

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 7 October, 2019 4:05 PM
To: Claims PAC
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: FINAL REVISION ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK REF:CC3/AIG19001336/R1hb3

Without Prejudice

Dear Kee Siang,

We refer to the below COR recommendation from our surveyor.

Kindly forward to us the LOD if available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rasul (LKKAUTO)
Sent: Wednesday, 31 July, 2019 4:22 PM
To: Claims PAC
Cc: Vic (LKKAUTO)
Subject: RE: FINAL REVISION ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK REF:CC3/AIG19001336/jb3

Hi Kee Siang,

Finalised amount confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims PAC [<mailto:claims@premiumautocare.com.sg>]

Sent: Tuesday, 12 March, 2019 9:53 AM

To: Rasul (LKKAuto)

Cc: claims@premiumautocare.com.sg

Subject: RE: FINAL REVISION ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK REF:CC3/AIG19001336/jb3

Dear Rasul,

Apologies on the error, Kindly confirm repair cost S\$5,001.00 @ 5 working days.

Attached revised for your easy reference.

Best Regards,

Kee Siang

Claims Advisor

Premium Autocare Centre

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 **f.** +65 6264 6786

e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Thursday, 7 March 2019 11:54 AM

To: Claims PAC <claims@premiumautocare.com.sg>

Subject: RE: FINAL REVISION ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019
***LKK REF:CC3/AIG19001336/jb3

Hi Kee Siang,

Take note WHEEL RIM is 1 pc only. The amount should be 690 and repair is 5 days instead of 10 days
Kindly chek

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Claims PAC [<mailto:claims@premiumautocare.com.sg>]

Sent: Tuesday, 5 March, 2019 7:25 PM

To: Joy Irene (LKKAuto); Rasul (LKKAuto)

Cc: Admin A

Subject: RE: FINAL REVISION ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK REF:CC3/AIG19001336/jb3

Dear Rasul and all,

Revised estimate and B4 paint photographs attached.

Please confirm repair cost of \$5,691.00 @ 10 days of repairs and 1 Sunday.

Your early closure is well appreciated.

Best Regards,

Kee Siang

Claims Advisor

Premium Autocare Centre

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 **f.** +65 6264 6786

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From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Friday, 25 January 2019 11:52 AM

To: Claims Autocare <claims@premiumautocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK REF:CC3/AIG19001336/jb3

WITHOUT PREJUDICE

Dear George,

With reference to the subject.

Please be informed that basing on the accident statements submitted by parties involved, the liability is clear.

The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of the insurer.

The days for losses(use and/or rental) will be based on the number of days of repair recommended by our surveyor.

Please note that this e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle. Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part.

Furthermore, this e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Autocare [<mailto:claims@premiumautocare.com.sg>]
Sent: Thursday, 24 January 2019 8:19 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; claims@premiumautocare.com.sg; assignments <assignments@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK
REF:CC3/AIG19001336/jb3

Good morning Joy,

Is there any updates on the status of liability clearance?

Kindly advise.

Thank you.

Best Regards,

George Wong

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 **f.** +65 6471 3733

e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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From: Claims Autocare <claims@premiumautocare.com.sg>

Sent: Wednesday, January 23, 2019 2:48 PM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumautocare.com.sg; 'Shu Pei (LKKAuto)'

<shupeai@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK

REF:CC3/AIG19001336/jb3

Dear all ,

Survey has been carried out.

Attached is the marked estimate for your kind reference.

Please let us know if would proceed with direct settlement.

Thank you.

Best Regards,

George Wong

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 **f.** +65 6471 3733

e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Monday, January 21, 2019 5:56 PM
To: claims@premiumautocare.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019 ***LKK
REF:CC3/AIG19001336/jb3

Dear George,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Autocare <claims@premiumautocare.com.sg>
Sent: Monday, 21 January 2019 1:20 PM
To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumautocare.com.sg
Subject: ACCIDENT INVOLVING SKZ 3551 P AND YOUR INSURED SLQ 9880 K DATED 17 01/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and video for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with AIG

Please assist to arrange survey on 23 of Jan @ 2PM , Owner waiting.

Address : 281 Alexandra Road, Singapore 159938

Do take note, video were uploaded in the Merimen.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 f. +65 6471 3733

e. claims@premiumautocare.com.sg w. www.premiumautocare.com.sg



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