

INS. CASE OWNER:

Horseshoe

CC3 / A16 1900

1176

A3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No. : SJZ 7251 ZName of Insured : John KWA

Insured Tel No. : _____ HP: _____

Excess Sec II :SS _____ D.O.A: 18/1/19

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

Driver Tel No. : _____ (V/L: YES / NO)

Claim No. : _____

Policy No. : _____

Make / Model : _____

Place of Accident : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLW 7740m



INSRS:

WSP:

Tel :

Liability :

RMKS:

fmr



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
2/11	SLW 7740m - X; SJZ 7251 Z - X	Non-Reporting ltr (1st):	
2/11		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
28/1/19	Spoke to PIC and OI, confirmed accident details, BOLA 27.	Call OI: 28/1/2019	
	Confirmed DOA is on 18/1/2019, informed to claim and ATP.	After call ltr to OI: 28/1/2018	
	Issue: They agree to settle and aware ATP issue send letter to OI with addendum form.	Documentation Check List: Handler Typist	
28/1/2019	Addendum form in, e-mail liability clear, pending survey	Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
6/6/19	OD, merimen already close	Authorisation To Act:	<input type="checkbox"/>
06-08-19	no survey done, to close the matter	Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	() days	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No. : 27
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	() days	
Loss of Use (LOU):	S\$	(\$ x days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$	Global Sum S\$:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 28 January 2019 5:30 PM
To: 'office@terhenry.com.sg'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJZ 2251Z AND SLW 7740M ALONG SLIP ROAD OF BRADELL ROAD TOWARDS CTE ON 18.01.2019
Attachments: Addendum form SJZ 2251Z.pdf
Importance: High

Our Ref: CC3/AIG19000667/Afb3
Your Veh: SJZ 2251Z

CHAN RINA
Policy Holder

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJZ 2251Z AND SLW 7740M ALONG SLIP ROAD OF BRADELL ROAD TOWARDS CTE ON 18.01.2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 28 January 2019 5:06 PM
To: PBSP
Cc: Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLW7740M & SJZ2251Z ON 18/01/2019
*** LKK REF: CC3/AIG19001176/fa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/AIG19001176/fa3
Your Ref: SLW 7740M

Dear Caroline,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

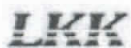
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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