

ASS. REC. BY:

REF:

es/cr119001262/Gsd3⁵²

Special Instruction:

Surveyor

Merimen

From (Person):

Wooding

Irene Tay

ASSIGNMENT (Office)

of CEE

Date/Time: 21/1/19 @ 11:24am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SL 6857A

Insured:

at Workshop m/s

Borneo Motor

Tel:

9847 6209

of

17 ubi Rd 4

Policy No:

DMPCSNI806481800

Claim No:

SNM19D200325C01/7

Sum Insured:

Excess:

TBA

500

Make of Veh:

(Client's Record)

D.O.A.

17/01/2019

CA / REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:43am @ 21/1/19

Person Contacted:

fcm

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SL 6857A - NA/INC19001/23/K4
	DOT: 17/1/19
22/1/19	Rate approved \$15,960.22 from Alfred by merimen
23/1/19	Informed Sam c/a ex \$500 by email

X60

REF: CTR

1604A

ASSIGNMENT

SUL6857A

07 Mar 2017

From: Date: 21-01-2019

Veh No: Yr Regn:

Estimated Cost:

Type: M/C / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD: TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SUL6857A
at Workshop n/s: Borneo motor
of: 17 Ubi Rd 4Make: Toyota Altis C.C. 1598
Colour: Blue A/C: Insured / Std / NI / NA
Sp. Reading: 28250 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No:

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

TBA

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Sam

Modi: Nil / STD A/Rim or

(Policy Condition)

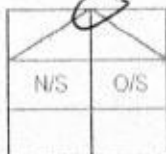
5pm - 5:30pm

Tyre Size:

F:

215/45R17

R:

Remark: The veh had commenced its
repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

\$74K.

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

mm

R/Bal.

mm

GIA / PR. Seen:

Consistent? : Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

5 days

Res.:

Yes or No

D.O.L.

D.O.L.

21-01-19

Lum Sum:

%

3 Val.:

Yes or No

Survey held at

W/S

5:30pm

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

24/04/19

Confirmed p/p \$ 10,634.12 @ 5 days with X60
(\$ 7,502.10 Red - 41%.)

RECEIVED 25 APR 2019

24/4/2019

Date/Time, File Pass to?



Preli. Report

24/04/19

Typist



Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

2

Survey Fee:

Transportation

G + RS \$

Photos

Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$ 10,634.12 p/p)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2019		21 Jan 2019 11:24 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	FOO YONG HWEI, ID: S1611604A		
Vehicle Reg. No.:	SLL6857A	Date of Loss:	17/01/2019 15:00 - :59
Claim Type:	OD / SNM19D200325C01/7	Policy/Cover Note No.:	DMPCSN1806481800 (Comprehensive) Coverage: 07/03/2018 - 06/03/2019
		Excess:	S\$500.00
Repairer:	Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/01/2019]		
Adj Asg. Remarks:	PLEASE SURVEY INSD VEHICLE & REVERT ON YOUR FINDINGS AT YOUR EARLIEST CONVENIENCE.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 21 January 2019 10:20 AM
To: SanJoi.Sam@borneomotors.com.sg; assignments@lkkauto.com; SUR
Cc: Irene Tay; Alfred Toh; Toh Poh Lan
Subject: arrange OD claim survey for vehicle SLL6857A (Our Ref: SNM19D200325C01/7)
Attachments: SAS2538255.PDF

Your Ref: SLL6857A

Our Ref: SNM19D200325C01/7 (SLL6857A)

Dear Sirs

Please be advised that we shall be appointing M/s LKK Auto Consultants Pte Ltd to survey Insured vehicle.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey.

Merimen folder shall be created shortly.

Aside to Irene, please assist to follow up when you are back to office.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Sam San Joi UBI [mailto:SanJoi.Sam@borneomotors.com.sg]
Sent: Friday, 18 January, 2019 3:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Toh Poh Lan <pohlan.toh@sg.cntaiping.com>
Subject: Re: arrange OD claim survey for vehicle SLL6857A (Our Ref: Shall Be Advised)

Hi Alfred,

Please see attached amended accident report.

Client will proceed to Own Damage claim.

Kindly confirm if can conduct the survey the vehicle on Monday, so that I can arrange with the owner.

Thanks you
Sam
98476209

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 18 January 2019 2:32:20 PM
To: Sam San Joi UBI
Cc: Irene Tay; Angie Foo; Alfred Toh; Toh Poh Lan
Subject: arrange OD claim survey for vehicle SLL6857A (Our Ref: Shall Be Advised)

Your Ref: SLL6857A
Our Ref: Shall be advised (SLL6857A)

M/s Borneo Motors Pte Ltd
Attn: Sam

Dear Sirs

We refer to your email of even date pertaining to the above matter.

You may wish to note that liability is against TP2993R.

Insured's report indicated claiming against Third Party (YP2993R).

Please assist to check and re-confirm.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Sam San Joi UBI [<mailto:SanJoi.Sam@borneomotors.com.sg>]
Sent: Friday, 18 January, 2019 9:12 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: arrange OD claim survey for vehicle SLL6857A

Dear officer,

Kindly arrange to survey the vehicle at Borneo Motors Ubi Centre.
Address: 17 Ubi Road 4 S408611.

Thanks you
Sam
98476209

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 24 April 2019 3:25 PM
To: 'Sam San Joi UBI'
Cc: SUR
Subject: RE: FINALIZE SLL6857A
Attachments: CHINA TAIPING (DV)_0001.pdf

Dear Sam,

Confirmed final fig \$ 10,634.12 @ 5 days of repairs before excess \$ 500/- & GST.

Attached DV, please filled in and sent over to China Taiping Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sam San Joi UBI [<mailto:SanJoi.Sam@borneomotors.com.sg>]
Sent: Tuesday, 23 April 2019 5:26 PM
To: sur@lkkauto.com
Subject: FINALIZE SLL6857A

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 23 January 2019 8:43 AM
To: 'Sam San Joi UBI'; SUR
Subject: SLL 6857A-DOA: 17/1/2019 (CHINA TAIPING OD)

Dear Sam,

As instructed by our client , please proceed to repair the insured vehicle **SLL 6857A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler **on behalf of Shirley**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLL6857A (SNM19D200325C01/7)**

OD

Jan 17 2019 3:00PM

[FOO YONG HWEI]

Borneo Motors (S) Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 22/01/2019 18:06 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$15960.22) - SLL6857A - Claim Handler: Irene Tay Hui Ping

Approved:15960.22:Please proceed to authorize repairs UP TO \$15,960.22 before Excess of \$500.00. RE-INSPECTION OF VEHICLE REQUIRED.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tay Hui Ping

Date: 22 Jan 2019

Preliminary Advice

Vehicle No	: SLL6857A	Accident Date	: 17/01/2019
Make	: TOYOTA COROLLA ALTIS	Policy No.	: DMPCSN1806481800
Assignment Date	: 21/01/2019	Excess	: S\$500.00
Date of Inspection	: 21/01/2019	Est. Duration of Repair	: 5 days
Inspection At	: Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4 Singapore 408611		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,136.22
Revised Amount	:S\$	5,662.22
Check Items (Estimated)	:S\$	10,298.00
Total	:S\$	15,960.22

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	74,000.00
COE / PARF Rebate	:S\$	55,115.00
Salvage Value	:S\$	
Margin for Repair	:S\$	18,885.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/01/2019 17:17
Date Of Accident	17/01/2019 15:15
Exact Location Of Accident	TAMPINES ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL6857A
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	FOO YONG HWEI
NRIC No	S1611604A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97587875
Alternative Phone No	OTHERS-97587875

Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1806481800
Cover Note Number	

Driver

Name of Driver	FOO YONG HWEI
NRIC No	S1611604A
Date Of Birth	01/03/1963
Occupation	INDOOR
Date Of Driving Pass	24/06/1983
Driving Experience	35 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97587875
Fax Number	
Contact Number	OTHERS-97587875
Email Address	NOEMAIL

Address	BLOCK 189B RIVERVALE DRIVE #08-1006
Postcode	542189
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE ATTACHED SKETCH PLAN FOR THE CIRCUMSTANCE OF ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP2993R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHRISTOPHER LIN HENGFA
NRIC/Passport Number	S7633717I
Contact Number	91045555
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan

Roll backward

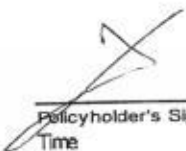
Describe Circumstances of the Accident

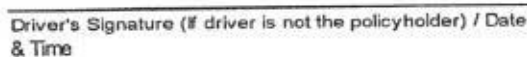
1515
550 hrs

AT TRAFFIC LIGHT JUNCTION (TAMPINO RD AND
TAMPINO INP AVES)
STOP AT RED LIGHT FOR BOTH TRUCK AND MY VEHICLE
AFTER ABOUT TWO SECOND OF RED LIGHT, FRONT
TRUCK START TO ROLL BACKWARD TOWARD MY CAR,
DESPITE MY HARD HORN IT STILL ROLL AND HIT
MY CAR THEN IT STOPPED.

Declaration

We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date &
Time


Driver's Signature (# driver is not the policyholder) / Date
& Time


Witnessed by Reporting Centre
Personnel

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1604A
Vehicle Details	
Vehicle No.:	SLL6857A
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 CVT
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	1ZRY334256
Chassis No.:	MR053REH104558584
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,990.00
Original Registration Date:	07 Mar 2017
First Registration Date:	07 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$19,990.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Mar 2027
PARF Rebate Amount:	\$14,992.00
Intended COE Rebate Details	
COE Expiry Date:	06 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,430.00
COE Rebate Amount:	\$40,123.00
Total Rebate Amount:	\$55,115.00

The information contained herein is correct as at 22 Jan 2019

OK

MOTOR PRIVATE CAR

CERTIFICATE OF INSURANCEMotor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

PLM 310006

ORIGINAL

CERTIFICATE No.

DMPCSN1806481800

Engine No : 1ZRY334256

ChaNo:MR053REH104558584

1. Index Mark and Registration

SLL6857A

Number of Vehicle

2. Name of Policy Holder

MR FOO YONG HWEI

3. Effective date of the Commencement of
Insurance for the purposes of the Regulations,
Ordinance or Enactment

07 March 2018

Named Drivers Ex Sect. I S\$500.00

Additional Ex Other than Named Drivers:

Ex Sect. I - Age <= 25..... S\$3,000.00

Ex Sect. I - Age >= 26..... S\$500.00

* Age as at date of accident

EX ON WINDSCREEN S\$100.00

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use:

Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover use for hire or reward tuition driving test racing pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

Excess whichever is applicable for losses occurring outside Singapore (Constructive Total Loss/Theft) will be doubled.

One time Waiver of Excess for the first S\$500 will apply to the Insured and Named Drivers in the event of Own Damage Claim at our Authorised Workshops for each Policy Year.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Issued By:

Authorised Officer

Authorised Signatory

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S1611604A**



Name

FOO YONG HWEI

符永輝

Race

CHINESE

Date of birth

01-03-1963

Sex

M

Country/Place of birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S1611604A**

Name

FOO YONG HWEI

Birth Date: **01 Mar 1963**

Issue Date: **20 Feb 2003**



5970595



NRIC No. **S1611604A**



Date of issue

03-07-2018

Address

**APT BLK 189B RIVERVALE DRIVE
#08-1006
SINGAPORE 542189**

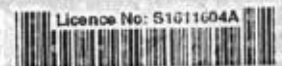
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms.
Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms

24 Jun 1983

07 Oct 1987





Borneo Motors (Singapore) Pte Ltd

Online Service Booking:

www.toyota.com.sg

Toyota Bodycare Centre

17 Ubi Road 4

Singapore 409611

Tel no.: 6631 1188

Reg No : 196700086Z
ST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Foo Yong Hwei 189B Rivervale Drive #08-1006 Singapore 542189 Mobile: 97587870
	Document No 0	
	Document Date 28/01/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
6	GEXGKZ	S3	ZRE171R 07/03/2017	SLL6857A	28306	17678	70D/SLL6857A/170111

Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On
R053REH104558584	12RY334256	60	Sam San Joi	17/01/2019 17.30	28/01/2019 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES OD CLAIM POLICY NO.:DMPCSN1806481800 ACC DATE:17/01/2019 DRIVE IN:17/01/2019 EXCESS:\$500 DATE-IN:23/01/2019 DATE SURVEY:21/01/2019 NO OF REPAIR DAYS:5 DAYS BY:GUO QIANG(LKK) AUTHORISED ON:23/01/2019				30.00
2	S	BP-SUBLET FRT NUMBER PLATE E33				80.00
3	C	BP-ECU2 TO RESET ECU AND REPROGRAMME *				164.00
4	Z	BP-SLANT SEALANT - BONNET				80.00
5	C	BP-LAB2 CHECK LIGHTING & WIRING SYSTEM 22				111.52
6	C	BP-LAB2 REMOVE & INSTALL AIRCON CONDENSER ASSY A *				328.00
7	C	ND, CHARGE UP GAS BP-LAB2 REPLACE FRT BUMPER, BONNET, FRT GRILLE, ETC 22				1640.00
8	C	STRAIGHTEN & ALIGN FRT ACCIDENT AFFECTED AREAS BP-RES2 RESPRAY JOB ON FRT ACCIDENT AFFECTED ARE *				1076.00
9	V	AS EXC Excess element of insurance repair to be 88 paid by the insured party				-500.00
10	1	852119-02955 COVER, FR BUMPER	1.00	524.20		524.20
11	2	852161-0K040 PIECE, RR BUMPER	10.00	4.00		40.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

3872345

3872345

28/01/2019
11:06

SLL6857A

WORKSHOP



Borneo Motors



Co Reg No : 196700086Z
ST Reg No : MR-8500000-9

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Foo Yong Hwei 189B Rivervale Drive #08-1006 Singapore 542189 Mobile: 97587870
	Document No 0	
	Document Date 28/01/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	GEXGKZ	S3	ZRE171R 07/03/2017	SLL6857A	28306	17678	70D/SLL6857A/170111

Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On
RO53REH104558584	12RY334256	60	Sam San Joi	17/01/2019 17.30	28/01/2019 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
12	3	553100-02760 GRILLE, RADIATOR	1.00	635.50		635.50
13	4	553301-02310 HOOD SUB-ASSY	1.00	1233.80		1233.80
14	5	553208-02210 SUPPORT SUB-ASSY, HO	1.00	147.60		147.60
15	6	575311-02190 EMBLEM, GRILLE	1.00	47.20		47.20
16	7	581150-02F51 HEADLAMP ASSY, LH HG	1.00	2960.40		2960.40
17	8	588450-02350 CONDENSER ASSY	1.00	1535.90		1535.90
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	Amount Due
	Please acknowledge receipt of vehicle	Parts 7,124.60 Labour 3,429.52 Materials 80.00 Lubrication/Fluid 0.00 Others 0.00	GST 7.00% 709.39 Less 0.00	10,134.12 10,843.51

28/01/2019
11:06

SLL6857A

WORKSHOP



Borneo Motors

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2019		21 Jan 2019 11:24 Edit Adj Rpt	S\$10,634.12 Edit Estimates	S\$10,634.12 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	FOO YONG HWEI, ID: S1611604A		
Vehicle Reg. No.:	SLL6857A	Date of Loss:	17/01/2019 15:00 - :59 [22 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / SNM19D200325C01/7	Policy/Cover Note No.:	DMPCSN1806481800 (Comprehensive) Coverage: 07/03/2018 - 06/03/2019
		Excess:	S\$500.00
Repairer:	Borneo Motors (S) Pte Ltd (Ubi) 17 Ubi Road 4, 408611 Ubi - Tel: 6631 1868		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 30/01/2019]		
Adj Asg. Remarks:	PLEASE SURVEY INSD VEHICLE & REVERT ON YOUR FINDINGS AT YOUR EARLIEST CONVENIENCE.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- CHINA_TAIPING (22/04/2019): Alert - Adj Mandate Approved (S\$15960.22) - SLL6857A - Claim Handler: Irene Tay ...
- CHINA_TAIPING (25/01/2019): Alert - Adj Mandate Approved (S\$15960.22) - SLL6857A - Claim Handler: Irene Tay ...
- CHINA_TAIPING (22/01/2019): Alert - Adj Mandate Approved (S\$15960.22) - SLL6857A - Claim Handler: Irene Tay ...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL6857A (SNM19D200325C01/7)

OD

Jan 17 2019 3:00PM

[FOO YONG HWEI]


Borneo Motors (S) Pte Ltd

[Upload Documents](#)
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Assessment Reports

1 per page ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 16:38	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>

Photos/Images

3 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
3	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
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16	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
17	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
18	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
19	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
20	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
21	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
22	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
23	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
24	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
25	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
28	22/01/19 16:41	General View	 Load JPG	<input checked="" type="checkbox"/>
29	22/01/19 16:41	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
30	22/01/19 16:41	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
31	24/04/19 10:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
32	24/04/19 10:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
33	24/04/19 10:13	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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38	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
39	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
40	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
41	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
42	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
43	24/04/19 10:13	Dismantled Parts	 Load JPG	✓
44	24/04/19 10:13	Reinspection Photo	 Load JPG	✓
45	24/04/19 10:13	Reinspection Photo	 Load JPG	✓
46	24/04/19 10:13	Reinspection Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	21/01/19 10:55	EMAIL TO BORNEO MOTORS	 Load PDF	
2	21/01/19 11:11	ESTIMATES	 Load PDF	
3	21/01/19 11:15	Singapore Accident Statement	 Load PDF	
4	21/01/19 11:16	REPORT OF YP2993R	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 16:39	ESTIMATE.pdf	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CTI19001262/GSD3S2

Date: 25/04/2019

REFERENCE

Insured/Claimant: FOO YONG HWEI Policy No: DMPCSN1806481800
Date of Loss: 17/01/2019 Nature of Claim: OD Claim No: SNM19D200325C01/7

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL6857A**
Make & Model: TOYOTA COROLLA ALTIS, 1.6 L (A) Engine No: 1ZRY334256
Reg. Date: 07/03/2017 (Man. Year: 2016) Chassis No: MR053REH104558584
Colour: Blue Odometer: 28250 km
Engine Capacity: 1598 cc
Market Value/New Car Price: S\$74,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45R17 Rear Tyre Size: 215/45R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,756.70	7,314.60	5,442.10	42.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,379.52	3,319.52	2,060.00	38.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,136.22	10,634.12	7,502.10	41.37
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	17,636.22	10,134.12	7,502.10	42.54
+ GST 7.00/7.00% (S\$)	1,234.54	709.39	525.15	42.54
Nett Amount (S\$)	18,870.76	10,843.51	8,027.25	42.54

INSPECTION

Date of Assignment: 21/01/2019
Date Inspected: 21/01/2019 Inspected At: Borneo Motors (S) Pte Ltd (Ubi)
17 Ubi Road 4
Singapore 408611
Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Apr 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 L (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL6857A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER, FR BUMPER	Deformed	524.20 FS	*524.20 FS
2	1		*SUPPORT, FR BUMPER LH	Not Necessary	84.50 FS	*- FS
3	1		*SUPPORT, FR BUMPER RH	Not Necessary	84.50 FS	*- FS
4	10		*CLIPS	Necessary	40.00 FS	*40.00 FS
5	1		*FRT NUMBER PLATE	Bent	80.00 FS	*80.00 FS
6	1		*SEALANT - BONNET	Necessary	80.00 FS	*80.00 FS
7	1		*ABSORBER, FR BUMPER	Not Necessary	89.10 FS	*- FS
8	1		*REINFORCEMENT, FR	Not Necessary	393.90 FS	*- FS
9	1		*GRILLE, RADIATOR	Broken	635.50 FS	*635.50 FS
10	1		*COVER, RADIATOR	Not Necessary	79.80 FS	*- FS
11	1		*HOOD SUB-ASSY	Buckled	1,233.80 FS	*1,233.80 FS
12	1		*SEAL, HOOD TO	Not Necessary	31.50 FS	*- FS
13	1		*INSULATOR, HOOD	Not Necessary	276.10 FS	*- FS
14	1		*HINGE ASSY, HOOD, LH	Not Necessary	58.00 FS	*- FS
15	1		*HINGE ASSY, HOOD, RH	Not Necessary	58.00 FS	*- FS
16	1		*LOCK ASSY, HOOD	Not Necessary	133.30 FS	*- FS
17	1		*SUPPORT SUB-ASSY, HO	Bent	147.60 FS	*147.60 FS
18	1		*SUPPORT SUB-ASSY	Not Necessary	1,119.20 FS	*- FS
19	1		*RADIATOR GRILLE EMBLEM,	Missing	47.20 FS	*47.20 FS
20	1		*HEADLAMP ASSY, LH	Broken	2,960.40 FS	*2,960.40 FS
21	1		*HEADLAMP ASSY, RH	Not Necessary	2,960.40 FS	*- FS
22	1		*CONDENSER ASSY	Cut	1,535.90 FS	*1,535.90 FS
23	1		*COOLANT, SLLC&&&	Not Necessary	73.80 FS	*- FS
24	1		*SUNDRIES	Necessary	30.00 FS	*30.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	12,756.70	7,314.60
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK LIGHTING & WIRING SYSTEM.	New	111.52	111.52
2	REMOVE & INSTALL AIRCON CONDENSER ASSY AND CHARGE UP GAS.	New	328.00	328.00
3	TO RESET ECU AND REPROGRAMME.	New	164.00	164.00
4	REPLACE FRT BUMPER, BONNET, FRT GRILLE, ETC. STRAIGHTEN & ALIGN FRT ACCIDENT AFFECTED AREAS.	New	2,624.00	1,640.00
5	RESPRAY JOB ON FRT ACCIDENT AFFECTED AREAS.	New	2,152.00	1,076.00
Gross Labour Cost (\$\$)			5,379.52	3,319.52

Report was unsubmitted during this print-out.

< END OF ESTIMATES >