

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 December, 2019 10:35 AM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: 1552228077SG-003 - ACCIDENT INVOLVING VEHICLES SLK 3985M AND SHB 1132R ON 17/01/2019 - LKK REF CC3/AIG19001351/Jha3

Dear Bennie,

We refer to your below email and the contents were noted.

We will maintain as instructed.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Wednesday, 18 December, 2019 10:23 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 1552228077SG-003 - ACCIDENT INVOLVING VEHICLES SLK 3985M AND SHB 1132R ON 17/01/2019 - LKK REF CC3/AIG19001351/Jha3

Hi Vic

Reference to our earlier tele-conversation.

Both parties' account on this accident are clearly conflicting since there is no conclusive evidences available (i.e. video etc). Referring TP's email and their scene photo (See below), it is evident that TPV was not travelling straight along lane 2 but rather changing from the lane on the right (i.e. 3rd lane from the left).

In view of the above, please maintain our position of 50% which is fair and reasonable. Separately, we understand that OI is counterclaiming via their lawyer, R.S Solomon LLC. There is also a section 2 excess applicable (i.e. \$2k subj to GST) under OI's policy.



Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]

Sent: Tuesday, November 12, 2019 12:11 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] Your Ref: 1552228077SG - ACCIDENT INVOLVING VEHICLES SLK 3985M AND SHB 1132R ON 17/01/2019 - LKK REF CC3/AIG19001351/Jha3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to the subject matter.

This is a conflicting version, where both drivers reported that the other vehicle cut lane. There was no video footage available, however, TP provided scene photos. We have not received any feedback from Insured till date.

As such, we offer for a 50/50 settlement to the TP repairer but was rejected. TP repairer insisted on a 100% claim on their favour (see attached email).

Please advise your view on the matter as TP is willing to go GIA for this case.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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