

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	1	37.00	Replace	✓ NEC
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	✗ NN
One Time Key In	Main			WHEEL, DISC	1	1,490.20	1,490.20	25.00	1,117.65	Replace	0	0	Not Give	✗ NN
One Time Key In	Main			REINFORCEMENT, ROOF SIDE INNER LH	1	60.30	60.30	25.00	45.22	Replace	0	0	Check	✗
One Time Key In	Main			REINFORCE, ROOF SIDE OUTER LH	1	91.90	91.90	10.00	82.71	Replace	0	0	Check	✗
One Time Key In	Main			REINFORCEMENT, BACK DOOR SIDE LH	1	89.50	89.50	25.00	67.13	Replace	0	0	Check	✗
One Time Key In	Main			EXTENSION, QUARTER PANEL FRONT LH	1	83.50	83.50	25.00	62.63	Replace	0	0	Check	✗
One Time Key In	Main			EXTENSION, QUARTER PANEL REAR LH	1	108.50	108.50	10.00	97.65	Replace	0	0	Check	✗
One Time Key In	Main			PANEL, ROOF SIDE, INNER LH	1	134.80	134.80	25.00	101.10	Replace	0	0	Check	✗
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.22	Replace	1	45.22	Replace	✓ NEC
One Time Key In	Main			LICENSE PLATE LAMP	2	35.70	71.40	25.00	53.55	Replace	0	0	Check	✗
One Time Key In	Main			NUMBER PLATE	1	15.00	15.00	0.00	15.00	Replace	1	15.00	Replace	✓ BUC
One Time Key In	Main			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	Replace	1	12.00	Replace	✓ BUC
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ NEC
One Time Key In	Main			NAME PLATE (PRIUS)	1	60.80	60.80	25.00	45.60	Replace	1	45.60	Replace	✓ NEC

Total Spare Part Cost 49,993.55

Surveyor Total 8,975.50

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 49,993.55

Final Sur Total 8,975.50

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BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			NAME PLATE (TOYOTA)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ NEC
One Time Key In	Main			SPOILER REAR	1	953.70	953.70	25.00	715.28	Replace	1	0	Repair	✓ R
One Time Key In	Main			3RD BRAKE LAMP	1	231.30	231.30	10.00	208.17	Replace	0	0	Not Give	✗ NA
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	✓ NEC
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	✓ NEC
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	✓
One Time Key In	Main			END PANEL COVER, DECK TRIM HOLE	1	46.10	46.10	25.00	34.58	Replace	0	0	Check	✓
One Time Key In	Main			END PANEL COVER, DECK TRIM, RR	1	121.10	121.10	25.00	90.82	Replace	0	0	Check	✓
One Time Key In	Main			REINFORCEMENT, RR	2	34.60	69.20	25.00	51.90	Replace	0	0	Check	✗
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	✗
One Time Key In	Main			SPARE TYRE PANEL	1	667.70	667.70	25.00	500.78	Replace	0	0	Check	✓
One Time Key In	Main			MEMBER SUB-ASSY, RR LH	1	174.10	174.10	25.00	130.57	Replace	0	0	Check	✓
One Time Key In	Main			MEMBER SUB-ASSY, RR RH	1	174.10	174.10	25.00	130.57	Replace	0	0	Check	✗
One Time Key In	Main			MEMBER SUB ASSY, REAR FLOOR CROSS NO.1	1	436.40	436.40	25.00	327.30	Replace	0	0	Check	✗
One Time Key In	Main			MEMBER SUB ASSY, REAR FLOOR CROSS NO.2	1	655.70	655.70	25.00	491.78	Replace	0	0	Check	✗

