

Mei Kwan (LKKAUTO)

From: WANG Peter <peter.wang@axa.com.sg>
Sent: Monday, 21 January, 2019 9:16 AM
To: Admin A
Cc: OH Vale; Shiau Chan (LKKAUTO); Admin A
Subject: RE: S7M0053V Your Insured: SLN 8765H (Our ref: FV 4606P)

Categories: HMK

WITHOUT PREJUDICE

Dear Linda

Please take note that the correct reference number is S7M0053V. Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: peter.wang@axa.com.sg (wef 1 May 2018)



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From: WANG Peter
Sent: 21,01, 19 9:09 AM
To: sgmotor2000@yahoo.com.sg; Admin A <admin-a@lkkauto.com>
Cc: OH Vale <vale.oh@axa.com.sg>; 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>
Subject: RE: S8M0053V Your Insured: SLN 8765H (Our ref: FV 4606P)

WITHOUT PREJUDICE

Dear Linda

We have already sent instruction to our appointed partner LKK to process direct settlement with you. Kindly assist to follow up with them to finalize all necessary documents.

Aside to LKK

For your assistance to expedite on the DS settlement package so we can process payment. Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: peter.wang@axa.com.sg (wef 1 May 2018)



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From: OH Vale

Sent: 21,01, 19 8:17 AM

To: WANG Peter <peter.wang@axa.com.sg>

Cc: sgmotor2000@yahoo.com.sg

Subject: FW: S8M0053V Your Insured: SLN 8765H (Our ref: FV 4606P)

Hi Peter

Pls assist, thanks.

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

Sent: Thursday, January 17, 2019 2:04 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>; OH Vale <vale.oh@axa.com.sg>

Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>

Subject: S8M0053V Your Insured: SLN 8765H (Our ref: FV 4606P)

Dear Cynthia

May I know the status for this case

Thank You

Regards
Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

On Monday, 17 September 2018, 4:31:41 PM GMT+8, OH Vale <vale.oh@axa.com.sg> wrote:

Hi

Pls assist, thanks.

Regards

Vale

From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: Friday, September 14, 2018 2:44 PM
To: OH Vale <vale.oh@axa.com.sg>
Subject: Fw: Your Insured: SLN 8765H (Our ref: FV 4606P)

May i know the outcome of the claim urgently?

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

----- Forwarded message -----

From: Sg Motor <sgmotor2000@yahoo.com.sg>

To: OH Vale <vale.oh@axa.com.sg>

Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>

Sent: Monday, 27 August 2018, 11:58:09 AM GMT+8

Subject: Your Insured: SLN 8765H (Our ref: FV 4606P)

Refer to the above claim, we would like to do a direct
settlement for the property damage to our client's bike FV 4606P

Attached plse find the relevant documents for your kind perusal

- 1) Invoice for Cost of Repairs
- 2) GIA Report
- 3) Police Report
- 4) TP Result

We seek your assistance to expedite this claim as we wish to
close the file.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

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