

INS. CASE OWNER:

C.C4 / EGI 1900 1169

, Apa? g

L.A.A.
IDAC:

Surveyor:

WMP

DOI:

ASSIGNMENT

8/01/19

Date / Time:

18/01/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBD 4385 T



Insured Vehicle No.:

Name of Insured:

Lee Kuan Ann Ing.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

15/01/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SL8884M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kai Motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Kai 15/1/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

24

(G/S)

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

(

days) Reduction:

%

Loss of Rental (LOR):

S\$

(

days) Reduction:

%

Loss of Use (LOU):

S\$

(\$

x days)

Loss of Income (LOI):

S\$

(\$

x days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

6895.58

Global Sum S\$: 6890.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

6890.00

Name 1:

Kai Motor Trading

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY:

REP:

CS/EG19001169/A d3

Special Instruction:

Surveyor:

Adnan

ASSIGNMENT (Office)

From (Person):

Steve Jim

of

ECI

Date/Time:

18/11/19 @ 10.26am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLS 8084M

Insured:

GBD 4385T

at Workshop n/s

Kei Motor

Tel:

6747 4006

of

31K 3007, Ubi Rd 1 # 01-440

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh

(Client's Record)

D.O.A.

15/01/2019

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement:

Date/Time:

2:12pm @ 18/11/19

Person Contacted:

Ms. Kym

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

SLS 8084M - X

GBD 4385T - X

21/1/19

Informed Steve pending est from repairer by email

28/3/19

@ 1147am Kym agree on direct settlement

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLS8084M. Yr Regn: 2017 / Oct

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Subaru Forester cc 1995

Colour:

Black A/C Insured / Std / NI / NA

Sp. Reading:

36782 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JFISJSKC5JG099263.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/60R17.

R: 225/60R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

06

mm

R/Bal:

06

mm

L/Bal:

06

mm

L/Bal:

06

mm

D.O.A:

D.O.I:

18/01/19

Survey held at

Kai Motor.

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Ergo.

PIP \$ 569.84 (Reel # 3052.70/350)

Date/Time: File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RT \$

) Hours

) Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date: 16/01/2019

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

Steve.

68299199

(By Email Only)

Xiao Tong.

Dear Sir / Madam

Estimate Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

1pc	Front bonnet <i>detached</i>	\$ 882.00	nett ✓
1pc	Front bonnet moulding <i>hit</i>	\$ 160.00	nett ✓
1pc	Front bonnet lock <i>new</i>	\$ 60.00	nett ✓
1pc	Front bonnet hinge <i>new</i>	\$ 48.00	nett ✓
1pc	Front bonnet S/A <i>3mm</i>	\$ 105.00	nett ✓
1pc	Front bonnet cable <i>3mm</i>	\$ 50.40	nett ✓
1pc	Front bonnet side gransih <i>3mm</i>	\$ 24.40	nett ✓
5pcs	Front bonnet stopper <i>3mm</i>	\$ 30.00	nett ✓
1pc	Front bonnet striker	\$ 40.00	nett ✓
1pc	Front grille lower <i>new cracked</i>	\$ 316.80	nett ✓
1pc	Front grille moulding cte <i>new hit</i>	\$ 180.00	nett ✓
1pc	Front fender LH <i>Bumper</i>	\$ 300.00	nett ✓
1pc	Front fender cowlng <i>new</i>	\$ 86.00	nett ✓
1pc	Front Head lamp LH <i>cracked</i>	\$ 2,400.00	nett ✓
1pc	Front head lamp lower bracket LH <i>Bumper</i>	\$ 45.00	nett ✓
1pc	Front bumper <i>new</i>	\$ 600.00	nett ✓
1pc	Front bumper rin <i>new</i>	\$ 850.00	nett ✓
1pc	Front bumper SD bracket <i>new</i>	\$ 24.00	nett ✓
1pc	Front bumper spong <i>new</i>	\$ 136.00	nett ✓
1pc	Front bumper reforment <i>Best</i>	\$ 288.00	nett ✓
1pc	Front tow cap <i>new</i>	\$ 14.00	nett ✓
1pc	Front fox lamp <i>new</i>	\$ 272.00	nett ✓
1pc	Front fox lamp rubber <i>new</i>	\$ 85.00	nett ✓
10pcs	Front bumper <i>clips</i>	\$ 41.00	nett ✓
1pc	Front noz cover <i>new</i>	\$ 55.00	nett ✓
1pc	Front nozzle washer <i>new</i>	\$ 88.00	nett ✓

Less

10%

\$ 7,180.60

\$ 718.06

\$ 6,462.54

30%

5324.80

4259.84



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 16/01/2019

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

Page .2

Estimate Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

\$6,462.54

To dismantle & replace damage parts, panel beat where necessary \$ 900.00 ⁶⁰⁰

To putty, apply primer & spray paint on the affected portion. \$1,200.00 ⁸⁰⁰

To check wiring functions.

\$ 80.00 ³⁰

To wheel alignment

\$ 100.00 ^x

\$8,742.54

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To identify damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Ling

18/01/19

P/P 06 days.

total \$689.84 (P/P)

\$689.84

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 21 January 2019 3:04 PM
To: 'Steve Lim'; 'Siti Rahman'
Cc: SUR
Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Dear Steve,

Please be informed that we have inspected the vehicle SLS 8084M on 18/1/2019

We are pending estimate from repairer.

Kindly provides us the claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 18 January 2019 2:12 PM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; 'Siti Rahman' <Siti.Rahman@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 18 January 2019 10:27 AM
To: Siti Rahman <Siti.Rahman@ergo.com.sg>; SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin-D (LKKAUTO)

(admin-d@lkkauto.com) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Hi LKK,

Attached our OI report.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

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www.ergo.com.sg

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From: Steve Lim

Sent: Friday, 18 January, 2019 10:26 AM

To: 'Kai Motor'; Siti Rahman; SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Hi LKK,

Kai Motor selected your company. Please attend to the survey. Our insured's GIA report will be sent to you separately.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg



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From: Kai Motor [<mailto:kaimotor@gmail.com>]

Sent: Friday, 18 January, 2019 10:24 AM

To: Steve Lim

Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

----- Forwarded message -----

From: Kai Motor <kaimotor@gmail.com>

Date: Thu, 17 Jan 2019 at 15:08

Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>, Hsiao Tong (LKKAuto) <chewht@lkkauto.com>, <rohaini.hussain@ergo.com.sg>, Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

URGENT

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX: 67437591

E-mail : kaimotor@gmail.com

REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701
Telephone: 6747 4006

--
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006



AVG

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Nivitha (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Friday, 18 January 2019 10:26 AM
To: Kai Motor; Siti Rahman; SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

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Steve Lim
Manager - Claims

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Singapore 038985
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From: Kai Motor [mailto:kaimotor@gmail.com]
Sent: Friday, 18 January, 2019 10:24 AM
To: Steve Lim
Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

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Date: Thu, 17 Jan 2019 at 15:08
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>, Hsiao Tong (LKKAuto) <chewht@lkkauto.com>, <rohaini.hussain@ergo.com.sg>, Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

URGENT

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX:67437591
[E-mail : kaimotor@gmail.com](mailto:kaimotor@gmail.com)
REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department
Your Insured veh no : GBD 4385 T
ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

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the will be forward to you for reimbursement.

Yours faithfully,

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Mei Kwan (LKKAuto)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]

Sent: Friday, 18 January 2019 10:27 AM

To: Siti Rahman <Siti.Rahman@ergo.com.sg>; SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Hi LKK,

Attached our OI report.

Steve Lim
Manager - Claims

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5 Temasek Boulevard, #04-01 Suntec Tower Five
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From: Steve Lim

Sent: Friday, 18 January, 2019 10:26 AM

To: 'Kai Motor'; Siti Rahman; SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)

Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Hi LKK,

Kai Motor selected your company. Please attend to the survey. Our insured's GIA report will be sent to you separately.

Steve Lim

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

—
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Hsiao Tong (LKKAUTO)

From: Kai Motor <kaimotor@gmail.com>
Sent: Tuesday, 9 April 2019 1:24 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EGI19001169/Apa3

Hi tong,

To bad ,no video footage supply ,the video not working.
You will follow bola to settle this case.

☺ Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

On Tue, 9 Apr 2019 at 11:52, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Kym,

I know BOLA. However our insured driver reported that he had stopped and hit by your client. Therefore, we would like to request a copy of your client video footage for our further action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kai Motor <kaimotor@gmail.com>

Sent: Tuesday, 9 April 2019 11:29 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EGI19001169/Apa3

Hi Tong,

He reversing from car park lot....lol...

Bola, Bola la.....

 Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

On Tue, 9 Apr 2019 at 09:10, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kaimotor <kaimotor@gmail.com>

Sent: Wednesday, 16 January 2019 11:42 PM

To: claims@ergo.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; rohaini.hussain@ergo.com.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Sent from my Samsung Galaxy smartphone.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX: 67437591
E-mail : kaimotor@gmail.com
REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department
Your Insured veh no : GBD 4385 T
ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Hsiao Tong (LKKAUTO)

From: Kai Motor <kaimotor@gmail.com>
Sent: Thursday, 11 April 2019 5:16 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EGI19001169/Apa3
Attachments: LOD and Rental Agreement Subaru SLS 8084 M & GBD 4385 T on 151.pdf; LTA e-Receipt - GBD4385T.pdf

Date : 11/04/2019

Tax Invoice

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

Dear Sir / Madam

Final Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

Total P By P As Of Repair Costs Recommended By Surveyor And

Agreed By Ourselves	:	\$	5,689.84
GST	7%	\$	398.29
		\$	6,088.13

Date : 11/04/2019

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We have been authorised by Mr Cheng Tze Wee John, the owner of vehicle claim against the party / parties responsible for the damages arising from number SLH 8923 A, to the above mentioned accident.

Our records show that you are the insurers of vehicle number (SLH 8921 Y) at the material time of the accident with the driver of our client's vehicle, (Mr Cheng Tze Wee John).


As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (SLH 8921 Y) , our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 6,088.13
(2) Dawn Enterprises	\$ 1,080.00
(3) PIR 2days	\$ 140.00
(4) LTA Search Fee	\$ 7.45
	\$ 7,315.58

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search

On Tue, 9 Apr 2019 at 11:29, Kai Motor <kaimotor@gmail.com> wrote:
Hi Tong,

He reversing from car park lot....lol...
Bola,Bola la.....

 Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

On Tue, 9 Apr 2019 at 09:10, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kaimotor <kaimotor@gmail.com>

Sent: Wednesday, 16 January 2019 11:42 PM

To: claims@ergo.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; rohaini.hussain@ergo.com.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Sent from my Samsung Galaxy smartphone.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX: 67437591

E-mail : kaimotor@gmail.com

REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Tel : 6829 9199

Singapore 038985

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Hsiao Tong (LKKAUTO)

From: Kai Motor <kaimotor@gmail.com>
Sent: Thursday, 11 April 2019 5:16 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EGI19001169/Apa3
Attachments: LOD and Rental Agreement Subaru SLS 8084 M & GBD 4385 T on 151.pdf; LTA e-Receipt - GBD4385T.pdf

Date : 11/04/2019

Tax Invoice

Attn: The Motor Claims Department
Your Insured veh no : GBD 4385 T
ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

Final Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

Total P By P As Of Repair Costs Recommended By Surveyor And Agreed By Ourselves	:	\$	5,689.84
GST	7%	\$	398.29
		\$	6,088.13

Date : 11/04/2019

Attn: The Motor Claims Department
Your Insured veh no : GBD 4385 T
ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We have been authorised by Mr Cheng Tze Wee John, the owner of vehicle claim against the party / parties responsible for the damages arising from number SLH 8923 A, to the above mentioned accident.

Our records show that you are the insurers of vehicle number (SLH 8921 Y) at the material time of the accident with the driver of our client's vehicle, (Mr Cheng Tze Wee John).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (SLH 8921 Y), our client's vehicle was damaged and we have been put to loss and damage as follows:


(1) Cost of repair	\$ 6,088.13
(2) Dawn Enterprises	\$ 1,080.00
(3) PIR 2days	\$ 140.00
(4) LTA Search Fee	\$ 7.45
	\$ 7,315.58

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search

On Tue, 9 Apr 2019 at 11:29, Kai Motor <kaimotor@gmail.com> wrote:

Hi Tong,

He reversing from car park lot....lol...

Bola, Bola la.....



Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

On Tue, 9 Apr 2019 at 09:10, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference.

We would like to request a copy of your client's car video footage as stated in his GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kaimotor <kaimotor@gmail.com>

Sent: Wednesday, 16 January 2019 11:42 PM

To: claims@ergo.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; rohaini.hussain@ergo.com.sg; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Sent from my Samsung Galaxy smartphone.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX: 67437591

E-mail : kaimotor@gmail.com

REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Tel : 6829 9199

Singapore 038985

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Hsiao Tong (LKKAUTO)

From: Kai Motor <kaimotor@gmail.com>
Sent: Wednesday, 3 July 2019 5:11 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EG19001169/Apa3

Dear Hsiao Tong,

We are accept your offer .

Kindly forward your DV or PAYMENT to us, as soon as possible.

🙏 Have a nice day w thanks.

Ms Kym

On Sat, 22 Jun 2019 at 10:33, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of \$6,890.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kai Motor <kaimotor@gmail.com>

Sent: Thursday, 11 April 2019 5:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EGI19001169/Apa3

Date : 11/04/2019

Tax Invoice

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

Final Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

Total P By P As Of Repair Costs Recommended By Surveyor And			
Agreed By Ourselves	:	\$	5,689.84
	GST	7% \$	398.29
		\$	6,088.13

Date : 11/04/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Tel : 6829 9199

Singapore 038985

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

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(3) PIR 2days	\$ 140.00
(4) LTA Search Fee	\$ 7.45
	\$ 7,315.58

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search

On Tue, 9 Apr 2019 at 11:29, Kai Motor <kaimotor@gmail.com> wrote:

Hi Tong,

He reversing from car park lot....lol...

Bola,Bola la.....

 Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

On Tue, 9 Apr 2019 at 09:10, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kaimotor <kaimotor@gmail.com>

Sent: Wednesday, 16 January 2019 11:42 PM

To: claims@ergo.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; rohaini.hussain@ergo.com.sg; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Sent from my Samsung Galaxy smartphone.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX: 67437591
E-mail : kaimotor@gmail.com
REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department
Your Insured veh no : GBD 4385 T
ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199
Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

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Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING**

Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 15 August 2019 8:50 AM
To: Kai Motor
Cc: Admin A; ivy.yong@ergo.com.sg; phoebe.xie@ergo.com.sg
Subject: RE: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00
Attachments: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00 // LKK REF: CC4/EG19001169/Apa3

Without Prejudice

Hi Kym,

We refer to your below email.

Please be informed that we are still pending for all the relevant documents for our closure. Kindly refer to my attached email dated 06/07/2019.

Kindly let us have all the documents as soon as possible.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kai Motor <kaimotor@gmail.com>
Sent: Wednesday, 14 August 2019 3:58 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Rohaini Bte Hussain <rohaini.hussain@ergo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

Dear Hsiao Tong,

Kindly forward payment to us as soon as possible.

🙏 Have a nice day w thanks.

Ms Kym

On Wed, 16 Jan 2019 at 23:42, kaimotor <kaimotor@gmail.com> wrote:

Sent from my Samsung Galaxy smartphone.

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1

#01-440, SINGAPORE 408701

TEL: 67474006 FAX:67437591

E-mail : kaimotor@gmail.com

REG NO: 44223100L

Date : 16/01/2019

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Tel : 6829 9199

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We are writing on behalf of Mr Cheng Tze Wee John the registered owner of SLS 8084 M which was involved on the above mentioned accident between GBD 4385 T.

Investigation reveals that the motor vehicle number GBD 4385 T was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number GBD 4385 T. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLS 8084 M for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--
Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006



凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 11/04/2019

Attn: The Motor Claims Department

WITHOUT PREJUDICE

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

(By Email Only)

5 Temasek Boulevard

#04-01 Suntec Tower Five

Tel : 6829 9199

Singapore 038985

Fax : 6829 9247

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

We have been authorised by Mr Cheng Tze Wee John, the owner of vehicle claim against the party / parties responsible for the damages arising from number SLH 8923 A, to the above mentioned accident.

Our records show that you are the insurers of vehicle number (SLH 8921 Y) at the material time of the accident with the driver of our client's vehicle, (Mr Cheng Tze Wee John).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (SLH 8921 Y), our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 6,088.13
(2) Dawn Enterprises	\$ 1,080.00
(3) PIR 2days	\$ 140.00
(4) LTA Search Fee	\$ 7.45
	\$ 7,315.58

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGH19001169/Apa3

25 APRIL 2019

LEE KUAN HWA ENGINEERING
39 WESTWOOD AVENUE,
SINGAPORE 648719

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 4385T & SLS 8084M ALONG/AT YISHUN RING RD CAR PARK ON 15/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLS 8084M against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle reversing out from parking lot and collided with third party who driving straight. Under Motor Accident Guide, Vehicle reversing in/out or moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORITY

To: M/S KAI MOTOR TRADING
Blk 3007 Ubi Road-1
#01-440
Singapore 408701
BUS.REG.NO: 44223100L
GST REG No : M90371531Y

Date: 15/08/2019

Dear Sirs / Madam,

Re: ACCIDENT INVOLVING TO VEHICLES Nos: Subaru SLS 8084 M & GBD 4385 T ALONG
BLK 805 Yishun Ring Rd Carpark ON 15/01/2019 @08:00:00

In Consideration of your repairing our/my motor vehicle number SLS 8084 M at our/my request,

We / I Cheng Tze Wee John NIRC NO S7634595C, the owner of motor vehicle

number : SLS 8084 M do hereby authorise you as our / my authorised as our / my authorised
representative to demand claim settle and / or receive whatever amount settled / payable by
the insurance company and / or third party or to commence legal proceedings, if necessary,
in our / my name, for the cost of repairs, loss of usage and any other relevant expenses and
to your appointing any solicitor to act for us / me in respect of the said accident.

Signature:

Owner Name:

Vehicle No: of Owner:

NIRC No:

Address:

 X
Cheng Tze Wee John

SLS 8084 M



凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償，拖車，汽車修理及維修服務，打嗎呷，噴漆。

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 11/04/2019

Tax Invoice

Attn: The Motor Claims Department

Your Insured veh no : GBD 4385 T

ERGO Insurance Pte Ltd

5 Temasek Boulevard

#04-01 Suntec Tower Five

Singapore 038985

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

Final Cost repair Bill To Subaru SLS 8084 M & GBD 4385 T on 15/01/2019 @08:00:00

To Supply :-

Total P By P As Of Repair Costs Recommended By Surveyor And

Agreed By Ourselves	:	\$	5,689.84
GST	7%	\$	398.29
		\$	<u>6,088.13</u>





DAWN ENTERPRISES
21 SELETAR WEST FARMWAY 1
SINGAPORE 798125
TEL: 6383 2661 FAX: 6484 2836
REG. NO. 430058/000

No. 19646
24/1/19
Date: _____

OFFICIAL RECEIPT

Received from John Chenn Tze Wee
the sum of Dollars One thousand eighty only

being Payment Of SRF 5357B C15/1/19 - 24/1/19
\$ 1080/-
DAWN ENTERPRISES



Kai motor

DAWN ENTERPRISES

21 Seletar West Farmway 1

Singapore 798125

Tel: 63832661 Fax: 64842836

Reg No.430058/00D

Nº 36371

RENTAL AGREEMENT

DATE

15/1/19

HIRER'S PARTICULARS

Name John Cheng Tze Wee
 Address Blk 805 Yishun Ring Road
#13-4279 S(760805)

I/C or Passport No. 57634595C Country S'pore
 Occupation Property Agent
 Date of Birth 25/10/76 Age 42
 Driving Licence No. 57634595C Date Passed 27/08/04
 Tel: (HP) 90214634 (Residence) _____

DRIVER'S PARTICULARS

Name John Cheng Tze Wee
 Address Blk 805 Yishun Ring Road
#13-4279 S(760805)

I/C or Passport No. 57634595C Country S'pore
 Occupation Property Agent
 Date of Birth 25/10/76 Age 42
 Driving Licence No. 57634595C Date Passed 27/08/04
 Tel: (Office) 90214634 (Residence) _____

IMPORTANT NOTES:

1. No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
2. This vehicle is licenced to carry 04 passengers only.
3. Hirer is liable to pay first \$ 2000 as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
4. For usage to Malaysia subject to higher excess all claims of \$55,000.00 and different rental rate.
5. Please notify our office should there be any accident involving this hired vehicle within 24 hrs.
6. No refund will be given for vehicle returns early.
7. No refund will be given for petrol left in vehicle.
8. Hirer is liable to pay all parking fee and traffic summonses.
9. Vehicles to be return during office hour only.
10. No Service on Public Holiday and Sunday.

SCHEDULE

SKF 5357 B

MODEL

T/WHIS

Date	Time	Mileage
15/1/19		
24/1/19		

CHARGES

9 Day at \$120.00 per days	\$1080.00
Day at \$ per week	
Day at \$ per month	
TOTAL AMOUNT	\$1080.00
AMOUNT PAID	\$1080.00
BALANCE DUE	
Days Extension From To	
Amount Deposit (refundable) \$	

FROM

15/1/19

TO

24/1/19

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Guarantor's Signature

DAWN ENTERPRISES

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jan 2019 / 17:16:22

Receipt Date/Time : 16 Jan 2019 / 17:16:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190116-002654

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBD4385T				
As at 15 Jan 2019/08:00:00				
Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBD4385T Enquiry Fee 20190116171446525167	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190116171501623 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 18/09/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBD 4385T (Insd Veh)	Your Ref. No. : DMCG18003633
	SLS 8084M (TP Veh)	Our Ref. No. : CC4/EGI19001169/Apa3q2
Date of Accident	15/1/2019	

Liability	100%	
Final Repair Cost	: \$ 6,088.13	
Loss of Use	: \$	days
Rental (If any)	: \$ 800.00	8 days
Others:	: \$ 7.45	
	: \$	
	6,895.58	
Final Settlement Sum	: \$ 6,890.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	KAI MOTOR TRADING	: \$ 6,890.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19001169/Apa3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 18-09-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 4385T	Veh. Inspected	SLS 8084M
Policy No.	DMCG18003633	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	STEVE LIM	Assign Date	18/01/2019

2. Vehicle Particulars & Condition

Make & Model	SUBARU FORESTER	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JF1SJ5KC5JG099263	Colour	BLACK
Odometer	36782	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Front Tyre	225/60 R17	YOKOHAMA	6 mm
R/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm
L/H Rear Tyre	225/60 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	15/01/2019	Inspection Date	18/01/2019
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 8084M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BONNET (N)	DENTED	882.00	882.00
1	FRONT BONNET MOULDING (N)	CUT	160.00	160.00
1	FRONT BONNET LOCK (N)	NOT NECESSARY	60.00	-
1	FRONT BONNET HINGE (N)	NOT NECESSARY	48.00	-
1	FRONT BONNET S/A (N)	NOT NECESSARY	105.00	-
1	FRONT BONNET CABLE (N)	NOT NECESSARY	50.40	-
1	FRONT BONNET SIDE GARNISH (N)	NOT NECESSARY	24.40	-
5	FRONT BONNET STOPPER (N)	NOT NECESSARY	30.00	-
1	FRONT BONNET STRIKER (N)	NOT NECESSARY	40.00	-
1	FRONT GRILLE LOWER (N)	CRACKED	316.80	316.80
1	FRONT GRILLE MOULDING CTE (N)	CUT	180.00	180.00
1	FRONT FENDER LH (N)	BUCKLED	300.00	300.00
1	FRONT FENDER COWLING (N)	NOT NECESSARY	86.00	-
1	FRONT HEAD LAMP LH (N)	CRACKED	2,400.00	2,400.00
1	FRONT HEAD LAMP LOWER BRACKET LH (N)	CRACKED	45.00	45.00
1	FRONT BUMPER (N)	DISTORTED	600.00	600.00
1	FRONT BUMPER RIN (N)	NOT NECESSARY	850.00	-
1	FRONT BUMPER SD BRACKET (N)	NECESSARY	24.00	24.00
1	FRONT BUMPER SPONGE (N)	NOT NECESSARY	136.00	-
1	FRONT BUMPER REFORMENT (N)	BENT	288.00	288.00
1	FRONT TOW CAP (N)	NOT NECESSARY	14.00	-
1	FRONT FOX LAMP (N)	NOT NECESSARY	272.00	-
1	FRONT FOX LAMP RUBBER (N)	NOT NECESSARY	85.00	-
10	FRONT BUMPER CLIPS (N)	NECESSARY	41.00	41.00
1	FRONT NOZ COVER (N)	NOT NECESSARY	55.00	-
1	FRONT NOZZLE WASHER (N)	DAMAGED	88.00	88.00
	LESS 10% DISCOUNT		-718.06	-
	LESS 20% DISCOUNT		-	-1,064.96
			6,462.54	4,259.84

Report Ref No. CC4/EGI19001169/Apa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO DISMANTLE & REPLACE DAMAGE PARTS ,PANEL BEAT WHERE NECESSARY.		900.00	600.00
	TO PUTTY,APPLY PRIMER & SPRAY PAINT ON THE AFFECTED PORTION .		1,200.00	800.00
	TO CHECK WIRING FUNCTIONS.		80.00	30.00
	TO WHEEL ALIGNMENT.	NOT NECESSARY	100.00	-
			2,280.00	1,430.00
	GRAND TOTAL		8,742.54	5,689.84
RECOMMENDED COST OF REPAIRS				5,689.84

Report Ref No. CC4/EGI19001169/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.