From (Person) Chen Shu hu Estimated Cost:	A DE			1.1		
		SM0 Bill to:	Da	16/1 une 21/11	19001	tom
OD TWS/TP RES/OD R	ES/EVA/INV/					
To Inspect Vehicle No:	811	80089				
at Workshop m/s	Comple	te VMS	Tel:	64550	012	
of 17	6 Sin Mina	Brive # 03	1-14			
Policy No: DI8MTREN	7000051	Claim No:		1900 443		
Sum Insured:	***************************************	Excess:				
Make of Veh: (Client's Record)		,	D.0	17 O.A.	0019	
CA / REV / REP. / REV 24	ree lws?					
Date/Time: 10.29am 21/1	Descon Cont	L.		H.O.D. Endorsement: icle_IN / OUT		
		acted.	Y CILI	ctc 1747 (OU)		
Date/Time Action/Instruction	( ) Esti	mate				
\$11800RG	1-×					
SIN 729	6B-X					
24/1/19 Send orel	revised	via merimen				

	(4.55)	GNMENT O P P C
From	Dale 23/01/2019	Veh No. SUJ Book Grir Rogn. 01, 09
Estimated Cost:		Type M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD (TP) WS / TP RES /	OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No	SIT 8008G	Make Volksmosen Golf GTA: 1984
at Workshop m/s	Complete YMS	Colour White A/C Insured / Std / NI / NA
12 AFI 10	Complete YMS in Ming Drive# 03-14	Sp.Reading /393%/ T/Radio: Insured / Std / NI / NA
Insured /		Eng/No:
Policy No.		CINO NVW Z Z Z 1 K Z 8 CH O 22668
Claims No.		Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured:	Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)		Brake: Inoder / Jammed / Leaked / Burnt or
Make of Veh.		Modi: Nil / S/Rim / STD A/Rim or
		Tyre Size: F: 225/40:78
(Policy Condition)		R:
Remark: The veh had c	ommenced its N/S 0/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PTR / SUMI /
	ime of inspection.	TOYO/YOKO or
Bal, or Market Value.		Front O Rear O
	Consistent?: Yes or No	R/Bal. 0 mm R/Bal. 0 mm
IDAG Accident Rport	Consistent? : Yes or No	L/Bal. P mm L/Bal. P mm
GIA / PR Seen:	e ve Ne	D.O.A. 17/1/19 D.O.I. 23/1/18
Est. Repairs:	days Res.: Yes or No.	Survey held at
Lum Sum:		Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP.	/ 24 HRS W Vehicle: IN / OUT	
Date:	Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Actio	n / Instruction	<u> </u>
24/1 /54	1911 6 Corpera	
		manto
4/3 81	328. wencil & carfor	/ CRed 1134.35, 4679
		1 2 2 20
		17 14 MAR 2015
Date/Time, File Pass to?	: Preli. Report	Days Of Repair:
1)	: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Fine, File Return to?	*116	1 10 1
= 43- typist	Add Fe	Set lish (4 )
, , ,		Interview (\$ ) Photos
Report Format :	merimen	Tech Invs (\$ ) Others
Lump Sum / I.B.I:	(\$ 1328 \( \)	Weekend (\$ > ) - "   >60
		111111

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

From: LKK Auto Consultants Pte Ltd Sompo Insurance Singapore Pte. Ltd. To: 51 Ubi Ave 1 #01-25 50 Raffles Place Paya Ubi Industrial Park #05-01/06, Singapore Land Tower Singapore 408933 Singapore 048623 Date: 24 Jan 2019 CHAN SHU HUI AGNES Attn: Preliminary Advice Insured Vehicle No : SLN7296B : 17/01/2019 Accident Date : SLJ8008G TP Vehicle No : 21/01/2019 Assignment Date : VOLKSWAGEN GOLF Est. Duration of Repair : 2.00 Date of Inspection : 23/01/2019 : COMPLETE VMS PTE LTD (HQ) Inspection At 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721 Point of Impact / General Description of Damages The vehicle sustained impact / damages front o/s door mirror and parts claimed are consistent to the accident. 2,462.35 :S\$ Repairer's Estimate (Gross) 1,349.85 :S\$ Revised Amount 712.50 :S\$ Check Items (Estimated) 2.062.35 :S\$ Total :S\$ Lump Sum Repair **Total Loss Consideration** New for Old Value :S\$ :S\$ Pre-Accident Value :S\$ COE / PARF Rebate :S\$ Salvage Value :S\$ Margin for Repair Remarks The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. Other comments :The above survey was conducted on a 'Without Prejudice' basis.

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Add Rpt	Adj Sul	imitted	Ins Authled	Status		
Main	18 Jan 2019		21 Jan 2019 10:04 Assign					New A	case	t
	Main	Re	ference		Claim Details		Docume	nts	] _5	show All
CLAIM SU	BFOLDER DE	TAILS				[Creat	ed by insurer]			
Insured:	ETHOZ GI	ROUP LTD, Co. F	leg. No.: 19810	4531H						
Main Claimant:	WAN CHE	E GUAN, ID: SI	18118923							
Vehicle Reg No.:	SLJ8008	BG			Date of Loss	: 17/01/	2019 12:00 - :59			
Claim Type	: <b>TP</b> / CM	TD1900443			Policy/Cover Note No.:	D18MTRENT000051 (Third Party Only)				
Vehicle Reg No. (Insured):	SLN7296	В			Policy No. (Claimant):					
					Excess:					
Repairer:	COMPLET	E VMS PTE LTD (	(HQ) 176 Sin Mi	ing Drive #0	3-14 Sin Ming A	utocare C	omplex, 575721 S	in Ming - Te	el: 6455 0	012
Handling Insurer:							CHAN SHU HUI A	<b>GNES</b> - 63	29 5327]	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel	: 6256-3561	[Final Rp	<b>t</b> due 30	)/01/2019]			
Driver/Cus dian (Insured):	TEY TIAN	CHYE (), NRIC:	S1729422I, Te	el: +659173	2784					
ASSOCIA	TED MAIL RE	CEIVED						View All	Compose	e Case Ma
There are	no mail for this	case.								
ALL ASS	OCIATED TAS	sks⊟				View	All   Search Tasks	Create I	New Task	Comple
Due Da	te Priority	Type Task	Group Sub	ject Har	ndler Assig	ned By	Completed (	on Cr	eated On	Don
No results										

## > Back to OneMotoring

nquire PARF/COE Rebate for Registered \	/ehicle	
Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	1892J	
Vehicle Details		
Vehicle No.:	SLJ8008G	
Vehicle to be Exported:	No	
Intended Deregistration Date:	24 Jan 2019	
Vehicle Make:	VOLKSWAGEN	
Vehicle Model:	GOLF GTI	
Primary Colour:	White	
Manufacturing Year:	2008	
Engine No.:	BWA208771	
Chassis No.:	WVWZZZ1KZ8U022669	
Maximum Power Output:	147.0 kW (197 bhp)	
Open Market Value:	\$31,281.00	
Original Registration Date:	14 Jan 2009	
First Registration Date:	14 Jan 2009	
Transfer Count:	4	
Actual ARF Paid:	\$31,281.00	
Intended PARF Rebate Details	MODEL VIEW CONTROL OF THE CONTROL OF	
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:	•	
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details		
COE Expiry Date:	13 Jan 2029	
COE Category:	E - Open Category	
COE Period(Years):	10	
PQP Paid:	\$31,335.00	
COE Rebate Amount:	\$31,242.00	
Total Rebate Amount:	\$31,242.00	

The information contained herein is correct as at 24 Jan 2019

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

atoresaid,	
	ACCIDENT STATEMENT
Date Of Report	18/01/2019 16:16
Date Of Accident	17/01/2019 12:20
Exact Location Of Accident	SUNSET WAY TOWARDS CLEMENTI ROAD
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLJ8008G
Insured/Policyholder	
Name Of Registered Owner	WAN CHEE GUAN
NRIC No	S1811892J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-80490468
Alternative Phone No	OTHERS-80490468
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	GOLF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MPC0000302
Cover Note Number	

#### Driver

PATRICIA LEE PEI VOON Name of Driver

S7661991C NRIC No 11/07/1976 Date Of Birth INDOOR Occupation 29/12/2003 Date Of Driving Pass

15 YEARS AND 0 MONTHS Driving Experience

FEMALE Gender

(LOCAL) +65-80490468 Mobile Number

Fax Number

OTHERS-80490468 Contact Number

NOEMAIL EMail Address

Address

5 12

137 SUNSET WAY

#03-21

Postcode

597159

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

FRIEND

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLN7296B

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

TEY TIAN CHYE

NRIC/Passport Number

S1729422I

Contact Number

91732784

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### SKETCH PLAN

### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.:

SKETCH PLAN Clementi Koad A: SLT 89086 B: SLH: 7396B

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Clea	ments had when a lay the Stretch in front free sig wood of my nitht side mirror was
Car	by the night side minor of an oncomy  ( gras drur). He was that to squeeze  my lane as three are ran carced aly  left side on his lare.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name: NBIC/FIN No.:



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre 176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721 (Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

