

22/03/2009

(E)

ASS. REC. BY:

REF: CS3/MSG18018706/GV43-1

Special Instruction:

Surveyor  
Munir

Guo Qiang

ASSIGNMENT (Office)

From (Person):

Monica Chung

of MSIG

Date/Time: 18012019

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YM 9148J

Insured:

SLX 2128J

at Workshop m/s

Motor Intel

Tel:

8838 3318

of

13 Kaki Bukit Road 4 # 01-20

Policy No:

A29 085997 QMX

Claim No:

569284

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

28/08/2018

CA / REV / REP. / REV 24 HRS

lup

17/10/2018

H.O.D. Endorsement:

Date/Time: 3:46pm @ 16/10/18

Person Contacted:

Wilson

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓) Estimate

Do Not Finalize

YM 9148J - X

SLX 2128J - X

Dismantle: 19/10/2018

\$4050, 4 Days.

21/2/19

LS 3300 (Red 11300, 7790)

Guo Qiang,

PLS See my remarks.

RECEIVED 21 FEB 2019

13/2/2019

Surveyor

PRS  
KML

REF: MSIG

B5217X /

# ASSIGNMENT

(-2023)

From: Date: 17/10/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YM 9148J

at Workshop m/s Motor Intel

of 13 koki Bkt Rd 4 # 01-20

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS<sup>up</sup>

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: YMA148J Yr Regn: 22 Aug 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Tow Truck UE 44

Make: ISUZU NHR 85A C.C. 2999

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: — T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: IAANHR 85B 87100 164

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: M / S/Rim / STD A/Rim or

Tyre Size: F: 205/65 R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 5 mm

L/Bal. 5 mm

D.O.A.

Rear

R/Bal. 5/5 mm

L/Bal. 5/5 mm

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$ 2000 - \$ 3000

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation: S + RS. SI

Photos

Others

TOTAL

120

10

130

Report Format: PRS.

Lump Sum / I.B.I: (\$ )

Add Fee: ☐ : Site Insp (\$ )

☐ : Interview (\$ )

☐ : Tech Invs (\$ )

☐ : Weekend (\$ )

## Catherine Chong (LKK Auto)

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**From:** Monica Chung <Monica\_Chung@sg.msig-asia.com>  
**Sent:** Friday, 18 January, 2019 1:57 PM  
**To:** assignments  
**Subject:** TP YM9148J DOA- 28/08/18      Our Ref: 569284

Dear Catherine,

We have sent back case for paper adjustment.

Thanks.

Regards,

Monica Chung  
Executive, Claims Services (Motor)  
D: +65 6594 2552 | F: +65 6225 7402 | [monica\\_chung@sg.msig-asia.com](mailto:monica_chung@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Aug 2018		16 Oct 2018 14:09 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	CH'NG SOON KIAT, ID: S7671033C, Tel: +6598355165, Email: NOEMAIL								
Main Claimant:	CARPRO TOWING, Co. Reg. No.: 53295217X								
Vehicle Reg. No.:	YM9148J	Date of Loss:	28/08/2018 01:00 - :59 [120 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 569284	Policy/Cover Note No.:	A29085997QMX (Comprehensive) Coverage: 20/06/2018 - 19/06/2019						
Vehicle Reg. No. (Insured):	SLX2128J	Policy No. (Claimant):							
		Excess:							
Repairer:	Motor Intel Automo Pte Ltd (HQ) 13 Kaki Bukit Road 4, #01-20 Bartley Biz Centre, 417807 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/01/2019]								
Driver/Custodian (Insured):	CH'NG SOON KIAT (42 / Male), NRIC: S7671033C, Tel: +6598355165								
Adj Asg. Remarks:	Liab- not clear. SJE DISAGREE APPOINT LKK. pls conatct Wilson @8838 3318 / Tinie 6281 0087								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (18/01/2019): Report Send Back Alerts - YM9148J (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



# SL LAW CHAMBERS

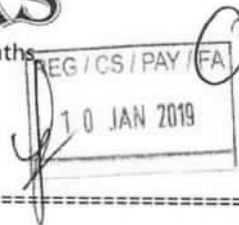
ADVOCATES & SOLICITORS, Notary Public & Commissioner For Oaths

HQ Address: 31 Sam Leong Road, Singapore 207921. (Reg No. 53388805X)

Tel : 62924667, Fax : 62924668

Mailing Address: 11 Keng Cheow Street #02-03 Singapore 059608

Tel : 6909 9356, Fax : 6909 6246, E-mail : prs.pd@SLLAWCH.com



Our ref : PD.1801770.gn

Your ref : SLX2128J

Date : 7 January 2019

**MSIG INSURANCE (SINGAPORE) PTE LTD**

4 Shenton Way, #21-01

SGX Centre 2

Singapore 068807

Attention: Motor Claims Department

WITHOUT PREJUDICE  
BY HAND

Handwritten notes: "YQ", "upload to E", "ML 1.", "11/1/19", "mc".

Dear Sir,

**CLAIMANT: CARPRO TOWING – OWNER OF YM9148J**

**PROPERTY DAMAGE CLAIM ARISING FROM ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES NO. YM9148J AND SLX2128J ALONG PIE TOWARDS CITY BEFORE BEDOK NORTH ON 28 AUGUST 2018 AT ABOUT 0140 HOURS**

We refer to the above matter. Please be informed that our firm had taken over conduct of this matter.

We are instructed by Carpro Towing to claim damages against your insured in connection with a road traffic accident on **28 AUGUST 2018 ALONG PIE TOWARDS CITY BEFORE BEDOK NORTH** involving **SLX2128J** driven by you / your insured's driver at the material time.

We are instructed that the accident was caused by your / your insured driver's negligence. As a result of the accident, our client suffered damages, loss & expenses of which particulars are set out in the report[s] annexed here to this letter:

a)	Cost of Repair (Inclusive of GST)	: S\$ 15,622.00
b)	Loss of Use (\$250 x 12 days)	: S\$ 3,000.00
c)	Surveyor Report Fee	: S\$ 861.00
d)	GIA/TP search fee	: S\$ 38.00
e)	Color Photos (\$1 x 23 pages)	: S\$ 23.00
f)	Incidentals	: S\$ 150.00
g)	Costs (at this stage)	: S\$ 1,000.00
<b>Total</b>		<b>: S\$ 20,694.00</b>

A copy each of the following supporting documents is enclosed:

- (1) Our client's GIA/TP report
- (2) LTA search
- (3) Surveyor Report
- (4) Color Photos

Our Client had on 15 October 2018 notified **MSIG INSURANCE (SINGAPORE) PTE LTD** of the accident and a reply was received with an appointment fixed for pre-repair survey of our client's vehicle.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt to us within 14 days of your receipt of this letter. Should you/your insurer fail to acknowledge receipt of this letter within 14 days, our client may commence Court proceedings against you without further notice to you or your insurer.



# SL LAW CHAMBERS

ADVOCATES & SOLICITORS, Notary Public & Commissioner For Oaths

HQ Address: 31 Sam Leong Road, Singapore 207921. (Reg No. 53388805X)

Tel : 62924667, Fax : 62924668

Mailing Address: 11 Keng Cheow Street #02-03 Singapore 059608

Tel : 6909 9356, Fax : 6909 6246, E-mail : prs.pd@SLAWCH.com

=====

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

SL LAW CHAMBERS

Encl

TO OWNER OF SLX2128J

CH'NG SOON KIAT

952 Dunearn Road

#06-10

Singapore 589482

CERTIFICATE OF POSTING

Date of Accident : 28/08/2018 Accident Time: 01:40 AM (24-HR-Format)  
Accident Place : PIE Towards City Before Back road  
Vehicle. No. (Car Plate No.) : YMA148J Make/Model: Isuzu. 3-1  
Insurance Company : ERGO. Policy No: \_\_\_\_\_  
Owner or Company Name /IC No. : CARPRO TOWING.  
Owner or Company Contact No. : \_\_\_\_\_ Owner's Hp 87771161 Company Tel \_\_\_\_\_  
DRIVER'S Name / IC No. : CHU Pui Ping. F7906483K  
DRIVER'S Date Of Birth : 08 NOV 1977 DRIVER'S License Pass Date \_\_\_\_\_  
Relationship of Owner & Driver : Spouse \ Parents \ Children \ Sibling \ Employee \ Others: \_\_\_\_\_  
DRIVER'S Address : 81K 109 Hougang Ave 1 #02-1033 (8580109)  
DRIVER'S Contact No./ Alt No. : 1) 83814074 2) \_\_\_\_\_  
DRIVER'S Occupation : INDOOR OUTDOOR (e.g. working inside or outside office)  
Email Address : \_\_\_\_\_  
Weather & Road Surface : CLEAR & DRY RAINING & WET AFTER RAIN & WET  
Reporting Type : Reporting Only \ Claim Other Party \ Claim Own Insurance  
Number of Passengers (Including Driver): 1  
Was there any video Captured by car camera: YES NO  
Exact purpose for which vehicle was being used at the time of accident: Private use \ Work purpose  
Any Injury (If YES, Pls state): 3 DAYS MC

Other Party Driver's Particular (if any)

Vehicle. No: SLX 2128J  
Vehicle Make/Model: Audi A4.  
Name Driver: CHING SOON KIAT.  
IC No. Driver/Contact: S7671033C

Vehicle. No: \_\_\_\_\_  
Vehicle Make/Model: \_\_\_\_\_  
Name Driver: \_\_\_\_\_  
IC No. Driver/Contact: \_\_\_\_\_

\* NEW - Passenger's name & gender:


## SKETCH PLAN


### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

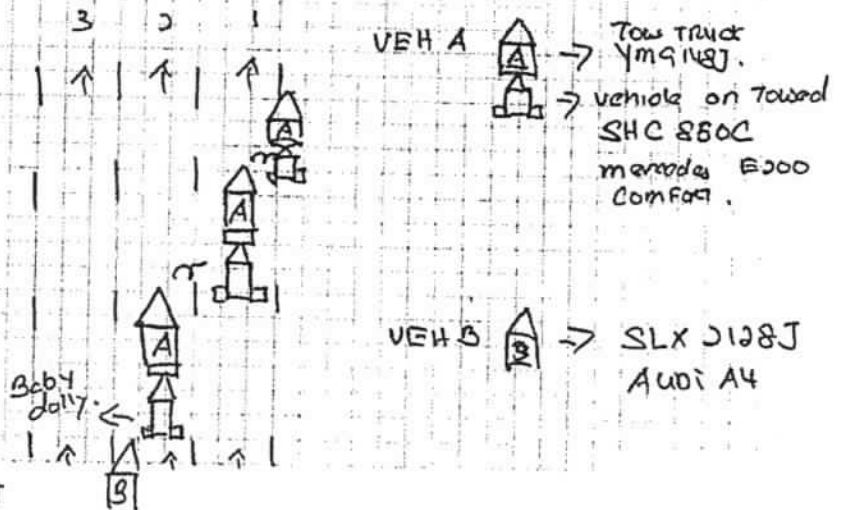
  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 25/08/2018 at about 1:40 AM, I was travelling along Lane 2 of PIC towards CNY. Just approaching Seckiah Exp, there were a vehicle B SLX 2128J hit onto my tow Equipment king dolly on the rear left side of the breakdown vehicle which was towed by me. The impact was so great that the breakdown vehicle was dislodged from my tow hook and causing me to lose control of my vehicle A and skidded to the most extreme right lane.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

**Enquire Vehicle & Owner Information ( Vehicle No. SLX2128J As At 28 Aug 2018 / 01:40:00 )**

## Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PD/DL/1801770

## Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S7671033C

Owner Name: CH'NG SOON KIAT

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 952

Registered Street Name: DUNEARN ROAD

Registered Unit No.: # 06 - 10

Registered Building Name: -

Registered Postal Code: 589482

## Current Vehicle Details

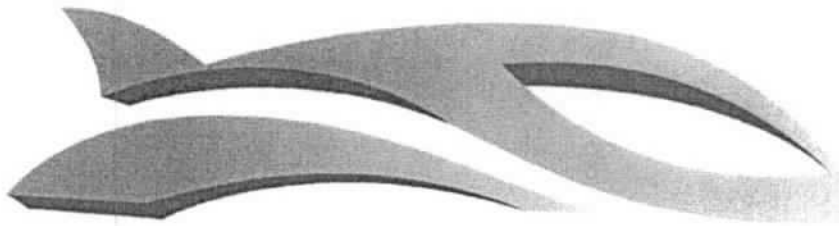
Vehicle No.: SLX2128J

Make Description/Model: AUDI / A4 1.8 TFSI MU

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

Print

OK



# Motor Intel Automoto Pte Ltd

Reg No: 201732961N

GST No: 201732961N

13 Kaki Bukit Road 4,

#01-20 Bartley Biz Centre

Singapore - 417807

Mobile no: 91501587 Phone no: 62810087

Email: sales@mia.com.sg

**Customer :****CARPRO TOWING ( YM9148J)**

BLK 109 HOUGANG AVE 1,  
#03-1022,  
Singapore - 530109  
Phone no: 87771161

Proforma Invoice No:  
PI 160

Dated:

**November 5, 2018**

S.No	Item	Description	Quantity	Unit	Rate(SGD)	Amount (SGD)
1	COST OF REPAIR	COST OF REPAIR	1	DAY	14,600.00	14,600.00
Sub Total (SGD)						14,600.00
GST 7% (7%):						1,022.00
Total (SGD)						15,622.00

Amount in words :  
Fifteen Thousand Six Hundred Twenty Two Singapore Dollar (SGD) Only

**Declaration:**

We declare that this Proforma Invoice shows the actual price of the goods described and that all particulars are true and correct.

For Motor Intel Automoto Pte Ltd

Authorized Signatory



# CL APPRAISER PTE LTD

24 Penshurst Place, Singapore 556440

Email: [clappraiser@yahoo.com](mailto:clappraiser@yahoo.com) Hp: 9068 8689 Fax: 6452 9783

Reg No: 201000228E

## INVOICE

Carpro Towing  
C/o: Motor Intel Automo Pte Ltd  
13 Kaki Bukit Road 4, #01-20  
Bartley Biz Centre, Singapore 417807

Invoice No: CL/18996

Ref No: MIA/10/1814/TP

Date: 05 November 2018

DESCRIPTION	AMOUNT
<b>OUR SERVICE FEE CHARGES:</b>	
<ul style="list-style-type: none"><li>SURVEY INSPECTION FOR VEHICLE NO. <u>YM 9148 J</u></li><li>RESURVEY INSPECTION</li><li>DIGITAL PHOTOGRAPHS SERVICES (INCLUSIVE OF STORAGE AND SUBMISSION OF DIGITAL PHOTOGRAPHS)</li><li>TRANSPORTATION</li></ul>	
<b>GRAND TOTAL</b>	<b>S\$ 861.00</b>

E & O. E

All cheque payment should be "Crossed" and made payable to "CL APPRAISER PTE LTD"

We shall be grateful if you could forward our payment at your early convenience.



CL Appraiser Pte Ltd

# CL APPRAISER PTE LTD

24 Peshurst Place, Singapore 556440  
Email: clappraiser@yahoo.com Hp: 9068 8689 Fax: 6452 9783  
Reg No: 201000228E

## VEHICLE INSPECTION REPORT

To: Carpro Towing  
C/o: Motor Intel Automo Pte Ltd  
13 Kaki Bukit Road 4, #01-20  
Bartley Biz Centre, Singapore 417807

Date : 05 November 2018  
Our ref : MIA/10/1814/TP

Accident Date : 28 August 2018  
Inspection Date : 18 October 2018  
Repairer Name : Motor Intel Automo Pte Ltd  
13 Kaki Bukit Road 4, #01-20  
Bartley Biz Centre, Singapore 417807

Type of Survey : Third Party

### PARTICULARS OF VEHICLE

Registration No : YM 9148 J  
Make / Model : Isuzu Tow Truck  
Chassis No : JAANHR85E87100164  
Engine No : 4JJ1703577

Year / Capacity : 2008 / 2999 cc  
Colour : Blue  
Mileage : 705100

### CONDITION OF TYRES

	Make	Size	Thread Balance	Rim
Front Nearside	: Yokohama	205/65 R16	5 mm	Normal
Front Offside	: Yokohama	205/65 R16	5 mm	Normal
Rear Nearside	: Bridgestone	175 R14	5.00 / 5.00 mm	Normal
Rear Offside	: Bridgestone	175 R14	5.00 / 5.00 mm	Normal

### GENERAL DESCRIPTION OF DAMAGE VEHICLE

The impact damages sustained on the vehicle at the time of inspection is on the rear and o/s front portion.  
(Details refer to the photographs attached)

Enclosed number of photographs: **91** copies

### REMARKS

This inspection was conducted entirely on a "**WITHOUT PREJUDICE**" basis  
and we have not given authorization and instruction to the repairer to proceed with the repair

### RECOMMENDATIONS

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a **Lump Sum of \$ 14,600.00** on a contractual basis.

