

INS. CASE OWNER:

CC 4 / PWD 1900 1346 / 1 ea34

LKK:

IDAC:

Survivor:

ART

## ASSIGNMENT

Date:

21/1/19

Date / Time:

18/01/19

Registered in Merica:

21/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPZ 9937 X  
Yes from Meri

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

16/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

JSD 7684



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sg 90



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

1/3

JSD 7684-X;

Bm

21.02.19

Email 232 Library (Lance)

21/05/19

Jinful 2/5 1010/- with 3 days 7  
rep

15.06.19

File prep to TPCN to prepare Report.

## STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

45

S\$ 1,000

( 3 days)

Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

12/01/19

Confirm with: LKSA

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

M/L

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 1,000.00

Q: REPAIR ENDED TP.

Loss of Rental (LOR):

S\$ -

( days)

Loss of Use (LOU):

S\$ 40.00

(\$ 20 x 3 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+ 500

Total:

S\$ 1,060.00

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

18-01-19

Confirm with: LKSA

Email

Call

Payee 1:

S\$ 1,060.00

Name 1:

Sg 95 Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



# SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

Date: 21 January 2019

To : LKK

Attn : Bryan Ang

Tel : 97237799

By Fax: 6256-4315

VEHICLE NO : JSQ 7684

155 Yamaha MX

ACCIDENT DATE: 16 January 2019

Description	Qty	Quotation \$
1 Rear Mudguard <i>mainly broken</i>	1	185.00 ✓
2 Rear Absorber <i>distorted</i>	1 set	320.00 ✓
3 Rear Brake Disc <i>NH</i>	1	255.00 X
4 Tail Lamp <i>crack mainly</i>	1	235.00 ✓
5 Rear Rim <i>distorted</i>	1	280.00 ✓
6 Rear Side RH Panel <i>NH</i>	1	185.00 X
		<i>1020.00</i>
		<i>918.00</i>
	Sub-Total	1,460.00
	Less 10%	146.00
	Sub-Total	1,314.00

## Nett items

1 Rear number plate <i>St</i>	25.00 15/-
2 R/LH N Max emblem <i>NH</i>	120.00 X
3 R/LH 155 Sticker <i>NH</i>	80.00 X
4 Towing fee <i>NH</i>	40.00 X
5 Remove & replace parts, align & etc	260.00 150/-
6 Remove & replace rear shock absorber, brake disc, rim & alignment	200.00 50/-
	200.00 150/-
	<i>365.00</i>

*spray painting* ←

Sub-Total	915.00
Nett Total	2,229.00

*1283.00*

*4/3 1000/-*

LKK Auto Consultants hence notify  
the following of the following:  
No. 1. The estimate was made from a visual  
inspection only, any other damage parts or  
labor require when repair commences, we  
will advise you and submit supplementary  
item to you accordingly.  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
approved by final approval from Insurance Company  
Kindly revert upon completion. Thank you.

Acknowledged by Reparer  
Signature:  
Date:

SG 98 MOTOR PTE LTD

*21/01/2019 @ 11:00hrs*

*N/A Arthur*

*4/3 w 3 dgs.*

*Ign*  
*LKK Auto*

## Nivitha (LKK Auto)

---

**From:** clara.li@fwd.com  
**Sent:** Friday, 18 January 2019 12:53 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; AsherSng@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: Plse arrange PRI on bike JSQ 7684 as per attached Our Ref: PNPV2017-00003547-01/CL

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

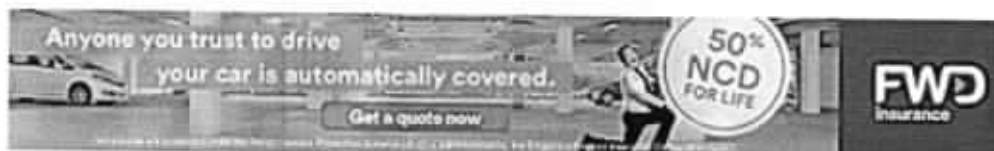
Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards  
Clara Li  
Senior Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722  
E clara.li@fwd.com  
W fwd.com.sg



---

**From:** Sg Motor [mailto:sgmotor2000@yahoo.com.sg]  
**Sent:** Friday, 18 January, 2019 12:48 PM  
**To:** Clara Li Zirong - SGUser  
**Subject:** Re: Plse arrange PRI on bike JSQ 7684 as per attached Our Ref: PNPV2017-00003547-01/CL

Plse appoint LKK Auto Consultants Pte Ltd to survey bike JSQ 7684.

Thank You

*18-01-2019 @ 1.53pm  
Rose veh not in.*

Regards  
Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21  
Ang Mo Kio Industrial Park I  
Singapore 569622  
Tel: 64524898 Fax: 64526898

On Friday, 18 January 2019, 11:52:03 AM GMT+8, <[clara.li@fwd.com](mailto:clara.li@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



---

**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]  
**Sent:** Friday, 18 January, 2019 11:22 AM  
**To:** Motor Claims SG - SG Common  
**Subject:** Plse arrange PRI on bike JSQ 7684 as per attached.

Attn: Motor Claims Dept

Please arrange PRI on bike JSQ 7684 as per attached.

Thank You

Regards

Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments. Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 27 February 2019 8:53 AM  
**To:** 'clara.li@fwd.com'; sgmotor2000@yahoo.com.sg  
**Cc:** sg\_motor\_enterprise@yahoo.com.sg  
**Subject:** RE: Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** clara.li@fwd.com <clara.li@fwd.com>  
**Sent:** Thursday, 24 January 2019 3:55 PM  
**To:** sgmotor2000@yahoo.com.sg  
**Cc:** motorclaims.sg@fwd.com; sg\_motor\_enterprise@yahoo.com.sg  
**Subject:** RE: Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

Hi Linda,

Our insured has yet to report the accident to us hence we are unable to advise liability.



We shall revert to you in due course.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

*\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.*

Kind Regards

Clara Li

Senior Executive, Claims

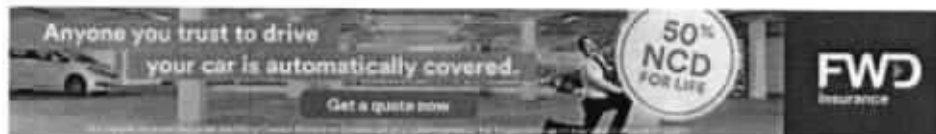
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



---

**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

**Sent:** Thursday, 24 January, 2019 11:52 AM

**To:** Clara Li Zirong - SGUser

**Cc:** Motor Claims SG - SG Common; Sg Motor

**Subject:** Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

Dear Clara

May I know the liability for this case.

Thank You

Regards  
Linda

**SG 98 Motor Pte Ltd**  
Blk 4001 #01-21

Ang Mo Kio Industrial Park 1  
Singapore 569622  
Tel: 64524898 Fax: 64526898

On Friday, 18 January 2019, 11:52:03 AM GMT+8, <[clara.li@fwd.com](mailto:clara.li@fwd.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

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Kind Regards

Clara Li

Senior Executive, Claims

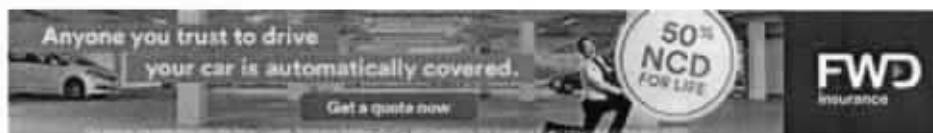
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



---

**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]  
**Sent:** Friday, 18 January, 2019 11:22 AM  
**To:** Motor Claims SG - SG Common  
**Subject:** Plse arrange PRI on bike JSQ 7684 as per attached.

Attn: Motor Claims Dept

Please arrange PRI on bike JSQ 7684 as per attached.

Thank You

Regards

Leena

**SG 98 Motor Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jan 2019 14:25	<b>Cim Veh Model Changed</b>	(205907) YAMAHA NMAX155 155cc.	[A] HOW MEI KWAN
2	24 Jan 2019 14:25	<b>Cim Created</b>	Reg No: JSQ7684, Acct Date: 2019/01/16. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). Workshop: Sg 98 Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
3	24 Jan 2019 14:25	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Sugg ested Adj. : Appraisals Associates Pte Ltd.	[A] HOW MEI KWAN
4	24 Jan 2019 14:25	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/02/04	[A] HOW MEI KWAN
5	24 Jan 2019 14:25	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	24 Jan 2019 14:25	<b>Label Added</b>	(20005):Direct Settlement .	[A] HOW MEI KWAN
7	24 Jan 2019 14:25	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] HOW MEI KWAN
8	24 Jan 2019 15:55	<b>Cim Registration Modified</b>	Pol No:->PNPV2017-00003547-01.	[I] Clara Li Zi Rong
9	27 Jun 2019 16:15	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
10	27 Jun 2019 16:15	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/03/10.	[A] JOANNE LEE KHANG MIN
11	27 Jun 2019 16:15	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
12	01 Jul 2019 15:55	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/02/04	[A] Asher Sng Rong Yi
13	01 Jul 2019 15:56	<b>Adj Mandate Request</b>	Cur.Req:1090.00;LIABILITY: 100% B:NIL OI REAR ENDED TP QUANTUM: (a) COR : \$1, 000.00 + (b) LOU : \$90.00 (3days x \$30) Total: a+b = \$1,090.00 PLEASE REVERT WIT H YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2192607	27/06/2019 16:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	JSQ7684	SKZ9937X	11.77

7/9/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*JSQ7684 (1201900002762)**

**[SKZ9937X]**

TP

YONG ZHAO YUN

Jan 16 2019 7:00PM

[YEO SEOW MUI]

Sg 98 Motor Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 01/07/2019 17:06 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1090.00) - JSQ7684 - Claim Handler: Clara Li Zi Rong

Approved:1090.00.

# SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4868

Email: sg\_motor\_enterprise@yahoo.com.sg

DATE: 15 May 2019

Invoice No: SG98-PD-19-046

FWD Singapore Pte Ltd  
No. 6 Temasek Boulevard  
#18-01 Suntec Tower 4  
SINGAPORE 038986

LETTER OF DEMAND

Your Insured: SKZ 9937X  
Date of Accident: 16-Jan-19

Location: Marymount Lane

---

## FINAL REPAIR COSTS

VEHICLE NO. JSQ 7684 (155 Yamaha NX)

---

Cost of Repair for Vehicle No.:	JSQ 7684 (lump sum)	\$1,000.00
Loss of Use:	3 days x \$30	\$90.00
	Total:	\$1,090.00

SINGAPORE DOLLARS: ONE THOUSAND NINETY ONLY

---

### Notes:

1. All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us

  
SG 98 Motor Pte Ltd

:LG

## AUTHORIZATION TO ACT

I, Jong Zhao Yun ("the third party claimant")  
of Blk 315 Ang Mo Kio St 31 #15-335 5560315 (address),  
owner of JSQ 7684 (vehicle no.) hereby authorize

SG 98 Motor Pte Ltd

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. JSQ 7684 that was damaged pursuant to the  
accident which occurred on 16/1/2019 (date) along

Manymount Lane (location)

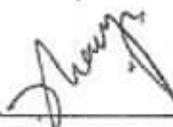
involving vehicle no/s SK2 9937X

("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 17 day of January (month) 20 19 (year)

  
\_\_\_\_\_

Signed by "the third party claimant"



\_\_\_\_\_  
Signed by "the workshop"



# RELEASE

Claim Reference:	1201900002762
Surveyor's Reference:	CC4/FWD19001346/Dea3
TP Reference:	JSQ 7684

We, **SG 98 MOTOR PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **JSQ 7684** ("Vehicle") to accept the sum of **\$1,060.00**, being the amount claimed for **\$1,000.00** (repair costs), **\$60.00** (loss of rental/ use), **\$ -** (loss of income), **\$ -** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/01/2019** (date of accident) at / along **ROAD 1 MARYMOUNT LANE** (location) involving vehicle no/s. **JSQ 7684** and **SKZ 9937X**.

This is pursuant to the inspection conducted on **21/01/2019** (date) at the Workshop.

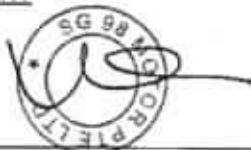
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKZ 9937X** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 12<sup>th</sup> day of July 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

  
ABT

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

# SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4888

Email: sg\_motor\_enterprise@yahoo.com.sg

DATE: 15 May 2019

Invoice No: SG98-PD-19-046

FWD Singapore Pte Ltd  
No. 6 Temasek Boulevard  
#18-01 Suntec Tower 4  
SINGAPORE 038986

PD - Direct Settlement

Your Insured: SKZ 9937X

Date of Accident: 16-Jan-19

Location: Marymount Lane

---

## FINAL REPAIR COSTS

VEHICLE NO. JSQ 7684 (155 Yamaha NX)

---

Cost of Repair for Vehicle No.:	JSQ 7684 (lump sum)	\$1,000.00
---------------------------------	---------------------	------------

Total:	\$1,000.00
--------	------------

SINGAPORE DOLLARS: ONE THOUSAND ONLY

---

### Notes:

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2. All cheque should have our "Invoice No" written on the reverse side of the cheque
3. For further enquiries on this invoice, please feel free to contact us

  
SG 98 Motor Pte Ltd

LG

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2019 <a href="#">Edit Reg</a>		18 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>




















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>YEO SEOW MUI</b> , ID: S68471381								
Main Claimant:	<b>YONG ZHAO YUN</b> , ID: G7471843X								
Vehicle Reg. No.:	<b>JSQ7684</b>	Date of Loss:	16/01/2019 19:00 - :59 [10 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201900002762</b>	Policy/Cover Note No.:	PNPV2017-00003547-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKZ9937X</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Sg 98 Motor Pte Ltd (HQ)</b> BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21, 569622 Ang Mo Kio - Tel: 64524898								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Clara Li Zi Rong</b> ]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... [Final Rpt due 04/02/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (01/07/2019): Alert - Adj Mandate Approved (S\$1090.00) - JSQ7684 - Claim Handler: Clara Li Zi ...									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*JSQ7684 (1201900002762)  
[SKZ9937X]

TP  
YONG ZHAO YUN  
Jan 16 2019 7:00PM  
[YEO SEOW MUI]  
Sg 98 Motor Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						Edit		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	01/07/19 15:55	Adjuster Immediate Advice						Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	13/05/19 15:52	Rear View Right						Load JPG	<input checked="" type="checkbox"/>	
2	13/05/19 15:52	Rear View Left						Load JPG	<input checked="" type="checkbox"/>	
3	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
4	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
5	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
6	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
7	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
8	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
9	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
10	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
11	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
12	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
13	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
14	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
15	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
16	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
17	13/05/19 15:53	General View						Load JPG	<input checked="" type="checkbox"/>	
18	13/05/19 15:53	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
19	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
20	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
21	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
22	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
23	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
24	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
25	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
26	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
27	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
28	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
29	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
30	13/05/19 15:53	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
31	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
32	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
33	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
34	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
35	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
36	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
37	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
38	13/05/19 15:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
39	13/05/19 17:25	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>	
40	13/05/19 17:25	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>	
41	13/05/19 17:25	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>	
42	13/05/19 17:25	Finishing Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	24/01/19 14:25	ACKNOWLEDGEMENT EMAIL TO FWD DD 18.01.2019	 Load PDF		
2	24/01/19 14:25	EMAIL - FWD TO OI DD 21.01.	 Load PDF		
3	29/01/19 11:52	TP ESTIMATE - MARKED	 Load PDF		
4	29/01/19 11:52	TP POLICE REPORT	 Load PDF		
5	29/01/19 11:52	TP LOG CARD + CI	 Load PDF		
6	28/06/19 10:59	WORKSHOP INVOICE	 Load PDF		
7	28/06/19 10:59	LOD	 Load PDF		
8	24/07/19 09:04	AUTHORISATION TO ACT FORM	 Load PDF		
9	24/07/19 09:04	Release Voucher	 Load PDF		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print	
1	21/02/19 11:34	OI GIA Report	 Load PDF		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKZ9937X (Insd veh)	Model:	YAMAHA NMAX155 155CC
	JSQ7684 (TP veh)		
Date of Accident:	16/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	2,229.00	
Final Repair Cost	: \$	1,000.00	
Loss of Use	: \$	60.00	3.00 days at \$20.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	1,060.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SG 98 Motor Pte Ltd	: \$	1,060.00
2)		: \$	

JOANNE LEE KHANG MIN

24 Jul  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19001346/DEA3Q2

Date: 24/07/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00003547-01

Claimant Vehicle No: JSQ7684 Insured Vehicle No: SKZ9937X

Date of Loss: 16/01/2019 Nature of Claim: TP Claim No: 1201900002762

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: JSQ7684  
 Make & Model: YAMAHA NMAX155, 155cc Engine No: G3E4E0623813  
 Reg. Date: 10/03/2018 (Man. Year: 2017) Chassis No: PMYSG3510H0009835  
 Colour: Blue Odometer: 16070 km  
 Engine Capacity: 155 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 110/70 R13 Rear Tyre Size: 130/70 R13  
 Front Left Side: Dunlop 3 mm Rear Left Side: Dunlop 3 mm  
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,539.00	933.00	606.00	39.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	690.00	350.00	340.00	49.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,229.00</b>	<b>1,283.00</b>	<b>946.00</b>	<b>42.44</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>2,229.00</b>	<b>1,000.00</b>	<b>1,229.00</b>	<b>55.14</b>
<b>+ Loss of Use (3.0 x S\$20.00/day) (S\$)</b>		60.00		
<b>Nett Liability (S\$)</b>		<b>1,060.00</b>		

## INSPECTION

Date of Assignment: 18/01/2019  
 Date Inspected: 21/01/2019 Inspected At:

Sg 98 Motor Pte Ltd (HQ)  
 BLK 4001 ANG MO KIO INDUSTRIAL  
 PARK 1 #01-21  
 Singapore 569622

Estimated Period of Repair: 3.0 days

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**Adjuster:** BRYAN TANI**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 28 Jun 2019)	
<b>Parts:</b>	N/A	YAMAHA NMAX155 155cc (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for JSQ7684)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR MUDGUARD	Mtg Broken	185.00 FL	*185.00 FL
2	1		*SET REAR ABSORBER	Distorted	320.00 FL	*320.00 FL
3	1		*REAR BRAKE DISC	Not Necessary	255.00 FL	*- FL
4	1		*TAIL LAMP	Mtg Cracked	235.00 FL	*235.00 FL
5	1		*REAR RIM	Distorted	280.00 FL	*280.00 FL
6	1		*REAR SIDE RH PANEL	Not Necessary	185.00 FL	*- FL
7	1		*REAR NUMBER PLATE	Bent	25.00 FS	*15.00 FS
8	1		*R/LH N MAX EMBLEM	Not Necessary	120.00 FS	*- FS
9	1		*R/LH 155 STICKER	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,685.00</b>	<b>1,035.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>146.00</b>	<b>102.00</b>
<b>Total Parts (\$\$)</b>	<b>1,539.00</b>	<b>933.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING FEE	New	40.00	0.00
2	REMOVE & REPLACE PARTS ,ALIGN & ETC	New	250.00	150.00
3	REMOVE & REPLACE REAR SHOCK ABSORBER	New	200.00	50.00
4	BRAKE DISC ,RIM & ALIGNMENT	New	200.00	150.00
Gross Labour Cost (\$\$)			690.00	350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >