

Vic (LKKAUTO)

From: Leong Wey Hsien <lwixian@singnet.com.sg>
Sent: Thursday, 14 February, 2019 2:28 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SMD 9561M AND SJS 9742P ALONG MND CARPARK ON 17.01.2019
Attachments: SAS2537262.PDF

Hi Joy,

Thanks for the video and looking into the subject matter. Now I have a clearer picture of the incident.

Please find attached report that I have made at a AXA designated accident report centre in the morning of the incident.

From the video, I noticed that the vehicle continue to move forward even though I have my parking hazard lights on in advance and it refuses to reverse even though my car body already entered the parking lot. I also could not hear any warning horn from their vehicle in the video.

Hence, please help to challenge the above facts.

Thanks and Best Regards,

Mr. Leong

On 2/14/2019 9:36 AM, Joy Irene (LKKAUTO) wrote:

LEONG WEY HSIEN
Policy Holder

Dear Sir,

OUR REF : CC4/ASM19001359/Aja3
YOUR REF : SMD 9561M

ACCIDENT INVOLVING SMD 9561M AND SJS 9742P ALONG MND CARPARK ON 17.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PROGRESSIVE CAR CARE PTE LTD, acting on behalf of the owner of SJS 9742P against your motor insurance policy.

Based on the accident report and accident scenario and video evidence, it was observed that your vehicle reversed and hit stationary Third Party vehicle. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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