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Insured Vehicle No		TUES	Claim No.	VP*	1 1918 M	-
Name of Insured	TAM YOFE	THEE	Policy No.		1	
Insured Tel No.	1	HP: 1669 113	Make / Model	Toyour		
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Is driver the owner	2 (YES / NO)	Nature of Accident :			TO TEMPSE	CK 5 LVD
If NO. Driver Nan	ne / Age :		Of GIA REPO	RT YES NO TE GIA	REPORT VES	NO:
Driver Tel		(V/K: YES / NO)	Insured Liabilit	y: % Fin	al ? Yes/No	
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RELIMINARY ADVICE	Duto/Time:	Sent By:	Cole	Post-Repair Photos		
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isbursement."	SS -	(e.g. Tow/ Indepe	ndent)	2) Report Format:	TP	
egal Cost	88 -			3) Survey foe:	550.00	
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THIRD

REF. ASM (AXA) Survey ASSIGNMENT SJC 1399P VI HAGIN OI Of 75/01/2019 Veh Ha. Date: From Type M.Car M.Gycle / Bus / Van / Lorry / Taxi / Prime Mover / Estimated Cost Truck / Trailer or OD (TP) WS / TP RES / OD RES / EVA / INV / MV Honds A) FT SJC 1399P Accord-Auto To Inspect Vehicle No: Make: M. Black All Insured / Std / NI / NA Colour at Workshop m/s 109674 T/Radio Insured / Std / NI / NA 10 AMKIND. PETKOA #03-11 EngiNo: Insured G56 - 1020683 C/No Policy No Gen. Cond: Good / Fair / Poor / Burnt Claims No Steering: Inocate / Jammed / Leaked / Burnt or Excess: Sum Insured: Inorder / Jammed / Leaked / Burnt or (Client's Record) Nil / SRim / STD A/Rim or Make of Vehi Modi: 2051 85RIK Tyre Size: (Policy Condition) AS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / N/S Remark: The veh had commenced it repair at the time of inspection TOYO / YOKO or 522K Reer Front Bal, or Market Value. R/Bal. R/Bal. Consistent? Yes or No IDAC Accident Rport. L/Bal L/Bal Consistent?: Yes or No GIA / FR Seen: 25/1/19 64 days D.O.A. D.O.I. Res.: Yes or No Est Repairs: 3 Val.: Yes or No Survey held at Des. of Damages | Frt / Rear / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS LUP 1 The U/C/AChassis frame / Body Structure affected due to collision. Vehicle: IN / OUT Date: Person Contacted Date / Time Action / Instruction Usi \$ 1,900.00 (Red) \$5,285.96/73.56%) Cute/Time, File Pass to? Preli. Report Days Of Repair: Final Report Resurvey No. of Trip: Survey Fee: Date/Time, File Raturn to? Transportation Add Fee: Site Insp (\$ 5+85 Interview (\$) Photos Tech Invs (\$ Report Format:) Others Lump Sum / LB.I: (\$ Weetend 15



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

A V A	INSURANCE PTE	ELTD	Ref : CC4/ASM1900	1296/fb3
~~~	INSURANCE PTE	ELID	Nei . CO4/ASIMITAN	71200100
7	HENTON WAY #24 TOWERSINGAPO	LC.I.	Date: 21-01-2019	
			Code: ASM	
1.		Policy Pa	rticulars :- THIRD PARTY CLA	
	Insured Veh.	SJP 6994P	Veh. Inspected	SJC 1399J
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	21/01/2019
2.		Veh	icle Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Cdometer	eter - Steering		
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.			Description of Damages	
5.			General Information	
٧.	Accident Date	12/01/2019	Inspection Date	
-	Survey held at			
	Survey neid at	10 ANG MO KIO INDI 2A AMK AUTO POINT SINGAPORE 568047	USTRIAL PARK T#03-11	
5a.			Remarks	

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

XXA She 27-0 singa Attn:	Insurar nton W 1/02 A pore 06 Motor (	18 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg  Not Nother ESTIMATE  ace Singapore Pte Ltd 1/ Sy 8 ? Date:  vehicle No:  Veh Make/Model:  vom:  Veh Make/Model:  vom:  Claims Department  Description  List Items:-	15/01//2019 SJC1399J Honda Fit 1.3G A 2007 GE61020693 12/01/2019
No	Qty	Description	Amount \$
		List Items:-	
1	1	Rear RH door	\$ 746.10
2	1	Rear RH door outer moulding	\$ 1 50.60
3	1	Rear RH door frame black sticker (center)	s Ma 36.20
4	1	Rear RH door frame black sticker (rear)	\$ May 36.20
5	1	Rear RH door outer handle	\$ Pm 75.60
6	1	Rear RH door lock	S 77 231.60
7	1	Rear RH door lock striker	s PC 25.10
8	1	Rear RH door regulator	\$ 00 374.20
9	1	Rear RH door weatherstrip	\$ nn 100.20
10	1	Rear RH door inner trim board	s fm 495.00
11	1	Rear RH fender	\$ 77 652.40
12	1	Rear RH fender spalsh shield	s 5 32.60
13	1	Rear bumper	S 7 497.20
14	2	Rear bumper side retainer	S / 33.00
15	1	RH rocker panel	\$ 2387.20
		Total - List Item	\$ 3,773.20
		Less 20%	S 754.64
-		Total	\$ 3,018.56
		Special Nett Items:-	
1	1 Set	Rear reverse sensor	\$ 5- 380.00
2	1	Rear RH wheel rim	S PU 682.40
3	10	Rear RH door inner trim board clip	S ~~ 35.00
4	10	Rear RH fender spalsh shield clip	S & 35.00
5	10	Rear bumper clip	\$ *~ 35.00
-		Total - SN Item	\$ 1,167.40
		LKK Auto Consultants hance notify	
		The Repairer of the following:  • To returney behavior sorry calcium	
		<ul> <li>To display camaged part(s) during mountry</li> </ul>	
		Balance b/f	\$ 4,185.96
		* Third yearly survey is on a "Without President basis."	4,100,70

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047.

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

#### ESTIMATE

AXA Insurance Singapore Pte Ltd

8 Shenton Way,

#27-01/02 AXA Tower

Singapore 068811

Attn: Motor Claims Department

Date:

15/01//2019

Vehicle No:

SJC1399J

Veh Make/Model: Honda Fit 1.3G A

YOM:

2007

Chassis No:

GE61020693

Date of Accident: 12/01/2019

No Qty	Description		Amount S
	Balance c/f	S	4,185.96
	Labour Charges:-		
1	Spray painting on all affected area.	S	1,100.00
2	Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	s	1,200.00
3	To apply anti rust treatment.	S	120.00
4	To check wiring system & light.	\$	80.00
5	To check & adjust wheel alignment.	S	120.00
6	To remove and replace reverse sensor.	S	مم 120.00
7	To remove and replace tire, rim and on wheel balancing.	S	120.0
8	To transfer rear RH door inner compartment, mechanism, assy &etc., to new door.	s	80.0
9	To transfer rear RH door windscreen glass to new door.	\$	60.0
	Total - L/C	\$	3,000.0
	(1H - \$ 318.50 - 20%		
	\$654.80		
	+ 5/N E 250.00		
	- Labor of 1,490.00		
	\$ 2,39480		
	+ 30%		
	FIRSON		
	\$ 1, 172.01		
	- / Liklage on		
	> L/SIP11700.00		
+			
	Sub-Total	s	7,185.9
	7% GST	S	503.0

Page 2/2

7,688.98

Total \$

#### > Back to OneMotoring

## **Enquire Transfer Fee**

Verschild with	
Vehicle No.:	SJC1399J
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	HONDA
Vehicle Model :	FIT 13GA
Chassis No. :	GE61020693
Propellant:	Petrol
Engine No.:	L13A4023526
Engine Capacity:	1339 cc
Maximum Power Output:	73.0 kW (97 bhp)
Maximum Laden Weight:	1285 kg
Unladen Weight:	1010 kg
Year Of Manufacture :	2007
Original Registration Date:	31 Jan 2008
Lifespan Expiry Date:	
COE Category:	A - Car (1600cc & below)
PQP Paid:	\$21,485.00
COE Expiry Date :	30 Jan 2023
Road Tax Expiry Date :	30 Jan 2019
Inspection Due Date :	30 Jan 2020
Intended Transfer Date :	15 Jan 2019
CO2 Emission :	
CO Emission :	
HC Emission :	ā .
NOx Emission :	A .
PM Emission:	
The express condition apple to 20	Les 2019 We was the most to firm 21 Det 2019 with all the considerable lifetime and the les

The current road tax expiry is 30 Jan 2019. You may renew the road tax from 31 Oct 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 30 Jan 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

	Amount Before GST (5\$)	GST Amount (S\$)	Amount After GST (5\$)
Transfer Fee :	25.00		25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	354.00		354.00
Total Amount Payable :			379.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

You may print this page for reference.

OK

Print

2 2 180 150d 6 3 116 W



# Service Request Details

Claim

59M01ACG

Reference

None &

Loss Date

January 12, 2019

Request Date

January 16, 2019

Due Date

January 23, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

# Actions Next Step Agree to perform service Decline Work Accept Work

#### Vehicle Information

Incident Vehicle Registration #

SJC1399J

Make

TPVD

1-14-36

...

Menu

#### Service Address

## Primary Contact/Insured

TAN YOKE TEE ERIC 53 JALAN LIMAU PURUT, BEDOKVILLE, 468227, Singapore 96699113 ERICYT28@GMAIL.COM

History

## Claim Handler

WANG Peter

Messages

peter.wang@axa.com.sg

Additional Instructions

Invoices

New Message	
TYPE	0
SENT	1/18/19 11:20 AM
FROM	LKK AUTO CONSULTANTS PTE LTD (TP)
SUBJECT	RE: Insured can be contacted on mobile 96699113 where he can furnish video footages
BODY	PLEASE SHARE DOCUMENTS
	*
TYPE	0
SENT	1/17/19 4:07 PM
FROM	TAY Janet

Documents

Assessment

Metrics

Notes

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

0

0

BODY

TYPE

SENT 1/16/19 7:22 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT S9M01ACG

BODY PLEASE SHARE DOCUMENTS

TYPE

SENT 1/16/19 10:52 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT WORKSHOP DETAIL

BODY Kindly assist provide us the workshop detail.

# Catherine Chong (LKK Auto)

From:

Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent:

Friday, 18 January, 2019 2:55 PM

To:

assignments

Subject:

FW: Acknowlegement Your ref : SJC1399J Our ref :S9M01ACGMC/PWX

Attachments:

GIA Report.PDF

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Friday, 18 January 2019 11:48 AM

To: SUR <sur@lkkauto.com>

Subject: Fwd: Acknowlegement Your ref: SJC1399J Our ref: S9M01ACGMC/PWX

Hi.

Please advise liability within 7 days.

Thank you.

Kind regards. Jessy Soe

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel : (65) 6481 9517 Fax : (65) 6481 9516

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----- Forwarded message -----

From: Accord Auto(Claims) < claims@mycarworkshop.com.sg>

Date: Tue, 15 Jan 2019 at 18:02

Subject: Re: Acknowlegement Your ref : SJC1399J Our ref :S9M01ACGMC/PWX

To: DHIWAR Namrata < namrata.dhiwar@axa.com.sg>

Hi,

We would be appointing Kenneth Kong - LKK Auto Consultants Pte Ltd to conduct PRS.

Thank you.

Kind regards, Jessy Soe

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Tue, 15 Jan 2019 at 16:32, DHIWAR Namrata <namrata.dhiwar@axa.com.sg> wrote:

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

- 1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
- Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
- Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
  - 4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
  - Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
  - Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
  - Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
  - 8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
  - 9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
  - 10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards,

1. 1. 1. 4

Namrata Dhiwar

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Tuesday, January 15, 2019 3:18 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>

Subject: Accident Involving SJC1399J & SJP6994P on 12/01/2019 Along Temasek Blvd

Dear Officer-In-Change,

Kindly assist arrange Pre-Repair Survey for SJC1399J, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards, Jessy Soe

Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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#### Poh Kin (LKKAuto)

From:

Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent:

Thursday, 18 April 2019 10:16 AM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Subject:

Re: ACCIDENT INVOLVING VEHICLE: SJC1399J and SJP6994P On 12.1.2019 TP - AXA

Dear Poh Kin.

Accept your offer.

Kindly let us have your DV.

Thank you.

Kind regards, Celia Lai

Accord Auto Services Pte Ltd Blk 1009 Bukit Merah Lane 3 #01-80 Singapore 159723

Mobile: (65) 9274 0999 Tel : (65) 6271 7433 Fax : (65) 6274 5715

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On Thu, Apr 18, 2019 at 8:42 AM Poh Kin (LKKAuto) pohkin@lkkauto.com wrote:
WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref:

CC4/ASM19001296/Kfb3

Your Ref:

SJC 1399J

Dear Celia,

We refer to the above matter.

We are view that our offer at global sum of \$2,270.00 is already fair and reasonable.

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 17 April 2019 5:37 PM

To:

'Accord Claims(AV)'

Cc:

Admin A

Subject:

RE: ACCIDENT INVOLVING VEHICLE: SJC1399J and SJP6994P On 12.1.2019 TP - AXA

Importance:

High

## WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19001296/Kfb3

Your Ref:

SJC 1399J

Dear Celia,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of \$2,270.00(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

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From: Admin-D (LKKAuto)

Sent: Monday, 25 March 2019 7:46 AM

English (default) -

LKK AUTO CONSULTANTS PTE LTD (TP) -

n

SERVICE REQUESTS

MESSAGES

CLAIMS



# Re:<S9M01ACG> IA Mandate uploaded

Type

Question

Message

Proceed with proposed quantum. Thanks

Menu



# <S9M01ACG> IA Mandate uploaded

Type

**Q** Question

#### Message

Dear Lynn, Liability: Insured collided with third party vehicle while exiting roundabout from inner lane as per video footage. Liability is down against our insured. We did clarify with insured (Mr Tan) the nature of the accident and he is agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Accord Auto Services Pte Ltd" is as follows: -1)COR(w/gst): \$2,033.00 + 2) Loss of Use (4daysx\$60.00): \$240.00 = Total: \$2,273.00. **04days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 11/04/2019

Reply

Date: 28/01/2019



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

## **Survey Details:**

Date of loss	12-Jan-19
Date of appointment	21-Jan-19
Date of survey	25-Jan-19
Location of survey	ACCORD AUTO SERVICES PTE LTD

# Vehicle Details:

Claim Type:	Third party
Vehicle number	SJC 1399J
Make and Model	HONDA FIT 1.3G A
Date of registration	31/1/2008
Excess	
Market Value	\$22,000
Parf Rebate	\$17,211
Nett Loss	\$4,789

# Repair details:

THE VEHICLE SERVICES OF RES	1 4	TO PROBLEM
Initial Estimate	\$	7,185.96

# Proposed/Revised repair cost:

Parts	\$ 904.80 list	price -209
Check items (estimate)	\$ -	
Labour	\$ 1,490.00	
Total	\$ 2,394.80	
Lump Sum(if applicable)	\$ 1,900.00 aft	er - 20%

Number of days for repair 4



51 UHI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

# Remarks:

We have not authorized repairs.	

# Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,033.00	(\$1,900.00 +7%gst)
Loss of use	\$ 240.00	(\$60.00 x 4days)
Loss of rental	\$	
Loss of income	\$ (*)	
LTA search fees	\$ 	
Others	\$	
Proposed Total	\$ 2,273.00	

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3 #01-80 SINGAPORE 159723 TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

23 March 2019

**AXA Insurance Singapore Pte Ltd** 

8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

# ACCIDENT INVOLVING VEHICLE: SJC1399J and SJP6994P On 12.1.2019 Along Temasek Boulevard Towards Suntec City CarPark,

We are the authorized repair workshop for the owner of motor vehicle no: SJC1399J, which was involved in the captioned accident with your insured vehicle: SJP6994P. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1,900.00
133.00
320.00

\$ 2,353.00

We enclosed herewith the following documents to support the claims:-

a) GIA report

d) Insured NRIC & Driving License

b) Repair Statement AMK517

e) GIA/LTA Enquiry Fee

c) Letter Of Authority

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you

Yours faithfully

AUTO SER

Celia Lai

Accord Auto Services Pte Ltd Tel: 6271 7433 / 9274 0999

Email: avclaims@mycarworkshop.com.sg

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 30 January 2019 12:04 PM

To:

'ericyt28@gmail.com'

Cc:

Admin A

Subject:

RE: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJP 6994P AND SJC 1399J

ON 12.01.2019

Importance:

High

Our Ref:

CC4/ASM19001296/fb3

Your Veh:

SJP 6994P

#### TAN YOKE THEE

Policy Holder

Dear Mr Tan,

#### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJP 6994P AND SJC 1399J ON 12.01.2019

We refer to the above matter and our tele-conversation.

Thank you for furnishing us the accident video footage and supporting documents.

We write to inform you that we are the loss adjuster appointed by your motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s ACCORD AUTO SERVICES PTE LTD, acting on behalf of the owner of SJC 1399J against your motor insurance policy.

We have reviewed the matter and based on the video footage, accident report and accident scenario, Third Party was driven along the said lane(extreme left lane/outer lane), your vehicle exiting roundabout from inner lane (changing lane from extreme right lane). your vehicle should exiting the roundabout from outer lane as per BOLA no.13(b) (Barometer of Liability Chart)(Insurance Direct Settlement Case). As such, based on the information on hand, we are of the opinion that liability is not in our favor.

#### SCHEDULE 3 TO ADDENDUM

Guide to the Interpretation and Application for the Apportionment of Liability under the Agreement

This new guide will be applicable for accidents occurring from 1 July 2016 onwards.

## Application of the BOLA Chart

	SCENARIO	DESCRIPTION	X	P
	ROUNDABOUT - Both Parties Within			
13.	(b)	Vehicle X –Exiting Vehicle Y – Moving along  Reason: Vehicle exiting should do it at the outer lane	100%	0%

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:pohkin@lkkauto.com">pohkin@lkkauto.com</a> within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
  informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Poh Kin (LKKAuto)

Sent: Tuesday, 22 January 2019 3:59 PM

To: 'ericyt28@gmail.com' <ericyt28@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJP 6994P AND SJC 1399J ON 12.01.2019

Importance: High

Our Ref:

CC4/ASM19001296/fb3

Your Veh:

SJP 6994P

#### TAN YOKE THEE

Policy Holder

Dear Mr Tan,

## ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJP 6994P AND SJC 1399J ON 12.01.2019

We refer to the above subject and our tele conversation on even date.

We write to inform you that we are the loss adjuster appointed by your motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party claim against your policy.

# LETTER OF AUTHORITY

To Whom It May Concern,

Signature of Owner

	Boulevard Towards	Sunter City CarPark	
I/We, Lim Zhi Hon	3 Shawn	NRIC no \$8899902 G	
of Blk 103 Pasir Ris S	itret 12 #10-121 Singapor	£ 510103	
owner of motor vehicle no.	\$10 1399 J do 1	ereby appoint Accord Auto Services	Pte Ltd
as my/ours authorised repre	esentation and		
as my/ours solicitors to wri	te, to negotiate and settle m	y/our claims against the other party/pa	arties
involved in the above ment	ioned accident. I/We,	im zlin Hong Shanon	
	tion to settle the matter at th		
I/We also confirm and in-	struct that any agreed settle	ement sum in respect my/our claims	be paid
	8 8	ement sum in respect my/our claims	
Accord Auto Services Pto	8 8	ement sum in respect my/our claims	
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Accord Auto Services Pto	8 8		



Without Prejudice on Injury Claims

CLAIM REF

: S9M01ACG

INSURED

: TAN YOKE THEE

## DISCHARGE VOUCHER

We/I <u>LIM ZHI HONG SHAWN</u>, NRIC No. <u>S8829902/G</u>) hereby agree to accept the sum of dollars [<u>Two Thousand Two Hundred Seventy only</u>] (<u>S\$2,270.00</u>) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. <u>SJP 6994P</u> as a result of an accident along <u>Temasek Boulevard</u> on <u>12th January 2019</u> of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. <u>SJC 1399J</u>.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. <u>SJP 6994P</u> in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJP 6994P.

Dated this	20	day of	Rpnl		2019
Claimant's Signature	:	for			
NRIC no./ Company Stamp	:_S	2829902 G			
Occupation/ Business	*				
Address	: Bak 1	PASIT ELS GI 13	# 10-131	\$ 510103	
Telephone No.		78£0345			
Witness's Name	:	Catin Lai			
Witness's Signature	:	<i>j</i> .			
Witness's NRIC No.	:_ %	IS GASIL A			

# ACCORD AUTO SERVICES PTE LTD

**BLOCK 1009 BUKIT MERAH LANE 3** #01-80 SINGAPORE 159723 TEL: 6271 5133/6271 7433 FAX: 6274 5715 GST Regn No: 201113141K

Date

: 23 Mar 2019

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Our Ref No

: AMK517

Insured

: Lim Zhi Hong Shawn

Insured NRIC

: S8829902G

Make & Model : Honda Fit 1.3 G A

DOA

: 12.1.2019

Claim Type

: Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

SJC1399J

Cost Of Repair

\$

1,900.00

7% GST

133.00

\$

2,033.00

Accord Auto Services Pte Ltd

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJP 6994P (II	nsd veh)	Model:	HONDA FIT (A)
	SJC 1399J (	TP veh)		
Date of Accident:	12/01/2019			1
	1			
Slobal Sum Settlen	nent : [X] Yes	1	] No	
Repair Estimate	, Madi	: \$	7,688.98	
inal Repair Cost	/	: \$	2,033.00	
oss of Use		: \$	240.00	4days at \$60.00 per day
Rental (if any)		: \$		days
TA / GIA Search F	ee	: \$		
Others:		: S	0.00	
		: \$		
		1.55		
	1 (100 (100 (100 (100 (100 (100 (100 (1	: \$	2,270.00	NO (Vindly indicate
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Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation In	ternationale Des Experts En Autom	nobile
AXA INSURANCE PT	E LTD	Ref : CC4/ASM1900	1296/Kfb3q2
B SHENTON WAY #2 AXA TOWERSINGAP ATTN:LYNN		Date: 07-05-2019 Code: ASM	
	Policy Partic	ulars :- THIRD PARTY CLAI	M
Insured Veh.	SJP 6994P	Veh. Inspected	SJC 1399J
Policy No.	VPA/P1918978	Coverage (\$)	0.00
Claim No.	S9M01ACG	Excess (\$)	0.00
Assign From		Assign Date	21/01/2019
	Vehicle	Particulars & Condition	Section 1
Make & Model	HONDA FIT (A)	c.c	1339
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	GE61020693	Colour	METALLIC BLACK
Odometer	104674	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
	С	onditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	205/45 R16	BRIDGESTONE	5 mm
L/H Front Tyre	205/45 R16	BRIDGESTONE	5 mm
R/H Rear Tyre	205/45 R16	BRIDGESTONE	5 mm
L/H Rear Tyre	205/45 R16	BRIDGESTONE	5 mm
	Des	cription of Damages	
THE VEHICLE SI	JSTAINED DAMAGES AT T	HE O/S REAR BODY.	
DAMAGES SEE I	DETAILS.		
	G	eneral Information	
Accident Date	12/01/2019	Inspection Date	25/01/2019
Survey held at	10 AMK IND PARK 2A #0	3-11	
Repairer	ACCORD AUTO SERVIC	ES PTE LTD	
ia.		Remarks	
		A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	
ib.		imate Days of Repair	
DATE:	RMAL PERIOD FOR REPAIR	- Committee of the Comm	5



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJC 1399J

ty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR RH DOOR (CONSISTENT)	BENT	746.10	746.10
1	REAR RH DOOR OUTER MOULDING (CONSISTENT)	SERVICEABLE	50.60	1
1	REAR RH DOOR FRAME BLACK STICKER (CENTER) (CONSISTENT)	NECESSARY	36.20	36.20
1	REAR RH DOOR FRAME BLACK STICKER (REAR) (CONSISTENT)	NECESSARY	36.20	36.20
1	REAR RH DOOR OUTER HANDLE (CONSISTENT)	SERVICEABLE	75.60	
1	REAR RH DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	231.60	
1	REAR RH DOOR LOCK STRIKER (CONSISTENT)	TO REPAIR SEE LABOUR	25.10	
1	REAR RH DOOR REGULATOR (CONSISTENT)	NOT NECESSARY	374.20	
1	REAR RH DOOR WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	100.20	
1	REAR RH DOOR INNER TRIM BOARD (CONSISTENT)	SERVICEABLE	495.00	
1	REAR RH FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	652.40	
1	REAR RH FENDER SPLASH SHIELD (CONSISTENT)	SERVICEABLE	32.60	
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	497.20	
2	REAR BUMPER SIDE RETAINER (CONSISTENT)	SERVICEABLE	33.00	
1	RH ROCKER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	387.20	
	LESS 20% DISCOUNT		-754.64	-163.70
			3,018.56	654.80
	SPECIAL NETT ITEMS			
1	SET REAR REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	380.00	-
1	REAR RH WHEEL RIM (SN) (CONSISTENT)	DENTED	682.40	250.00
10	REAR RH DOOR INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NOT NECESSARY	35.00	
10	REAR RH FENDER SPLASH SHIELD CLIP(SN) (CONSISTENT)	NOT NECESSARY	35.00	
10	REAR BUMPER CLIP(SN) (CONSISTENT)	NOT NECESSARY	35.00	-
	V. A.		1,167.40	250.00

Report Ref No. CC4/ASM19001296/Kfb3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LABOUR			7277
	SPRAY PAINTING ON ALL AFFECTED AREA.		1,100.00	800.00
	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA.INCLUSIVE OF THE REPAIR OF REAR RH DOOR LOCK,REAR RH DOOR LOCK STRIKER,REAR RH FENDER,REAR BUMPER AND RH ROCKER PANEL.		1,200.00	500.00
	TO APPLY ANTI RUST TREATMENT.		120.00	30.00
	TO CHECK WIRING SYSTEM & LIGHT.		80.00	20.00
	TO CHECK & ADJUST WHEEL ALIGNMENT.		120.00	60.00
	TO REMOVE AND REPLACE REVERSE SENSOR.	NOT NECESSARY	120.00	
	TO REMOVE AND REPLACE TIRE ,RIM AND ON WHEEL BALANCING.		120.00	20.00
	TO TRANSFER REAR RH DOOR INNER COMPARTMENT ,MECHANISM,ASSY & ETC,TO NEW DOOR.}		80.00	60.00
	TO TRANSFER REAR RH DOOR WINDSCREEN GLASS TO NEW DOOR.)		60.00	
			3,000.00	1,490.00
	GRAND TOTAL		7,185.96	2,394.80

RECOMMENDED COST OF LUMP SUM REPAIRS	1,900.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM19001296/Kfb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

CLAIMS

MESSAGES

SERVICE REQUESTS

*

TAN YOKE TEE ERIC S3 JALAN LIMAU PURUT, BEDOKVILLE, 468227, SJC13993 HONDA Primary Contact/Insured TEVE 96699113 EBCYT28@GMALCOM Vehicle Information Service Address Incident Vehicle Registration # Singapore Model Make Walt for: Approve invoice Next Steps Actions CC4/ASM19001296/KB3q2 LICK AUTO CONSULTANTS PTE. LTD (TP) Pending verification - Orest Settlement Third Party Vehicle Damage 14 Jan 2019 12:00:00 AM 12 January 2019 12 April 2019 SPMOLACG Request Date Vendor Name Report Date Type of Loss Due Date Lurs Date Services Claim

Additional Instructions

hm/shong@sea.com.sg

Claim Handler

KHONG Lynn 68804892

ALTHOR Notes SUB-TYPE Metrics History Documents Assessment Ĕ Document Subfype Byroices Accident Statement 4 Ujilent Discovered Discurrent Type Messages PUMPE

DATE

Merimen

Reports & Statoment

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Lice Autro Consultants PTE	AUTHORISATION TO ACT FORM pet	Forms / Claim Documents	PGA / Authority Letter	LHK AUTO CONSULTANTS PTE LTD (TP)	10 May 2019
Lutters and Correspondence Policy Holders / Insared LID (TP)  Reports & Statement Others  LINX AUTO CONSULTANTS PTE LID (TP)	WORKSHOP INVOICE put	irresice	Regulere	LKK AUTO CONSULTANTS PTE LTD (TP)	10 May 2019
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AUTHOR	LIKK AUTD CONSULTANTS PTE LTD [TP]	LICK AUTO CONSULTANTS FTE LTD (TP)	DHIWAR Namenta	RHONG Lynn	Sale NO+DMG Lynns	KUMAR Shallendra
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