

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 25 March 2019 5:25 PM  
**To:** lilliansim@lonpac.com  
**Cc:** 'GERALD POH WEE BIN'; SUR  
**Subject:** RE: FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906 [External Confidential]  
**Attachments:** SLC\_3836C-Letter.pdf; SLC3836 Invoice.pdf; SLC3836 Adjustment.pdf

Dear Lillian,

Enclosed herewith SLC 3836C's report.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 25 March 2019 11:24 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Cc:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Subject:** FW: FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906 [External Confidential]

Hi,

FYNA please.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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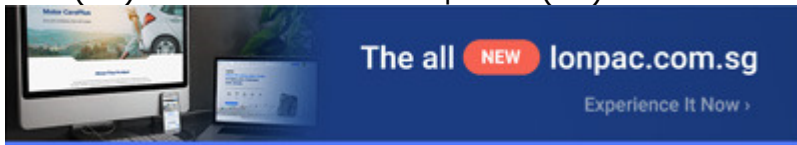
**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 25 March, 2019 9:27 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906 [External Confidential]

**Lonpac External - Confidential**

Dear Nivitha,

Kindly assist.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** LILLIAN SIM BEE LIAN  
**Sent:** Friday, 22 March, 2019 5:43 PM  
**To:** GERALD POH WEE BIN  
**Cc:** LKK Ms Ang  
**Subject:** FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906 [External Confidential]

**Lonpac External - Confidential**  
**WITHOUT PREJUDICE**

Dear Gerald,

Refer to the above.

We have replied email to adjuster on 12/02/2019. Therefore, till to-date haven't received any second opinion.

Thanks and regards,  
LILLIAN SIM  
**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**  
T : 03-27237716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

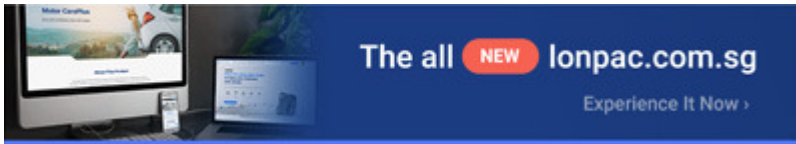
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**From:** GERALD POH WEE BIN  
**Sent:** Monday, 21 January, 2019 12:02 PM  
**To:** LILLIAN SIM BEE LIAN  
**Subject:** FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

Dear Lillian,

Kindly assist.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 21 January, 2019 11:49 AM  
**To:** GERALD POH WEE BIN  
**Cc:** assignments; SUR  
**Subject:** RE: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

Dear Mr Gerald,

Kindly assist provide us the Insured vehicle number.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 21 January, 2019 10:03 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Subject:** RE: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

### **Part 3**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 21 January, 2019 9:14 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

PART 3

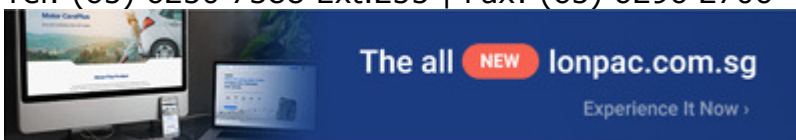
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** LILLIAN SIM BEE LIAN  
**Sent:** Friday, 18 January, 2019 5:32 PM  
**To:** GERALD POH WEE BIN  
**Subject:** FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

**Lonpac External Confidential**

Dear Gerald,

Part 2.

Thanks and regards,  
LILLIAN SIM  
**CLAIMS DEPARTMENT I LONPAC INSURANCE BHD**  
T : 03-27237716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

**From:** LILLIAN SIM BEE LIAN  
**Sent:** Friday, 18 January, 2019 5:32 PM  
**To:** GERALD POH WEE BIN  
**Subject:** FW: Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

**Lonpac External Confidential**

Dear Gerald,

Part 1.

Thanks and regards,  
LILLIAN SIM  
**CLAIMS DEPARTMENT I LONPAC INSURANCE BHD**  
T : 03-27237716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

**From:** LILLIAN SIM BEE LIAN  
**Sent:** Friday, 18 January, 2019 5:29 PM  
**To:** GERALD POH WEE BIN  
**Subject:** Second opinion - SLC 3836 C; DOL : 08/08/2018; OUR REF : 17/18/18/VP02/264906

**Lonpac External Confidential**

Dear Gerald,

Would appreciate if you could help to get a second opinion from your panel adjusters on the reasonability of cost of repairs to the claimant's vehicle vis a vis the circumstances of accident as well as the **market value of the vehicle at the material time of accident.**

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Thanks and regards,  
LILLIAN SIM  
**CLAIMS DEPARTMENT I LONPAC INSURANCE BHD**  
T : 03-27237716 F : 03-20342654 EMAIL : [lilliansim@lonpac.com](mailto:lilliansim@lonpac.com)

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