# **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

Sent: Tuesday, 22 January 2019 10:42 AM

**To:** 'rsauto\_eng@yahoo.com.sg'

Subject: RE: SMD1313R claim against SGC5573G (FWD / PNPV2018-00001115)

### <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 22 January 2019 10:35 AM

To: 'rsauto\_eng@yahoo.com.sg' <rsauto\_eng@yahoo.com.sg>

Subject: RE: SMD1313R claim against SGC5573G (FWD / PNPV2018-00001115)

## 'WITHOUT PREJUDICE' **SAVE AS TO COSTS**

Hi Eric,

We refer to the email below.

Our insured yet to file a report, we shall revert to you on the liability once we received our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108





From: Eric Kee [mailto:rsauto\_eng@yahoo.com.sg]

Sent: Friday, January 18, 2019 7:05 PM

To: Lionel Tan Tian Pei - SGUser Cc: Motor Claims SG - SG Common

Subject: Re: SMD1313R claim against SGC5573G (FWD / PNPV2018-00001115)

Hi

Can we have the liability for this case?

Thank you

Regards

Eric Kee

Sent from my iPhone

#### On 18 Jan 2019, at 11:14, lionel.tan@fwd.com> lionel.tan@fwd.com> wrote:

#### **Without Prejudice**

Dear Sir/ Madam

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. VICOM LTD
- 5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Lionel

**From:** Eric Kee [mailto:rsauto\_eng@yahoo.com.sg]

**Sent:** Friday, 18 January, 2019 10:06 AM **To:** Motor Claims SG - SG Common

Subject: SMD1313R claim against SGC5573G

Hi Officer in charge

Kindly arrange to survey for the mentioned vehicle below:

1) Our customer vehicle No: SMD1313R

2) Your Insured vehicle No:SGC5573G

3)Accident date: 17/01/2019

4) workshop at : Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01-79

Enterprise Hub Singapore 608583

5) vehicle in workshop

6)Contact person: Eric Kee 8239 0099

We would like to do direct TP claim (direct settlement ) for this case

Please see attach file for GIA report

We will provide our estimate for the surveyor Kindly let us know the officer in charge of this case and the liability aslo Hi Officer in charge Kindly arrange to survey for the mentioned vehicle below: 1) Our customer vehicle No: SJU6396P 2) Your Insured vehicle No: SLX4781J 3)Accident date: 14/09/2018 4) workshop at : Rong Sheng Auto Engineering Trading No 42 Toh Guan Road East #01-79 Enterprise Hub Singapore 608583 5) vehicle in workshop 6)Contact person: Eric Kee 8239 0099 We would like to do direct TP claim (direct settlement ) for this case Please see attach file for GIA report and police report We will provide our estimate for the surveyor Kindly let us know the officer in charge of this case and the liability also <image001.jpg><image002.jpg><image003.jpg><image004.jpg> Thank you

Regards

Eric Kee

Sent from my iPhone

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended

solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

#### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.