

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 31 January, 2019 3:20 PM  
**To:** PBSP  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - ER6866A & SJN9943C ON 17/01/2019 \*\*\*  
LKK REF: CC3/AIG19001177/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Thursday, 31 January, 2019 3:12 PM  
**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - ER6866A & SJN9943C ON 17/01/2019 \*\*\* LKK REF: CC3/AIG19001177/ha3

Dear Vic

Please advise if your insured had reported the accident?

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 30 January 2019 2:45:18 PM  
**To:** PBSP; Vic (LKKAUTO)  
**Cc:** CS A Team; 甯璿 ©  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - ER6866A & SJN9943C ON 17/01/2019 \*\*\* LKK REF: CC3/AIG19001177/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Caroline,

Thank you for your email.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***Meanwhile, please arrange appointment for survey.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Wednesday, 30 January, 2019 2:39 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - ER6866A & SJN9943C ON 17/01/2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,  
Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** PBSP

**Sent:** Friday, 18 January 2019 11:02:58 AM

**To:** CS A Team; 甯瑒 ©

**Subject:** REQUEST FOR DIRECT SETTLEMENT - ER6866A & SJN9943C ON 17/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601