

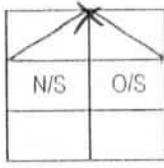
Business Tree Die

ASSIGNMENT

From: \_\_\_\_\_ Date: 18/1/19  
 Estimated Cost: \_\_\_\_\_  
 OD  WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SHB 1953M  
 at Workshop m/s: SMRT  
 of: woodlands Depot  
 Insured: PA9148D  
 Policy No: 5078283007-02 (15/3/18-  
 Claims No: MT/1028203-002  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SHB 1953 M Yr Regn: 6 Aug 2014  
 Type:  M.Car / M.Cycle / Bus / Van / Lorry /  Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Toyota Prius C.C: 1799  
 Colour: maroon A/C: Insured / Std / NI / NA  
 Sp. Reading: 500 719 T/Radio: Insured / Std / NI / NA  
 Eng/No: -  
 C/No: JTDKN36V50S747361  
 Gen. Cond:  Good / Fair / Poor / Burnt  
 Steering:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil /  S/Rim / STD A/Rim or \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.



Tyre Size: F: 195/65R15  
 R: -  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Falken  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 16/1/19 D.O.I. 18/1/19  
 Survey held at Smrt

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS up  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Des. of Damages:  Frt / Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_  
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
19/1/19	SHB 1953M - NS/INC17020744/Rlgbe2 PA9148D - NBA/INC17006513/V Finalize Confirm \$2550, 5 days (Ash Swan) (\$ 7,585.92 - Red - 75%) RECEIVED 20 SEP 2019
	AVA: 27/10/17 01/19/2083 Aug: 27/3/17 PA9148D 20/9/2019

Date/Time, File Pass to? 20/09/19  
 1)  Typist : Final Report  
 Date/Time, File Return to? \_\_\_\_\_  
 2) \_\_\_\_\_  
 Report Format :  
 Lump Sum / I.B.I: (\$ 2,550/- Us)  
 Days Of Repair: 5  
 Resurvey No. of Trip: 2  
 Survey Fee: 160  
 Transportation: \_\_\_\_\_  
 Add Fee:  Site Insp (\$ \_\_\_\_\_) ) S + RS. \$  
 Interview (\$ \_\_\_\_\_) ) Photos  
 Tech Invs (\$ \_\_\_\_\_) ) Others  
 Weekend (\$ \_\_\_\_\_) )  
 TOTAL 160

Hello, NAC\_PAYA\_UBI\_800601

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- [Notice of Loss](#)

### Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="16/01/2019 09:54"/>
Vehicle No.(For Motor)	<input type="text" value="PA9148D"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5078283007-02		BRICKSTON TRANSPORT SERVICE	40278000X	GFT	Comprehensive	PA9148D	PA9148D	15/03/2018	

Date: 20/09/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1	MT/1057611-002	COMFORTDELGRO ENGINEERING PTE LTD	SHB6387P	SKL6632T	12/08/2019	0:45	\$ 4,246.00
2	MT/1028203-002	SMRT TAXI	SHB1953M	PA9148D	16/01/2019	19:40	\$ 7,696.30

**RE: SHB1953M**

Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>

Fri 20/9/2019 10:10 AM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

-----Original Message-----

From: Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]

Sent: Thursday, 19 September 2019 5:41 PM

To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Subject: SHB1953M

Dear Poh Suan,

We confirm the finalize \$2550 (L/S, before GST). 5 repair days.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]

Sent: Thursday, September 19, 2019 10:39 AM

To: Steve Chen (LKK Auto)

Cc: SUR; CS A Team

Subject: SHB1953M

Hi Steve,

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	17/01/2019 12:18
Date Of Accident	16/01/2019 19:40
Exact Location Of Accident	JALAN BUKIT MERAH/HENDERSON ROAD
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1953M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

#### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

#### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

#### Driver

Name of Driver	MOHAMMAD LATIFF BIN MOHAMMAD ABDUL KADER
NRIC No	S8525302F
Date Of Birth	10/08/1985
Occupation	OUTDOOR
Date Of Driving Pass	15/10/2007
Driving Experience	11 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : MOHAMED EUSOFF BIN OSMAN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 3	NAME: : UNKNOWN GENDER: : FEMALE

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

I WAS TRAVELLING ALONG JALAN BUKIT MERAH AND WAS GOING TO MAKE A U TURN BACK TO JALAN BUKIT MERAH WITH 3 PASSENGERS (ONE MALE/ 2 FEMALE INDIAN) ON BOARD. WHEN THE TRAFFIC WAS IN MY FAVOUR, I PROCEEDED TO U TURN AS ALL THE VEHICLES ON THE OPPOSITE DIRECTION HAD STOPPED. SUDDENLY A BUS PA9148D BEAT THE RED LIGHT AND CAME STRAIGHT, AS SUCH I STOPPED. AFTER WHICH THE BUS CONTINUED AND COLLIDED ONTO THE LEFT FRONT PORTION OF MY TAXI.

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number	PA9148D
Vehicle Make/Model/Colour	
Details Of Properties	BRICKSTON TRANSPORT SERVICE
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver

LIU QINGYONG

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



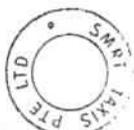


**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

17/01/19

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

17/1/2019

## Case Details

Case Reference Number :  
TAX/01/19/2083

Type of Repair : Accident Repair

Vehicle Registration Number :  
SHB1953M

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-5401-ID

Assigned By : Taxi Claims Manager  
Team

Insurance Company Name : NTUC Income Insurance Co-operative  
Ltd

Accident Date and Time : 16/01/2019 11:40 AM

Vehicle Age(In Months) : 53

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace	• BU
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	• NE
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Check	X NA
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Check	X NA
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0	Check	X NA
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Give	X NA
One Time Key In	Main			BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	311.10	25.00	233.33	Replace	1	233.33	Replace	• SCR
One Time Key In	Main			FOG LAMP LH	1	280.10	280.10	10.00	252.09	Replace	0	0	Not Give	X NA
<b>Total Spare Part Cost</b>									5,716.62		<b>Surveyor Total</b>	1,918.21		
<b>Lump Sum Discount (%)</b>									20.00		<b>Lump Sum Dis (%)</b>	20		
<b>Final Spare Part Cost</b>									4,573.30		<b>Final Sur Total</b>	1,534.57		

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			COVER, FR BUMPER HOLE LH	1	18.50	18.50	25.00	13.88	Replace	0	0	Not Give	X N/A
One Time Key In	Main			BRACKET, FR TURN CENTER LH	1	58.20	58.20	25.00	43.65	Replace	0	0	Check	X N/A
One Time Key In	Main			BRACKET, FR TURN LOWER LH	1	26.00	26.00	25.00	19.50	Replace	0	0	Check	X N/A
One Time Key In	Main			BRACKET, FR TURN UPPER LH	1	24.40	24.40	25.00	18.30	Replace	0	0	Check	X N/A
One Time Key In	Main			LENS & BODY, FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	1	460.62	Replace	• CLR
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Check	X N/A
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Check	X N/A
One Time Key In	Main			HOOD PANEL	1	748.10	748.10	25.00	561.08	Replace	0	0	Not Give	X N/A
One Time Key In	Main			HOOD END PANEL SEAL	1	35.50	35.50	25.00	26.63	Replace	0	0	Not Give	X N/A
One Time Key In	Main			HOOD HINGE LH	1	55.90	55.90	25.00	41.92	Replace	0	0	Not Give	X N/A
One Time Key In	Main			HOOD HINGE RH	1	55.90	55.90	25.00	41.92	Replace	0	0	Not Give	X N/A
One Time Key In	Main			SUPPORT SUB-ASSY	1	1,460.40	1,460.40	25.00	1,095.30	Replace	0	0	Check	X N/A
One Time Key In	Main			HEAD LAMP LH	1	945.20	945.20	10.00	850.68	Replace	1	850.68	Replace	• CLR
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	0	0	Not Give	X N/A
<b>Total Spare Part Cost</b>									<b>5,716.62</b>			<b>Surveyor Total</b>	<b>1,918.21</b>	
<b>Lump Sum Discount (%)</b>									<b>20.00</b>			<b>Lump Sum Dis (%)</b>	<b>20</b>	
<b>Final Spare Part Cost</b>									<b>4,573.30</b>			<b>Final Sur Total</b>	<b>1,534.57</b>	

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace			Not Given <i>XN</i>
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Given <i>XN</i>
One Time Key In	Main			COOLANT	1	12.32	12.32	0.00	12.32	Replace	0	0	Not Given <i>XN</i>
Total Spare Part Cost									5,716.62		Surveyor Total	1,918.21	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									4,573.30		Final Sur Total	1,534.57	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT LH PORTION	845.00	250	
Total:		<del>845.00</del> 1305	250.00	+ 200 (Supp) = 450

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY FRONT BUMPER	378.00	200	+ 400 (Supp)
2	TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	0	
3	TO REPSRAY FRONT HOOD	378.00	0	
4	TO RESPRAY FRONT SUPPORT PANEL	180.00	0	
5	TO RESPRAY FRONT FENDER LH	378.00	0	
Total:		<del>1,494.00</del> 2250	200.00	600

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		784.00	40.00	

11750 02

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 <i>nec</i>	
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	TO REMOVE AND REFIT WIRE HARDESS	120.00	20 <i>nec</i>	
4	TO TOP UP A/C GAS	120.00	0	
5	TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	120.00	0	
6	TO REPLACE SUNDRY PARTS	100.00	0	
7	TO WASH AND VACUUM	60.00	0	
8	TOWING CHARGE	84.00	0	
<b>Total:</b>		<b>784.00</b>	<b>40.00</b>	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	4,573.30	1,534.57
Total Labour Cost	845.00	250.00
Total Spray Painting	1,494.00	200.00
Other	784.00	40.00
Overall Total	7,696.30	2,024.57
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	7,700.00	2,000.00
Surveyor Approved Amount		2,000.00
No of Repair Days*	6	3
Remarks	-	L/S repair, photo after paint.
Surveyor Name		Hwee jie

Estimator Assesment(\$)

Surveyor Assesment(\$)

Signature



Save Clear

Survey Date

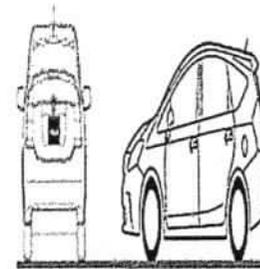
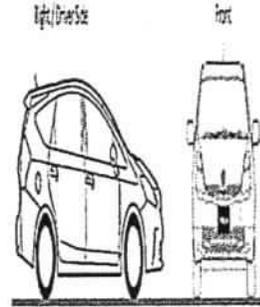
18/01/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Section A - Accident Details	
Registration Number	SHB1953M
Case Reference Number	TAX/01/19/2083
Registration Date	6/8/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	MOHAMMAD LATIFF BIN MOHAMMAD ABDUL KADER
Type of Accident	Side Swipe
Accident Date and Time	16/1/2019 7:40 PM
Accident Reported Date and Time	17/1/2019 12:40 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099730
Special Instruction to ARC, if any	TOWED \$60 /NTUC - LKK
Prepared Date and Time	18/1/2019 11:01 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,205.00	\$450.00
Total Spray Cost	\$2,250.00	\$600.00
Total Spare Part Cost	\$5,896.92	\$2,098.51
Total Other Cost	\$784.00	(\$598.51)
<b>TOTAL COST</b>	<b>\$10,135.92</b>	<b>\$2,550.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	8.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	18/01/2019 4:06 PM	18/01/2019 3:17 PM
Signature		
Remarks	Supplementary = 2 days	L/S repair, photo after paint.

**Section C - Quotation and Accident Invoice Details**

Quotation Number	QN-1909-0293	Invoice Number	
Quotation Date	18.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

**Section D - Details of Repair Estimates**

**Part 1 - Labour Works**

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT FENDER LH	\$180.00	\$100.00 A
TO REPAIR BONNET	\$180.00	\$100.00 A
TO REPAIR FRONT LH PORTION	\$845.00	\$250.00
<b>Total Labour</b>	<b>\$1,205.00</b>	<b>\$450.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00 A
TO REPSRAY FRONT HOOD	\$378.00	\$200.00 A
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$0.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$2,250.00</b>	<b>\$600.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expense**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$638.51)
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$120.00	\$20.00
TO TOP UP A/C GAS	\$120.00	\$0.00
TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$84.00	\$0.00
<b>Total Other Costs</b>	<b>\$784.00</b>	<b>(\$598.51)</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace ✓
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace ✓
		52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	0.00	\$0.00	Replace	Check ✗
		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Check ✗

Part Number	Description	Quantity	List Price	Discount	Final Price	ARC Check	Surveyor Check
57014-47030	ARM SUB-ASSY, FR BUMPER LH	0.00	\$250.40	0.00	\$0.00	Replace	Check X
57013-47030	ARM SUB-ASSY, FR BUMPER RH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given X
53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$311.10	25.00	\$233.33	Replace	Replace ✓
81220-12230	FOG LAMP LH	0.00	\$280.10	0.00	\$0.00	Replace	Not Given X
52128-47903	COVER, FR BUMPER HOLE LH	0.00	\$18.50	0.00	\$0.00	Replace	Not Given X
81529-47060	BRACKET, FR TURN CENTER LH	0.00	\$58.20	0.00	\$0.00	Replace	Check X
81529-47050	BRACKET, FR TURN LOWER LH	0.00	\$26.00	0.00	\$0.00	Replace	Check X
81529-47040	BRACKET, FR TURN UPPER LH	0.00	\$24.40	0.00	\$0.00	Replace	Check X
81521-47050	LENS & BODY, FR TURN LH	1.00	\$511.80	10.00	\$460.62	Replace	Replace ✓
52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	0.00	\$0.00	Replace	Check X
52116-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Check X
53301-47060	HOOD PANEL	0.00	\$748.10	0.00	\$0.00	Replace	Not Given X
53395-47020	HOOD END PANEL SEAL	0.00	\$35.50	0.00	\$0.00	Replace	Not Given X
53420-47070	HOOD HINGE LH	0.00	\$55.90	0.00	\$0.00	Replace	Not Given X
53410-47070	HOOD HINGE RH	0.00	\$55.90	0.00	\$0.00	Replace	Not Given X
53201-47902	SUPPORT SUB-ASSY	0.00	\$1,460.40	0.00	\$0.00	Replace	Check X
81170-47500	HEAD LAMP LH	1.00	\$945.20	10.00	\$850.68	Replace	Replace ✓
53802-47050	FENDER FRT/LH	0.00	\$723.40	0.00	\$0.00	Replace	Not Given X
75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given X
53876-47030	FENDER LINER FRT/LH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given X
	COOLANT	0.00	\$12.32	0.00	\$0.00	Replace	Not Given X
<b>Total</b>			<b>\$7,256.13</b>		<b>\$1,918.21</b>		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52116-47040	BUMPER SUPPORT F/LH	1.00	\$76.40	25.00	\$57.30	Replace	Replace ✓
		81529-47040	BRACKET, FR TURN UPPER LH	1.00	\$24.40	25.00	\$18.30	Replace	Replace ✓
	Body	78851-47020	BUMPER LIP FRT	1.00	\$139.60	25.00	\$104.70	Replace	Replace ✓
<b>Total</b>					<b>240.40</b>		<b>180.30</b>		

CRA A  
CRA A  
MS A

2098.51  
+ 450.00  
+ 640.00  

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3188.51  
- 207  

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2550.80  
45 \$2550/-

**REQUEST FOR SUPPLEMENT PARTS**

Contractor:		Date of Collection:	1 1
Accident Case Number	TAX 01/19/2083	Date of Request	19 10/1/2019
Vehicle No	SAB 1953 M	Number of Days to Attend (if any)	2 <del>3</del>
Vehicle Model	TOYOTA PRIUS		

S/N	Part Number	Part Description	Quantity	Unit Price	
		FRONT BUMPER RETAINER	LH 1pc	CRA	\$57.30
		BRACKET FRONT TURN UPPER	LH 1pc	CRA	\$18.30
		FRONT BUMPER Lip	1pc	MISSING	\$104.70
		Labour to REPAIR Bumper		\$180	\$100
		Labour to REPAIR FRONT Fender	LH	\$180	\$100
		Labour to SPRAY Bumper		\$378	\$200

<<Please submit photographs for damaged parts>>

I, (Name) \_\_\_\_\_

(Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration  
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

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**REQUEST FOR SUPPLEMENT PARTS**

Contractor:		Date of Collection:	1 / 1
Accident Case Number	TAX/01/19/2083	Date of Request	19/01/2019
Vehicle No	SHB 1953 M	Number of Days to Extend (if any)	2 <del>B</del>
Vehicle Model	TOYOTA PRIUS		

S/N	Part Number	Part Description	Quantity	Unit Price
		Labour to SPRAY FRONT FENDER	1	<del>\$378</del>
		TO REQUEST ADDITIONAL REPAIR DAYS		

\$200 ✓

<<Please submit photographs for damaged parts>>

21/1/19

I, (Name) \_\_\_\_\_

(Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration  
[to be signed in front of an authorized witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

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# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19001244/Esd3e2			
73 BRAS BASAH ROAD			
#05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			
		Date: 09-10-2019	Code: INC4
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	PA 9148D	Veh. Inspected	SHB 1953M
Policy No.	5078283007-02	Coverage (\$)	0.00
Claim No.	MT/1028203-002	Excess (\$)	0.00
Assign From		Assign Date	18/01/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U505747361	Colour	MAROON
Odometer	500719	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	16/01/2019	Inspection Date	18/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



## National Assessment Centre Services

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1953M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER FRT (DISC 25%)	BUCKLED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER GRILLE SUB-ASSY, LOWER (DISC 25%)	SCRATCHED	311.10	233.33
1	BUMPER SUPPORT F/LH (DISC 25%)	CRACKED	76.40	57.30
1	BRACKET, FR TURN UPPER LH (DISC 25%)	CRACKED	24.40	18.30
1	BUMPER LIP FRT (DISC 25%)	MISSING	139.60	104.70
1	LENS & BODY, FR TURN LH (DISC 10%)	SCRATCHED	511.80	460.62
1	HEAD LAMP LH (DISC 10%)	CRACKED	945.20	850.68
1	BUMPER ENERGY ABSORBER FRT	NOT NECESSARY	78.80	-
1	BUMPER REINFORCEMENT FRT	NOT NECESSARY	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	NOT NECESSARY	250.40	-
1	ARM SUB-ASSY, FR BUMPER RH	NOT NECESSARY	250.40	-
1	FOG LAMP LH	NOT NECESSARY	280.10	-
1	COVER, FR BUMPER HOLE LH	NOT NECESSARY	18.50	-
1	BRACKET, FR TURN CENTER LH	NOT NECESSARY	58.20	-
1	BRACKET, FR TURN LOWER LH	NOT NECESSARY	26.00	-
1	BRACKET, FR TURN UPPER LH	NOT NECESSARY	24.40	-
1	BUMPER FRT ABSORBER LOWER	NOT NECESSARY	127.70	-
1	BUMPER SUPPORT F/LH	NOT NECESSARY	76.40	-
1	HOOD PANEL	NOT NECESSARY	748.10	-
1	HOOD END PANEL SEAL	NOT NECESSARY	35.50	-
1	HOOD HINGE LH	NOT NECESSARY	55.90	-
1	HOOD HINGE RH	NOT NECESSARY	55.90	-
1	SUPPORT SUB-ASSY	NOT NECESSARY	1,460.40	-
1	FENDER FRT / LH	NOT NECESSARY	723.40	-
1	NAME PLATE (HYBRID)	NOT NECESSARY	51.90	-
1	FENDER LINER FRT / LH	NOT NECESSARY	171.70	-
1	COOLANT	NOT NECESSARY	12.32	-
			7,511.02	2,098.51

Report Ref No. NS/INC19001244/Esd3e2



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING & BODY WORK.		1,205.00	450.00
	SPRAY PAINT.		2,250.00	600.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO REMOVE AND REFIT WIRE HARDESS.		120.00	20.00
	TO TOP UP A/C GAS.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIX FAN ENGINE & RADIAOR ASSY & INNER COOLER & AIR CON CONDENSER.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TOWING CHARGE.		84.00	-
			4,239.00	1,090.00
	<b>GRAND TOTAL</b>		<b>11,750.02</b>	<b>3,188.51</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>2,550.00</b>

Report Ref No. NS/INC19001244/Esd3e2

CHEN TSUE YEE  
Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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