

LKK:
IDAC:

INS CASE OWNER:

CC 3, AIG 1900 1391, T1 ja39

Surveyor:

MTU

DOI:

ASSIGNMENT

13/19

Date / Time:

22/01/19

Registered in Merimen:

22/01/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKE 4165A

Name of Insured:

Fan Low Yng Wene

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

18/1/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

5MC5322T



INSRS:

WSP:

Tel:

Liability:

RMKS:

pmc



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/1
304

5MC5322T-X; SKE 4165A-X

01.02.19

✓ OI GIA in Merimen

HEAD TO REAR

13-2-19

called OI - NO ANSWER.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

13-2-19 JUY

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

X

After call ltr to OI:

X

Authorisation To Act:

X

Release Voucher:

X

Final Repair Bill:

X

Car Rental Invoice:

X

Towing Invoice

X

LTA / GIA :

X

Medical Bill:

X

PIR:

X

Mandate/Reject Instruction:

X

LOD

X

Payment Breakdown Form:

X

Post-Repair Photos:

X

Others:

X

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

CAROLINE

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

3,615.58

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

300

(

3100 x 3

days)

Loss of Income (LOI):

\$5

-

(

3 x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

2 x x

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

3,917.58

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

3,617.58

Name 1:

PERFORMANCE MOTORS LTD

Payee 2: (Strike if N.A.)

\$5

300. x x

Name 2:

LOW XIN YAN

Payee 3: (Strike if N.A.)

\$5

Name 3:

13911 TiO₂

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

107, Alexandra Road

Sime Darby Performance Centre

Singapore 159944

Tel. 63190528 (AfterSales)

Fax. 64796501 (AfterSales)

64796524 (Motorrad)

280, Kampong Arang Road

Sime Darby Performance Centre

Singapore 48180

Tel. 63190688 (AfterSales)

Fax. 63449773

115, Alexandra Road

Sime Darby Business Centre

Singapore 159944

Tel. 63190528 (AfterSales)

63190533/530 (Motorrad)

Fax. 64796501 (AfterSales)

64796524 (Motorrad)

Let All Contributors hence notify
the Registrar of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 49844
Date Estimated : 21/01/2019
Prepared By : Chua Kee Sin

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -
Low Xin Yan (Liu XinYan)
29 Jalan Jelita

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 278353

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC5322T	BH13490	06/07/2018	420i GC	0

DESCRIPTION

Replace rear bumper and remove attachment etc include repairs on accident damage area

VALUE
850 1,275.00

Spray painting rear bumper

937 1,038.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries

70 80.00

Total Labour 1: 2,570.00

DESCRIPTION

LEFT PROTECT
RIGHT PROTEC
TRIM STRIP (SPORT LINE)
REAR BUMPER PANEL PRIMED (LINE/PDC)

QTY	PRIC	VALUE
1	5.25	5.25
1	7.00	7.00
1	97.20	97.20
1	1,267.85	1,267.85

Total Parts : 1,377.30

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. 4/3/19e/210 Claim No.

Date & Time 4/3/19e/210 Excess \$

Surveyor's Name Tan Kah Sign

Surveyor's Tel 47445474 Authorised Yes / No

Authorised Date 4/3/19e/210 Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No P.M. Yes / No

Surveyor's E-mail tan.kah@pkkh.com

No. of Working Days Recommend 3 days

Labour 1	:	2,570.00
Parts	:	1,377.30
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	276.31
Grand Total	:	4,223.61

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Extend to 30 days
till 15-02 (extend)
Due date 30



4/3/2019
Survey & repair
21 JAN 2019



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438190
Tel. 63190888 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 49844**
Date Estimated : **21/01/2019**
Prepared By : **Chua Kee Sin**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC5322T	BH13490	06/07/2018	420i GC	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

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E S T I M A T E

Estimate No. : b1 49844
Date Estimated : 21/01/2019
Prepared By : Chua Kee Sin

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC5322T	BH13490	06/07/2018	420i GC	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.
- The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



109, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747775

380, Kampong Arang Road
East Coast Centre
Singapore 438188
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

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Date Estimated : **21/01/2019**
Prepared By : **Chua Kee Sin**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMC5322T	BH13490	06/07/2018	420i GC	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC53227	Model:	
Date of Accident:	18-1-2019		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	\$	4223.61	
Final Repair Cost	\$	3615.58	
Loss of Use	\$	360.00	3 days at \$20 per day
Rental (if any)	\$		days
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$		

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown		
1)	Performance Motors Ltd	\$ 3615.58
2)	Performance Motors Ltd	\$ 2.00
3)	Lou X'in Yan	\$ 360.00

Signed by appointed surveyor _____

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report/ Bill (if any))



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19001391/T1ja3

13 JANUARY 2019

FAM SIEW YING NORENE

BLK 210 AMK AVE 3

#03-1606

SINGAPORE 560210

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 4165A AND SMC 5322T ON 18/01/19

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Case Handler

DID: 6841 2409

FAX: 6741 4108

Email: joyirene@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Low Xin Yan (the third party claimant) of 29 Jalan
Jelita S(2)8353 (address), owner of SMC 5322T (vehicle no.)
hereby authorize Performance Motors Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMC 5322T that was damaged pursuant to the accident which occurred on 18-1-2019
(date) along Holland Road (location) involving vehicle no/s
SKE 4165 A (the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 07 (day) of 03 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$345.58 (Repair Cost), S\$300.00 (Loss of ~~rental~~ use), S\$ 2.00 (Disbursement), for vehicle no. SMC5322T that was damaged pursuant to the accident which occurred on 18-1-19 (date) along Holland Road (location) involving vehicle no/s SE 41654. This is pursuant to the inspection conducted on 4-3-19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Low Xin Yan ("the third party claimant") of vehicle no. SMC5322T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMC5322T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 04 (month) 2019 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
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Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63447773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1342270

Date IN : 04/03/2019

Cust. Svc. Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2085260 / WSB

Invoice Date : 09/04/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Ms Low Xin Yan (Liu XinYan)
29 Jalan Jelita

Singapore 278353

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120REGN. NO.
SMC5322TCHASSIS NO.
BH13490REGN. DATE
06/07/2018MODEL
420I GCMILEAGE
4622

- - - - LABOUR 1 - - - -

To replace rear bumper and attachments including to
remove and install body parts in order to carry out painting
job.

To respray rear bumper.

To check electrical wiring systems and lightings at the
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 18.1.2019. 3RD PARTY CAR : SKE4165A.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO
CONSULTANTS PTE LTD ON 4.3.2019 AT 12.10 PM.
AUTHORISED REPAIR BY MS JOY IRENE FROM LKK ON
13.2.2019 VIA E-MAIL.PROPOSE LOSS OF USE = \$120x3. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

850.00

934.00

150.00

80.00

0.00

0.00

0.00

Total Labour 1: 2,014.00

- - - - PARTS - - - -

TRIM STRIP (SPORT LINE)

REAR BUMPER PANEL PRIMED (LINE/PDC)

Qty	Retail Price
1	97.20
1	1,267.85

NETT

97.20

1,267.85

Total Parts : 1,365.05

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197481559W GST Reg. No. W2-0020001-x



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770

260, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/510 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1342270	Page No. : 2 of 2
Date IN : 04/03/2019	Invoice Number : 2085260 / WSB
Cust. Svc. Advisor: Chua Kee Sin	Invoice Date : 09/04/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 1,934.00	Total Labour & Parts Charges : S\$ 3,379.05
Parts Charges : 1,365.05	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,379.05
	GST @ 7% : S\$ 236.53
	Invoice Total Amount Include GST : S\$ 3,615.58

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,615.58**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-012002

Date of Request: 21/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 21/01/2019
Enquiry By Melanie Setiawati
TP Vehicle No. SKE4165A
Accident Date 18/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-012002

Date of Request: 21/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited
307 Alexandra Road
Sirne Datto Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 21/01/2019
Enquiry By Melanie Setiawati
TP Vehicle No. SKE4165A
Accident Date 18/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE4165A	AIG Asia Pacific Insurance Pte. Ltd.	01/03/2018-28/02/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2019 Edit Reg		04 Mar 2019 00:00 Edit Adj Rpt	S\$3,379.05 Edit Estimates	S\$3,379.05 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Fam Siew Ying Norene , ID: S14021151									
Main Claimant: LOW XIN YAN , ID: S8309946A									
Vehicle Reg. No.: SMC5322T		Date of Loss: 18/01/2019 10:00 - :59 [6 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 2912338152SG		Policy/Cover Note No.: 2100291718-07 (Comprehensive)							
Vehicle Reg. No. (Insured): SKE4165A		Policy No. (Claimant): SCNMPG1800018501							
		Excess:							
Repairer: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com									
Claimant's Insurer: ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 31/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (23/01/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMC5322T (2912338152SG)
[SKE4165A]
TP
LOW XIN YAN
Jan 18 2019 10:40AM
[Fam Siew Ying Norene]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail	Print				
1	01/02/19 14:13	Accident Statement From: SC - Reg. No: SKE4165A, Claimant: FAM SIEW YING NORENE												1	Load HTM					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	18/04/19 15:15	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	18/04/19 15:16	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
18	18/04/19 15:16	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
19	18/04/19 15:16	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
20	18/04/19 15:16	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
21	18/04/19 15:16	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	22/01/19 08:17	TP ESTIMATE + TP GIA REPORT												1	Load PDF					
2	25/01/19 11:22	Non reporting letter												1	Load PDF					
3	15/03/19 18:49	TP ESTIMATE - MARKED												1	Load PDF					
4	26/04/19 14:12	WORKSHOP INVOICE												1	Load PDF					
5	26/04/19 14:12	AUTHORISATION TO ACT FORM												1	Load PDF					
6	26/04/19 14:12	Release Voucher												1	Load PDF					
7	26/04/19 14:12	GIA SEARCH												1	Load PDF					
8	26/04/19 14:12	LETTER TO OI												1	Load PDF					

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKE4165A (Insd veh)	Model:	BMW 420I 2.0 GRAN COUPE
	SMC5322T (TP veh)		(A)
Date of Accident:	18/01/2019		

Global Sum Settlement	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	4,223.61
Final Repair Cost	: \$	3,615.58
Loss of Use	: \$	300.00
Rental (if any)	: \$	0.00
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	0.00
	: \$	
Final Settlement Sum	: \$	3,917.58
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	: \$	3,617.58
2)	Low Xin Yan	: \$	300.00
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

26 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001391/T1JA3Q2

Date: 26/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100291718-07

Claimant Vehicle No: SMC5322T

Insured Vehicle No: SKE4165A

Date of Loss: 18/01/2019

Nature of Claim: TP

Claim No: 2912338152SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC5322T

Make & Model: BMW 420i, 2.0 Gran Coupe (A)

Engine No: F6041985B48B20A

Reg. Date: 06/07/2018 (Man. Year: 2018)

Chassis No: WBA4H32050BH13490

Colour: Grey

Odometer: 4622 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R18

Rear Tyre Size: 225/45 R18

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,457.30	1,445.05	12.25	0.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,947.30	3,379.05	568.25	14.40
+ GST 7.00/7.00% (S\$)	276.31	236.53	39.78	14.40
Nett Amount (S\$)	4,223.61	3,615.58	608.03	14.40
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,917.58		

INSPECTION

Date of Assignment: 04/03/2019

Date Inspected: 04/03/2019 Inspected At:

 Performance Motors Limited (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*LEFT PROTECT	Not Necessary	5.25 FS	*- FS
3	1		*RIGHT PROTEC	Not Necessary	7.00 FS	*- FS
4	1		*TRIM STRIP (SPORT LINE)	Cut	97.20 FS	*97.20 FS
5	1		*REAR BUMPER PANEL PRIMED (LINE/PDC)	Deformed	1,267.85 FS	*1,267.85 FS
Total Parts (S\$)					1,457.30	1,445.05

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACE REAR BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIRS ON ACCIDENT DAMAGE AREA	New	1,275.00	850.00
2	SPRAY PAINTING REAR BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			2,490.00	1,934.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >