

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 14 May, 2019 2:05 PM
To: William Tan Thoo Seng
Cc: KKLau; Admin A; Vic (LKKAUTO); Jia Le (LKK Auto); Hsiao Tong (LKKAUTO)
Subject: RE: Yr ref :CC3/CTI19001328/Nhb3q2 (GBF 926 U) VS SH 7127 E D.O.A. 18.01.19
Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear William,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us a copy of your client's video footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]
Sent: Monday, 13 May, 2019 4:58 PM
To: Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: Yr ref :CC3/CTI19001328/Nhb3q2 (GBF 926 U) VS SH 7127 E D.O.A. 18.01.19

Outstanding : > 4 months

Without Prejudice.

Dear Vic

We refer to your acknowledgement of our LOD on 27.03.19.

In LKK's email of 24.03.09, he attention to Hsiao Tong to review.

A moment ago, we F.U. and spoken with Hsiao Tong, she said you are the case handler.

Without any further delay, kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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