

Vic (LKKAUTO)

From: Jia Le (LKK Auto)
Sent: Wednesday, 22 May, 2019 5:57 PM
To: Claims Dept of CTI
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBF936U (OI: SNM19D200371C02/6) and SH7127E (TP : LKK REF - CC3/CTI19001328/Nhb3) on 18.01.2019
Attachments: LKKAdjustment1.pdf; LKKInspection.pdf; RESURVEY PHOTO.pdf; SURVEY PHOTO.pdf; TP_LOD.pdf

Your ref : **SNM19D200371C02/6**
Our ref : CC3/CTI19001328/Nhb3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF 936U(OI) & SH 7127E(TP) ON 18/01/2019

We refer to the above matter.

Insured driver changing lane and resulted the accident. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,542.31(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,182.28	\$ 5,709.82
2. Loss of Rental (6days x \$115.00)	\$ 690.00	\$ 575.00 (5days x \$115.00)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 250.00 (5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,359.77	<u>\$ 6,542.31</u>

**04 days recommendation for repair + 1 Sunday = 5 days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO)
Sent: Wednesday, 22 May 2019 4:48 PM
To: Claims Dept of CTI
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A; Jia Le (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving GBF936U (OI: SNM19D200371C02/6) and SH7127E (TP : LKK REF - CC3/CTI19001328/Nhb3)on 18.01.2019

Dear Alfred,

We refer to the below email.

Please find attached TP video footage as requested.

Based on footage, Insured vehicle swerved towards TP's lane. As such, liability is not to Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 17 May, 2019 3:41 PM

To: Vic (LKKAuto); Shu Pei (LKKAuto); Admin A; Jia Le (LKK Auto)

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBF936U (OI: SNM19D200371C02/6) and SH7127E (TP : LKK REF - CC3/CTI19001328/Nhb3)on 18.01.2019

LKK REF - CC3/CTI19001328/Nhb3

CTI REF – SNM19D200371C02/6 (GBF936U)

Dear all

Attach herewith Insured's SAS report for your attention and necessary action.

Please request video footage from third party as Insured claimed that the taxi cut into their lane.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 17 May, 2019 3:20 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Jia Le (LKK AUTO) <JiaLe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF936U (OI: SNM19D200371C02/6) and SH7127E (TP : LKK REF - CC3/CTI19001328/Nhb3)on 18.01.2019

Your Ref: TBA

Dear Sir/Madam,

Kindly forward to us the Insured GIA report for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAUTO)

Sent: Tuesday, 22 January, 2019 9:27 AM

To: Claims Dept of CTI

Cc: Alfred Toh; 'Irene Tay'; Admin A; Vic (LKKAUTO)

Subject: Direct Settlement - Accident Involving GBF936U (OI : CTI - TBA) and SH7127E (TP : LKK REF - CC3/CTI19001328/Nhb3)on 18.01.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7127E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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