

(5/20/2011)

INS. CASE OWNER:

Stacy

CC 4 AXA1900

1701, 1701, 1701

LKK:

IDAC:

Surveyor:

Kaiwan

DOI:

ASSIGNMENT

7/1/19

Date / Time:

7/1/19

Registered in Merimen:

Pre-assign / CCU / FTE

SR 50566



Insured Vehicle No.:

Name of Insured:

Mj Wm km

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

18/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wm 514 5104

Driver Tel No.:

(VA YES / NO)

Claim No.:

S9mo1p14/ 9451

Policy No.:

00010549

Make / Model:

M6 DUBOIS

Place of Accident:

77 BT TMAN R0

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

Final ? Yes / No

SHE 3067C



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP: W  
Liability: W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

7/1/19  
vteSR 50566 - 1701, 1701, 1701  
SR 50566 - 1701, 1701, 1701

S9mo1p14/ 9451

ORIGINAL TP LOD IN.

19/05/19  
1:57PMSTROKE TO OUI. OI WHO WIFE. HE  
CONFIRMED ACCIDENT DETAILS &  
KATE-BALDWIN TV. INFORMED TP  
CLAIM, AGREED TO OFFER & AWARD  
NCD INSUR. GROUP USTON & BULL  
TO OI.  
UPLOADED TA IN GC30/07/19  
07:00/19STROKE 1st OFFER TO TP.  
RECEIVED DV. TP ACCEPTED OFFER.  
ALL DONE IN ORDER.

STAGE	DATE / PIC
Non-Reporting 1st (1st):	
Non-Reporting 1st (2nd):	
Non-Reporting 1st (Final):	
Notification 1st (if non-pickup):	
Call OI	
After call 1st to OI:	19/05/19 - OIC
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	<input checked="" type="checkbox"/>
After call 1st to OI	<input checked="" type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	<input checked="" type="checkbox"/>
LTALGIA	<input checked="" type="checkbox"/>
Medical Bill	<input checked="" type="checkbox"/>
PIR	<input checked="" type="checkbox"/>
Mandate/Reject Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	<input checked="" type="checkbox"/>
Post-Repair Photos	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
--------------------	------------	----------

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 1,215.93 (2 days) Reduction:	1A	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost:	SS 1,501.05		
Loss of Rental (LOR):	SS 505.88 (4 days) X 126.47		
Loss of Use (LOU):	SS 100.00 (50 x 4 days)		
Loss of Income (LOI):	SS - (S x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> (Tick only one)			
GIA/TA Search	SS 7.49		
Medical:	SS -		
Insurance:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 2,014.42	Global Sum SS:	2,000.00
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 2,000.00	Name 1:	CONTOPTALGO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2:	-
Payee 3: (Strike if N.A.)	SS -	Name 3:	-





LK1 to C

51 Ubi Ave

25 Pay

EL: 25


Reg: 15071

nts Pte Ltd

Park, Singapore 408933

55 4315

No. 19-9607198-R

Affiliated to Federation I		Honore I		n Automobile	
AXA INSURANCE PTE LTD		Tel		M19001301/K1hb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date		2019	
		Car			
1. Policy Part		2. CLAIM			
Insured Veh. SKR 5056G		SHC 3067C			
Policy No.		0.00			
Claim No.		0.00			
Assign From		21/01/2019			
2. Vehicle		3. 0			
Make & Model		0			
Engine No. HIDDEN					
Chassis No.					
Odometer -					
Brakes					
General					
3.		4. Balance			
Size		mm			
R/H Front Tyre		mm			
L/H Front Tyre		mm			
R/H Rear Tyre		mm			
L/H Rear Tyre		mm			
4.		5.			
Accident Date 18/01/2019		21/01/2019			
Survey held at COMFORTDELGRO I 59 LOYANG DRIVE SINGAPORE 508909					
5a.					
A)THE INSPECTION WAS CONDUCTED B)IN ACCORDANCE TO YOUR INSTRUC		BASIS. ORISED REPAIRS.			

## REPAIR ESTIMATE

VEHICLE NO : SHC 3067C

19/1/2019 9:48

MAKE :

MODEL : TOYOTA PRIUS

Like

AXA

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER			\$ 458.60
REAR BUMPER UNDER COVER			\$ 552.60
REAR BUMPER CLIPS			\$ 22.00
Towing Charge			\$ 14.70
SUB TOTAL			\$ 1,033.20
LESS 25%			\$ 258.30
DISCOUNTED TOTAL			\$ 774.90
LABOUR CHARGE			
Panel Beating			\$ 380.00
Spray Painting Charge			\$ 250.00
Wiring Charge			\$ 30.00
Remove/Refix Reverse Sensor			\$ 80.00
TOTAL LABOUR			\$ 710.00
ESTIMATE TOTAL			\$ 1,484.90

K. L. (11/1/19)  
 21/1/19 11:00h  
 2 hrs,  
 PIP  
 Before Part p. Lh



This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305261436  
 REGN NO : SHC3067C  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 13.12.2018  
 DATE/TIME IN : 18.01.2019 15:05  
 ACCIDENT DATE : 18.01.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2282-G PRIG4 COVER REAR BUMPER 1 L 458.60 25.00 343.95

0002 04-01-0302-2287-G PRIG4 GUARD-REAR BUMPER C 1 L 552.60 25.00 414.45

0003 04-01-0302-2267-G PRIVC BUMPER PIECE 10 L 22.00 25.00 16.50

0004 04-01-0302-2286-G PRIG4 COVER REAR BUMPER-T 1 L 14.70 25.00 11.02

SUB-TOTAL : 785.92

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

0002 20-22 REMOVE/REFIX REVERSE SENSOR 30.00

SUB-TOTAL : 430.00

TOTAL : 1,215.92

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :

# COMFORTDELGRO ENGINEERING

Our Job Ref No 305261436

Date : 23.01.19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : Mr KALVIN ANG

Vehicle Reg No. SHC3067C CTPL

18.01.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: **AXA** **SKR5056G**
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	\$785.93
(b) Labour Charges	\$430.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$1,215.93</b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	20%
<b>Final Lumpsum Repair cost</b>	

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

Signature : 

Name : KALVIN ANG

Date : 23/1/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: Final Amount subject to Insurer Approval

number of COMFORTDELGRO

Date/Time: 19.01.2019 09:06 Page : 1

Team: ARC Repair TP(CLSO)1

### JOB CARD

Sales Order:

JC NO: 305261436

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755

REGN NO.	SHC3067C	MILEAGE
MAKE	TOYOTA	FUEL
MODEL	PRIUS HYBRID(G4)	DATE/TIME IN
YR OF MANU.	13.12.2018	TARGET DATE
CHASSIS CODE	JTDKB3FU003077738	COMPLETION DATE/TIME

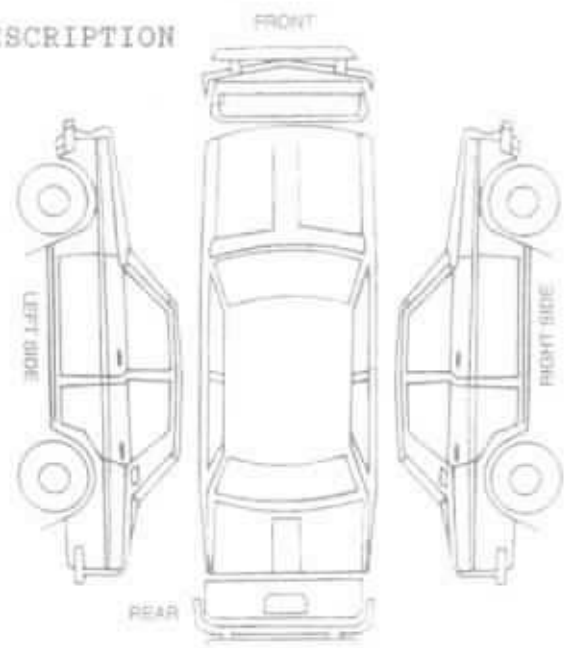
AXA

UNT CARD NO.

### JOB DESCRIPTION

Accident Date: 18.01.2019  
NATURE: 3P 18.01.2019

S/NO LABOR CODE DESCRIPTION



KEY & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Signature Slip

Exit Pass

Vehicle No: SHC3067C LKE

Vehicle No: SHC3067C

Signature

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE

VEHICLE NO : SHC 3067C

19/1/2019 9:48

MAKE :

MODEL : TOYOTA PRIUS

Like

AXA

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER			\$ 458.60
REAR BUMPER UNDER COVER			\$ 552.60
REAR BUMPER CLIPS			\$ 22.00
<i>to wing cover</i>			
SUB TOTAL			\$ 1,033.20
LESS 25%			\$ 258.30
DISCOUNTED TOTAL			\$ 774.90
LABOUR CHARGE			
Panel Beating			\$ <del>380.00</del> <sup>200</sup>
Spray Painting Charge			\$ <del>250.00</del> <sup>200</sup>
Wiring Charge			\$ <del>30.00</del> <sup>x</sup>
Remove/Refix Reverse Sensor			\$ <del>80.00</del> <sup>70</sup>
TOTAL LABOUR			\$ 710.00
ESTIMATE TOTAL			\$ 1,484.90

K. Li (Uth)

21/1/19 1100h

2 hrs

PIP

Before Part p. Lh

Like & Co. Consultants hence notify the Receiver of the following:

- To ensure timely after-sales service
- To ensure timely parts during warranty
- To ensure timely service
- To ensure timely use of "Service" label
- To ensure timely use of "Service" label
- To ensure timely use of "Service" label

Acknowledged by Receiver

Signature

Date

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



## ◀ Service Request Details

Claim

S9M01B64

Reference

None ✎

Loss Date

January 18, 2019

Kalvin

Request Date

January 21, 2019

Due Date

January 28, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHC3067C

Make

TPVD

## Service Address

\*\*\*

## Primary Contact/Insured

NG LAI KIM

BLK 12 JALAN BUKIT MERAH, #17-5048, 150012, Singapore

ANNENG68@HOTMAIL.COM

## Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## Catherine Chong (LKK Auto)

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**From:** Lim Kwok Eng <limke@cdge.com.sg>  
**Sent:** Saturday, 19 January, 2019 11:05 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Ng Nyuk Phin; Roger How Keen Meng  
**Subject:** SHC3067C with your insured SKR5056G  
**Attachments:** img-119104855-0001.pdf

**Categories:** Shailendra

To officer in Charge

Pls arrange surveyor, refer attached

Best Regards

Lim Kwok Eng

Taxi Crash Repairs / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8355 / 6214-8156

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro is a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

Our Ref : T 0119/ SHC3067C /WT(st)

Your Ref :

Date : 30-Jan-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mobile +65 6363 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3067C YOUR INSURED SKR5056G  
AND OTHER \_\_\_\_\_ ON 18.01.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC3067C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKR5056G we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,301.05
2	<u>5</u> days Loss of Rental @ <u>\$ 126.47</u> per day	\$	632.35
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
<b>Sub Total :</b>		\$	<b>1,940.89</b>

#### HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$	400.00
<b>Total Claims:</b>		\$	<b>2,340.89</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs  
b) LTA search slip/s of :  
c) GIA / Police report/s of : SHC3067C  
d) Letter of authority from owner / hirer / operator  
( X ) Photocopy/s of Accident Scene Photo/s ( X ) Towing receipts  
( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
323 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 MARCH 2019

NG LAI KIM  
BLOCK 12 JALAN BUKIT MERAH  
#17-5048  
SINGAPORE 150012

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM19001301/K1hb3  
YOUR REF : SKR 5056G  
ACCIDENT INVOLVING SKR 5056G AND SHC 3067C ALONG 73 BUKIT TIMAH  
ROAD ON 18.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 3067C against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHC 3067C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[Anneng68@hotmail.com](mailto:Anneng68@hotmail.com) / [ivanlim6932@hotmail.com](mailto:ivanlim6932@hotmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 19 March, 2019 2:09 PM  
**To:** Anneng68@hotmail.com  
**Cc:** ivanlim6932@hotmail.com; Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SKR 5056G\_ACCIDENT INVOLVING SKR 5056G AND SHC 3067C ALONG 73 BUKIT TIMAH ROAD ON 18.01.2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 MARCH 2019

NG LAI KIM  
BLOCK 12 JALAN BUKIT MERAH  
#17-5048  
SINGAPORE 150012

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM19001301/K1hb3

YOUR REF : SKR 5056G

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Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHC 3067C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Public Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGTOYOTA PRIUS SHC3067C , SKR 5056G  
BUKIT TIMAH RD TWDS UPP B.TIMAH RD

ON 18-Jan-19 12:15

I / We

WONG POH FAH

(Hirer) NRIC No.:

S0065747F

and/or

SAFIYUDDIN BIN MOHD ...

(Relief) NRIC No.:

S1252181B

Taxi Number

SHC3067C

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Jan-2019

Name of Hirer

WONG POH FAH

Hirer NRIC

S0065747F

Signature :



Address

742 BEDOK RESERVOIR ROAD #03-3...  
470742

Contact No.

92235996

Name of Relief

SAFIYUDDIN BIN MOHD NURDIN

Relief NRIC

S1252181B

Signature :



Address

744 BEDOK RESERVOIR ROAD 04-3047  
470742

Contact No.

96781023



redefining / insurance

VIC

CLAIM REF : S9M01B64  
INSURED : NG LAI KIM

### DISCHARGE VOUCHER

We, **COMFORTDELGRO ENGINEERING PTE LTD** confirm that by letter of authorisation dated 18/01/2019, we are authorised to and do hereby give this discharge for ourselves and on behalf of COMFORT TRANSPORTATION PTE LTD and the Hirer, WONG POH FAH of vehicle no. SHC 3067C.

Now we **COMFORTDELGRO ENGINEERING PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars TWO THOUSAND only (S\$2,000.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no SKR 5056G arising out of an accident with SHC 3067C on 18/01/2019.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKR 5056G arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **COMFORTDELGRO ENGINEERING PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKR 5056G.

Dated this 30 day of April 2019.

Signed by [Signature]  
(AUTHORISED SIGNATORY)  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 538881

Company Stamp \_\_\_\_\_

Witness : \_\_\_\_\_

Name : \_\_\_\_\_

I/C No : \_\_\_\_\_

Address : \_\_\_\_\_

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHC3067C

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
13.12.2018

CHASSIS CODE  
JTDKB3FU003077738

INV. NO/DATE  
91422928 28.01.2019

JOB NO.  
305261436

ODOMETER READING

DATE/TIME IN  
18.01.2019 15:05

Description : 3P 18.01.2019

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0302-2282 PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287 PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2267 PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-2286 PRIG4 COVER REAR BUMPER-T	1	14.71	25.00	11.03
SUB-TOTAL :					785.93

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
SUB-TOTAL :				430.00

1. I/WE HEREBY AUTHORISE ALL HEADQUARTER/INTERMEDIATE/TERMINAL FUEL, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE VEHICLE OR CONTENTS THEREOF. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE VEHICLE OR CONTENTS THEREOF. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE VEHICLE OR CONTENTS THEREOF.

2. DELIVERY SHALL BE MADE TO THE CUSTOMER'S ADDRESS IMMEDIATELY UPON DELIVERY AND SHALL BE THE CUSTOMER'S RESPONSIBILITY TO SIGN FOR THE DELIVERY OF THE VEHICLE. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER'S ADDRESS. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER'S ADDRESS.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE END OF THE MONTH OF PAYMENT. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER'S ADDRESS.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91422928	1,301.05	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHC3067C

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
13.12.2018

CHASSIS CODE  
JTDKB3FU003077738

INV. NO/DATE  
91422928 28.01.2019

JOB NO.  
305261436

ODOMETER READING

DATE/TIME IN  
18.01.2019 15:05

Items total	1,215.93
Add GST @ 7.000 %	85.12
Invoice amount	1,301.05

Issued by : CHEWHEELING 28.01.2019 15:30:22  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

✓

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHERS PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND TRAVELLED OUTSIDE THE WORKSHOPS.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS SUCH BY THEM.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMERS AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE/TIME OF INQUIRY.

4. PLEASE ADVISE THE WORKSHOP IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY PROBLEMS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT OF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND VALID.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91422928	1,301.05	

Our Ref: CT19010522

Date: 28 January 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 18/01/2019 @ 12:15 hrs  
ALONG BUKIT TIMAH RD TWDS UPP B.TIMAH RD  
INVOLVING SKR 5056G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3067C** (the "Taxi"). The Taxi was hired to **WONG POH FAH IC NO S0065747F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKR5056G	18 Jan 2019 / 12:15:00	Successful	A12	AXA INSURANCE PTE LTD

Previous      OK

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR 5056G (Insd veh)	Model:	TOYOTA PRIUS
	SHC 3067C (TP veh)		
Date of Accident:	18/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,600.63
Final Repair Cost	:	\$	1,301.05
Loss of Token Sum	:	\$	200.00
Rental (if any)	:	\$	505.88
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,000.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,000.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

10/05/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19001301/K1hb3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 10-05-2019



ATTN: STACEY NG

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SKR 5056G	Veh. Inspected	SHC 3067C
Policy No.	GA018549	Coverage (\$)	0.00
Claim No.	S9M01B64	Excess (\$)	0.00
Assign From		Assign Date	21/01/2019

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTDKB3FU003077738	Colour	BLUE
Odometer	14850	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	18/01/2019	Inspection Date	21/01/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3067C**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER (CONSISTENT)	DEFORMED	458.60	458.60
1	REAR BUMPER UNDER COVER (CONSISTENT)	CRACKED	552.60	552.60
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	TOWING COVER (CONSISTENT)	CRACKED	14.70	14.70
	LESS 25% DISCOUNT		-261.98	-261.97
			785.92	785.93
	<b><u>LABOUR</u></b>			
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			710.00	430.00
	<b>GRAND TOTAL</b>		<b>1,495.92</b>	<b>1,215.93</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,215.93</b>

Report Ref No. CC4/ASM19001301/K1hb3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S99A01864

Reference

CC4/ASM19001301/K1M342

Loss Date

18 January 2019

Report Date

21 Jan 2019 8:52:52 AM

Request Date

21 January 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC2067C

Make

TPWD

Model

TOYOTA

Service Address

...

Primary Contact/Insured

NG LAI KIM

BLK 12 JALAN BURIT MERAH, #17-504B, 150012, Singapore

ANNENG68@HOTMAIL.COM

Claim Handler

NG Stacey

6568B04351

stacey.ng@axa.com.sg

Actions















Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type <div>Document SubType</div></div>						
<div>Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
<div><div></div> LKKInvoice1 (8).pdf</div>	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2019
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2019
 Email to OI 6d 190319.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	19 March 2019
 LKX INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	19 March 2019
 PHU FROM WORKSHOP WITH TP GJA SHC06/IC & ESTIMATE.msig	Forms / Claim Documents	Estimate / Quotation	KUMAR Sivalindia	21 January 2019
 SKR0056G INS.PDF	Reports & Statement	GJA Report	KUMAR Sivalindia	21 January 2019