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Surveyor Total 8,975.50

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Lump Sum Dis (%) 0

Final Spare Part Cost 49,993.55

Final Sur Total 8,975.50

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			FLOOR PANEL RR/LH	1	102.00	102.00	25.00	76.50	Replace	0	0	Check	✓
One Time Key In	Main			FLOOR PANEL RR/RH	1	209.90	209.90	25.00	157.43	Replace	0	0	Check	✗
One Time Key In	Main			BOX, DECK FLOOR, RR	1	649.70	649.70	25.00	487.28	Replace	0	0	Check	✓
One Time Key In	Main			BOX, RR FLOOR, BOARD	1	679.60	679.60	25.00	509.70	Replace	0	0	Check	✗
One Time Key In	Main			BOARD, RR FLOOR	1	392.30	392.30	25.00	294.23	Replace	0	0	Check	✗
One Time Key In	Main			BOARD ASSY, RR RH	1	379.20	379.20	25.00	284.40	Replace	0	0	Check	✗
One Time Key In	Main			SPACER, RR FLOOR	1	130.60	130.60	25.00	97.95	Replace	0	0	Check	✗
One Time Key In	Main			BOX, DECK FLOOR, COVER LH	1	230.10	230.10	25.00	172.57	Replace	0	0	Check	✗
One Time Key In	Main			BOX, DECK FLOOR, LH	1	196.80	196.80	25.00	147.60	Replace	0	0	Check	✗
One Time Key In	Main			COVER ASSY, TONNEAU	1	602.10	602.10	25.00	451.58	Replace	0	0	Check	✗
One Time Key In	Main			CUSHION, SPARE WHEEL	1	230.80	230.80	25.00	173.10	Replace	0	0	Check	✗
One Time Key In	Main			PROTECTOR, SPARE	1	143.70	143.70	25.00	107.77	Replace	0	0	Check	✓
One Time Key In	Main			CARRIER, SPARE	1	19.70	19.70	25.00	14.77	Replace	0	0	Check	✗
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	✗ NM
One Time Key In	Main			WHEEL, DISC	1	1,490.20	1,490.20	25.00	1,117.65	Replace	0	0	Not Give	✗ NM

Total Spare Part Cost 49,993.55

Surveyor Total 8,975.50

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 49,993.55

Final Sur Total 8,975.50

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation					Surveyor Approval			Remarks	
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In	Main			BREAKDOWN SIGN	1	35.00	35.00	0.00	35.00	Replace	0	0	Check	✖	✖
One Time Key In	Main			PANEL ASSY, DECK LH	1	307.00	307.00	25.00	230.25	Replace	0	0	Check	✖	✖
One Time Key In	Main			PANEL ASSY, DECK RH	1	307.00	307.00	25.00	230.25	Replace	0	0	Check	✖	✖
One Time Key In	Main			GARNISH SIDE UPPER, LHR	1	261.70	261.70	25.00	196.27	Replace	0	0	Check	✖	✖
One Time Key In	Main			BATTERY	1	278.00	278.00	10.00	250.20	Replace	0	0	Check	✖	✖
One Time Key In	Main			BATTERY ASSY, HV	1	5,544.40	5,544.40	10.00	4,989.96	Replace	0	0	Check	✖	✖
One Time Key In	Main			BATTERY CLAMP	1	16.10	16.10	25.00	12.08	Replace	0	0	Check	✖	✖
One Time Key In	Main			BATTERY TRAY	1	42.80	42.80	25.00	32.10	Replace	0	0	Check	✖	✖
One Time Key In	Main			WIRE, FRAME	1	1,680.90	1,680.90	25.00	1,260.68	Replace	0	0	Check	✖	✖
One Time Key In	Main			WIRE, ENGINE, NO.3	1	74.00	74.00	10.00	66.60	Replace	0	0	Not Give	✖	✖
One Time Key In	Main			WIRE, FLOOR	1	1,675.00	1,675.00	10.00	1,507.50	Replace	0	0	Check	✖	✖
One Time Key In	Main			WIRE, FLOOR, NO.2	1	1,305.40	1,305.40	10.00	1,174.86	Replace	0	0	Check	✖	✖
One Time Key In	Main			RECEIVER, DOOR CONTROL	1	239.70	239.70	10.00	215.73	Replace	0	0	Check	✖	✖
One Time Key In	Main			PANEL SUB-ASSY, QTR	1	326.70	326.70	25.00	245.02	Replace	0	0	Check	✖	✖
One Time Key In	Main			PANEL SUB-ASSY, QTR	1	588.40	588.40	25.00	441.30	Replace	0	0	Check	✖	✖

Total Spare Part Cost 49,993.55

Surveyor Total 8,975.50

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 49,993.55

Final Sur Total 8,975.50

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			PANEL SUB-ASSY, QTR WHEEL HOUSE	1	588.40	588.40	25.00	441.30	Replace	0	0	Check	X
One Time Key In	Main			PANEL, QUARTER WHEEL HOUSE, OUTER LH	1	326.70	326.70	25.00	245.02	Replace	0	0	Check	X
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check	X
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	1	493.56	Replace	/ CRA
One Time Key In	Main			TROUGH, BACK DOOR LH	1	110.90	110.90	10.00	99.81	Replace	0	0	Check	X
<b>Total Spare Part Cost</b>									49,993.55	<b>Surveyor Total</b>		8,975.50		
<b>Lump Sum Discount (%)</b>									0.00	<b>Lump Sum Dis (%)</b>		0		
<b>Final Spare Part Cost</b>									49,993.55	<b>Final Sur Total</b>		8,975.50		

**Labour's Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT LH PORTION	845.00	400 /	
2	Main	TO REPAIR REAR PORTION	2,028.00	800 /	
<b>Total:</b>			<b>2,873.00</b>	<b>1,200.00</b>	

**Spray Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200 /	
2	Main	TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	0 X	
3	Main	TO RESPRAY FRONT SUPPORT PANEL	180.00	0 X	
4	Main	TO RESPRAY FRONT FENDER LH	378.00	200 /	
5	Main	TO RESPRAY RIM	540.00	50 /	
6	Main	TO RESPRAY FRONT PILLAR LH	180.00	80 /	
7	Main	TO RESPRAY FRONT DOOR LH	378.00	200 /	
<b>Total:</b>			<b>7,542.00</b>	<b>1,710.00</b>	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
8	Main	TO RESPRAY REAR BUMPER	378.00	200 /	
9	Main	TO RESPRAY TAIL GATE	378.00	200 /	
10	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	50 /	
11	Main	TO RESPRAY REAR SPOILER	180.00	80 /	
12	Main	TO RESPRAY REAR PANEL	180.00	0 100 /	
13	Main	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0 100 /	
14	Main	TO RESPRAY REAR FLOOR SIDE PANEL RH	180.00	0 X	
15	Main	TO RESPRAY REAR FLOOR SIDE PANEL LH	180.00	0 X	
16	Main	TO RESPRAY BATTERY PANEL	180.00	0 X	
17	Main	TO RESPRAY REAR MEMBER,RH	180.00	0 100/50 /	
18	Main	TO RESPRAY REAR MEMBER,LH	180.00	0 50 /	
19	Main	TO RESPRAY RH REAR WHEEL HOUSE	180.00	0 100 /	
20	Main	TO RESPRAY REAR LH WHEEL HOUSE	180.00	0 100 /	
21	Main	TO RESPRAY FUEL LID COVER	180.00	0 X	
22	Main	TO RESPRAY RH RAIL ROOF SIDE	180.00	0 X	
23	Main	TO RESPRAY LH RAIL ROOF SIDE	180.00	50 /	
24	Main	TO RESPRAY MEMBER SUB-ASSY, CENTER FLOOR CROSS , NO.2	180.00	0 X	
25	Main	TO RESPRAY TROUGH BACK DOOR RH	180.00	0 X	
26	Main	TO RESPRAY TROUGH BACK DOOR LH	180.00	0 X	
27	Main	TO RESPRAY REAR FENDER LH	378.00	200 /	
28	Main	TO RESPRAY REAR FENDER RH	378.00	0 200 X	
29	Main	TO RESPRAY RH REAR DOOR	378.00	0 200 X	
30	Main	TO RESRAY REAR DOOR LH	378.00	200 /	
<b>Total:</b>			<b>7,542.00</b>	<b>1,710.00</b>	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TOWING CHARGE	126.00	0 40 /	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 /	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	300.00	100 /	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60 /	
5	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30 /	
6	Main	TO TOP UP A/C GAS	120.00	0.00 X	
7	Main	TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	120.00	0	} X
8	Main	TO REMOVE / REFIT SEAT	120.00	0	
9	Main	TO ALIGN CHASSIS	350.00	0	
10	Main	TO REMOVE & REFIT FUEL TANK	120.00	0	
11	Main	TO REMOVE & REFIT EXHAUST	120.00	0	
12	Main	TO TRANSFER DOOR MECHANISM	240.00	0	
13	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	850.00	850.00 600 /	
14	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	50 /	
15	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30 /	
16	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40 /	
17	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	50 /	
18	Main	TO CHECK & RESET SYSTEM FUNCTION	350.00	0 X	
19	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	120 /	
20	Main	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0 X	
21	Main	TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	50 /	
22	Main	TO REMOVE & REFIX FRONT LHS/RHS QUATER GLASS	120.00	0 X	
23	Main	TO REMOVE AND REFIT WIRE HARDESS	250.00	0 X	
<b>Total:</b>			<b>4,746.00</b>	<b>1,400.00</b>	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
24	Main	TO REMOVE AND REFIT BATTERY ASSY HV	120.00	0	no /
25	Main	TO REPLACE SUNDRY PARTS	100.00	0	X
26	Main	TO WASH AND VACUUM	60.00	0	X
<b>Total:</b>			<b>4,746.00</b>	<b>1,400.00</b>	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	49,993.55	8,975.50
Total Labour Cost	2,873.00	1,200.00
Total Spray Painting	7,542.00	1,710.00
Other	4,746.00	1,400.00
Overall Total	65,154.55	13,285.50
Lump Sum Repair Option		
Lump Sum Total	0.00	13,285.50
Surveyor Approved Amount		13,285.50
No of Repair Days*	22	7
Remarks		P/P repair, photo before paint.

Surveyor Name

Hwee jie

Signature

Save

Clear

Survey Date

21/01/2019

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## ◀ Service Request Details

Claim

S9M01A0J

Reference

None ✎

Loss Date

January 15, 2019

Request Date

January 21, 2019

Due Date

January 28, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*Hwee Jie*

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHC4752B

Make

TPVD

Service Address

---

Primary Contact/Insured

---

SUSANTO NGARIYAN  
72 BAYSHORE ROAD, #30-16, 469988, Singapore  
83384188  
NOBELSON@SINGNET.COM.SG

Claim Handler

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KHONG Lynn  
68804892  
lynn.khong@axa.com.sg

Additional Instructions

[Messages](#)

[Invoices](#)

[History](#)

[Documents](#)

[Assessment](#)

[Metrics](#)

[Notes](#)

[View Details](#)

**Catherine Chong (LKK Auto)**

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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>  
**Sent:** Saturday, 19 January, 2019 8:16 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Subject:** RE: SHC4752B - Survey (AXA)  
**Categories:** Shailendra

Dear Sir /Mdm,

Kindly arrange for survey.

Regards  
Shanti  
SMRT Automotive Services PTE LTD  
Accident Reporting Center (Claims Dept)  
6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)



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**From:** Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 17/01/2019 12:10  
**To:** 'motor.survey@axa.com.sg'  
**Cc:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Subject:** RE: SHC4752B - Survey (AXA)

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB4752B** within 48 hours according to GIA guide line, involving your insured **SLL1969T**

Vehicle in Woodlands SMRT Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | [bthaiyaln@smrt.com.sg](mailto:bthaiyaln@smrt.com.sg)





**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/04435/2019  
Date : 24 APRIL 2019

SUSANTO NGARIYAN  
72 BAYSHORE ROAD  
#30-16  
SINGAPORE 469988

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SLL 1969 T, SHC 4752 B AND SHA 7198 S ALONG PASIR PANJANG ROAD ON 15/01/2019 AT ABOUT 12.05AM**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SHC 4752 B** had committed an offence of **Inconsiderate Driving under Section 65(a) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 9 October 2019 4:12 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Subject:** YOUR REF: SHC 4752B (OUR REF: CC4/ASM19001355/Jga3) \*\*\* ACCIDENT INVOLVING SLL 1969T & SHC 4752B ON 15/01/2019 \*\*\*  
**Attachments:** OI PIR.pdf

Your Ref: **SHC 4752B** Without Prejudice  
Our Ref: CC4/ASM19001355/Jga3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLL 1969T (AXA) & SHC 4752B ON 15/01/2019**

We refer to the above matter.

Attached is a copy of our insured car Police Investigation Result. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Your client stopped in the middle of the junction intending to pick passenger. Moreover, your client is charge for being inconsiderate driving.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

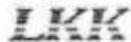
Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## ◀ Proceed to DS at 100% w quantum to be reviewed

Type

📍 Question

Message

Thanks

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/12/2019

### Survey Details:

Date of loss	15-Jan-19
Date of appointment	21-Jan-19
Date of survey	21-Jan-19
Location of survey	SMRT, WL

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC4752B
Make and Model	TOYOTA PRIUS TAXI (SMRT)
Date of registration	1-Apr-16
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	65,154.55
------------------	-----------

### Proposed/Revised repair cost:

Parts	\$	18,030.81
Check items (estimate)	\$	-
Labour	\$	6,350.00
<b>Total</b>	\$	<b>24,380.81</b>
Lump Sum(if applicable)	\$	-

Number of days for repair	<b>13 days</b>
---------------------------	----------------



**Remarks:**

13 RECOMMENDED REPAIR DAYS + 2 SATURDAYS + 2 SUNDAYS +  
2PRS + 2PH + 58DAYS STOCK WAITING = 79 DAYS

**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	24,380.81	
Loss of use	\$	-	
Loss of rental	\$	9,002.84	79days x \$113.96
Loss of income	\$	-	
LTA search fees	\$	7.00	
Others		-	
<b>Proposed Total</b>		<b>33,390.65</b>	

 <MANDATE IA> - S9M01AOJ {ACCIDENT INVOLVING SLL 1969T & SHC 4752B ON 15/01/2019 }

Type

 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$33,390.65 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIMS. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

[Reply](#)



# Re:<MANDATE IA> - S9M01AOJ {ACCIDENT INVOLVING SLL 1969T & SHC 4752B ON 15/01/2019 }

Type

🔗 Question

Message

Dear CCL, proceed. Thanks

Reply



**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Sent:** 16/10/2019 15:27  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** CS A Team; Team A  
**Subject:** YOUR REF: SHC 4752B (OUR REF: CC4/ASM19001355/Jga3) \*\*\* ACCIDENT INVOLVING SLL 1969T & SHC 4752B ON 15/01/2019 \*\*\*

Dear Cecilia,

Our Ref: TAX/01/19/2072

Please note that **police result is not applicable to a chain collision where 3 or more vehicles are involved in the accident** (please refer to clause 8 of the Bola chart as attached).

Please let us know if your principal is agreeable to settle our PD claim at 100%, otherwise we will escalate the matter to GIA for their deliberation.

We quantify our own losses as follows:-

Cost of Repair	\$24,380.81
Loss of Rental	\$9,002.84 ( 79 days x \$113.96 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$33,390.65</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** 09/10/2019 16:12  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV191000101  
 Date : 08.10.2019  
 Vehicle No. : SHC4752B  
 Your Ref No. : TAX/01/19/2072  
 Our Ref No. : 24099690  
 Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
<b>Parts</b>					
BUMPER ENERGY ABSORBER FRT	1.00	\$ 78.80	(25.00 )	\$ 19.70	\$ 59.10
SUPPORT SUB-ASSY	1.00	\$1460.40	(25.00 )	\$ 365.10	\$ 1095.30
ANTENNA, ELECTRICAL LOWER REAR	1.00	\$ 157.40	(10.00 )	\$ 15.74	\$ 141.66
TAILGATE DOOR LOCK	1.00	\$ 444.10	(25.00 )	\$ 111.02	\$ 333.08
TAILGATE DOOR WEATHER STRIP	1.00	\$ 353.40	(25.00 )	\$ 88.35	\$ 265.05
TAILGATE, BOARD ASSY	1.00	\$ 246.90	(25.00 )	\$ 61.72	\$ 185.18
FENDER LINER RR/LH	1.00	\$ 141.30	(25.00 )	\$ 35.32	\$ 105.98
END PANEL	1.00	\$ 602.10	(25.00 )	\$ 150.52	\$ 451.58
END PANEL COVER, DECK TRIM HOLE	1.00	\$ 46.10	(25.00 )	\$ 11.52	\$ 34.58
END PANEL COVER, DECK TRIM, RR	1.00	\$ 121.10	(25.00 )	\$ 30.27	\$ 90.83
SPARE TYRE PANEL	1.00	\$ 667.70	(25.00 )	\$ 166.92	\$ 500.78
MEMBER SUB-ASSY, RR LH	1.00	\$ 174.10	(25.00 )	\$ 43.52	\$ 130.58
FLOOR PANEL RR/LH	1.00	\$ 102.00	(25.00 )	\$ 25.50	\$ 76.50
BOX, DECK FLOOR, RR	1.00	\$ 649.70	(25.00 )	\$ 162.42	\$ 487.28
PROTECTOR, SPARE	1.00	\$ 143.70	(25.00 )	\$ 35.92	\$ 107.78
BATTERY ASSY, HV	1.00	\$5544.40	(10.00 )	\$ 554.44	\$ 4989.96
PANEL, ROOF SIDE, / LH SIDE	0.00	\$ 134.80	0.00	\$ 0.00	\$ 0.00
PANEL, ROOF SIDE OUTER LH	0.00	\$ 134.80	0.00	\$ 0.00	\$ 0.00
RAIL, ROOF SIDE LH	1.00	\$ 273.60	(100.00)	\$ 273.60	\$ 0.00
DOOR RR/LH	1.00	\$ 954.50	(100.00)	\$ 954.50	\$ 0.00
DOOR LOCK RR/LH	0.00	\$ 709.30	0.00	\$ 0.00	\$ 0.00
HINGE LOWER LHR, DOOR	0.00	\$ 72.20	0.00	\$ 0.00	\$ 0.00
HINGE UPPER LHR, DOOR	0.00	\$ 81.70	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, FR DOOR,	0.00	\$ 150.30	0.00	\$ 0.00	\$ 0.00
TAIL LAMP BRACKET, RH	0.00	\$ 30.70	0.00	\$ 0.00	\$ 0.00
TAIL LAMP RH	0.00	\$ 557.80	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

**Tax Invoice**

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV191000101  
 Date : 08.10.2019  
 Vehicle No. : SHC4752B  
 Your Ref No. : TAX/01/19/2072  
 Our Ref No. : 24099690  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TROUGH, BACK DOOR	0.00	\$ 110.90	0.00	\$ 0.00	\$ 0.00
FENDER RR/RH	0.00	\$ 766.80	0.00	\$ 0.00	\$ 0.00
SMRT LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 6555 8888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
FENDER LINER RR/RH	0.00	\$ 141.30	0.00	\$ 0.00	\$ 0.00
DUCT ASSY, QUARTER	2.00	\$ 70.40	(25.00 )	\$ 35.20	\$ 105.60
BACK ASSY, REAR SIDE SEAT, RH	0.00	\$ 643.80	0.00	\$ 0.00	\$ 0.00
QUARTER GLASS RR/RH	0.00	\$ 846.50	0.00	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
DOOR RR/RH	1.00	\$ 954.50	(100.00)	\$ 954.50	\$ 0.00
DOOR LOCK RR/RH	0.00	\$ 709.30	0.00	\$ 0.00	\$ 0.00
HINGE LOWER RHR, DOOR	0.00	\$ 52.00	0.00	\$ 0.00	\$ 0.00
HINGE UPPER RHR, DOOR	0.00	\$ 81.70	0.00	\$ 0.00	\$ 0.00
DOOR LOCK STRIKER	0.00	\$ 40.50	0.00	\$ 0.00	\$ 0.00
BUMPER FRT	1.00	\$ 482.00	(25.00 )	\$ 120.50	\$ 361.50
BUMPER CLIPS	10.00	\$ 1.61	(25.00 )	\$ 4.02	\$ 12.08
BUMPER ENERGY ABSORBER FRT	0.00	\$ 78.80	0.00	\$ 0.00	\$ 0.00
BUMPER REINFORCEMENT FRT	0.00	\$ 498.40	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER LH	0.00	\$ 250.40	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	0.00	\$ 0.00	\$ 0.00
BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$ 311.10	(25.00 )	\$ 77.77	\$ 233.33
FOG LAMP LH	1.00	\$ 280.10	(10.00 )	\$ 28.01	\$ 252.09
BUMPER FRT ABSORBER LOWER	0.00	\$ 127.70	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER HOLE LH	1.00	\$ 18.50	(25.00 )	\$ 4.62	\$ 13.88
BUMPER SUPPORT F/LH	1.00	\$ 76.40	(25.00 )	\$ 19.10	\$ 57.30
BRACKET, FR TURN CENTER LH	0.00	\$ 58.20	0.00	\$ 0.00	\$ 0.00
BRACKET, FR TURN UPPER LH	0.00	\$ 24.40	0.00	\$ 0.00	\$ 0.00

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

**Tax Invoice**

Customer Code: 3000063  
 SMRT TAXIS PTE LTD  
 Block Unit  
 60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV191000101  
 Date : 08.10.2019  
 Vehicle No. : SHC4752B  
 Your Ref No. : TAX/01/19/2072  
 Our Ref No. : 24099690  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
BRACKET, FR TURN LOWER LH	0.00	\$ 26.00	0.00	\$ 0.00	\$ 0.00
LENS & BODY, FR TURN LH	1.00	\$ 511.80	(10.00 )	\$ 51.18	\$ 460.62
GRILLE, RADIATOR	0.00	\$ 310.60	0.00	\$ 0.00	\$ 0.00
SUPPORT SUB-ASSY	0.00	\$1460.40	0.00	\$ 0.00	\$ 0.00
HEAD LAMP LH	1.00	\$ 945.20	(10.00 )	\$ 94.52	\$ 850.68
FENDER FRT/LH	1.00	\$ 723.40	(25.00 )	\$ 180.85	\$ 542.55
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00 )	\$ 12.97	\$ 38.93
FENDER LINER FRT/LH	0.00	\$ 171.70	0.00	\$ 0.00	\$ 0.00
FENDER LINER PAD, FR WHEEL. LH	0.00	\$ 49.30	0.00	\$ 0.00	\$ 0.00
PROTECTOR, FRONT FENDER SIDE PANEL LH	0.00	\$ 114.50	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
WHEEL DISC. FRONT	1.00	\$1484.20	(100.00)	\$1484.20	\$ 0.00
DOOR FRT/LH	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
PILLAR, FR BODY, LH	1.00	\$ 363.10	(100.00)	\$ 363.10	\$ 0.00
SEAL, FRONT FENDER TO COWL SIDE, LH	1.00	\$ 15.20	(25.00 )	\$ 3.80	\$ 11.40
COOLANT	0.00	\$ 12.32	0.00	\$ 0.00	\$ 0.00
QUARTER GLASS FRT/LH	0.00	\$ 234.90	0.00	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
BUMPER REAR	1.00	\$ 458.60	(25.00 )	\$ 114.65	\$ 343.95
BUMPER CLIPS	10.00	\$ 1.61	(25.00 )	\$ 4.02	\$ 12.08
BUMPER REINFORCEMENT REAR	1.00	\$ 205.70	(25.00 )	\$ 51.42	\$ 154.28
ARM SUB-ASSY, RR BUMPER LH	1.00	\$ 139.60	(25.00 )	\$ 34.90	\$ 104.70
ARM SUB-ASSY, RR BUMPER RH	1.00	\$ 139.60	(25.00 )	\$ 34.90	\$ 104.70
ANTENNA, ELECTRICAL LOWER REAR	0.00	\$ 157.40	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00

Authorized Signature  
 for SMRT Automotive Services Pte Ltd