

ASS. REC. BY:

REF:

C8/FCI19001273/Jq03n2

Special Instruction:

Surveyor:

CWS

Three Jie

ASSIGNMENT (Office)

From (Person):

Serene Ler

of

pei

Date/Time:

6:33pm @ 20/1/19

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SJH 467B

Insured:

SHC1559M

at Workshop m/s

World Auto

Tel:

63621776

of

No. 1 Kranji Loop

Policy No.:

Claim No.:

D19000504MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16/01/2019

CA / REV / REP. / REV 24 HRS (DS)

H.O.D. Endorsement:

Date/Time:

8:43am @ 21/1/19

Person Contacted:

three

Vehicle

IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SJH 467B-CS3/MSG17004286/Uh3m2

DVA: 1/3/17

SHC1559M-CS/TMI15005332/H/vbd1

DVA: 27/3/15

27/01/19 @ 4:19pm moved to Serene Ler by email.

Signature *Hue He*

REF: FCI

ASSIGNMENT

From: Date: *21/01/2019*

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: *SJH 467B*
at Workshop m/s: *World Auto*
of: *No. 1 Kranji Loop*

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

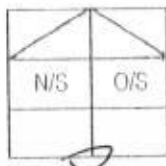
(Client's Record)

Make of Veh:

Morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lump Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS *(DS)*

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: *SJH 467B*

Yr Regn: *30 Dec 2017*

Type: *M. Car* / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Toyota Voxy*

C.C. *1797*

Colour: *Silver*

A/C: Insured / Std / NI / NA

Sp Reading: *23612*

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: *ZWR800285728*

Gen. Cond: *Good* / Fair / Poor / Burnt

Steering: *Order* / Jammed / Leaked / Burnt or

Brake: *Order* / Jammed / Leaked / Burnt or

Modi: Nil / *S/Rim* / STD A/Rim or

Tyre Size: F: *195/65R15*

R: *-*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / *YOKO* or

Front

Rear

R/Bal. *6* mm

R/Bal. *6* mm

L/Bal. *6* mm

L/Bal. *6* mm

D.O.A. *16/1/19*

D.O.I. *21/1/19*

Survey held at

World Auto

Des. of Damages: Frt / *Rear* / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*18/2/19 Confirmed P/P \$5557.25/- with 5 days & repair.
(led \$3568, 39%)*

RECEIVED 18 FEB 2019

Date/Time, File Pass to?

☐

: Preli. Report

11/18/2

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: *5*

Resurvey No. of Trip: *1*

Survey Fee:

Transportation

) \$ + RS. SI

) Photos

) Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

70

Lump Sum / I.B.I. (\$

5557.25

TOTAL

170
50
50
36
306



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19000504MFSH

Date: 22 January 2019

Our Ref: CS/FCI19001273/Jqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

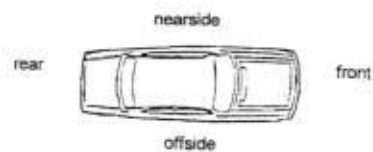
INITIAL INSPECTION REPORT OF VEHICLE NO. SJH 467B

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/01/2019 at the premises of M/s WORLD AUTO, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>9,125.25</u>
Revised Estimate Amount	: S\$ <u>5,432.75</u>
"Check" Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

Hwee Jie
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	17-01-2019	Our Ref No. D19000504MFSH
Accident Date	16-01-2019	Claim Type. Third Party
Insured Vehicle	SHC1559M	Third Party Vehicle. SJH467B
Survey Location	NO.1, KRANJI LOOP	
Contact Person.	AINEE	
Contact No.	63621776/ 0	Fax No. 63631250
Survey Type	WITHOUT PREJUDICE: NO EST. COR (WE ADMIT LIABILITY BUT QUANTUM TO BE AGREED)	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	WORLD AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 22 January 2019 4:19 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Serene Ler'; SUR
Subject: RE: SURVEY ASSESSMENT - D19000504MFSH/1
Attachments: CSFCI19001273Jqd3.pdf

Dear Serene,

Enclosed herewith preliminary advice of SJH 467B.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 21 January 2019 9:19 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Serene Ler' <Sereneler@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19000504MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Sunday, 20 January 2019 6:33 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19000504MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2392Z
Vehicle Details	
Vehicle No.:	SJH467B
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VOXY HYBRID 1.8V AT ABS D/AIRBAG 2WD
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR8251627
Chassis No.:	ZWR800285728
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,804.00
Original Registration Date:	30 Dec 2017
First Registration Date:	30 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$7,926.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2027
PARF Rebate Amount:	\$5,944.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$47,993.00
Total Rebate Amount:	\$53,937.00

The information contained herein is correct as at 22 Jan 2019

OK

98518752.

Mr. Tan.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7572392Z



Name

TAN BOON HOE

陳文和

Race

CHINESE

Date of birth

14-08-1975

Country/Place of birth

MALAYSIA

Sex

M

S7572392Z

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7572392Z

Name

TAN BOON HOE

Birth Date: 14 Aug 1975

Issue Date: 23 Mar 2010



001841657A

5351852



NRIC No: S7572392Z



Date of issue

12-09-2014

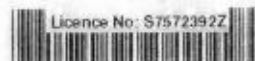
Address

APT BLK 420 JURONG WEST STREET 42
#09-1023
SINGAPORE 640420

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 04 Mar 2002



Licence No: S7572392Z

NP 428A

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MS FIRST CAPITAL INSSURANCE LIMITED

6 RAFFLES QUAY,

#21-00 048580

Attention : Motor Claim Department

Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES190030

Date : 18/01/2019

Vehicle Num. : SJH 467B

Make/Model : TOYOTA VOXY HYBRID-2017

Chassis/Eng# : ZWR800285728/2ZR8251627

Accident Date : 16/01/2019

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	REAR BOOT LID <i>BVC</i>	1,280.00	✓
2.	1	REAR BOOT HYBRID EMBLEM (PRIUS) <i>NEC</i>	<i>SG</i> 90.00	✓
3.	1	REAR BOOT INNER TRIM BOARD <i>NN</i>	450.00	×
4.	1	REAR BOOT LOCK ASSY <i>SVC</i>	580.00	×
5.	1	REAR BUMPER <i>DEP</i>	680.00	✓
6.	1	REAR WINDSCREEN GLASS MOULDING <i>NEC</i>	250.00	✓
7.	1	REAR END PANEL <i>DD</i>	650.00	✓
8.	1	REAR END PANEL TOP GARNISH <i>BT</i>	192.00	✓
9.	1	REAR BOOT WEATHER STRIP <i>CUT</i>	235.00	✓
10.	1	REAR BOOT HAND GRIP COVER <i>DEF</i>	120.00	✓
11.	1	REAR BOOT FLOOR BOARD <i>BVC</i>	680.00	✓
List TotalS\$:			5,207.00	
25.00% Discount S\$:			1,301.75	
			3,905.25	
SPECIAL NETT ITEMS :				
1.	1	REAR BOOT INNER TRIM BOARD CLIP <i>NN</i>	40.00	×
2.	1	REAR BUMPER CLIP <i>NEC</i>	<i>30</i> 40.00	✓
3.	1	REAR WINDSCREEN SEALANT <i>NEC</i>	<i>50</i> 100.00	✓
4.	1	REAR END PANEL TOP GARNISH CLIPS <i>NN</i>	40.00	×
5.	1	REVERSE SENSOR <i>data shortage</i>	<i>200</i> 380.00	✓
Special Nett Total S\$:			600.00	
LABOUR :				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES			<i>50</i> 180.00	✓

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MS FIRST CAPITAL INSSURANCE LIMITED
 6 RAFFLES QUAY,
 #21-00 048580

Attention : Motor Claim Department
 Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES190030

Date : 18/01/2019
 Vehicle Num. : SJH 467B
 Make/Model : TOYOTA VOXY HYBRID-2017
 Chassis/Eng# : ZWR800285728/2ZR8251627
 Accident Date : 16/01/2019
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & REFIT REAR WINDSCREEN GLASS	120	180.00 ✓
		TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.	50	180.00 ✓
		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.	800	1,600.00 ✓
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)	650	800 1,400.00 ✓
		TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	30	180.00 ✓
		DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE REPAIRS AND REACTIVATE BACK SAME (HV HYBRID SYSTEM SAFETY PROCEDURES)	200	450.00 ✓
		PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM FOR POST REPAIRS. (HV HYBRID SYSTEM SAFETY PROCEDURES)	120	450.00 ✓
		Labour Total S\$:		4,620.00

Total - \$5557.25

E. & O.E.

Total S\$: 9,125.25

for WORLD AUTO PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwee Le - LKK

21/1/19

P/P 5 days

Photo before paint

[Signature]



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19001273/Jqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 18-02-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 1559M	Veh. Inspected	SJH 467B	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19000504MFSH	Excess (\$)	0.00	
Assign From	SERENE	Assign Date	20/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VOXY	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZWR800285728	Colour	SILVER	
Odometer	23612	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/01/2019	Inspection Date	21/01/2019	
Survey held at	NO.1 KRANJI LOOP			
Repairer	WORLD AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJH 467B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID	BUCKLED	1,280.00	1,280.00
1	REAR BOOT HYBRID EMBLEM (PRIUS)	NECESSARY	90.00	56.00
1	REAR BOOT INNER TRIM BOARD	NOT NECESSARY	450.00	-
1	REAR BOOT LOCK ASSY	SERVICEABLE	580.00	-
1	REAR BUMPER	DEFORMED	680.00	680.00
1	REAR WINDSCREEN GLASS MOULDING	NECESSARY	250.00	250.00
1	REAR END PANEL	DENTED	650.00	650.00
1	REAR END PANEL TOP GARNISH	BENT	192.00	192.00
1	REAR BOOT WEATHER STRIP	CUT	235.00	235.00
1	REAR BOOT HAND GRIP COVER	DEFORMED	120.00	120.00
1	REAR BOOT FLOOR BOARD	BUCKLED	680.00	680.00
	LESS 25% DISCOUNT		-1,301.75	-1,035.75
			3,905.25	3,107.25
SPECIAL NETT ITEMS				
1	REAR BOOT INNER TRIM BOARD CLIP (SN)	NOT NECESSARY	40.00	-
1	REAR BUMPER CLIP (SN)	NECESSARY	40.00	30.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	100.00	50.00
1	REAR END PANEL TOP GARNISH CLIPS (SN)	NOT NECESSARY	40.00	-
1	REVERSE SENSOR (SN)	SHORTED	380.00	200.00
			600.00	280.00
LABOUR				
	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES.		180.00	50.00
	REMOVE & REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO APPLY RUSTPROOFING/TUFFCOATING TREATMENT TO REPLACED PARTS.		180.00	50.00
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT,CUT/WELD,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		1,600.00	800.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		1,400.00	800.00

Report Ref No. CS/FC119001273/Jqd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK REAR WIRES,CONNECTORS,REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS.		180.00	30.00
	DEACTIVATE HV BATTERY SYSTEM IN ORDER TO FACILITATE (HV HYBRID SYSTEM SAFETY PROCEDURES).		450.00	200.00
	PERFORM WHOLE VEHICLE DIAGNOSTICS INCLUDING CLEARING FAULT CODES AND REINITIALISING HV HYBRID SYSTEM FOR POST REPAIRS.(HV HYBRID SYSTEM SAFETY PROCEDURES).		450.00	120.00
			4,620.00	2,170.00
GRAND TOTAL			9,125.25	5,557.25
RECOMMENDED COST OF REPAIRS				5,557.25

Report Ref No. CS/FCI19001273/Jqd3n2

ONG HWEE JIE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.