

INS CASE OWNER:

Chee Hong

CC 3, M6 1900

1180

Tifa39

LKK:
IDAC:

Surveyor:

Tou Ahk

DOI:

18/1/2019

Date / Time:

18/1/19

Registered in Merimen:

18/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLV 46654

Name of Insured:

Tan Wee Hsiang

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

16/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKP8940U



INSRS:

WSP:

Tel:

Liability:

RMKS:

w/ks wagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/1

OPH

SKP8940U - call msh/boopas/umbe/ma

SLV 46654 . x

no body pick up, file review, OI called into parked vehicle said letter to OI.

e-mail liability clear

pending finalise

LOU ✓

before paint photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 22/1/2019 e-mail

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

22/1/2019

Sent By:

HPW

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,182.44 (3 days) Reduction: 61.28 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

1/3/2019

Confirm with Charmine

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: Hi

If NO or B 28, Ass. Lia:

Repair Cost:

(w/627) SS 4,047.26

inluded into parked vehicle

Loss of Rental (LOR):

SS 256.80 (3 days) x \$80.00 + 7% gst

Loss of Use (LOU):

SS - (5 x days)

Loss of Income (LOI):

SS - (5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 4,306.06

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 4,047.26

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.):

SS 256.80

Name 2:

BKW Rent-A-Car Pte Ltd

Payee 3: (Strike if N.A.):

SS

Name 3:

Tanpin

REF: ALH

18012019

Cix

ASSIGNMENT

Form: 18012019
Estimated Cost:
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SK 89400
at Workshop no: Volkswagen
of: 247 Alexandra Rd
Insured:
Policy No:
Claims No:
Sum Insured:
Excess:
(Client's Record)
Make of Veh:
(Policy Condition) 11am
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: \$57K
IDAC Accident Rpt: Consistent? Yes or No
GIA / PR Seen: Consistent? Yes or No
Est. Repairs: 3 days Res.: Yes or No
Lump Sum: 1:01 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: Person Contacted:
Vehicle: IN / OUT

Veh No: SKP89400. Yr Regn: 2014 Oct.
Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Volkswagen Golf SR HP 1395
Colour: Blue A/C: Insured / Std / NI / NA
Sp. Reading: 47445. T/Radio: Insured / Std / NI / NA
Eng No:
C No: WVV KZ7 A42 FWO 48343
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Mod: Nil / SRim / STD A/Rim or
Tyre Size: F: 225 / 40 R18. R: ~ ~
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental
Front: R/Bal: 6 mm L/Bal: 6 mm
Rear: R/Bal: 6 mm L/Bal: 6 mm
D.O.A.: D.O.I: 18/1/19 & 1/140
Survey held at: VW Alexander
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Int o/s
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
-------------	----------------------

Rebate \$43,262

plp \$3,782.49 (Red \$5,985.37 / 61.28%)

Date/Time, File Pass to? ☐ : Prel. Report ☐ : Final Report
Date/Time, File Return to?
Days Of Repair:
Resurvey No. of Trip:
Survey Fee:
Transportation:
J. Phone:
J. Others:
J. S:
TOTAL:
Report Format:
Lump Sum / I.B.I. / \$:
Add Fee: ☐ Site Insp. \$ ☐ Interview \$ ☐ Tech. Insp. \$ ☐ Weekend \$

VGS Singapore, 247, 159934 Singapore

TEO ZHENGCONG, JEREMY
Mr
43 SHANGRILA WALK
568214

*Tanpin 9749549
- up
18/1/19 @ 11:40
Revery before paint
sw @ 11:40 am
03 days*

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. S8850922F
Quote No. SER/QUO/1900097
QuoteDate 16/01/19
Salesperson Angie Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT EQP	43,270	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKP8940U	WVWZZZAUZFW048343	17/10/14	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 207764	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	Labor		3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				7,320.00
P 5G0807050A	BUMPER BRACKET RH	1	Pieces		23.25 X
P 5G0807109H	BEAM	1	Pieces		501.17 X
	Use Predecessor 5G0807109B				
P 5G0807217BPGRU	FRT BUMPER COVER	1	Pieces		1,093.66
P 5G0807248F	FOAM INSER	1	Pieces		47.16 X
	Use Predecessor 5G0807248D				
P 5G0807724D	BUMPER GUIDE RH	1	Pieces		61.62 X
P 5G0853212E 9B9	COVER PART RH	1	Pieces		30.91
P 5G0853666 9B9	GRILL RH LOWER	1	Pieces		134.08 X
P 5G0853677 9B9	GRILLE RH	1	Pieces		146.51 X
P 5G0919493	SENSOR BRACKET	1	Pieces		16.26
P 5G0919493A	SENSOR BRACKET	2	Pieces		32.52
P 5G0919494	SENSOR BRACKET	1	Pieces		16.26
P 5G0998399 GRU	SNEOSR Bracket	1	Pieces		29.28
P 5Q0919133 9B9	SENSOR O RING	1	Pieces		1.79
P 5Q0919275B GRU	SENSOR	1	Pieces		151.58
	Use Predecessor 5Q0919275 GR				
	<i>Towing cap mtc</i>				
	Sum carried forward				9,606.05

Payments to:

- BBN - Acc.-No. :

Service Order Confirmation

SERVICE ORDER NO.: 19IP0185
CUSTOMER NO.: 88850922F
CUSTOMER NAME: TEO ZHENGCONG, JEREMY
TELEPHONE NO.: M/
ADDRESS: 43 SHANGRILA WALK

VEH No.: SKP8940U

Order Date: 19/01/19

Reg Date: 17/10/14 KM: 47,853

VIN NO.: WVVZZZAUZFW048343

ENGINE NO:

SA: Kong Charmaine

MODEL: GOLF A7 1.4 TSI (DSG)RECAT E MODEL NO.: 5Q130Z

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	LAB	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	LAB	800		800
Item						
5	5Q08072178PORU FRT BUMPER COVER	1	PCS	1,093.66		1,093.66
6	5Q0853212E 9B9 COVER PART RH	1	PCS	30.91		30.91
7	5Q0998399 GRU SENSOR BRACKET	1	PCS	29.28		29.28
8	5Q0919403 SENSOR BRACKET	1	PCS	16.26		16.26
9	5Q0919493A SENSOR BRACKET	2	PCS	16.26		32.52
10	5Q0919494 SENSOR BRACKET	1	PCS	16.26		16.26
11	5Q0919133 909 SENSOR O RING	1	PCS	1.79		1.79
12	D 822150A1 BONDAGENT	1	PCS	67.49		67.49
13	D 180KL2A1 2KADHESIVE	1	PCS	94.32		94.32

Remarks :

Service Order Confirmation

SERVICE ORDER NO.: 19P0185
CUSTOMER NO.: S8850022F
CUSTOMER NAME: TEO ZHENGCONG, JEREMY
TELEPHONE NO.: M/
ADDRESS: 43 SHANGRI LA WALK

VEH No.: SKP8940U

Order Date: 19/01/19
Reg Date: 17/10/14 KM: 47,853
VIN NO.: WVGZZZAU2FW048343 ENGINE NO: SA: Kong Charmaine
MODEL: GOLF A7 1.4 TSI (DSG)RECAT EQ MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	3,782.49
GST AMOUNT	264.77
TOTAL AMOUNT	4,047.26

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 1 March 2019 4:05 PM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP8940U & SLV4665Y ON 16.1.19 *** LKK REF: CC3/AIG19001180/fa3

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/AIG19001180/T1fa3
Your Ref: SKP 8940U

Dear Charmaine,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLV 4665Y AND SKP 8940U ON 16.01.2019

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 4,047.26
2. Loss of Rental (\$80.00 x 3 days)+7% gst	S\$ 256.80 (BKW)
3. GIA search fee	S\$ 2.00
	S\$ 4,306.06

DV received in your LOD, we will proceed closing this matter for payment process.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 22 January 2019 11:45 AM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); assignments; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKP8940U & SLV4665Y ON 16.1.19 *** LKK REF: CC3/AIG19001180/fa3
Importance: High

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Our Ref: CC3/AIG19001180/fa3
Your Ref: SKP 8940U

Dear Charmaine,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLV 46653

Claimant's Vehicle No. SKP 89404

Accident on 16.1.19 involving vehicle/s No. _____

_____ along/at 205 KALLANG BANGK RD.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4,472.26 Payable to Volkswagen Centre Singapore

2. ~~Loss of Use~~ Car Rental S\$ _____ Payable to BK

3. Medical and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No. H/P. _____

From: Poh Kin (LKKAuto)
Sent: Tuesday, 22 January 2019 11:50 AM
To: 'derrick.teh@gmail.com'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLV 4665Y AND SKP 8940U ALONG 205 KALLANG BAHRU ROAD ON 16.01.2019

Importance: High

Our Ref: CC3/AIG19001180/fa3
Your Veh: SLV 4665Y

17th January 2019

TEH WEE HSIANG
POLICY HOLDER

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLV 4665Y AND SKP 8940U ALONG 205 KALLANG BAHRU ROAD ON 16.01.2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the Third Party video footage, accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, TEO ZHENGLONG JEREMY (the third party claimant") of 260B AWK MOKE STREET 21 #14-15A S562260 (address), owner of SKP89404 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKP89404 that was damaged pursuant to the accident which occurred on 16/01/2019 (date) along 205 KAWAN BAHRU ROAD (location) involving vehicle no/s SLV4665Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 01 (day) of FEB (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)

Edmund Goh
Insurance Advisor
Tel: 6305 7299 Ext: 133
HP: 8121 4693
Email: edmund.goh@vw.com.sg



Signed by "the workshop"
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 4,047.26 (repair costs), S\$ 256.80 (loss of use/rental) S\$ 7.00 (search fees) for vehicle no. SKP 8940U that was damaged pursuant to the accident which occurred on 16/1/2019 (date) along 205 Kallang Bahru Road (location) involving vehicle no/s SLV 4665Y

This is pursuant to the inspection conducted on 18/1/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Teo Zheng Long Jeremy ("third party claimant") of vehicle no. SKP 8940U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKP 8940U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st day of March (month) 20 19



MTH

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore

Service Tax Invoice No. SV19P04793



Biz Reg. No. 53103089E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0185

SERVICE CUSTOMER NO: F01080R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKP8940U

DATE: 30/01/19 Pickup:
VIN NO: WWWZZZAUZFWD48343 KM: 47,863
GEARBOX CODE: GRL Engine No.:
MODEL: GOLF A7 1.4 TSI (DSG)RECAT EQP
SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	Labor				
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT	1.00	LAB	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
7	FRT BUMPER COVER	1.00	PCS	1,093.86	1,093.86
8	COVER PART RH	1.00	PCS	30.91	30.91
9	SENSOR BRACKET	1.00	PCS	16.26	16.26
10	SENSOR BRACKET	2.00	PCS	16.26	32.52
11	SENSOR BRACKET	1.00	PCS	16.26	16.26
12	SENSOR BRACKET	1.00	PCS	29.28	29.28
13	SENSOR O RING	1.00	PCS	1.79	1.79
14	ADHESIVE	1.00	PCS	94.32	94.32
15	BONDAGENT	1.00	PCS	87.49	87.49

GST (7%) AMOUNT: 284.77
TOTAL AMOUNT: 4,047.26

For Volkswagen



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 3528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
13-Feb-2019	P 1582

	VHA NO.	DUE DATE	VEH. NO.
	P 1582	13-Feb-2019	SLM 3722 U
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 29 JANUARY 2019 TO 01 FEBRUARY 2019 YOUR REF: SKP8940U & SLV4665Y (VOLKSWAGEN)	3	80.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd****bizSAFE**



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106278-D GST Reg. No: 20-0106278-D

24 HOURS HELPLINE: 6223 1122

VEHICLE HIRING AGREEMENT

In: 1127229747

VHA No: P 1582

Workshop: VM-LIC

HIRER'S PARTICULARS

Name (as in I/C): Teo Zhongcong Jeremy
 NRIC/Passport No: S8850922F Date of Birth: 29-11-1988
 Address: Blk 260B Ang Mo Kio St21 Age: 30
#14-159 S: 562260
 Name & Address of Employer: -
 Occupation: - Driving Exp: 11
 Driving Licence No: S8850922F Passed Date: 07 Sep 2007
 D/L Type: Local/Int'l/Others: -
 Tel(O) - (R) - HP 83680722

DRIVER'S PARTICULARS

Name (as in I/C): -
 NRIC/Passport No: - Date of Birth: -
 Address: - Age: -
 S: -
 Occupation: - Driving Exp: - Yrs
 Driving Licence No: - Passed / Expiry Date: -
 D/L Type: Local/Int'l/Others: - Contact No: -

Hirer's Own Vehicle No: SKP8940U Replace Veh No:Loan Vehicle No: SLM37224 VR No:Make & Model: ELANTRA Auto/Manual Group:

CHARGES		:	\$	cts
Daily	<u>3</u> day @ \$ <u>80</u>	Per day	<u>240</u>	<u>00</u>

Weekly/Monthly week @ \$ Per week/Monthly

Others

CDW/PAI @ \$ Per day/Monthly

Delivery/Collection Svc

GST

OR No: (A) SUB-TOTAL

Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F
			<input checked="" type="checkbox"/>			
	IN		<input checked="" type="checkbox"/>			

First <u> </u> km FREE per day	GST <u>7%</u>	<u>16</u>	<u>80</u>
Excess mileage is chargeable at <u> </u> cents per km	TOTAL CHARGES	<u>256</u>	<u>80</u>

Security Deposit: \$ Bank: POSBCASH/NETS/VISA/MC/AMEX/CHQ No: 5542 2740 3777 8155Expiry Date: 04/26 Card ID No: 365Name as in Card: Jeremy TeoNON WAIVER EXCESS (Subject to GST): \$ 2000

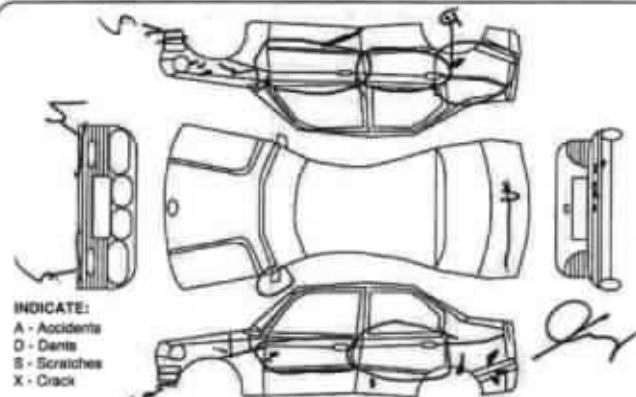
ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature:

Additional Driver's Signature:

SINGAPORE Use Only



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day: inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
29.11.19	1000	43370	Larry	98240297 Larry

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
01.02.19	1630	43646	EMWIN	

Hirer's/Driver Signature

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-009561

Date of Request: 17/01/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 17/01/2019

Enquiry By: Pearlyn Cheong Pei Fang

TP Vehicle No.: SLV4665Y

Accident Date: 16/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV4665Y	AIG Asia Pacific Insurance Pte. Ltd.	29/12/2017-28/12/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-009561

Date of Request: 17/01/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 17/01/2019
Enquiry By Pearlyn Cheong Pei Fang
TP Vehicle No. SLV4665Y
Accident Date 16/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jan 2019 Edit Reg		18 Jan 2019 00:00 Edit Adj Rpt	\$53,782.49 Edit Estimates	\$53,782.49 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Teh Wee Hsiang (Dai Weixiang) , ID: S7924884C								
Main Claimant:	TEO ZHENGCONG JEREMY , ID: S8850922F								
Vehicle Reg. No.:	SKP8940U	Date of Loss:	16/01/2019 10:00 - :59 [50 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5013496504SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SLV4665Y	Policy No. (Claimant):	A28617260AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKP8940U (5013496504SG)**
[SLV4665Y]
TP
TEO ZHENGCONG JEREMY
Jan 16 2019 10:00AM
[Teh Wee Hsiang (Dai Weixiang)]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 11:40	Video - Accident	Load MP4	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/19 16:03	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	01/03/19 16:03	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
4	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
5	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
6	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
7	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
8	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
9	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
10	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
11	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
12	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
13	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
14	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
15	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
16	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
17	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
18	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
19	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
20	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
21	01/03/19 16:03	General View	Load JPG	<input checked="" type="checkbox"/>
22	01/03/19 16:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
23	01/03/19 16:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
24	01/03/19 16:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/01/19 16:38	TP GIA REPORT	Load PDF	
2	18/01/19 16:38	NOTIFICATION FROM WORKSHOP + TP ESTIMATE	Load PDF	
3	18/01/19 17:56	TP GIA REPORT- amended	Load PDF	
4	22/01/19 19:26	TP ESTIMATE - MARKED	Load PDF	
5	18/02/19 08:57	RENTAL RECEIPT	Load PDF	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
6	06/03/19 10:08	LKK Auto Consultants Pte Ltd (HQ) WORKSHOP INVOICE	 Load PDF	
7	06/03/19 10:08	AUTHORISATION TO ACT FORM	 Load PDF	
8	06/03/19 10:08	Release Voucher	 Load PDF	
9	06/03/19 10:08	GIA SEARCH	 Load PDF	
10	06/03/19 10:08	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/01/19 08:53	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV4665Y (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SKP8940U (TP veh)		(A7) TSI (A)
Date of Accident:	16/01/2019		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		10,451.61
Final Repair Cost	:	\$		4,047.26
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		256.80 3 days
LTA / GIA Search Fee	:	\$		2.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		4,306.06

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,049.26
2)	BKW Rent-A-Car Pte Ltd	:	\$ 256.80
3)		:	\$

JOANNE LEE KHANG MIN

06 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19001180/T1FA3Q2

Date: 06/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SKP8940U

Insured Vehicle No : SLV4665Y

Date of Loss: 16/01/2019

Nature of Claim: TP

Claim No: 5013496504SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKP8940U**

Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A)

Engine No: CXS207764

Reg. Date: 17/10/2014 (Man. Year: 2014)

Chassis No: WWWZZZAUZFW048343

Colour: Blue

Odometer: 47445 km

Engine Capacity: 1395 cc

Market Value/New Car

Price:

N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18

Rear Tyre Size:

225/40 R18

Front Left Side: Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,447.86	1,382.49	1,065.37	43.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	2,400.00	4,920.00	67.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,767.86	3,782.49	5,985.37	61.28
+ GST 7.00/7.00% (S\$)	683.75	264.77	418.98	61.28
Nett Amount (S\$)	10,451.61	4,047.26	6,404.35	61.28
+ Car Rental (3.0 x S\$80.00/day + 7.00% GST) (S\$)		256.80		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,306.06		

INSPECTION

Date of Assignment: 18/01/2019

Date Inspected: 18/01/2019 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRACKET RH	Not Necessary	23.25 FS	*- FS
2	1		*BEAM	Not Necessary	501.17 FS	*- FS
3	1		*FRT BUMPER COVER	Deformed	1,093.66 FS	*1,093.66 FS
4	1		*FOAM INSERT	Not Necessary	47.16 FS	*- FS
5	1		*BUMPER GUIDE RH	Not Necessary	61.62 FS	*- FS
6	1		*COVER PART RH	Cut	30.91 FS	*30.91 FS
7	1		*GRILLE RH LOWER	Not Necessary	134.08 FS	*- FS
8	1		*GRILLE RH	Not Necessary	146.51 FS	*- FS
9	1		*SENSOR BRACKET	Necessary	16.26 FS	*16.26 FS
10	2		*SENSOR BRACKET	Necessary	32.52 FS	*32.52 FS
11	1		*SENSOR BRACKET	Necessary	16.26 FS	*16.26 FS
12	1		*SENSOR BRACKET	Necessary	29.28 FS	*29.28 FS
13	1		*SENSOR O RING	Necessary	1.79 FS	*1.79 FS
14	1		*SENSOR	Not Necessary	151.58 FS	*- FS
15	1		*2KADHESIVE	Necessary	94.32 FS	*94.32 FS
16	1		*BONDAGENT	Necessary	67.49 FS	*67.49 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,447.86	1,382.49
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,360.00	840.00
2	SPRAY PAINT	New	3,200.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (\$\$)			7,320.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >