, INS CASE OWNE	E Joel   CC 4/50/ 1900	13/03, TI fa3/1/ IDAC
• Shereyer:	Touth DOI: ASSIGNMI	Date/Time:
Pre-assign / CCU Insured Vehicle N Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner	O. : SUB 99 TX  : HP: D.O.A: IX 1 19  (YES (NO) Nature of Accident:	Registered in Merimen:  Claim No. :  Policy No. :  Make / Model :  Place of Accident :
Driver Tel	No.: (V/L: (VES / NO.)	OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO Insured Liability : % Final ? Yes / No
INSRS: WSP: / MV Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS;	INSRS: WSP: Tel: Liability: RMKS:  INSRS: WSP: Tel: Liability: RMKS:
Date/Time	0 - 3 - 1 - 1 - 1 - 1 - 1 - 1	VO Present
CPIC	CUP TOWN X. SUBJECT X.	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
1719 -	Polf DB, 10090, 3 (ar chain collston 1s first Johlah OL 1s Second Johlah OL 1s Second Johlah OL OL danage more Severe than from . Send pending finaltie (JR Cettle @ \$7623.10, NO DV required (File Pals Admin to close).	After cell litr to OI:  Authorisation To Act:
PRELIMINARY ADVICE	Date/Time: 1 Sout Bus .	Medical Bill:  PIR:  Mandate/Reject Instruction:  LOD  Payment Breakdown Form:
	27/1/219 HMK	Post-Repair Photos: Others:
FINALIZATION  Repair Cost: VV  FINAL SETTLEMENT  Final Liability:  Repair Cost: (W/GST)	Date/Time:   Confirm with:   SS   SW1 -   S   (   S   days)   Reduction:   AP   3-75	If NO or B 28, Ass. Lin:
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only	S\$ - ( days) S\$ 360 (\$\sqrt{0} x \sqrt{2} days) S\$ - (\$ x days)  LOR+LOU LOR+LOI Tick only one)	3 (on Chain, 01 & Second 20)
GIA/LTA Search Medical: Disbursement: Legal Cost	\$\$ 7-00 \$\$ — \$\$ — (c.g. Tow/ Independent.)	1) Claim status: Normal/Reject/Private Settle 2) Report Format: 119 3) Survey fee: 4400
	SS 7623.10. Global Sum SS: -	STATES INC.   SP TOO!
Payee 1:		Motors United.
	55   Name 3	- Colone

Taufin HEF TOOL	(3,63/718)
	GNMENT
Proce 28012019	Type MEDIM. Cycle / Bus / Van / Long / Taxi / Prime Mover /
To inspect Vehicle No. 292 3710U	Make: HWW 3/8I on 1999.
of Workshop miss Performance 303 Alexandra Rd	Sp.Reading 4957/ T/Radio: Insured/Std/NI/NA Eng/No:
Policy No. Claims No. Sum Insured: Excess:	Gen. Cond. 969d / Fair / Poor / Burnt Steering: Ingreder / Jammed / Leaked / Burnt or
(Client's Record) Moke of Veh  Yacytel	Brake: Inorder / Jammed / Leaked / Burnt or  Modi: Nill / Strim / STD A/Rim or
(Policy Condition)  Remark: The veh had commenced its repair at the time of inspection.	Tyre Size: F: 223/50/47  R: 4
Ball or Market Value:  IDAC Accident Rport: Consistent?: Yes or No  GIA / PR Seen: Consistent?: Yes or No  Est Repairs: 5 days Res. Yes or No  Lum Sam: 1 - 2 - 3 4 3 Val. Yes or No	Front G Rear R/Bat G mm L/Bat G mm L/Bat L/Bat G mm L/Bat L/
Lum Sum: 1-9-1 % 3 Val. Yes or No  GA / REV / REP. / 24 HRS  Vehicle: IN / OUT  Date: Person Contacted	Des. of Damages : Frt / Rooft / O/S / N/S / U/C / Rooftop or
PIP _ 46842.15	(Red = \$1793.75/21)
Detailine File Pass In : Profi. Report	Days Of Repair:
1) : Final Report Cutoffine File Return his?	Resurvey No. of Trip: Survey Fee.
Add Fe	Interview (\$ ) Please
Report Format : Lump Sum / LB.I: (\$	Vestord IS

see Dealer.

# Performance Motors Limited

A needed of the Siew Darby Group Co. Seg. No. 187451535W (SST Nep. No. NZ-1522561-a

NII. Alexandra Road Sine Dashy Performance Centre Himpapore 198541 Twl. 6198050 (Sales & Admin) 61190111 (Afterdales) Fac. 64747770

IDS. Hampong Arang Road East Coast Sentre Simpagore 43138 Twl. 43190086 (AfterSales) Pax. 43449773

315, Alexandra Sond Elon Ently Nuclease Cantre Elonjapour 15964 701- 6119516 (AfterSales) 63150513/630 (Mutorrad) Fax. 64796514 (Mitorrad) 64796514 (Mitorrad)



ESTIMATE

18 JAN 2019

Estimate No Date Estima Prepared By	te Estimated : 18/01/2019			Page No.	: 1 of 5		
Shahrom Bi	TE REPAIR FOR - in Mohamed Ariff Thos Chu Kang St 62 680609		- ACCOUNT - EQ Insurance 5 Maxwell Ros MND Complex Singapore 069	id, #:	45912 any Limit 17-00 Tow	ed er Block	
REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL			MILEA	GE
SLP2710U	NU78982	31/05/2017	318iA/4Dr			0	
	DESCRIPTION						VALUE
	Replacing rear bumper panel to knock out dents caused by		otlid, etc			1700/770	2,550.00
	Spray rear bumper and bootli	ď				1730	1,923.00
	To check electrical wiring syst rear section for proper function		the			150	177.00
	To carry out body cavity prese (Per panel).	ervation.				(00	118.00
	Sundries VIII					80 ?	150.00
				To	tal Labour	1:	4,918.00
	DESCRIPTION			OTY	PRIC		VALUE
	BOOTLID			1	1,179.80	6+-	1,179.80
	REAR BUMPER CENTRE G	JIDE		7	32.90		xnn32.90
	REAR BUMPER CARRIER (	ECE)		- 3	467.95		mh 467.95
	REAR BUMPER LH SIDE GU			- 3	58.50		nrī 58.50 - 1,172.30
	REAR BUMPER PANEL PRI	MED (LINES)		1	1,172.30 64.10		
	LETTERING 318I			2	0.75		64.10
	GROMMET			1	71.25		71.25
	PLAQUE 74MM			1	76.40		xnn76.40
	TRUNK LID GASKET DECOUPLING RING PDC TO	DRQUE CONVERTE		4	5.05	ha	20.20
				To	tal Parts		3,144.90





A compar of the Sime Dathy Group Co. Reg. No. 1974015590 GRT Reg. No. Mg. 0020081-4

103. Alexandra Road Disc Darby Performance Counce Singapore 189041 Tel. 82190100 (Saleo & Admin) 63190131 (AfterSales) Fas. 6474770

200. Eargong Arang Boad Bast Chart Centre Biogaphre 434187 Tel. #1100000 (AfterSales) Fax. 61449773

115. Alexandra Road Zime Tustry Business Centre Singapore 17946 781. 6118018 (Afterbales) 6118013/720 (Motorradi Fam 6478607 (Afterbales) 64786624 (Motorradi



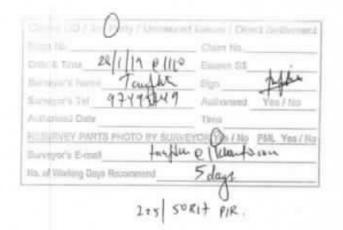
GST REG. NO : M2 - 0020081 - X

an 11 312 1日子

### ESTIMATE

Page No. : 2 of 5 : b1 49817 Estimate No. : 18/01/2019 Date Estimated : Joseph Yaguel Prepared By

MILEAGE CHASSIS NO. REGN. DATE MODEL REGN. NO. 0 3181A/4Dr 31/05/2017 NU78982 SLP2710U



# LKK Auto Consultants hence notify

- the Repairer of the following: . To resurvey before interior in painting
- To display damaged july training resurrey
- . Parts prices are subject to part manufacture
- \* Third party survey is on a "With, it Propulate" basis
- . No Wegat modifications is a filtwed
- . Supplementary drinks, must be resurrement and is subject to final approval -rom insurance company

Admowledged by Repairer Signature:

Date:



Labour 1 Parts	*	4,918.00 3,144.90
Labour 2		0.00
Excess Total GST @ 7%	1	564.40
Grand Total	: -	8,627.30

<sup>\*\*</sup> THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

<sup>&</sup>quot;PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE "

A member of the Sime Darby Group Co. Reg. No. 1974(1155)WV. GST Reg. No. M2-9020081-X



### SUPPLEMENTARY

Estimate No.

: b1 49817

Page No. :

Date Estimated Prepared By

18/01/2019 : Joseph Yaguel

REPAIR FOR -

- ACCOUNT -

Shahrom Bin Mohamed Ariff

Blk 609, Choa Chu Kang St 62

#10-85

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block

ORIGINAL PRICE

MND Complex Singapore 069110

Singapore 680609

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL.

M LEAGE

SLP2710U

NU78982

31/05/2017

318iA/4Dr

0

DISC. %

DESCRIPTION

NETT

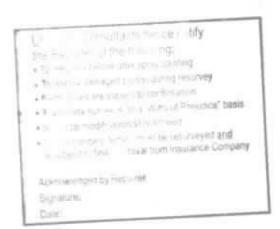
# To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function \*

451.00

451.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT	
# EXPANDING NUT *  # SET MOUNTING PDC/PMA SENSOR REAR *  # (DG/SL) ADHESIVE SET K6 *	1.00 66.95 53.05	2.00 1.00 1.00		2.00 66.95 53.05	NEC NEC

Total Labour :	451.00
Total Parts:	122.00
Total Labour & Parts :	573.00





A mamber of the Sime Dietry Group Co. Reg. No. 161401559W. GST Reg. No. MC-0005081-3



### FINAL REPORT

Estimite No.

: b1 49817

Page No. :

Date Estimated : 18/01/2019

Prepared By Joseph Yaguel

REPAIR FOR -

- ACCOUNT -

Shahrom Bin Mohamed Ariff

Blk 609, Choa Chu Kang St 62

#10-85

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block

MND Complex Singapore 069110

Singapore 680609

REGN	NO
SLP27	100
DES	CRIPTI

NU78982

CHASSIS NO. REGN DATE MODEL

M LEAGE

31/05/2017 318iA/4Dr 0

DESCRIPTION	ORIGINAL PRICE	DISC. % NETT
<ul> <li>To replace rear bumper and attachments, boot lid include knocking out dents caused by the accident</li> </ul>	1700.00	1,700.00
To spray paint rear bumper and boot lid	1730.00	1,730.00
To check electrical wiring systems and lightings at the rear section for proper function	150.00	150.00
To carry out body cavity preservation (Per panel)	100.00	100.00
# To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function *	451.00	451.00
Sundries	80.00	80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
BOOTLID	1,179.80	1.00		1,179.80
# EXPANDING NUT *	1.00	2.00		2.00
REAR BUMPER PANEL PRIMED (LINES)	1,172.30	1.00		1,172.30
# SET MOUNTING PDC/PMA SENSOR REAR *	66.95	1.00		66.95
LETTERING 318I	64.10	1.00		64.10
GROMMET	0.75	2.00		1.50
PLAQUE 74MM	71.25	1.00		71.25
DECOUPLING RING PDC TORQUE CONVERTE	5.05	4.00		20.20
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00		53.05

# SUPPLEMENTARY ITEMS

Total Labour:	4,211.00
Total Parts:	2,631.15
Total Labour & Parts :	6,842.15
Deduction for Excess :	0.00
Total Repair Costs less Excess:	6,842.15
GST @7%:	478.95
Grand Total:	7,321.10

tW Dealer

### **Performance Motors Limited**

A member of the Sime Darby Group Co. Reg. No. 197481559W GGT Reg. No M2-8020681-x

303. Alexandra Bood Sine Darby Performance Centre Bingapore 159941 Tel. 63180100 (Bales & Admin) 83180111 (AfterSales) Fax. 64747770

180, Eampong Arang Boad East Coast Centre Singapore 439180 Tel. 63190888 (AfterSales) Fax. 63445773

315, Alexandra Road Sime Darry Business Centre Bingapure 189944 Tel 61190528 (AfterBales) 63190533/518 (Motorrad) Fax 64796601 (AfterBales) 64796524 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

18 JAN 2019

Estimate N Date Estim Prepared B	nated : 18/01/2019				Page No.	: 1 of 5	
Shahrom B	TE REPAIR FOR - in Mohamed Ariff Choa Chu Kang St 62 680609		- ACCOUNT - EQ Insurance 5 Maxwell Ros MND Complex Singapore 069	Comp			
REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL			MILEA	GE
SLP2710U	NU78982	31/05/2017	318iA/4Dr			0	
	DESCRIPTION						VALUE
	Replacing rear bumper panel a to knock out dents caused by t		otlid, etc			1970	2,550.00
	Spray rear bumper and bootlid					1730	1,923.00
	To check electrical wiring systematic rear section for proper function		the			150	177.00
	To carry out body cavity preser (Per panel).	rvation.				(00	118.00
	Sundries					?	150.00
				To	tal Labour 1	Lı	4,918.00
	DESCRIPTION			QTY	PRIC		VALUE
	BOOTLID			1	1,179.80	61-	1,179.80
	REAR BUMPER CENTRE GU			1	32.90		7 32.90
	REAR BUMPER CARRIER (E	FED 1005		1	467.95		467.95
	REAR BUMPER LH SIDE GUI			1	58.50	4.	7 58.50
	REAR BUMPER PANEL PRIM	ED (LINES)		1	1,172.30	al.	1,172.30
	LETTERING 318I GROMMET			2	64.10 0.75		1.50
	PLAQUE 74MM			1	71.25	44	71.25
	TRUNK LID GASKET			1	76.40		76.40
	DECOUPLING RING PDC TO	RQUE CONVERTE		4	5.05	RU	_ 20.20
				To	tal Parts	ŧ	3,144.90



A member of the Sime Darby Group Co. Reg. No. 197401859W GBT Reg. No MI-0020081-x

.303. Alexandra Road Bime Dathy Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Eampong Arang Road East Coast Centre Singapore 438180

Tel. #3190888 (AfterSales) Fax. #3449773

315, Alexandra Road Sine Darby Business Centre Singapore 159994 Tel 6150528 (AfterBal 61150537/51D (Motorrad Fax 64796601 (AfterBal 54796626 (Motorrad

(AfterBales) (Motorrad) (AfterBales) (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 49817

Date Estimated

: 18/01/2019

Prepared By

: Joseph Yaguel

REGN. NO. SLP2710U

CHASSIS NO.

NU78982

REGN. DATE 31/05/2017 MODEL

318iA/4Dr

MILEAGE

0

Page No. : 2 of 5

further & Tellenton

# LKK Auto Consultants hence notify

the Repairer of the Inflormer

- \* To resurvey before ones of parents
- To display damages per super statutes.
- · Parts prices are subject to build the con-
- . Third party survey is on a "frith, it Projudice" peaks
- No illegal modificanores) is illipsed.
- · Supplementary demos, must be resummed and is subject to final approval som insulars a impany

Acknowledged by Repairer

Signature:

Date:



Labour 1 4,918.00 Parts 3,144.90 1 Labour 2 0.00 0.00 Excess

Total GST @ 7%

Grand Total 1 8,627,30

564.40

<sup>\*\*</sup> THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

<sup>\*\*</sup> PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

## Catherine Chong (LKK Auto)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent:

Monday, 21 January, 2019 10:45 AM

To:

assignments

Subject:

FW: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON

17/01/2019

Attachments:

SLP2710U.PDF; SLB997X.PDF

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg> Sent: Monday, 21 January, 2019 10:39 AM To: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh

Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: Joel Goh

Sent: Monday, January 21, 2019 10:34 AM

To: 'PBSP' Cc: Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019

### Without Prejudice

Dear Caroline

We welcome direct settlement and will appoint LKK to handle it.

Dear LKK

Please take over this direct settlement.

Best Regards,

Joel Goh

Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: PBSP [mailto:pml-pbsp@simedarby.com.sq]

Sent: Friday, January 18, 2019 4:07 PM

To: EQI PRS

Subject: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X ON 17/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards; Caroline C/o-Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

### Cecilia Chong (LKK Auto)

From:

Olivia Lau (LKKAuto)

Sent:

Thursday, 12 September 2019 1:32 PM

To:

PBSP; Cecilia Chong (LKK Auto)

Cc:

Admin A; Hsiao Tong (LKKAuto)

Subject:

[EQ]: LOD REMINDER - SLP2710U & SLB997X ON 17/01/2019 // LKK Ref:

CC4/EQI19001363/T1ga3

### LKK Ref: CC4/EQI19001363/T1ga3

Without Prejudice

Hi Caroline,

Thank you for your email.

Cecilia - FYNA please.

Best Regards,

Olivia Lau | Admin Manager

**LKK Auto Consultants** 

phone: 6256-3561 | email: <u>olivialau@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933) make good we of Today

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Thursday, 12 September 2019 12:45 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD REMINDER - SLP2710U & SLB997X ON 17/01/2019

Dear Sirs

We have instructions to accept your offer of settlement.

Please proceed with payment ASAP.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 11 September 2019 5:06 PM

To: Yaguel Renan Joseph Estoria <<u>yaguel.renan.joseph@simedarby.com.sg</u>>
Cc: 甯珺 © <<u>admin-a@lkkauto.com</u>>; Poh Kin (LKKAuto) <<u>pohkin@lkkauto.com</u>>

Subject: Re: LOD REMINDER - SLP2710U & SLB997X ON 17/01/2019

Dear Joseph

A gentle reminder - Please confirm customer's acceptance on LOU.

Thank you.

Regards, Caroline

From: PBSP

Sent: Friday, 26 July 2019 10:57 AM

To: Yaguel Renan Joseph Estoria <<u>yaguel.renan.joseph@simedarby.com.sg</u>>
Cc: 甯珺 © <<u>admin-a@lkkauto.com</u>>; Poh Kin (LKKAuto) <<u>pohkin@lkkauto.com</u>>

Subject: Re: LOD REMINDER - SLP2710U & SLB997X ON 17/01/2019

Dear Joseph

Please assist to confirm customer's acceptance.

BMW 318

LOU OFFERED \$ 300.00

MCA Submitted \$ 500.00 \$100 x 5

Thank you.

Regards, Caroline

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Sent: Friday, 26 July 2019 10:38 AM
To: PBSP pml-pbsp@simedarby.com.sg>
Cc: 甯珺 © <admin-a@lkkauto.com>

Subject: RE: LOD REMINDER - SLP2710U & SLB997X ON 17/01/2019

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/EQ19001363/T1fa3

Your Ref:

**SLP 2710U** 

Dear Caroline,

We refer to above matter.

Apologies for late revert.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

Cost of Repair (w/gst)	S\$ 7,321.1
2. Loss of Use	S\$ 300.0
3. GIA search fee	<u>\$\$</u> 2.00
	5\$ 7,623.1

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

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A member of the Sime Divisy Droug-





EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

Attention: Motor Claims

Date: PM I

29/05/2019

Our Ref: Officer: DMIGHOODDID/3

We acknowledge receipt of your letter & enclosures dated 21/05/2019

We are investigating your/your client's claim and will reply to you substantively soon.

EQ Insurance

"Without Prejudice"

Your Ref: Our Ref:

Deta:

27 May 2019

#### ACCIDENT INVOLVING VEHICLES SLP2710U & SLB997X ON 17.01.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair

S\$ 7321.10

Loss of use

: S\$ 500.00 (S\$100.00 x 5 daya)

GIA search fee

: S\$ 2.00

Total

: S\$ 7823.10

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report

2. Copy of Final Repair bill & GIA search slip

3. Copy of Certificate of Insurance

Copy of Identification Card & Driving Licence

5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours singerely

Cresendo Lagman

Customer Service Manager, Body & Paint

Kampong Arang Hd Eart Coast Centre Singapore 438180 Tel Aftercales 6219 0088 Fax 6344 1322

Performance Motors

1800-Call-BMW (1800-2255-269)

www.pmi.com.sq

303 Alexandra Road Sime Darby Performance Centre

Singapore 159941 7el Sales 6319-0100 Tel Attention 6319-0111 Fax 6474-7770

315 Amandra Road #01-01 Sime Darby

Singapore 159944 Tet Sales 6319 0511

Business Centre

Tel Attensales 6319 0527 Fax 6479 6624

Pagisteed office ICS Alexandra Road #02-01 Variage Automotive Carrier Singapore 159942

> Cis. Fleg. No: 19740195907



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQI19001363/T1fa3

09 MAY 2019

TAN ENG CHAI 89 CASHEW ROAD #05-02 SINGAPORE 679660

Dear Sir/Madam,

# ACCIDENT INVOLVING SLB 997X / SLP 2710U / OTHERS ALONG/ AT PIE EXIT BKE (WOODLANDS) ON 17/01/2019

We refer to the above accident where we are acting for EQ Insurance to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

PolyKin, Chong Case Handler DID: 6841 2132 FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. EQ Insurance (Motor Claims Dept)





### LETTER OF AUTHORISATION

			51H 30	1762
ACCIDENT INVOLVING	5LP2710U	& STBOOTY AND	_ON_	17.01.19
hereby authorise Perform	AMED OWNER O	of Vehicle Registration	n No.	SLP3710U
settle my claim for cost of r	epair and/or unins	ured losses arising fro	m the	above accident.
I further authorise <b>Perforr</b> documents whatsoever in due to me in respect of my	relation to this ma			
I hereby declare that all act on my behalf shall be good the same had been done or	valid and effectua	I to all intents and pu	Letter	of Authorisation whatsoever as if
I further confirm that the ac amount in respect of such o such loss and damage.	cceptance by Perf claim shall constitu	ormance Motors Li te the full discharge o	mited of my c	of the settlement laim in respect of
Signed by:				
Name: Stifften Eir	Wallf Man (Diffe	MEE 13 SAN	2-61	9
NRIC No.: SET 34061				1
In the presence of:				
Name: / Sul	(Date	(8/1)201	9	
NRIC No.: PERFORMANCE MG 303 Alexand Sime Darby Perfor Singapore 1	ra Road mance Cermii 159941	0(1	1	
TEL 6319010 6319011	0 (Sales) 1 (Aftersains)	FO	RM B1 VE	RSION 1 - SEPT 2017

A member of the first Darby Group Co. Reg. No. 157401159W SET Neg. No. MC-0022081-W

103. Alexandra Road.
Sime Darby Ferformance Centre East Coast Contra Singapore 157941 Singapore 157941 Tol. 63180301 (Afterbales) Fax. 63180301 (Afterbales) Fax. 64187773

Sit. Alexandra Road Sine Darby Business Cemice Singapure 18944 Tel 43190328 (AfterSales) 82190337830 (Motorcad) Fam 44784601 (AfterSales) 64784624 (Motorcad)



#### SERVICE TAX INVOICE

Repair Order No.

: B1

1333920

Page No.

: 1 of 2

28/01/2019

Invoice Number: 2102605 / WSB

Invoice Date : 23/05/2019

Motor Claim Advisor: Joseph Yaguel

Payment Terms : 30 Days From Invoice

Invoice By

: Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Shahrom Bin Mohamed Ariff Blk 609, Choa Chu Kang St 62

#10-85

- INVOICE TO - 45912

EQ Insurance Company Limited 5 Maxwell Road, #17-00 Tower Block

MMD Complex

Singapore 069110

Singapore 680609

REGN. NO. SLP2710U

CHASSIS NO. NU78982

REGN. DATE 31/05/2017

MODEL 3181

MILEAGE 49571

LABOUR 1		NETT
To replace rear bumper and attachments, bootlid		1,700.00
including knock out dented area caused by the accident.		
To respray rear bumper and bootlid.		1,730.00
To check electrical wiring systems and lightings at the		150.00
rear section for proper function.		
To carry out body cavity preservation.		100.00
To transfer lock mechanism from old to new bootlid		451.00
including conduct checks on new bootlid central locking		
system for proper function.		
Sundries.		80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT: 17.01.2019. 3RD PARTY CAR: SLB997X.		
YOUR REF NO : NIL.		
VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON		
28.01.2019 AT 11:10AM. AUTHORIED REPAIR BY MR JOEL GOH		
FROM EQ INSURANCE ON 21.01.2019 VIA EMAIL.		0.00
PROPOSE LOSS OF USE = \$100x5. THE AMOUNT IS SUBJECTED		0.00
TO INSURANCE COMPANY COMFIRMATION.  GIA SEARCH FEE = \$2.00.		0.00
GIA SEARCH FEE = \$2.00.	· ·	1835.5
	Total Labour 1:	4,211.00
	Retail	
PARTS	Oty Price	NETT
REAR BUMPER PANEL PRIMED (LINES)	1 1,172.30	1,172.30
LETTERING 318I	1 64.10	64.10
GROMMET	2 0.75	1.50
PLAQUE 74MM	1 71.25	71.25
DECOUPLING RING PDC TORQUE CONVERTE	4 5.05	20.20
(DG/SL) ADHESIVE SET K6	1 53.05	53.05
SET MOUNTING PDC/PMA SENSOR REAR	1 66.95	66.95
BOOTLID	1 1,179.80	1,179.80
EXPANDING NUT	2 1.00	2.00
EN MIDITO		

A member of the Sine Darby Group Co. Seg. No. 1874015594 GST Neg. No HG-0020081-x

203. Alexandra Road Elem Dathy Performance Centre Elempaper 18981 Twl. Elivrich Iffalso A Admini Elivrich (AfterDales) Fas. 8494770

180. Kampong Arang Road East Coast Centre Bingapore +18186 Tel. +1150888 (AfterDales) Fac. 61449773

215, Alexandra Road 21mm Dathy Business Centre 51mapode 159942 Twl. 63190206 (AfterDales) 6319033/590 (Motorrad) Fas. 4479601 (AfterDales) 6479624 (Motorrad)



### SERVICE TAX INVOICE

Repair Order No. : B1 1333920

Motor Claim Advisor: Joseph Yaguel

Page No.

: 2 of 2

Date IN

: 28/01/2019

Invoice Number : 2102605 / WSB

Invoice Date

23/05/2019

Payment Terms :

30 Days From Invoice

Invoice By

: Toh Jing Xuan

		No signature is required.	Amount Payable Include GST : S\$ 7.321.1
			Invoice Total Amount Include GST : S\$ 7,321
			GST # 7% : S\$ 478.
Lubricant/Misc	4	80.00	Invoice Total Amount Exclude GST : S\$ 6,842.
Parts Charges		2,631.15	Less Insurance Excess : S\$0.
Labour Charges	4	4,131.00	Total Labour & Parts Charges : S\$ 6,842.

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-19-010508

Date of Request:

18/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

**Enquiry Date** 

18/01/2019

Enquiry By

Melanie Setiawati

TP Vehicle No.

SLB997X

Accident Date

17/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel, No.
SLB997X	EQ Insurance Company Ltd	28/03/2018-27/03/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## RECORDS MANAGEMENT CENTRE

### TAX INVOICE

Our Ref No:

GR-19-010508

Date of Request:

18/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

Dear Sir/Madam,

**Enquiry Date** 

18/01/2019

Enquiry By

Melanie Setiawati

TP Vehicle No.

SLB997X

Accident Date

17/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 25/09/2019

### THIRD PARTY DIRECT SETTLEMENT

Makiala Na	SLB 997X	(Insd Veh)	Your Ref. No. : DMPPHQ18-001566
Vehicle No.	SLP 2710U	(TP Veh)	Our Ref. No.: CC4/EQI19001363/T1ga3q2
Date of Accident	17/1/2019		-

Liability		100%	
Final Repair Cost	: \$	7,321.10	
Loss of Use	: \$	300.00	5 days
Rental (If any)	: \$		days
Others:	: \$	2.00	
	: \$		
		7,623.10	
Final Settlement Sum	: \$	7,623.10	
Remarks			

1	PERFORMANCE MOTORS LIMITED	: \$	7,623.10
		: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



5a.

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inter	rnationale Des	Experts En Auton	nobile	
Q INSURANCE COMPANY LTD		Ref :	CC4/EQI19001	1363/T1ga3q2	
5 MAXWELL ROAD #17-00 TOWER BLO MND COMPLEXSIN		Date :	25-09-2019 EQI		
1.	Policy Particu	lars :- THIR	PARTY CLA	М	
Insured Veh.	SLB 997X	Veh. Ir	nspected	SLP 2710U	
Policy No.	DMPPHQ18-001566	Cover	age (\$)	0.00	
Claim No.		Exces	s (\$)	0.00	
Assign From	JOEL	Assign	n Date	21/01/2019	

2.		Vehicle Pa	articulars & Condition		
	Make & Model	B.M.W. 3181	c.c	1499	
	Engine No.	HIDDEN	Year of Reg.	2017	
	Chassis No.	WBA8E36000NU78982	Colour	BLACK	
	Odometer	49571	Steering	IN ORDER	
Г	Brakes	IN ORDER	Modification	SPORTS RIM	
	General	GOOD			

3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/50 R17	PIRELLI	6 mm
	L/H Front Tyre	225/50 R17	PIRELLI	6 mm
	R/H Rear Tyre	225/50 R17	PIRELLI	6 mm
	L/H Rear Tyre	225/50 R17	PIRELLI	6 mm

	L/H Rear Tyre	225/50 R17	PIRELLI	6 mm		
4.		De	escription of Damages			
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  DAMAGES SEE DETAILS.					
5.			General Information		11-31	
	Accident Date	17/01/2019	Inspection Date	28/01/2019		

Remarks				
		303 ALEXANDRA ROAD SINGAPORE 159941		
	Survey held at	PERFORMANCE MOTORS LTD		

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	. Estimate D	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 2710U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN)	NECESSARY	150.00	80.00
1	BOOTLID (SN)	BENT	1,179.80	1,179.80
1	REAR BUMPER CENTRE GUIDE (SN)	NOT NECESSARY	32.90	
1	REAR BUMPER CARRIER (ECE)(SN)	NOT NECESSARY	467.95	15
1	REAR BUMPER LH SIDE GUIDE (SN)	NOT NECESSARY	58.50	
1	REAR BUMPER PANEL PRIMED (LINES) (SN)	DEFORMED	1,172.30	1,172.30
1	LETTERING 318I (SN)	NECESSARY	64.10	64.10
2	GROMMET (SN)	NECESSARY	1.50	1.50
1	PLAQUE 74MM (SN)	NECESSARY	71.25	71.25
1	TRUNK LID GASKET (SN)	NOT NECESSARY	76.40	3-
4	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NECESSARY	20.20	20.20
2	EXPANDING NUT (SN) (ADDITIONAL)	NECESSARY	2.00	2.00
1	SET MOUNTING PDC /PMA SENSOR REAR (SN) (ADDITIONAL)	NECESSARY	66.95	66.95
1	(DG/SL) ADHESIVE SET K6 (SN) (ADDITIONAL)	NECESSARY	53.05	53.05
			3,416.90	2,711.15
1 1 1 1 1 1 1 2 1 1 4 2 1	LABOUR			
	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOT LID INCLUDE CONDUCTING CHECKS ON NEW BOOT LID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION.(ADDITIONAL)		451.00	451.00
	REPLACING REAR BUMPER PANEL AND ATTACHMENTS ,BOOTLID ,ETC TO KNOCK OUT DENTS CAUSED BY THE ACCIDENT .		2,550.00	1,700.00
	SPRAY REAR BUMPER AND BOOTLID.		1,923.00	1,730.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION .		177.00	150.00
	TO CARRY OUT BODY CAVITY PRESERVATION . (PER PANEL).		118.00	100.00
	N		5,219.00	4,131.00
	GRAND TOTAL		8,635.90	6,842.15

Report Ref No. CC4/EQI19001363/T1ga3q2



Page No. 2 of 2

RECOMMENDED COST OF REPAIRS 6,842.15

Report Ref No. CC4/EQI19001363/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

**Automotive Assessor** 

HO LEONG CHUAN

**Automotive Assessor** 

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

### Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Thursday, 26 September 2019 4:02 PM

To: 'Joel Goh'

Cc: 'CeciliaChong@lkkauto.com'

Subject: TP Direct Settlement - Accident Involving SLB 997X (OI) and SLP 2710U (TP) on

17/01/2019

Attachments: LKK REPORT & PHOTO pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: <a href="mailto:report@lkkauto.com">report@lkkauto.com</a> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933