT BUMPER LOWER SPOILER RUBBER	1		<i>Diy</i> \$166.80 ✓
16	FRONT BUMPER REINFORCEMENT	1		<i>Ry</i> \$323.50 ✓
17	FRONT BUMPER ABSORBER	1		<i>CM</i> \$69.80 ✓
18	FRONT BUMPER SIDE RETAINER LH/RH	2	\$115.20	<i>CM</i> \$230.40 ✓
19	FRONT AIR CLEANER FELXIBLE HOSE	1		\$174.00 ?
20	FRONT FUSE BOX ASSY LH	1		\$183.70 ?
21	FRONT WIPER TANK	1		<i>Net</i> \$212.90 ✓
22	AIR CON CONDENSER	1		\$1,133.70 ?
23	AIR CON DISCHARGE PIPE	1		\$368.00 ?
24	AIR CON LIQUID PIPE	1		\$460.00 ?
25	RADIATOR	1		\$1,735.80 ?
26	RADIATOR UPPER GUARD COVER	1		<i>CM</i> \$132.40 ✓
27	RADIATOR TOP HOSE	1		\$87.50 ?
28	RADIATOR LOWER HOSE	1		\$200.00 ?
29	RADIATOR FAN GUARD	1		\$283.60 ?
30	RADIATOR FAN BLADE	1		\$147.50 ?
31	FRONT FENDER LH/RH	2	<i>n/s Ry</i> \$609.70	<i>o/s Bu</i> \$1,219.40 ✓
32	FRONT FENDER EMBLEM 'HYBRID' LH/RH	2	\$89.20	<i>CM</i> \$178.40 ✓
33	FRONT FENDER INNER LINER LH/RH	2	\$175.40	<i>CM</i> \$350.80 ✓
34	FRONT ALLOY RIM LH 15"	1		<i>L.P Ry</i> \$327.20 ✓
35	FRONT WHEEL HUB CAP LH	1		<i>CM</i> \$183.00 ✓
36	FRONT SUSPENSION ABSORBER LH	1		<i>Ry</i> \$437.20 ✓
37	FRONT SUSPENSION KNUCKLE ARM LH	1		<i>Ry</i> \$545.60 ✓
38	FRONT SUSPENSION KNUCKLE ARM BEARING LH	1		<i>CM</i> \$135.70 ✓
39	FRONT SUSPENSION LOWER ARM LH	1		\$977.60 ?
40	FRONT SUSPENSION CROSS MEMBER	1		\$1,575.00 ?

OPTIMA WERKZ PTE LTD

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Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 19 JANUARY 2019

Third Party Insurer: INDIA INSURANCE

Vehicle No: SLH4575Y

Third Party Veh No: SHD4981B

Model: TOYOTA AQUA HYBRID 1.5S

Date of Accident: 5 JANUARY 2019

Chassis: NHP102567448 - 2016

ESTIMATE

41	FRONT WHEEL HOUSE ASSY LH/RH	2	\$690.00	\$1,380.00	7
42	FRONT ENGINE MOUNTING LH	1		\$420.00	7
43	FRONT ENGINE MOUNTING RH	1		\$577.50	7
44	FRONT ENGINE MOUNTING BRACKET LH	1		\$195.50	7
45	FRONT ENGINE LOWER COVER	1		CR1 \$238.00	✓
46	FRONT ENGINE UNDER COVER LH/RH	2	\$168.00	\$336.00	7
47	STEERING AIR BAG	1		BURM \$725.00	✓
48	STEERING AIR BAG ROTARY CLOUPLING	1		ME \$1,450.00	✓
49	DASHBOARD	1		TA \$1,406.50	✓
50	DASHBOARD AIR BAG	1		BURM \$3,375.00	✓
51	AIR BAG CONTROL UNIT	1		ME \$1,102.00	✓
52	AIR BAG IMPACT SENSOR LH/RH	2	\$448.00	ME \$896.00	✓
53	FRONT SAFETY BELT ASSY LH	1		TA \$775.00	✓
54	DOOR CENTRE PILLAR INNER LOWER COVERING LH	1		\$172.50	7
				SUB TOTAL	\$35,586.95
				LESS 25%	-\$8,896.74
				PARTS TOTAL	\$26,690.21

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$	
1	FRONT HEADLAMP CLIPS	4	\$6.50	ME \$26.00	✓
2	FRONT BUMPER CLIPS	1 SET		ME \$40.00	✓
3	FRONT BUMPER RUBBER SEAL CLIPS	3	\$5.50	ME \$16.50	✓
4	RADIATOR UPPER GUARD COVER CLIPS	1 SET		ME \$30.00	✓
5	RADIATOR COOLANT	1		ME \$50.00	2050
6	FRONT FENDER INNER LINER CLIPS	2 SET	\$30.00	ME \$60.00	✓
7	DOOR CENTRE PILLAR INNER LWR COVERING CLIPS	1 SET		\$20.00	7
8	FRONT TYRE LH	1		ME \$280.00	2050
9	FRONT TYRE TUBE VALVE LH	1		ME \$5.00	✓
				S/N TOTAL	\$527.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Co.

Acknowledged by Repairer
Signature: _____
Date: _____

OPTIMA WERKZ PTE LTD

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 Co. Reg. No. 201212455W

Date:	19 JANUARY 2019	Third Party Insurer:	INDIA INSURANCE
Vehicle No:	SLH4575Y	Third Party Veh No:	SHD4981B
Model:	TOYOTA AQUA HYBRID 1.5S	Date of Accident:	5 JANUARY 2019
Chassis:	NHP102567448 – 2016		

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,400.00 ¹²⁰⁰
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00 ✓
TO TUFF KOTE / ANTI-RUST	\$100.00 ✓
TO DISMANTLE & REASSEMBLE FRONT HEADLAMP WIRING, ENGINE WIRING & ETC. TO EFFECT REPAIR	\$80.00 ⁴⁰
TO DISMANTLE & REPLACED AIRCON SYSTEM, VACUUM WITH FLUSHING/REFILL AIRCON GAS/OIL	\$120.00 ¹⁰⁰
TO DISMANTLE & REPLACED RADIATOR WITH HIGH PRESSURE TEST	\$120.00 ⁵⁰
TO REMOVE & REFIX FRONT ENGINE ASSY & ETC. TO EFFECT ON FRONT BOTH CHASSIS MEMBER & ETC	\$350.00 ?
TO REMOVE & REPLACE DASH BOARD, DASH BOARD AIR BAG, DASHBOARD WIRING, STEERING WHEEL AIR BAG, SAFETY BELT & ETC	\$350.00 ²⁵⁰
TO RESET AIR BAG CONTROL UNIT BACK TO ORIGINAL CONDITION	\$150.00 ✓
TO REMOVE & REFIX/REPLACE FRONT BOTH SUSPENSION ARM & ABSORBER & ETC. TO EFFECT REPLACE ON FRONT BOTH WHEEL HOUSE & ETC	\$300.00 ²⁰⁰
TO WHEEL ALLIGNMENT & BALANCING	\$60.00 ✓
TO CHECK WIRING & RLECTRICAL DIAGNOSTICS & ENGINE DIAGNOSTICS	\$150.00 ¹²⁰
TO MOUNT VEHICLE ONTO 3D COMPUTERISE CAR 'O' LINER TO CALIBRATE SUB CHASSIS FRAME & CAR BODY BACK TO MANUFACTURING SPECIFICATION	\$350.00 ?
	LABOUR TOTAL \$4,530.00
ONG / PEI TING	TOTAL \$31,747.71

Print Received Message

This mail is associated with :

***SLH4575Y (MCT19010110)**

[SHD4981B]

TP

OPTIMA WERKZ PTE LTD

Jan 5 2019 1:00AM

[COMFORT TRANSPORTATION PTE LTD]

Optima Werkz Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/01/2019 08:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLH4575Y - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim. I will upload video footage by this week.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 15 February 2019 2:03 PM
To: 'Sharon'
Cc: 'puitheng.chong@ow.sg'; Lily Loi OW
Subject: ACCIDENT INVOLVING SLH 4575Y AND SHD 4981B ON 05/01/2019
Attachments: OI SKETCH PLAN.pdf

Your Ref: SLH 4575Y
Our Ref: CC6/III19001413/Keb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLH 4575Y AND SHD 4981B ON 05/01/2019

We attached here with a copy of our insured's accident statement.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn @ control junction and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2019 Edit Reg		21 Jan 2019 00:00 Edit Adj Rpt	S\$18,000.00 Edit Estimates	S\$18,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -		
Main Claimant:	OPTIMA WERKZ PTE LTD , Co. Reg. No.: 201212455W		
Vehicle Reg. No.:	SLH4575Y	Date of Loss:	05/01/2019 01:00 - :59 [26 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19010110	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD4981B	Policy No. (Claimant):	SD18V07597/VPZ/R01
		Excess:	
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 31/01/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (28/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SLH4575Y - Claim Handler: Zuhaidah Bte S...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH4575Y (MCT19010110)
[SHD4981B]

TP

OPTIMA WERKZ PTE LTD

Jan 5 2019 1:00AM

[COMFORT TRANSPORTATION PTE LTD]

Optima Werkz Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser ▾
Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
2	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
3	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
4	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
5	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
6	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
7	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
8	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
9	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
10	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
11	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
12	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
13	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
14	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
15	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
16	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
17	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
18	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
19	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
20	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
21	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
22	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
23	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
24	15/02/19 13:57	Chassis Number		Load JPG <input checked="" type="checkbox"/>
25	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
26	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
27	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
28	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
29	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
30	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
31	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
32	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
33	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
34	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>
35	15/02/19 13:57	General View		Load JPG <input checked="" type="checkbox"/>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19001413/KEB3S2

Date: 18/02/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015	
Claimant Vehicle No :	SLH4575Y	Insured Vehicle No :	SHD4981B	
Date of Loss:	05/01/2019	Nature of Claim:	TP	Claim No: MCT19010110

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLH4575Y		
Make & Model:	TOYOTA AQUA HYBRID, 1.5 E S CVT (A)	Engine No:	1NZ8019394
Reg. Date:	03/11/2016 (Man. Year: 2016)	Chassis No:	NHP102567448
Colour:	Metallic Pearl White	Odometer:	0 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	175/65R15	Rear Tyre Size:	175/65R15
Front Left Side:	Archilles 2 mm	Rear Left Side:	Hankook 2 mm
Front Right Side:	Archilles 2 mm	Rear Right Side:	Hankook 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	27,217.71	19,223.99	7,993.72	29.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,530.00	3,270.00	1,260.00	27.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,747.71	22,493.99	9,253.72	29.15
Approved Total (Overridden) (S\$)		18,000.00		
(S\$)	31,747.71	18,000.00	13,747.71	43.30
+ GST 7.00/7.00% (S\$)	2,222.34	1,260.00	962.34	43.30
Nett Amount (S\$)	33,970.05	19,260.00	14,710.05	43.30

INSPECTION

Date of Assignment:	21/01/2019		
Date Inspected:	21/01/2019	Inspected At:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5 Singapore 554500
Estimated Period of Repair:	10.0 days		

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but
https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=785365&extid=293277&CFID=48523779&C... 1/6

any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$8,525.93 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 18 Feb 2019)

Parts: 144 TOYOTA AQUA HYBRID 1.5 E S CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLH4575Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT WIPER AIR GRILLE	Dented	696.00 FL	*696.00 FL
2	2	*FRONT WIPER AIR GRILLE SIDE COVER LH/RH	Missing	62.40 FL	*62.40 FL
3	1	*FRONT BONNET	Buckled	665.50 FL	*665.50 FL
4	2	*FRONT BONNET HINGE LH/RH	Bent	131.40 FL	*131.40 FL
5	1	*FRONT BONNET LOCK	Distorted	130.30 FL	*130.30 FL
6	1	*FRONT BONNET LOCK STAY PANEL (BRACE PANEL)	Distorted	170.70 FL	*170.70 FL
7	2	*FRONT HEADLAMP LH/RH	O/s Cracked / N/s Broken	5,930.00 FL	*5,930.00 FL
8	2	*FRONT HEADLAMP UPPER PANEL LH/RH	Buckled	251.60 FL	*251.60 FL
9	1	*FRONT UPPER PANEL (SUPPORT PANEL)	Bent	1,006.15 FL	*1,006.15 FL
10	1	*FRONT BUMPER	Bent / Cracked	1,124.50 FL	*1,124.50 FL
11	1	*FRONT BUMPER TOP RUBBER SEAL (STICK ON)	Necessary	75.50 FL	*75.50 FL
12	1	*FRONT BUMPER SIGNAL LAMP LH	Broken	185.70 FL	*185.70 FL
13	1	*FRONT BUMPER SIGNAL LAMP GARNISH LH	Missing	81.20 FL	*81.20 FL
14	1	*FRONT BUMPER LOWER GRILLE	Distorted	187.50 FL	*187.50 FL
15	1	*FRONT BUMPER LOWER SPOILER RUBBER	Distorted	166.80 FL	*166.80 FL
16	1	*FRONT BUMPER REINFORCEMENT	Bent	323.50 FL	*323.50 FL
17	1	*FRONT BUMPER ABSORBER	Cracked	69.80 FL	*69.80 FL
18	2	*FRONT BUMPER SIDE RETAINER LH/RH	Cracked	230.40 FL	*230.40 FL
19	1	*FRONT AIR CLEANER FLEXIBLE HOSE	*Check	174.00 FL	*-FL
20	1	*FRONT FUSE BOX ASSY LH	*Check	183.70 FL	*-FL
21	1	*FRONT WIPER TANK	Dented	212.90 FL	*212.90 FL
22	1	*AIR CON CONDENSER	*Check	1,133.70 FL	*-FL
23	1	*AIR CON DISCHARGE PIPE	*Check	368.00 FL	*-FL
24	1	*AIR CON LIQUID PIPE	*Check	460.00 FL	*-FL
25	1	*RADIATOR	*Check	1,735.80 FL	*-FL
26	1	*RADIATOR UPPER GUARD COVER	Cracked	132.40 FL	*132.40 FL
27	1	*RADIATOR TOP HOSE	*Check	87.50 FL	*-FL
28	1	*RADIATOR LOWER HOSE	*Check	200.00 FL	*-FL
29	1	*RADIATOR FAN GUARD	*Check	283.60 FL	*-FL
30	1	*RADIATOR FAN BLADE	*Check	147.50 FL	*-FL
31	2	*FRONT FENDER LH/RH	N/s Bent / O/s Buckled	1,219.40 FL	*1,219.40 FL
32	2	*FRONT FENDER EMBLEM HYBRID LH/RH	Necessary	178.40 FL	*178.40 FL
33	2	*FRONT FENDER INNER LINER LH/RH	Cracked	350.80 FL	*350.80 FL
34	1	*FRONT WHEEL HUB CAP LH	Cracked	183.00 FL	*183.00 FL
35	1	*FRONT SUSPENSION ABSORBER LH	Bent	437.20 FL	*437.20 FL
36	1	*FRONT SUSPENSION KNUCKLE ARM LH	Bent	545.60 FL	*545.60 FL
37	1	*FRONT SUSPENSION KNUCKLE ARM BEARING LH	Necessary	135.70 FL	*135.70 FL
38	1	*FRONT SUSPENSION LOWER ARM LH	*Check	977.60 FL	*-FL
39	1	*FRONT SUSPENSION CROSS MEMBER	*Check	1,575.00 FL	*-FL
40	2	*FRONT WHEEL HOUSE ASSY LH/RH	*Check	1,380.00 FL	*-FL
41	1	*FRONT ENGINE MOUNTING LH	*Check	420.00 FL	*-FL

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No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
42	1	*FRONT ENGINE MOUNTING RH	*Check	577.50 FL	*- FL
43	1	*FRONT ENGINE MOUNTING BRACKET LH	*Check	195.50 FL	*- FL
44	1	*FRONT ENGINE LOWER COVER	Cracked	238.00 FL	*238.00 FL
45	2	*FRONT ENGINE UNDER COVER LH/RH	*Check	336.00 FL	*- FL
46	1	*STEERING AIR BAG	Burst	725.00 FL	*725.00 FL
47	1	*STEERING AIR BAG ROTARY CLOUPLING	Necessary	1,450.00 FL	*1,450.00 FL
48	1	*DASHBOARD	Torn	1,406.50 FL	*1,406.50 FL
49	1	*DASHBOARD AIR BAG	Burst	3,375.00 FL	*3,375.00 FL
50	1	*AIR BAG CONTROL UNIT	Necessary	1,102.00 FL	*1,102.00 FL
51	2	*AIR BAG IMPACT SENSOR LH/RH	Necessary	896.00 FL	*896.00 FL
52	1	*FRONT SAFETY BELT ASSY LH	Jammed	775.00 FL	*775.00 FL
53	1	*DOOR CENTRE PILLAR INNER LOWER COVERING LH	*Check	172.50 FL	*- FL
54	1	*FRONT ALLOY RIM LH 15 (50%) (LOCAL PURCHASE)	Bent	245.40 FS	*163.60 FS
55	4	*FRONT HEADLAMP CLIPS	Necessary	26.00 FS	*26.00 FS
56	1	*SET FRONT BUMPER CLIPS	Necessary	40.00 FS	*40.00 FS
57	3	*FRONT BUMPER RUBBER SEAL CLIPS	Necessary	16.50 FS	*16.50 FS
58	1	*SET RADIATOR UPPER GUARD COVER CLIPS	Necessary	30.00 FS	*30.00 FS
59	1	*RADIATOR COOLANT	Necessary	50.00 FS	*20.00 FS
60	2	*SET FRONT FENDER INNER LINER CLIPS	Necessary	60.00 FS	*60.00 FS
61	1	*SET DOOR CENTRE PILLAR INNER LWR COVERING CLIPS	*Check	20.00 FS	*- FS
62	1	*FRONT TYRE LH (20%)	Punctured	280.00 FS	*224.00 FS
63	1	*FRONT TYRE TUBE VALVE LH	Necessary	5.00 FS	*5.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	36,032.65	25,436.95
- List Item Discount on L Items 25.00/25.00% (S\$)	8,814.94	6,212.96
Total Parts (S\$)	27,217.71	19,223.99

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION.	New	1,400.00	1,200.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION.	New	1,000.00	1,000.00
3	TO TUFF KOTE / ANTI-RUST.	New	100.00	100.00
4	TO DISMANTLE & REASSEMBLE FRONT HEADLAMP WIRING, ENGINE WIRING & ETC. TO EFFECT REPAIR.	New	80.00	40.00
5	TO DISMANTLE & REPLACED AIRCON SYSTEM, VACUUM WITH FLUSHING / REFILL AIRCON GAS / OIL.	New	120.00	100.00
6	TO DISMANTLE & REPLACED RADIATOR WITH HIGH PRESSURE TEST.	New	120.00	50.00
7	TO REMOVE & REFIX FRONT ENGINE ASSY & ETC. TO EFFECT ON FRONT BOTH CHASSIS MEMBER & ETC. *Check	New	350.00	0.00
8	TO REMOVE & REPLACE DASH BOARD, DASH BOARD AIR BAG, DASHBOARD WIRING, STEERING WHEEL AIR BAG, SAFETY BELT & ETC.	New	350.00	250.00
9	TO RESET AIR BAG CONTROL UNIT BACK TO ORIGINAL CONDITION.	New	150.00	150.00
10	TO REMOVE & REFIX / REPLACE FRONT BOTH SUSPENSION ARM & ABSORBER & ETC. TO EFFECT REPLACE ON FRONT BOTH WHEEL HOUSE & ETC.	New	300.00	200.00
11	TO WHEEL ALIGNMENT & BALANCING.	New	60.00	60.00
12	TO CHECK WIRING & ELECTRICAL DIAGNOSTICS & ENGINE DIAGNOSTICS.	New	150.00	120.00
13	TO MOUNT VEHICLE ONTO 3D COMPUTERISE CAR O LINER TO CALIBRATE SUB CHASSIS FRAME & CAR BODY TO MANUFACTURING SPECIFICATION. *Check	New	350.00	0.00
Gross Labour Cost (S\$)			4,530.00	3,270.00

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