

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 29 January, 2019 9:31 AM  
**To:** Kim Ong  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: YOUR REF: SLK 8097T\_ACCIDENT INVOLVING SLK 8097T AND SKV 6976Z ALONG ROCHOR ROAD ON 19.01.2019

Dear Sir,

Noted and thank you.

We will look into the matter and will proceed accordingly.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Kim Ong [mailto:drkkong@yahoo.com]

**Sent:** Tuesday, 29 January, 2019 12:00 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A

**Subject:** Re: YOUR REF: SLK 8097T\_ACCIDENT INVOLVING SLK 8097T AND SKV 6976Z ALONG ROCHOR ROAD ON 19.01.2019

Hi,

I had informed AIG via phone hotline 3386200 on Monday 21st Jan. The person I spoke to was Jane. She had advised I report to MotorImage at Lorong 8 Toa Payoh. She had informed me that there was no necessity to make a police report as there was no personal injury to both the other party and myself.

I made a report to the claims department at the said Motor Image at Toa Payoh on that same Monday 21st Jan. The attending person was Mr Sayedinah Ali. He confirmed a police report was not necessary as there was no personal injury.

I have read your email.

Yours sincerely,  
Ong Kim Kiat.

On Monday, 28 January 2019 02:25:57 PM +08, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 JANUARY 2019

**DR. ONG KIM KIAT**

**By Email Only**

Dear Sir/Madam,

**OUR REF : CC3/AIG19001362/ha3**

**YOUR REF : SLK 8097T**

**ACCIDENT INVOLVING SLK 8097T AND SKV 6976Z ALONG ROCHOR ROAD ON 19.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKV 6976Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKV 6976Z. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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