

Three Tie

REF:

CC31MSG19001247/ JVD30V

MSG

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: **WC 8764 M**
 Policy No: **B29088496MKF**
 Claims No: **582700**
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SHC4558x** Yr Regn: **5 Mar 2014**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / taxi / Prime Mover /
 Truck / Trailer or
 Make: **Toyota Prius** C.C: **1797**
 Colour: **Maroon** A/C: Insured / Std / NI / NA
 Sp. Reading: **711185** T/Radio: Insured / Std / NI / NA
 Eng/No: **-**
 CNo: **JTDKN36U405722631**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / SRim / STD A/Rim or
 Tyre Size: **F: 195/65 R15**
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Falken**

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 17/1/19	D.O.I. 18/1/19

Survey held at **Sumit**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SHC 4558x - NA / MSG19001168 / KA Sum: 17/1/19 01/19/2087
	WC 8764 M - NA / MSG19001168 / KA DOA: 17/1/19
	WC 8764 M
21/1/19	Email GIA to Margaret.
11/2/19	LS \$3250 Confirmed by email (Ref 771198, 7019)

RECEIVED 12 FEB 2019

Date/Time. File Pass to?

☐ : Preli. Report

Days Of Repair: **5**

1)

☐ : Final Report

Resurvey No. of Trip: **1**

Survey Fee

Date/Time. File Return to?

Transportation

2) **12/2 - typist**

Add Fee: ☐ Site Insp (\$

) \$ + RS \$

Report Format: **merimen**

Lump Sum / I.B.I: **3250/2**

☐ Interview (\$

) Photos

☐ Tech Invs (\$

) Other:

☐ Weekend (\$

)

TOTAL

200

10

210

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Jan 2019		11 Feb 2019 14:03 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LAI CHEE YONG, ID: S1682213B		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHC4558X	Date of Loss:	17/01/2019 17:00 - :59 [58 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 582700	Policy/Cover Note No.:	B29088496MKF (Comprehensive) Coverage: 01/07/2018 - 30/06/2019
Vehicle Reg. No. (Insured):	WC8764M	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 12/02/2019]		
Driver/Custodian (Insured):	SUBRAMANIYAN MANIKANDAN (), NRIC: G2473841N, Tel: +6582486230		
Adj Asg. Remarks:	TP survey.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Margaret Loh <margaret_loh@sg.msig-asia.com>
Sent: Monday, 11 February 2019 2:05 PM
To: Veron Chen (LKKAuto)
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD , DOA: 17/1/2019 ,SHC 4558X (TP VEHICLE), WC 8764M (OI VEHICLE)

Our Ref : 582700

Dear Veron,

Please upload your report in merimen.

Thank you.

Best Regards

Margaret Loh
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2553 | Direct fax +65 6225 7402 | margaret_loh@sg.msig-asia.com



MSIG



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2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 11 February 2019 11:18 AM
To: Margaret Loh <margaret_loh@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD , DOA: 17/1/2019 ,SHC 4558X (TP VEHICLE), WC 8764M (OI VEHICLE)

Dear Margaret,

Kindly create claim in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 21 January 2019 2:56 PM
To: Margaret Loh (margaret_loh@sg.msig-asia.com) <margaret_loh@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD , DOA: 17/1/2019 ,SHC 4558X (TP VEHICLE), WC 8764M (OI VEHICLE)

Dear Margaret,

Please be informed that we had inspected the vehicle SHC 4558X at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 18/1/2019

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 21 January 2019 2:56 PM
To: Margaret Loh (margaret_loh@sg.msig-asia.com)
Cc: SUR; KKLau; Accounts (LKKAuto)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD , DOA: 17/1/2019 ,SHC 4558X (TP VEHICLE), WC 8764M (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf

Dear Margaret,

Please be informed that we had inspected the vehicle SHC 4558X at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 18/1/2019

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/01/2019 10:25
Date Of Accident	17/01/2019 17:10
Exact Location Of Accident	GEYLANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4558X
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	LOW KHEE HONG
NRIC No	S1244119C
Date Of Birth	15/07/1957
Occupation	OUTDOOR
Date Of Driving Pass	26/02/1977
Driving Experience	41 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	75
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG GEYLANG ROAD AT THE SECOND LEFT LANE. WHEN APPROACHING THE TRAFFIC JUNCTION, I SLOWED DOWN DUE TO RED TRAFFIC LIGHT. SUDDENLY THE VEHICLE WC8764M CUT ACROSS LANES FROM MY RIGHT INTO MY LANE AND COLLIDED ONTO THE RIGHT REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	WC8764M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SUBRAMANIYAN MANIKANDAN
NRIC/Passport Number	G2473841N
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Handwritten signature and date 18/1/2019

Case Details

Case Reference Number : TAX/01/19/2087
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4558X

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5405-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd
 Accident Date and Time : 17/01/2019 09:10 AM
 Vehicle Age(In Months) : 58

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	174.10	174.10	30.00	130.57	Replace	1	0	Old Dam
One Time Key In	Main			WHEEL DISC.	1	1,484.20	1,484.20	30.00	1,113.15	Replace	1	0	Old Dam
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	30.00	343.95	Replace	1	343.95	Replace
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	30.00	88.57	Replace	0	0	Not Give
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	30.00	49.28	Replace	1	49.28	Replace
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	30.00	71.10	Replace	0	0	Check
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace
One Time Key In	Main			END PANEL	1	602.10	602.10	30.00	451.58	Replace	0	0	Check
Total Spare Part Cost									5,468.81	Surveyor Total			
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)			
Final Spare Part Cost									994.98	Final Sur Total			

		SMRT Recommendation									Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check	▼
One Time Key In	Main			FLOOR PANEL RR/RH	1	209.90	209.90	30.00	157.43	Replace	0	0	Check	▼
One Time Key In	Main			BOARD ASSY, RR RH	1	379.20	379.20	30.00	284.40	Replace	0	0	Check	▼
One Time Key In	Main			SPACER, RR FLOOR	1	130.60	130.60	30.00	97.95	Replace	0	0	Check	▼
One Time Key In	Main			PANEL ASSY, DECK RH	1	307.00	307.00	30.00	230.25	Replace	0	0	Check	▼
One Time Key In	Main			BATTERY	1	278.00	278.00	10.00	250.20	Replace	0	0	Check	▼
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	30.00	23.02	Replace	0	0	Check	▼
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	1	502.02	Replace	▼ CR1
One Time Key In	Main			TROUGH, BACK DOOR	1	110.90	110.90	30.00	83.18	Replace	0	0	Check	▼
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	30.00	575.10	Replace	1	575.10	Replace	▼ BUL
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	▼ NEC
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	▼ NEC
One Time Key In	Main			FENDER LINER RR/RH	1	141.30	141.30	30.00	105.98	Replace	0	0	Check	▼
One Time Key In	Main			DUCT ASSY, QUARTER	1	70.40	70.40	30.00	52.80	Replace	0	0	Check	▼
Total Spare Part Cost									5,468.81		Surveyor Total	2,291.63		
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20		
Final Spare Part Cost									994.98		Final Sur Total	1,833.30		

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			QUARTER GLASS RR/RH	1	846.50	846.50	30.00	634.88	Replace		634.88	Replace	NEI
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	1	37.00	Replace	NE
Total Spare Part Cost									5,468.81		Surveyor Total	2,291.63		
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20		
Final Spare Part Cost									994.98		Final Sur Total	1,833.30		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH REAR PORTION	1,014.00	600	
Total:		1,014.00	600.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY REAR PANEL	180.00	0	
3	TO RESPRAY REAR FENDER RH	378.00	200	
4	TO RESPRAY TROUGH BACK DOOR RH	180.00	0	
5	TO RESPRAY REAR FLOOR SIDE PANEL RH	180.00	0	
6	RESPRAY WHEEL CAP	180.00	0	
7	TO RESPRAY RIM	180.00	0	
Total:		1,656.00	400.00	




Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		1,241.88	521.88	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
3	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
4	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
5	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	50	
6	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	
7	TO REMOVE / REFIT SEAT	120.00	0	
8	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	125.00	
9	TO REPLACE SUNDRY PARTS	100.00	0	
10	TO WASH AND VACUUM	60.00	0	
Total:		1,241.88	521.88	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	994.98	1,833.30
Total Labour Cost	1,014.00	600.00
Total Spray Painting	1,656.00	400.00
Other	1,241.88	521.88
Overall Total	4,906.86	3,355.18
Lump Sum Repair Option		✓
Lump Sum Total	4,900.00	3,350.00
Surveyor Approved Amount		3,350.00
No of Repair Days*	7	5
Remarks	-	L/S repair, photo after paint.
Surveyor Name		Hwee jie

Signature	Estimator Assesment(\$)	Surveyor Assesment(\$)
		  2/1/19
Survey Date	18/01/2019	<input type="button" value="Save"/> <input type="button" value="Clear"/>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

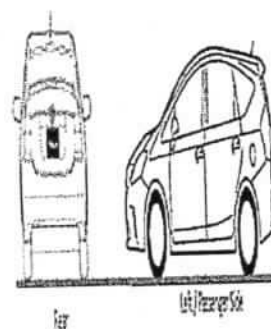
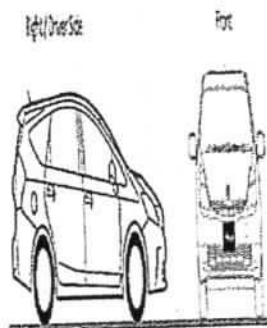
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details



Registration Number	SHC4558X
Case Reference Number	TAX/01/19/2087
Registration Date	5/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LOW KHEE HONG
Type of Accident	Head To Side
Accident Date and Time	17/1/2019 5:10 PM
Accident Reported Date and Time	18/1/2019 10:40 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099736
Special Instruction to ARC, if any	TP
Prepared Date and Time	18/1/2019 11:41 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$600.00
Total Spray Cost	\$1,656.00	\$400.00
Total Spare Part Cost	\$4,375.05	\$1,747.79
Total Other Cost	\$1,241.88	\$521.88
TOTAL COST	\$8,286.93	\$3,269.67
Lump Sum Total	\$8,300.00	\$3,250.00 (L/S)
Number of Repair Days	7.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	18/01/2019 4:08 PM	18/01/2019 3:44 PM
Signature		
Remarks		L/S repair, photo after paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1901-0589	Invoice Number	
Quotation Date	30.01.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	\$1,014.00	\$600.00
Total Labour	\$1,014.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
RESPRAY WHEEL CAP	\$180.00	\$0.00
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY REAR FLOOR SIDE PANEL RH	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY RIM	\$180.00	\$0.00
TO RESPRAY TROUGH BACK DOOR RH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,656.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$296.88	\$296.88
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$125.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$50.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$80.00	\$0.00
Total Other Costs	\$1,241.88	\$521.88

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		81551-47180	TAIL LAMP RH	1.00	\$557.80	10.00	\$502.02	Replace	Replace
		62710-47130	QUARTER GLASS RR/RH	1.00	\$846.50	30.00	\$592.55	Replace	Replace
			SEALANT W/SCREEN	1.00	\$37.00	0.00	\$37.00	Replace	Replace
		58490-47140B0	BOARD ASSY, RR RH	0.00	\$379.20	0.00	\$0.00	Replace	Check
		58307-47060	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Check

CRG

NRC

NRC

NN

NN



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 03685592
Estimator Telephone Number : 08002023
Accident Reporting Number : 08002072

Date Generated : 08/02/2019

User ID : PohSuan

	76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X	nn
	52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check	X	nn
	52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$321.02	Replace	Replace		def
		BATTERY	0.00	\$278.00	0.00	\$0.00	Replace	Check	X	nn
	42611-47140	WHEEL DISC.	1.00	\$1,484.20	100.00	\$0.00	Replace	Old Damage	X	nn
	58427-47040	SPACER, RR FLOOR	0.00	\$130.60	0.00	\$0.00	Replace	Check	X	nn
	61604-47090	FENDER RR/RH	1.00	\$766.80	30.00	\$536.76	Replace	Replace		Buc
	52591-47021	BUMPER SEAL, RR RH	1.00	\$65.70	30.00	\$45.99	Replace	Replace		nec
	52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X	nn
		STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace		nec
	62940-16060	DUCT ASSY, QUARTER	0.00	\$70.40	0.00	\$0.00	Replace	Check	X	nn
	65637-47021	FENDER LINER RR/RH	0.00	\$141.30	0.00	\$0.00	Replace	Check	X	nn
	61621-47030	TROUGH, BACK DOOR	0.00	\$110.90	0.00	\$0.00	Replace	Check	X	nn
		CAP SUB-ASSY, WHEEL	1.00	\$174.10	100.00	\$0.00	Replace	Old Damage	X	nn
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace		nec
		SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace		nec
	64730-47031B2	PANEL ASSY, DECK RH	0.00	\$307.00	0.00	\$0.00	Replace	Check	X	nn
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X	nn
	58302-47030	FLOOR PANEL RR/RH	0.00	\$209.90	0.00	\$0.00	Replace	Check	X	nn
Total				\$6,990.10		\$2,184.74				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2184.74

- 20%

1747.79

+ 600.00

+ 921.88

3269.67

L/S \$3250/-

11/2/19 - Finalized L/S \$3,250 Slays.

Hwee Jia-LKK

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Monday, 11 February 2019 10:25 AM
To: Hwee Jie (LKK Auto)
Cc: SUR; CS A Team
Subject: RE: SHC4558X

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Monday, 11 February 2019 10:08 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: RE: SHC4558X

Hi Poh Suan,

Finalized L/S repair \$3,250/- 5days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Saturday, 9 February, 2019 10:09 AM
To: Hwee Jie (LKK Auto)
Cc: SUR; CS A Team
Subject: SHC4558X

Hi Hwee Jie,

Attached herewith the repair estimate of SHC 4558X having Case No: TAX/01/19/2087.

There is no change to the approved amount of \$3,250 @ 5 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Saturday, 9 February 2019 9:48 AM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Jan 2019		11 Feb 2019 14:03 Edit Adj Rpt	S\$3,250.00 Edit Estimates	S\$3,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LAI CHEE YONG , ID: S1682213B									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHC4558X		Date of Loss: 17/01/2019 17:00 - :59 [58 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 582700		Policy/Cover Note No.: B29088496MKF (Comprehensive) Coverage: 01/07/2018 - 30/06/2019							
Vehicle Reg. No. (Insured): WC8764M		Policy No. (Claimant):							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 13/03/2019]									
Driver/Custodian (Insured): SUBRAMANIYAN MANIKANDAN (), NRIC: G2473841N, Tel: +6582486230									
Adj Asg. Remarks: TP survey.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4558X (582700)**
[WC8764M]
TP
SMRT TAXIS PTE LTD
Jan 17 2019 5:00PM
[LAI CHEE YONG]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	11/02/19 13:54	Accident Statement <small>From: SC - Reg. No: WC8764M, Claimant: LAI CHEE YONG</small>	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	12/02/19 12:10	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
2	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
3	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
4	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
5	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
6	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
7	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
8	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
9	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
10	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
11	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
12	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
13	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
14	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
15	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
16	12/02/19 12:07	General View	Load JPG	<input checked="" type="checkbox"/>
17	12/02/19 12:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	12/02/19 12:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	12/02/19 12:08	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	11/02/19 13:53	LKK INFORMING TP VEHICLE SHC4558X SURVEYED AT SMRT	Load PDF	
2	11/02/19 13:54	E-FILE REPORT (SHC4558X) <small>From: SC - Reg. No: WC8764M, Claimant: LAI CHEE YONG</small>	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19001247/JVD3E2

Date: 12/02/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B29088496MKF

Claimant Vehicle No: SHC4558X

Insured Vehicle No: WC8764M

Date of Loss: 17/01/2019

Nature of Claim: TP

Claim No: 582700

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4558X

Make & Model: TOYOTA PRIUS, 1.5 HYBRID (A)

Engine No: 3ZR1326465

Reg. Date: 05/03/2014 (Man. Year: 2013)

Chassis No: JTDKN36U405722631

Colour: Maroon

Odometer: 711185 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	7,050.10	2,184.74	4,865.36	69.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,911.88	1,521.88	2,390.00	61.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,961.98	3,706.62	7,255.36	66.19
Approved Total (Overridden) (S\$)		3,250.00		
Nett Amount (S\$)	10,961.98	3,250.00	7,711.98	70.35

INSPECTION

Date of Assignment: 11/02/2019

Date Inspected: 18/01/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Feb 2019)
Parts:	144	TOYOTA PRIUS 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC4558X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*QUARTER GLASS RR/RH (DISC 30%)	Necessary	846.50 F	*592.55 F
2	1		*BUMPER REAR (DISC 30%)	Deformed	458.60 F	*321.02 F
3	1		*FENDER RR/RH (DISC 30%)	Buckled	766.80 F	*536.76 F
4	1		*BUMPER SEAL, RR RH (DISC 30%)	Necessary	65.70 F	*45.99 F
5	1		*TAIL LAMP RH (DISC 10%)	Cracked	557.80 F	*502.02 F
6	1		*SEALANT W/SCREEN (SN)	Necessary	37.00 F	*37.00 F
7	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
8	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
9	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
10	1		*BOARD ASSY, RR RH	Not Necessary	379.20 F	*- F
11	1		*END PANEL	Not Necessary	602.10 F	*- F
12	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F
13	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
14	1		*BATTERY	Not Necessary	278.00 F	*- F
15	1		*WHEEL DISC	Not Necessary	1,484.20 F	*- F
16	1		*SPACER, RR FLOOR	Not Necessary	130.60 F	*- F
17	1		*TAIL LAMP BRACKET, RH	Not Necessary	30.70 F	*- F
18	1		*DUCT ASSY, QUARTER	Not Necessary	70.40 F	*- F
19	1		*FENDER LINER RR/RH	Not Necessary	141.30 F	*- F
20	1		*TROUGH, BACK DOOR	Not Necessary	110.90 F	*- F
21	1		*CAP SUB-ASSY, WHEEL	Not Necessary	174.10 F	*- F
22	1		*PANEL ASSY, DECK RH	Not Necessary	307.00 F	*- F
23	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
24	1		*FLOOR PANEL RR/RH	Not Necessary	209.90 F	*- F

F=Franchise part.

Total Parts (\$\$) **7,050.10** **2,184.74**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,014.00	600.00
2	SPRAY PAINT	New	1,656.00	400.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO DO WHEEL ALIGNMENT / TYRE BALANCING	New	120.00	0.00
6	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER	New	296.88	296.88
7	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM	New	125.00	125.00
8	TO REMOVE & REFIT REAR QUARTER GLASS RH	New	120.00	50.00
9	TO REMOVE / REFIT SEAT	New	120.00	0.00
10	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	0.00
12	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			3,911.88	1,521.88

Report was unsubmitted during this print-out.

< END OF ESTIMATES >