

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 27 February, 2019 10:21 AM  
**To:** 'Joel Goh'  
**Cc:** Admin A; EQI PRS; Poh Kin (LKKAuto); CS A Team  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019 \*\*\* LKK REF: CC4/EQI19001363/T1fa3  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLP 2710U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 21 January, 2019 1:21 PM  
**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Monday, 21 January, 2019 10:39 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019

Dear LKK

Attached both accident reports for your attention.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh  
**Sent:** Monday, January 21, 2019 10:34 AM  
**To:** 'PBSP'  
**Cc:** Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X (EQ) ON 17/01/2019

**Without Prejudice**

Dear Caroline

We welcome direct settlement and will appoint LKK to handle it.

Dear LKK

Please take over this direct settlement.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]  
**Sent:** Friday, January 18, 2019 4:07 PM  
**To:** EQI PRS  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SLP2710U & SLB997X ON 17/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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