

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 23 October 2019 12:26 PM
To: 'nobelson@singnet.com.sg'
Subject: NO ACTION REQUIRED <STANDARD NOTIFICATION LETTER> OUR REF:
CC4/ASM19001355/Jga3 *** ACCIDENT INVOLVING SLL 1969T & SHC 4752B ON
15/01/2019 ***

23 OCTOBER 2019

SUSANTO NGARIYAN

Dear Sir/ Mdm

OUR REF : CC4/ASM19001355/Jga3
YOUR REF : SLL 1969T
ACCIDENT INVOLVING SLL 1969T & SHC 4752B ALONG/AT PASIR PANJANG ROAD (INFRONT OF SPC PETROL) ON 15/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT AUTOMOTIVE SERVICES PTE LTD** acting on behalf of the owner of SHC 4752B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AXA
CONSULTANTS
PTE LTD

Save the Earth. Print only when necessary.

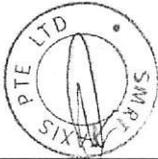
AUTHORISATION TO ACT

We, SMRT TAXIS PTE LTD ("the third party claimant") of No. 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of SHC 4752B (vehicle no.) hereby authorize SMRT Automotive Services Pte Ltd ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. SHC 4752B was damaged pursuant to the accident which occurred on 15/1/2019 (date) along Pasir Panjang Rd (location) involving vehicle no/s. SLL 1969T ("the accident").

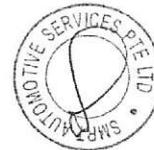
I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of Jan (month) 2020 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)



AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|------------------------|----------------------|---------------------|
| Vehicle No: | SLL 1969T (Insd veh) | Model: TOYOTA PRIUS |
| | SHC 4752B (TP veh) | |
| Date of Accident/Time: | 15/01/2019 | |

| | | | |
|---|----------------------------------|---|-----------------------------|
| Repair Estimate | : \$ | 92,969.04 | |
| Final Repair Cost | : \$ | 24,380.81 | |
| Loss of Use <i>Token Sum</i> | : \$ | | days at \$ per day |
| Rental (if any) | : \$ | 9,002.84 | 79 days at \$113.96 per day |
| LTA / GIA Search Fee | : \$ | 7.00 | |
| Others: | : \$ | | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 33,390.65 | |
| Payee Name : SMRT TAXIS PTE LTD | | | |
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) | | | |
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) | |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u> | |
| | BOLA Liability: <u>100</u> (%) | Assessed Liability (*): _____ (%) | |
| * Assessed Liability to be filed only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks: | | | |

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this settlement.


 Signature of workshop representative / Workshop stamp
 Name of Representative: Tan Lee Gek
 Date: 31 JAN 2020


 Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Ana Magnaye
 Date: 31 JAN 2020


 Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 31/1/2020

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2072

From: SMRT Taxis Pte Ltd

Date: 30/01/2019

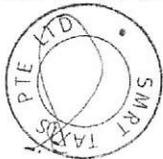
ACCIDENT INVOLVING SHC 4752B & SLL 1969T ON 15/1/2019 ALONG PASIR PANJANG ROAD

This is to confirm that the daily rental rate for SHC 4752B is \$113.96 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 15/01/2019

Accident End Date : 16/10/2019

Date Generated : 16/10/2019

User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|--------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/01/19/2072 | SHC4752B | SMRT Taxis Pte Ltd | TOYOTA | PRIUS | 24099690 | 15/01/2019 12:39 AM | 04/04/2019 1:40 PM |

Enquire Transaction History

Transaction History Details

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Log Date/Time: | 16 Jan 2019 / 09:09:21 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | | |
| Asset ID: | SLL1969T | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAHO - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20190116090921420647 |

Search Date / Time: 15 Jan 2019 12:05:00
 Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/04435/2019
Date : 24 APRIL 2019

SUSANTO NGARIYAN
72 BAYSHORE ROAD
#30-16
SINGAPORE 469988

Dear Sir/Madam

ROAD TRAFFIC ACCIDENT INVOLVING SLL 1969 T, SHC 4752 B AND SHA 7198 S ALONG PASIR PANJANG ROAD ON 15/01/2019 AT ABOUT 12.05AM

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SHC 4752 B** had committed an offence of **Inconsiderate Driving under Section 65(a) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Borneo Motors (Singapore) Pte Ltd
After-sales - Parts & Service Division
2 Pandan Crescent
Level 10 Inchcape Centre
Singapore 128462

Tel: +65 66-31-1111
Fax: +65 64-79-9065
www.borneomotors.com.sg



Borneo Motors

Date : 5th April 2019

TO WHOM IT MAY CONCERN

RE: SHC 4752 B

This is to certify that SMRT Automotive Service Pte Ltd had ordered rear panel sub-assy , box deck ,floor, member sub-assy for SHC 4752 B through us on 28th Jan 2019 from oversea due to our stock was running out. The order processing time taken from overseas supplier for about 10 weeks & had immediate ship to us by air on 28th March 2019.

For your information and necessary action.

Yours faithfully.

