445	1/	TAT	3.4	17.5	3.5
13.3.3	11.1	1 4	14.3	11.	- 1
		-	_		10.0

From: Date:	Veh No: SMF 9738A. Yr Regn: 2017 July.
Estimated Cost:	Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Audi A6 c.c 1788.
at Workshop m/s	Colour Black - A/C: Insured / Std / NI / NA
of	Sp.Reading 6640 T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No. 1800096580	C/No: WAUZZZZ465W042058
Claims No.	Gen. Cond: God / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: In roer / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / STR M / STD A/Rim or
	Tyre Size: F: 225/55R17.
(Policy Condition)	R: 225/55R17.
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value: / SOK.	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 8 mm R/Bal. 8 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 96 mm
Est. Repairs: 3 days Res.: Yes or No	D.O.A. 14 19 D.O.I. 18/01/19
Lum Sum: % 3 Val.: Yes or No	Survey held at Premium .
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	•
30/2/19 Final Ag \$ 4505.60 Confi	rmed by email (Red >615.40, 379)
RECE	IVED 1 1 MAR 2019 .
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 3
: Final Report	Resurvey No. of Trip: Survey Fee: 200
Date/Time, File Return to?	Transportation
2) 11/3 - typut Add Fe	e: Site Insp (\$)_s+Rs_sl
	Interview (\$) Photos
Report Format : Merimen	Tech, Invs (\$) Others 10
Lump Sum / I.B.I: (\$ 4505.60	: Weekend (\$

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 21 January 2019 4:25 PM

To:

'Claims Dept'; SUR

Subject:

FW: OD CLAIM FOR SMF 9938 A-DOA: 14/1/2019 (AIG OD)

Attachments:

MARK EST.pdf

Dear Kee Siang,

Vehicle excess \$800/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 21 January 2019 1:20 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMF 9938 A-DOA: 14/1/2019 (AIG OD)

Dear Kee Siang,

Our surveyor has authorise repair on the same day of inspection (18/1/2019), (Excess TBA/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Friday, 18 January 2019 4:48 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' < claims@premiumauto.com.sg>
.. Subject: OD CLAIM FOR SMF 9938 A

Dear all,

Kindly assist on OD claim approval, Survey by adrian earlier just now

Best Regards, **Kee Siang** Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

quire PARF/COE Rebate for Registere	ed Vehicle	
Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	9696D	
Vehicle No.:	SMF9938A	
Vehicle to be Exported:	No	
Intended Deregistration Date:	21 Jan 2019	
Vehicle Make:	AUDI	
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)	
Primary Colour:	Black	
Manufacturing Year:	2017	
Engine No.:	CYG023606	
Chassis No.:	WAUZZZ4G5JN042058	
Maximum Power Output:	140.0 kW (187 bhp)	
Open Market Value:	\$43,964.00	
Original Registration Date:	16 Aug 2018	
First Registration Date:	16 Aug 2018	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$53,550.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	15 Aug 2028	
PARF Rebate Amount: Intended COE Rebate Details	\$40,162.00	
COE Expiry Date:	15 Aug 2028	
COE Category:	B - Car above 1600cc or 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$34,381.00	
COE Rebate Amount:	\$32,893.00	
Total Rebate Amount:	\$73,055.00	

The information contained herein is correct as at 21 Jan 2019

ОК



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: LIN HEK SIN

Period of Insurance

: 16 Aug 2018 To 15 Aug 2019

Engine No. Chassis No. : CYG 023606

: WAUZZZ4G5JN042058

Vehicle No.

: SMF9938A

Policy No.

Issued Date

: 1800096580

Endorsement No.

: 03 Sep 2018

ABOUT THE COVER

Make/Model

: AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage: 1,798.00 CC

· NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2018

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

Driver Restriction

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

LIN HEK SIN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

Pte

ఠ

AIG

PREMIUM LEASING - DL

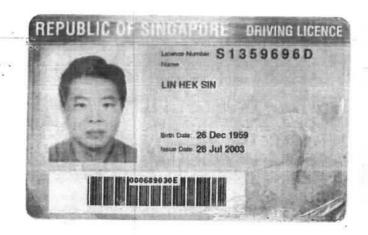
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$1359696D





LIN HEK SIN

仙 Race

CHINESE Date of birth 26-12-1959 Country/Place of birth

SINGAPORE

м

S1359696D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

NP 428A

21-10-2013

23 JALAN MATA AYER SINGAPORE 759104

5230747

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

東北 間 湖 五 至 北 和 1 1 1	ACCIDENT STATEMENT
Date Of Report	15/01/2019 15:48
Date Of Accident	14/01/2019 22:30
Exact Location Of Accident	TOA PAYOH CARPARK LORONG 4
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMF9938A
Insured/Policyholder	
Name Of Registered Owner	LIN HEK SIN
NRIC No	S1359696D
Email Address	DEREKLIN@DEALERGRP.COM.SG
Mobile Phone No	(LOCAL) +65-96783453
Alternative Phone No	OTHERS-96783453
Vehicle Particulars	
Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800096580
Cover Note Number	
Driver	
Name of Driver	LIN HEK SIN
NRIC No	S1359696D
Date Of Birth	26/12/1959
Occupation	INDOOR
Date Of Driving Pass	27/08/1980
Driving Experience	38 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96783453
Fax Number	
Contact Number	OTHERS-96783453

DEREKLIN@DEALERGRP.COM.SG

Address

23 JALAN MATA AYER

Postcode

759104

Was driver an employee of the Insured's Company NO

Tras arrer air employee or the insured's compan

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

*

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

1

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I PARKED MY CAR, PARKED AT A OPEN CAR PARK LOT IN TOA PAYOH LORONG 4 AT AROUND 1700 HRS FOR DINNER. AT AROUND 2230 HRS, I PICK UP THE CAR AND ABOUT THE ENGINE AND DROVE OFF AND SUDDENLY A LOUD SOUND COULD BE HEARD, AND I CAME DOWN TO TAKE A LOOK AND NOTICED THAT THE LEFT SIDE BUMPER WAS DISLOCATED.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

UNKNOWN

Details Of Properties

Vehicle Category

NA/UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Bolicyholper's Signature

Driver's Signature (If driver is not the policyholder) Date & Time:

NRIC/FIN No.:

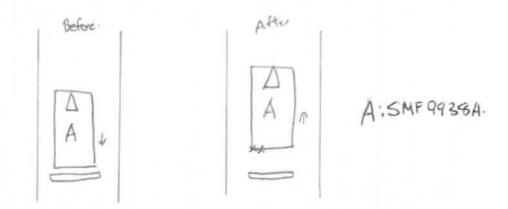
Name

Reporting Centre Personnel's Signature

Page 3 of 13

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I Raike	d my carpane at open carpane Lot in Toursett
AT ALOU	and 2230 thes, I piece up the at and asked the
	and done of and exceptionly a land soun
	red that the left side bumpher was
ansi-ce.	A.N.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature
Name: Onc. En





55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/0072/2019/NK

Date : 16-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lin Hek Sin
Address : 23 Jalan Mata A

23 Jalan Mata AyerSingapore 759104

Telephone : HP +65 96783453
Type of Claim : Own Damage Claims

Policy No. : 1800096580

Vehicle No : SMF 9938 A

Model Code : Audi A6 1.8 TFSI S TRONIC

Model / Year :

Engine No : CYG 023606

Chassis No : WAUZZZ4G5]N042058

Mileage :

Date In :

Liability : Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 14-Jan-19

Place of Accident : Toa Payoh Carpark Lorong 4

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMF 9938 A

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid	S/N	\$ 360.00	//
2	To dismantle and renew rear bumper assy. Reorganise rear crash management components. Reinstall all parts removed		\$ 1,050.00	5000
3	To respray rear bumper		\$ 900.00	5501
4	To carry out diagnostic check.	S/N	\$ 192.00	//
	TOTAL LABOUR CHARGES	:	\$ 2,502.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 9938 A

		Damaged F	Parts & Prices		
S/N	Parts Description			S/Nett	Remark
	0 - +000				10140.50
1	REAR BUMPER By TOM		\$	2,676.00	1
2	REAR BUMPER FIXING SETS New		\$	247.00	
3	REAR BUMPER SPOILER Deld		\$	437.00	349.60
4	REAR BUMPER SECURING STRIP		\$	203.00	+
5	REAR BUMPER CLOSING ELEMENT LH		\$	73.00	4 413.00
6	REAR TRIM EXHAUST FOR TAIL PIPE LH		\$	517.00	41500
7	REAR BUMPER GUIDE SECTION LH / RH 💈	2	\$	60.00	X
8	REAR BUMPER HOLDING STRAP LH		\$	58.00	L
9	REAR BUMPER GUIDE SECTION LH		\$	48.00	L
10	SUNDRIES ^^		\$	300.00	7×
	TOTAL SPARE PARTS CHARGES	:	\$	4,619.00	
	TOTAL LABOUR CHARGES	:	\$	2,502.00	
	GRAND TOTAL	:	\$	7,121.00	

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

7.

Name : Adrian him
Surveyed Date : 18/01/19.

Authorised Date

Excess Cost :

Liability :

Remarks :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Authorsed Ryis, 03 Dys

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No

6366 2323

Fax No

6841 1183

Reference

PA/OD/0072/2019/NK

Date

16-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Adrian

3 days - ok - ib - 19 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Lin Hek Sin

Address

23 Jalan Mata Ayer

Singapore 759104

Telephone

HP +65 96783453

Type of Claim

Own Damage Claims

Policy No.

1800096580

Vehicle No

SMF 9938 A

Model Code

Audi A6 1.8 TFSI S TRONIC

Model / Year

Engine No

CYG 023606

Chassis No

WAUZZZ4G5JN042058

Mileage

Date In

Liability **Excess Cost**

Estimated By

Johnny Boo / Allan Wu

Accident Date

14-Jan-19

Place of Accident

Toa Payoh Carpark Lorong 4

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMF 9938 A

S/n	Nature of Jobs		Estimated Charges	urveyor's mmendation
1	To remove and transfer rear parking aid	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper assy. Reorganise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray rear bumper		\$ 900.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	:	\$ 2,502.00	\$ 1,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 9938 A

			Damaged Pa	rts & F	Prices
S/N	Parts Description		S/Nett		Remark
1	REAR BUMPER		\$ 2,676.00	\$	2,140.80
2	REAR BUMPER FIXING SETS		\$ 247.00		
3	REAR BUMPER SPOILER		\$ 437.00	\$	349.60
4	REAR BUMPER SECURING STRIP		\$ 203.00		
5	REAR BUMPER CLOSING ELEMENT LH		\$ 73.00		
6	REAR TRIM EXHAUST FOR TAIL PIPE LH		\$ 517.00	\$	413.20
7	REAR BUMPER GUIDE SECTION LH / RH	2	\$ 60.00		
8	REAR BUMPER HOLDING STRAP LH		\$ 58.00		
9	REAR BUMPER GUIDE SECTION LH		\$ 48.00		
10	SUNDRIES		\$ 300.00		
	TOTAL SPARE PARTS CHARGES	10	\$ 4,619.00	\$	2,903.60
	TOTAL LABOUR CHARGES	:	\$ 2,502.00	\$	1,602.00
	GRAND TOTAL	:	\$ 7,121.00	\$	4,505.60

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name :

Surveyed Date :

Authorised Date :

Excess Cost :

Liability

Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 20 February 2019 9:17 AM

To:

'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR

Subject:

RE: FINAL REVISION - SMF9938A - OD AIG - SURVEYED 18 JAN 19

Dear Mr Boo.

Confirm repair cost of \$4505.60 before excess \$800 and GST @ 3 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com> Sent: Tuesday, 19 February 2019 6:58 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang

Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMF9938A - OD AIG - SURVEYED 18 JAN 19

hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4505.60 @ 3 days

Your early closure is well appreciated.

Best regards - jb

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SMF 9938 A Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

PA/OD/0072/2018/MAS

7 March 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir.

RE: INSURANCE CLAIM FOR SMF 9938 A, Audi A6 1.8 TFSI S-Tro

With reference to the above-mentioned vehicle, no. SMF 9938 A, claimant, Mr. Lin Hek Sin, please find the related document per attached.

- 1. A copy of the Original invoice no. 85013500 S\$3,964.99
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SMF 9938 A

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Premium Automobiles Pte Ltd



281 Alexandra Road Singapore 159938

281 Alexandra Road

Alexandra Service Centre

Ubi Service Centre 55 Ubi Road 1

Service Appointment

6366 2323 9828 1233

Main Telephone 6836 2223 Main Telefax 5471 3733 Page 1 11:36

Singapore 159938
Telephone 6388 2223
Telefax 6475 1023
Tolephone 6475 1023
Telefax 6

customer.care@premiumauto.com.sg

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY #07-15

SINGAPORE 079120 079120

Invoice: 85013500

Date : 22/02/2019

Order : SMF9938A

Term : 30

Account: A0006 (T

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No.: SMF9938A

36258)

Regn Date: 16/08/2018

Mileage: 7077

WIP No.: 39500

Model: A6 1.8 TFSI S tronic 46C06G (A Chassis: WAUZZZ465JN042058

Engine: CYG 023606

Dept: U

VSB No. :

You have been assisted by :- UB-Jiayee

(46)

		Details		Qty	Unit Price	Amount
	EXC	M: 88	38	-800.00	1.00	-800.00
		Insurance Excess/Liability			1.00	250.00
	BODYWORK	M:		360.00	1.00	360.00
		TO REMOVE AND TRANSFER REAR PARKING	AID.			
	Carlo at Control Carlo C	CHECK FUNCTION		F22 22	1.00	F22 22
	BODYWORK	M:		500.00	1.00	500.00
		TO DISMANTLE AND RENEW REAR BUMPER.				
		REDRIGANISE REAR CRASH MANAGEMENT CO	IMPUNENTS.			
	BODULODU	REINSTALL ALL PARTS REMOVED		FF0 00	1.00	EEO OO
	BODYWORK	M:		550.00	1.00	550.00
	nonvuonu	TO RESPRAY REAR BUMPER		100.00	1.00	192.00
	BODYWORK	M:		192.00	1,00	132,00
	A460253825T	TO CARRY OUT DIAGNOSTIC CHECK (A) (SK) PIPETIP 24/01	Less 020%	1.00	516.50	413, 20
	A460807521T 9B9	SPOILER 24/61	Less 020%	1.00	437.00	349.60
	A4G5807067K GRU	COVER	Less 020%	1.00	2676.00	2,140.80
	HYDDOFFOOTH OND	COVER	ress ores	1:00	2010100	C1 1701 00
Par	rts 2,903.60				Sub-Total	3, 705. 60
	our 0.00		CANUM			
	let 1,602.00		(T)	8	7% GST	259, 39
	nus 0.00		(*(A)	N.		- 1777-275
ic	ant 0.00		18X1 X		Grand Total	3,964.99

Received by

For & on behalf of Premium Automobiles Pte Ltd

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 Motor Claims Dept Yr Ref: SMF 9938 A Norah Khai

6768 9828 6841 1183 Telephone +65-Telefax +65-

from

Mobile +65-

Body Repair

1

Our department Your Claim Ref

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

PA/OD/0072/2018/PH

Our Ref Date

31st January 2019

total pages

Showroom

9 Leng Kee Road Singapore 159090

CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A6 1.8 TFSI S-TRONIC

Vehicle Chassis No.

WAUZZZ4G5JN042058

Vehicle Regn No.

SMF 9938 A

Vehicle Mileage

7077 KM

Vehicle Owner

Mr.Lin Hek Sin

Certificate No

1800096580

Own Damage Excess:

S\$856.00 (inclusive 7% GST)

Accident Date

14/01/2019

Place

Toa Payoh carpark lorong 4

Repair Cost

\$ 3,964.99

WIP No.

39500

:

:

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

REPUBLIC DE MARCHE DRIVING LICENCE

Licence Namber S 1 3 5 9 6 9 6 D

Name

LIN HEK SIN

Birth Date: 26 Dec 1959

Inclue Date: 28 Jul 2003

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. \$1359696D





Hame

LIN HEK SIN

林克

Date of birth

Race CHINESE

26-12-1959 Country/Place of birth SINGAPORE S1359696D

5230747

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

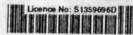
PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

27 Aug 1980

Licence No: \$1359696D

NP 428A



-

Date of Issue 21-10-2013

Address

23 JALAN MATA AYER SINGAPORE 759104



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: LIN HEK SIN

Period of Insurance

: 16 Aug 2018 To 15 Aug 2019

Engine No.

: CYG 023606

: WAUZZZ4G5JN042058 Chassis No.

Vehicle No.

: SMF9938A

Policy No.

: 1800096580

Endorsement No. **Issued Date**

: 03 Sep 2018

ABOUT THE COVER

Make/Model

: AUDI A6 1.8 TFSI ULTRA

Engine Capacity/Tonnage: 1,798.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving fulling, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

LIN HEK SIN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUBF	OLDER TRA	CKING	,							
Case 1	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	dj Submitted	Ins Auth'ed	Status		
Main	20 Jan 2019		21 Jan 2019 11:14 Edit Adj Rpt	S\$4,505 Edit Est		\$4,505.60 View Rpt		Pending for Surve Report Cancel Case		
	tain	R	eference	C	aim Detail	s	Documents		Show All	
CLAIM SUE	FOLDER DE	TAILS				[Created	by insurer]			
nsured:	LIN HEK	SIN, ID: S13596	96D, Tel: +6596	783453, En	nail: DEREK	LIN@DEALERG				
/ehicle Reg. No.:	SMF993	8A			Date of Los		9 22:00 - :59 and 29 Days Fron	n LTA Reg Dat	e (Man Yr)]	
Claim Type:	OD / 71	69048380SG			Policy/Cove Note No.:	180009658	30 (Comprehensiv	e)		
					Excess:	S\$800.00				
Repairer:	Premium	Automobiles Pto	Ltd (UBI) 55 Ubi	Road 1, 408	699 Ubi - T	el: 67689828/9	827/9911			
Handling Insurer:		Pacific Insurance a.DallyAmri@aig.c	e Pte. Ltd. (SG) - om	Tel: 65-641	9-3000 [Handled by Dal	ly Amri, Mimi Za	irina]		
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	256-3561	[Handled b	y ADRIAN LIN	G] [Final Rp	t due 30/01	[/2019]	
Oriver/Custo dian:	LIN HEK S	IN (59 / Male) ,	NRIC: S1359696D,	, Tel: +659	6783453 E	mail: DEREKLI	N@DEALERGRP.CO	OM.SG		
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Com	pose Case Mail	
AIG_SG (21/01/2019)	: SMF9938A / O	D / 14/01/2019	/ Coverage	& Excess (update		_		
ALL ASSO	CIATED TAS	sks⊟				View All	Search Tasks C	Create New Tas	k Complete	
Due Date	Priority	Type Task	Group Subje	ct Handl	er Ass	igned By	Completed On	Created	On Done	
No results.		7.51	59 50							

Claim Documents

*SMF9938A (7169048380SG)
OD
Jan 14 2019 10:30PM
[LIN HEK SIN]
Premium Automobiles Pte Ltd

Up	load Documents Up	oload Photos Compose New Letter Upload Video Upload Audio	View	View in Brows	ser 🗸
Pho	tos/Images		3 per p	page 🔻	~
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/01/19 11:54	General View	0	Load JPG	V
2	21/01/19 11:54	General View	0	Load JPG	~
3	21/01/19 11:54	General View	0	Load JPG	V
4	21/01/19 11:54	General View	0	Load JPG	~
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6	21/01/19 11:54	General View	0	Load JPG	V
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8	21/01/19 11:54	General View	0	Load JPG	V
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10	21/01/19 11:54	General View	Ð	Load JPG	V
11	21/01/19 11:54	General View	Ð	Load JPG	V
12	21/01/19 11:54	General View	0	Load JPG	~
13	21/01/19 11:54	General View	0	Load JPG	V
14	21/01/19 11:54	General View	O	Load JPG	✓
Doc	umentation		1 per p	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	- Institution	Thumbnail	-
1	21/01/19 13:14	Singapore Accident Statement	0	Load PDF	
2	21/01/19 13:15	Certificate of Insurance	0	Load PDF	
3	21/01/19 13:15	Insured's Driving License	0	Load PDF	
4	21/01/19 13:15	MARK ESTIMATE	0	Load PDF	
5	12/03/19 10:31	Workshop Invoice	0	Load PDF	
6	12/03/19 10:31	Discharge Voucher	0	Load PDF	

Linked Accident Report Documents

			View	View in Brows	ser 🗸
Ass	Assessment Reports		1 per p	V	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/01/19 17:11	Accident Statement	0	Load HTM	
Pho	otos/Images		3 per p	age 🔻	V
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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2	15/01/19 17:06	Accident Photo	0	Load JPG	V
3	15/01/19 17:06	Accident Photo	0	Load JPG	✓
4	15/01/19 17:06	Accident Photo	0	Load JPG	V
5	15/01/19 17:06	Accident Photo	0	Load JPG	✓
6	15/01/19 17:06	Accident Photo	0	Load JPG	✓
7	15/01/19 17:06	Accident Photo	0	Load JPG	✓
8	15/01/19 17:06	Accident Photo		Load JPG	

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1	15/01/19 17:02	Sketch Plan	0	Load JPG	~

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG19001254/AVD3E2

Date:

12/03/2019

REFERENCE

Insured/Claimant: Date of Loss:

LIN HEK SIN 14/01/2019

Policy No:

Nature of Claim:

1800096580

OD

Claim No:

7169048380SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMF9938A

Make & Model:

AUDI A6, 1.8 TFSI S-tronic (A)

Engine No: Chassis No: CYG023606

Reg. Date:

Black

16/08/2018 (Man. Year: 2017)

Odometer:

WAUZZZ4G5JN042058 6640 km

Colour: Engine Capacity:

1798 cc

Market Value/New Car Price: S\$150,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

225/55 R17

Rear Tyre Size:

No

225/55 R17

Front Left Side:

Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side:

Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		4,619.00	2,903.60	1,715.40	37.14
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,502.00	1,602.00	900.00	35.97
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	7,121.00	4,505.60	2,615.40	36.73
	- Excess (S\$)	800.00	800.00	0.00	0.00
	(S\$)	6,321.00	3,705.60	2,615.40	41.38
	+ GST 7.00/7.00% (S\$)	442.47	259.39	183.08	41.38
	Nett Amount (S\$)	6,763.47	3,964.99	2,798.48	41.38

INSPECTION

Date of Assignment:

21/01/2019

Date Inspected:

18/01/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster:

ADRIAN LING

Manager:

VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Torn	2,676.00 FS	*2,140.80 FS
2	1		*SETS REAR BUMPER FIXING	Not Necessary	247.00 FS	*-FS
3	1		*REAR BUMPER SPOILER	Deformed	437.00 FS	*349.60 FS
4	1		*REAR BUMPER SECURING STRIP	Not Necessary	203.00 FS	*-FS
5	1		*REAR BUMPER CLOSING ELEMENT LH	Not Necessary	73.00 FS	*-FS
6	1		*REAR TRIM EXHAUST FOR TAIL PIPE LH	Dented	517.00 FS	*413.20 FS
7	2		*REAR BUMPER GUIDE SECTION LH / RH	Not Necessary	60.00 FS	*-FS
8	1		*REAR BUMPER HOLDING STRAP LH	Not Necessary	58.00 FS	*- FS
9	1		*REAR BUMPER GUIDE SECTION LH	Not Necessary	48.00 FS	*-FS
10	1		*SUNDRIES	Not Necessary	300.00 FS	*-FS
F=Fra	anchise	part. S=Spcf	Nett.	Total Parts (S\$)	4,619.00	2,903.60

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND TRANSFER REAR PARKING AID	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labo	ur Cost (S\$)	2,502.00	1,602.00
	Report was unsubmitted during	this print-out		

< END OF ESTIMATES >