

Veron Chen (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 28 February 2019 2:48 PM
To: 'Henry, Irene James'; 'Teo, Grace'; assignments
Cc: 'Ye, Yong Kang Melvin'; SUR
Subject: RE: CMTD1900411/IJH - OD(LKK) SFY5229Y RECOVERY 16.01.2019

Dear Irene,

As spoken we will close this file at our end without billing.

Please be informed no survey was done for SFY 5229Y.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James [mailto:irene.henry@sompo.com.sg]
Sent: Friday, 22 February 2019 4:24 PM
To: Elmer Alfonso <elmer@tanchong.com>; Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: RE: CMTD1900411/IJH - OD(LKK) SFY5229Y RECOVERY 16.01.2019

Dear Elmer,

Kindly assist to file the addendum for withdrawal of OD claim to reporting only.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 15 February, 2019 11:37 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: RE: CMTD1900411/IJH - OD(LKK) SFY5229Y RECOVERY 16.01.2019

Hi,

Please be inform that the customer decided not to proceed the claim. Kindly withdraw.

Best Regards,

Elmer Alfonso
96450084

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Monday, 21 January 2019 2:53 PM
To: Elmer Alfonso <elmer@tanchong.com>; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: CMTD1900411/IJH - OD(LKK) SFY5229Y RECOVERY 16.01.2019

Our Claim Reference : CMTD1900411/IJH

Hi Elmer,

We acknowledged receipt of your claim documents.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Irene Henry** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Authorisation and excess (if applicable) will be further advised upon survey.

Aside to LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Kindly submit your report via Merimen upon completion of survey.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Monday, 21 January, 2019 8:26 AM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: SFY5229Y OD RECOVERY 16.01.2019

Hi,

Please make arrangement survey on 22/01/2019 11:30 owner waiting.

Attached file are the workshop estimate and accident report.

Best Regards,

Elmer Alfonso
96450084



This email has been checked for viruses by AVG antivirus software.
www.avg.com