> Email: darren@completevms.com.sg ( lily@completevms.com.sg ( lihui@completevms.com.sg (

WAN CHEE GUAN BLK 59C GEYLANG BAHRU #21-3323 SINGAPORE 332059

Attention: THE OWNER

Contact: 98772227

S/N Quantity

Not Nothank Renny Bépains Eday, B1328.00

Estimate: ES006584

Date: 23/01/2019

Vehicle Num.: SLJ8008G Make/Model: VOLKSWAGEN GOLF GTI-2009

Chassis/Eng#: WVWZZZ1KZ8U022669/BWA208771

Accident Date : 17/01/2019

Claim No.: Reference: Policy No.:

Unit Price

Amount S\$

SIDE MIRROR BASE R/H -> 500 SIDE MIRROR COVER R/H 1 SIDE MIRROR SIGNAL LAMP R/H 3. SIDE MIRROR R/H 7 545

Particular

Nett Total S\$: 5.00% Discount S\$:

LABOUR: CHANGE R/H SIDE MIRROR AND SPRAY PAINT

Labour Total S\$:

SingDollars: Two Thousand Four Hundred Sixty-Two & Cents Thirty-Five Only

750.00 285.00 198.00 CM 780.00

> 2,013.00 100.65

1,912.35

550.00

550.00

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before/after spray painting

To display damaged part(s) during resulvey.

Parts prices are subject to confirmation.

. Third party survey is on a "Without Prejudice" basis

. No idegal modification(a) is allowed

· Supplementary rem(s) must be resurreyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Date:

Total S\$:

2.462.35 ========

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/SMO19001282/KVD3N2

Date:

06/03/2019

REFERENCE

Handling Insurer:

Sompo Insurance Singapore Pte.

Ltd.

Policy No: Insured Vehicle D19MTRENT000119

Claimant Vehicle No:

SLJ8008G

No:

SLN7296B

Date of Loss:

17/01/2019

Nature of Claim:

TP

Claim No:

CMTD1900572

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLJ8008G

Make & Model:

VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)

Engine No:

BWA208771

Reg. Date:

14/01/2009 (Man. Year: 2008)

Chassis No: Odometer:

WWZZZ1KZ8U022669 139341 km

Colour:

White

**Engine Capacity:** Market Value/New Car 1984 cc

N/A

Price:

Market Value/New Car Price Sum Insured (S\$):

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

225/40ZR18

Rear Tyre Size:

225/40ZR18

Front Tyre Size: Front Left Side:

Pirelli 8 mm

Rear Left Side:

Pirelli 8 mm

Front Right Side:

Pirelli 8 mm

Rear Right Side:

Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 1,912.35 0.00	Adjuster's 1,178.00 0.00	734.35 0.00	Diff % 38.40
Labour Paintwork Labour	550.00 0.00	150.00 0.00	400.00 0.00	72.73
Towing	0.00	0.00	0.00	
Gross Total (S\$) + GST 7.00/7.00% (S\$)	<b>2,462.35</b> 172.36	<b>1,328.00</b> 92.96	<b>1,134.35</b> 79.40	<b>46.07</b> 46.07
Nett Amount (S\$)	2,634.71	1,420.96	1,213.75	46.07

INSPECTION

Date of Assignment:

21/01/2019

Date Inspected:

23/01/2019 Inspected At:

COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex Singapore 575721

Estimated Period of Repair:

2.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Mar 2019)

Parts: 144 VOLKSWAGEN GOLF 1.2 (A7) TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLJ8008G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

No.	Qty		ed Parts Particulars	Condition	Repairer's	Amount
_	4		*SIDE MIRROR BASE R/H	Cracked	750.00 FN	*500.00 FN
1	1		*SIDE MIRROR COVER R/H	Dented/Cut	285.00 FN	*195.00 FN
2	1		*SIDE MIRROR SIGNAL LAMP R/H	Not Necessary	198.00 FN	*-FN
4	1		*SIDE MIRROR R/H	Cracked	780.00 FN	*545.00 FN
F=Fr	nchise	part. N=Nettite		-		
40010144				Sub Total (S\$)	2,013.00	1,240.00
			- Nett Item Discount on I	ltems 5.00/5.00% (S\$)	100.65	62.00
				Total Parts (S\$)	1,912.35	1,178.00
			Report was unsubmitted d		147.75.7	0*040000

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

D		1 aha	
Recomm	ienaea	Labo	uı

No.	Particulars	Lab.Type	Repairer's	Amount
<u>Lab</u>	our Items CHANGE R/H SIDE MIRROR AND SPRAY PAINT	New	550.00	150.00
	Gross La	bour Cost (S\$)	550.00	150.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >