

Catherine Chong (LKK Auto)

From: Siti Rahman <Siti.Rahman@ergo.com.sg>
Sent: Monday, 21 January, 2019 4:46 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: PRS IRO SKU 6930K | OI : SGY 4293E | DOA: 07/01/19 | ERGO REF: SGY4293E/SL/sa
Attachments: Accident Involving SKU6930K & SGY4293E on 07/01/2019 at Ayer Rajah Expre... (1.12 MB); OI SAS.PDF

Dear LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and to try finalise with the repairer on the repairs. (Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Siti A' thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg

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From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simedarby.com.sg>]
Sent: Monday, 21 January, 2019 4:40 PM
To: Siti Rahman
Cc: Chong Min Seng; Liu Chun Cheong; Katherine Chong; ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: Accident Involving SKU6930K & SGY4293E on 07/01/2019 at Ayer Rajah Expressway towards City | ERGO REF: SGY4293E/SL/sa

Hi Siti,

Kindly arrange LKK to survey the above mentioned vehicle.
The car is in for survey.

Thank you for your prompt reply.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@simedarby.com.sg

From: Siti Rahman [mailto:Siti.Rahman@ergo.com.sg]

Sent: Monday, 21 January, 2019 4:20 PM

To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>

Cc: Chong Min Seng <chong.min.seng@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: Accident Involving SKU6930K & SGY4293E on 07/01/2019 at Ayer Rajah Expressway towards City | ERGO REF: SGY4293E/SL/sa

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email below for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

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Singapore 038985
DID.: +65 6829 9170
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From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simedarby.com.sg>]
Sent: Monday, 21 January, 2019 2:10 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Chong Min Seng; Liu Chun Cheong; Katherine Chong
Subject: Accident Involving SKU6930K & SGY4293E on 07/01/2019 at Ayer Rajah Expressway towards City

Attention: Motor Claims Dept (3rd Party Claim)

Hi,
Our client's vehicle had involved in an accident with your insured vehicle on the above stated date and location. Kindly refer to the attached documents for your further action.
If there is any enquiries, please do not hesitate to give me a call @ +65-6477 7413 / +65-9690 4556.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942

Regent Motors Limited (FORD)

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