Under normal circumstances, the repair period would be about 8 (Eight) working days.

# **SCL APPRAISER PTE LTD**

Vehicle Registration No: YM 9148 J

Our Ref No: MIA/10/1814/TP

Qty	Description	Conditions	Repairer's Estimate	Revised Amount
-----	-------------	------------	---------------------	----------------

## SPARE PARTS - LIST ITEMS

1	Front o/s headlamp	Damage	\$ 585.00	\$ 585.00 / 288
1	Front o/s side lamp	Damage	\$ 355.00	\$ 355.00 / 178
1	Front o/s corner panel	Damage	\$ 425.00	\$ 425.00 X 230 NA
1	Front o/s side mirror	Damage	\$ 243.00	\$ 243.00 X 1 NW
1	Front o/s side mirror stay	Damage	\$ 200.00	\$ 200.00 X 1 NW
1	Front bumper	Damage	\$ 1,383.00	\$ 1,383.00 / 980
1	Front o/s door	Damage	\$ 1,195.00	\$ 1,195.00 X 800 Rpa
1	Front o/s door rubber	Necessary	\$ 165.00	\$ 165.00 X 111
1	Front o/s step garnish	Damage	\$ 325.00	\$ 325.00 X 254 NW
1	Front o/s wheel rim	Damage	\$ 300.00	\$ 300.00 X 111
			<b>\$ 5,176.00</b>	<b>\$ 5,176.00</b> 1146
			Less 15%	\$ 776.40
<b>Total Cost - List Items</b>			<b>\$ 4,399.60</b>	<b>\$ 4,399.60</b> 1228.1

## SPECIAL NETT ITEMS

1	Front o/s door company sticker	Necessary	\$ 300.00	\$ 300.00 / 109
1	Rear towing truck fork	Damage	\$ 3,800.00	\$ 3,800.00 X R
1	Rear towing truck arm (centre)	Damage	\$ 2,200.00	\$ 2,200.00 X R
1	King roller set assy	Damage	\$ 4,500.00	\$ 4,500.00 1500
<b>Total Cost - Special Nett items</b>			<b>\$ 10,800.00</b>	<b>\$ 10,800.00</b> 1600

too high for one side -  
13/2

**Total cost of parts**

**\$ 15,199.60 \$ 15,199.60**

# **SCL APPRAISER PTE LTD**

Vehicle Registration No: YM 9148 J

Our Ref No: MIA/10/1814/TP

S/No	Description	Repairer's Estimate	Revised Amount
Total cost of parts c/f		\$ 15,199.60	\$ 15,199.60

## LABOUR

1	To check wiring , lighting and resetting headlamps focussing.	\$ 80.00	\$ 50.00 30
2	To conduct wheel alignment.	\$ 180.00	\$ 120.00 X MN
3	To remove and refit doors complete fittings and replace damaged parts, transfer all fittings to new door.	\$ 150.00	\$ 120.00 X MN
4	To apply undercoating on repaired and replaced panel.	\$ 180.00	\$ 120.00 X MN
5	To provide labour charges, workmanship to dismantle above damaged parts, repair including cut and weld ; re-align body structure and damaged consistent to the accident.	\$ 1,400.00	\$ 1,000.00 400
6	To respray painting include polishing and waxing on the changed body parts, repaired portions where consistent to the accident.	\$ 1,200.00	\$ 880.00 600
7	To remove and refit towing fork arm.	\$ 1,000.00	\$ 800.00 300

## **GRAND TOTAL**

**\$ 19,389.60 \$ 18,289.60 1320**

4159.1  
20%: 3300  
4 Days.

# C L APPRAISER PTE LTD

Vehicle Registration No: YM 9148 J

Our Ref No: MIA/10/1814/TP

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a **Lump Sum Repair Contract of : \$ 14,600.00**

By accepting to carry out the repairs on a contract lump sum basis, the repairer has the discretion to replace the damaged parts with used, reconditioned or new parts, or to repair it to a roadworthy condition.

Note: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage / item in this survey, kindly notified the company within seven (7) from the date hereof. Otherwise, the revised amount shall be deem to be vaild.

## Disclaimer

*The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicle and/or other accident in other legal proceedings.*

C L APPRAISER PTE LTD



Cheong K. H  
Automotive Appraiser



## ...CLAIM SUBFOLDER...(Pending for Survey Report)































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Aug 2018		16 Oct 2018 14:09 <a href="#">Edit Adj Rpt</a>	<b>S\$3,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>CH'NG SOON KIAT</b> , ID: S7671033C, Tel: +6598355165, Email: NOEMAIL								
Main Claimant:	<b>CARPRO TOWING</b> , Co. Reg. No.: 53295217X								
Vehicle Reg. No.:	<b>YM9148J</b>	Date of Loss:	28/08/2018 01:00 - :59 [120 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 569284</b>	Policy/Cover Note No.:	A29085997QMX (Comprehensive) Coverage: 20/06/2018 - 19/06/2019						
Vehicle Reg. No. (Insured):	<b>SLX2128J</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Motor Intel Automo Pte Ltd (HQ)</b> 13 Kaki Bukit Road 4, #01-20 Bartley Biz Centre, 417807 Kaki Bukit - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pel Zhen</b> - 6594 2552]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 22/01/2019]</b>								
Driver/Custodian (Insured):	CH'NG SOON KIAT (42 / Male), NRIC: S7671033C, Tel: +6598355165								
Adj Asg. Remarks:	Liab- not clear. SJE DISAGREE APPOINT LKK. pls conatct Wilson @8838 3318 / Tinie 6281 0087								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
<ul style="list-style-type: none"> <li>MSIG_SG (18/01/2019): Report Send Back Alerts - YM9148J (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*YM9148J (569284)  
 [SLX2128J]  
 TP  
 CARPRO TOWING  
 Aug 28 2018 1:00AM  
 [CH'NG SOON KIAT]  
 Motor Intel Automo Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View <span>View in Browser</span>	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	16/10/18 09:58	<b>Accident Statement</b> From: SC - Reg. No: SLX2128J, Claimant: CH'NG SOON KIAT		Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
2	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
3	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
4	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
5	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
6	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
7	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
8	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
9	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
10	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
11	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
12	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
13	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
14	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
15	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
16	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
17	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
18	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
19	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
20	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
21	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
22	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
23	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
24	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
25	23/10/18 17:46	<b>General View</b>		Load JPG	<input checked="" type="checkbox"/>
26	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
27	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
28	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
29	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
30	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
31	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
32	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>
33	23/10/18 17:47	<b>Photographs of Damaged Parts</b>		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	23/10/18 17:47	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
35	23/10/18 17:47	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	23/10/18 17:47	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
37	23/10/18 17:47	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
38	23/10/18 17:47	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
40	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
41	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
42	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
43	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
44	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
45	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
46	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
47	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
48	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
49	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
50	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
51	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
52	10/01/19 14:33	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	16/10/18 09:58	<b>Third Party Accident Report</b> From: SC - Reg. No: SLX2128J, Claimant: CH'NG SOON KIAT	 Load PDF	
2	16/10/18 09:58	<b>PRI</b> From: SC - Reg. No: SLX2128J, Claimant: CH'NG SOON KIAT	 Load PDF	
3	16/10/18 09:58	<b>WORKSHOP DETAILS</b> From: SC - Reg. No: SLX2128J, Claimant: CH'NG SOON KIAT	 Load PDF	
4	16/10/18 09:58	<b>SJE DISAGREE APPOINT LKK</b> From: SC - Reg. No: SLX2128J, Claimant: CH'NG SOON KIAT	 Load PDF	
5	25/10/18 10:54	<b>OI's scene photos</b>	 Load PDF	
6	15/01/19 10:29	<b>LOD, SKETCH PLAN, LTA SEARCH, REPAIR INVOICE, SURVEY REPORT</b>	 Load PDF	
7	18/01/19 13:46	<b>COLOURED IMAGES PART 1</b>	 Load PDF	
8	15/01/19 10:29	<b>COLOURED IMAGES PART 2</b>	 Load PDF	
9	15/01/19 10:29	<b>COLOURED IMAGES PART 3</b>	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/19 12:21	<b>Colour Photo</b>	 Load PDF	
2	21/02/19 12:21	<b>PRS Invoice</b>	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18018786/GVD3E2-1

Date: 21/02/2019

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A29085997QMX

Claimant Vehicle No : YM9148J

Insured Vehicle No : SLX2128J

Date of Loss: 28/08/2018

Nature of Claim: TP

Claim No: 569284

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **YM9148J**

Make & Model: ISUZU NHR85AUE4A, 3.0 D (M)

Engine No: 4JJ1703577

Reg. Date: 22/08/2008 (Man. Year: 2008)

Chassis No: JAANHR85E87100164

Colour: Blue

Odometer: 0 km

Engine Capacity: 2999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/65 R16

Rear Tyre Size: 205/65 R16 (D)

Front Left Side: Yokohama 5 mm

Rear Left Side: Yokohama 5/5 mm

Front Right Side: Yokohama 5 mm

Rear Right Side: Yokohama 5/5 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,199.60	2,829.10	12,370.50	81.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,190.00	1,330.00	2,860.00	68.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,389.60</b>	<b>4,159.10</b>	<b>15,230.50</b>	<b>78.55</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,300.00</b>		
<b>Nett Amount (S\$)</b>	<b>19,389.60</b>	<b>3,300.00</b>	<b>16,089.60</b>	<b>82.98</b>

### INSPECTION

Date of Assignment: 16/10/2018

Date Inspected: 17/10/2018 Inspected At:

Motor Intel Automo Pte Ltd - Kaki Bukit (HQ)  
13 Kaki Bukit Road 4, #01-20 Bartley Biz Centre  
Singapore 417807

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 21 Feb 2019)	
<b>Parts:</b>	N/A	ISUZU NHR85AUE4A 3.0 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for YM9148J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT O/S HEADLAMP	Damaged	585.00 FL	*288.00 FL
2	1		*FRONT O/S SIDE LAMP	Damaged	355.00 FL	*178.00 FL
3	1		*FRONT O/S CORNER PANEL	Not Necessary	425.00 FL	*- FL
4	1		*FRONT O/S SIDE MIRROR	Not Necessary	243.00 FL	*- FL
5	1		*FRONT O/S SIDE MIRROR STAY	Not Necessary	200.00 FL	*- FL
6	1		*FRONT BUMPER	Damaged	1,383.00 FL	*980.00 FL
7	1		*FRONT O/S DOOR	Repair	1,195.00 FL	*- FL
8	1		*FRONT O/S DOOR RUBBER	Not Necessary	165.00 FL	*- FL
9	1		*FRONT O/S STEP GARNISH	Not Necessary	325.00 FL	*- FL
10	1		*FRONT O/S WHEEL RIM	Not Necessary	300.00 FL	*- FL
11	1		*FRONT O/S DOOR COMPANY STICKER	Necessary	300.00 FS	*100.00 FS
12	1		*REAR TOWING TRUCK FORK	Repair	3,800.00 FS	*- FS
13	1		*REAR TOWING TRUCK ARM (CENTRE)	Repair	2,200.00 FS	*- FS
14	1		*KING ROLLER SET ASSY	Damaged	4,500.00 FS	*1,500.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,976.00</b>	<b>3,046.00</b>
<b>- List Item Discount on L Items 15.00/15.00% (\$\$)</b>	<b>776.40</b>	<b>216.90</b>
<b>Total Parts (\$\$)</b>	<b>15,199.60</b>	<b>2,829.10</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CONDUCT WHEEL ALIGNMENT	New	180.00	0.00
2	TO REMOVE AND REFIT DOORS COMPLETE FITTINGS AND REPLACE DAMAGED PARTS, TRANSFER ALL FITTINGS TO NEW DOOR	New	150.00	0.00
3	TO APPLY UNDERCOATING ON REPAIRED AND REPLACED PANEL	New	180.00	0.00
4	TO RESPRAY PAINTING INCLUDE POLISHING AND WAXING ON THE CHANGED BODY PARTS, REPAIRED PORTIONS WHERE CONSISTENT TO THE ACCIDENT	New	1,200.00	600.00
5	TO REMOVE AND REFIT TOWING FORK ARM	New	1,000.00	300.00
6	TO CHECK WIRING, LIGHTING AND RESETTING HEADLAMPS FOCUSING	New	80.00	30.00
7	TO PROVIDE LABOUR CHARGES, WORKMANSHIP TO DISMANTLE ABOVE DAMAGED PARTS, REPAIR INCLUDING CUT AND WELD; RE-ALIGN BODY STRUCTURE AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,400.00	400.00
Gross Labour Cost (\$\$)			<b>4,190.00</b>	<b>1,330.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >