

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 27 February 2019 8:53 AM
To: 'clara.li@fwd.com'; sgmotor2000@yahoo.com.sg
Cc: sg_motor_enterprise@yahoo.com.sg
Subject: RE: Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com <clara.li@fwd.com>
Sent: Thursday, 24 January 2019 3:55 PM
To: sgmotor2000@yahoo.com.sg
Cc: motorclaims.sg@fwd.com; sg_motor_enterprise@yahoo.com.sg
Subject: RE: Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

Hi Linda,

Our insured has yet to report the accident to us hence we are unable to advise liability.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Kind Regards

Senior Executive, Claims

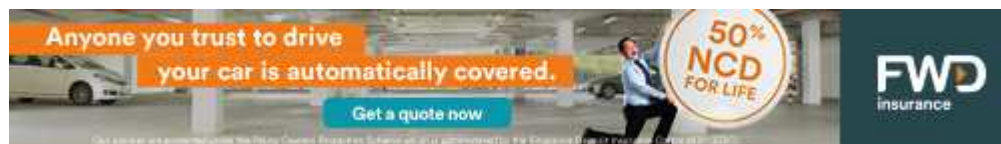
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



Sent: Thursday, 24 January, 2019 11:52 AM

To: Clara Li Zirong - SGUser

Cc: Motor Claims SG - SG Common; Sg Motor

Subject: Your Ref: PNPV2017-00003547-01/CL Our Ref: JSQ 7684 FWD Ref: 1201900002762

Dear Clara

May I know the liability for this case.

Thank You

Regards
Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

On Friday, 18 January 2019, 11:52:03 AM GMT+8, <clara.li@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

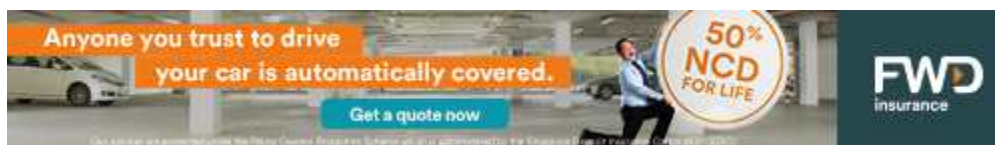
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: Friday, 18 January, 2019 11:22 AM
To: Motor Claims SG - SG Common
Subject: Plse arrange PRI on bike JSQ 7684 as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike JSQ 7684 as per attached.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.