ASS. REC. B	YI.	REF COS FOIL	2001212/7-1	8/2 Special Sustainting	
Surveyor	Hwee the	ASSIGN	100]7[7] \CO- MENT (Office)	Set Learning Instanting	
From (Person	Joel Goh	20,000,000	FOT	Except Married	20/1/20/2007
Estimated Co	but		Bill to:	Date/Tune	25/1/198 207pm
OD /FEFW	S/TP RES/OD RI	ES/EVA/INV/MV	7C8		
To Inspect V	chicle No.	SKM 8:	345D 1	naured: G	BE 96494
at Workshop	m/s		Stary Paintina		606271
of	BlK 4	Yew tee Ind.	Fet 893-T	woodlands R	road
Policy No:		1110	Claim No:	DM19400	
Sum Insured.			Excess:	0.11110	1010-1-34
Make of Vela (Client's Record			4	D.O.A	9/01/2019
CA / REV Date/Time:	2.43pm 35/	IRSW) 119 Person Contacted	Mr.740	Vehicle (N)	
Date/Time		(×) Estima			
	8KM 8345	D-CC4/EQUIPM	DUS6/11663	219	141/19
		1-cca/Ecotigo			14/01/2019
	After repair:	30/1/2019.	NODY HESS	201.	Mishood

. PRS		A5316	NMENT		
From	Date		Vah No. SKM 83450	Yr Regn: 14 A	PH 2014
Estimated Cost:			Type: M.Cycle / Bus / Van /	Lorry / Taxi / Prime Mov	er/
OD / TP / WS / TP RES / C	D RES / EVA / INV / MV		Truck / Trailer or		
To Inspect Vehicle No:		200	Make: Volkswagen Toura	v cc	1598
at Workshop m/s	BIK4 393J		Colour Brown		td/NI/NA
ot			Sp.Reading (75957	T/Radio: Insured / S	Std / NI / NA
Insured			Eng/No:		
Policy No.			CINO: WVGZZZ	TZEWO7569	5
Claims No.			Gen. Cond. Good / Fair / Poor / Bu		20
Sum Insured:	Excess	1000 A III	Steering: Iporder / Jammed / Leak	ed / Burnt or	
(Client's Record)		× = ×	Brake: Inorder / Jammed / Leak	ed / Burnt or	
Make of Veh:			Modi: Nil I SIRIm I STD A/Rim	1 00	(644 10)
			Tyre Size: F: 225/4		
(Policy Condition)			R: -	JKII	
Remark: The veh had con	mmenced its	v/s o/s	BS / DUN / EXNOVA / GY / FS / LI	ZA / MIC / OHTSU / PIR /	SUMI/
	ne of inspection.		FOYD I YOKO or	ZA / MIO / OHI GO / I III /	5511117
Bal. or Market Value:	_		Front	Rear	
IDAC Accident Rport:	Consistent? : Yes or N	0	R/Bal. 6 mm	R/Bal.	mm
GIA / PR Seen:	Consistent? : Yes or N		100	LIBal. 6	mm
	Salar and Market Salar		D.O.A. (4 (1)19		
Est. Repairs:					1 14 (0) 1/5/20
Lum Sum:	% 3 Val.; Yes or I	*0		Eng Soon	NEPHODES:
CA / REV / REP. /		IN 1 OUT	Des. of Damages ; Frt. / Rear / C	DIS INISTI UIC I ROOTK	op or
Date: Pe	erson Contacted:	icle: IN / OUT	The U/C / Chassis frame / E	Body Structure affected d	ue to collision.
Date / Time Action	/ Instruction		The did i dhasais italie i c	Jody Structure and occur	uc to comarcin.
Range	\$7,000-\$8,000 6doys	m	ct.		
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		1	3/24/2019		
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	and the second				
		da an a			
Date/Time. File Pass to?	: Preli. Report	1	Days Of Repair: 6		
0	: Final Report	1	Resurvey No. of Trip:	Survey Fee:	100
Date/Time. File Return to?		90202020		Transportation:	
21		Add Fee)S+PSSI	
200 CONTRACTOR (AMERICAN ASSESSMENT)	PRQ.		Interview (\$) Photos	
			Tech Invs (\$	1. Others	
Lump Sum / LB.I; (S	2		Weekend (\$	- 1	
				TOTAL	W

Nivitha (LKK Auto)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent:

Friday, 25 January 2019 2:07 PM

To:

assignments

Subject:

FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January

2019 (DM19HO00169-JG)

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eginsurance.com.sg>

Sent: Friday, 25 January, 2019 2:05 PM

To: bonnie kwok < litigation@bonniekwok.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT

INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19H000169-JG)

Without Prejudice

Dear ST

My apologies for the late response.

We do not agree with your list of surveyors and will appoint LKK to survey your client's vehicle.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eginsurance.com.se



0

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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Friday, January 25, 2019 12:37 PM

To: Joel Goh

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D;

ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19H000169-JG)

Urgent

Hi Joel,

We refer to our email dated 24 January 2019.

Please note that our client has already incurred loss of use of his vehicle for a total of three (3) days since our pre-repair notice on 22 January 2019.

Kindly let us your reply within the stipulated time frame.

Regards, ST

BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358 TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On Thu, 24 Jan 2019 at 09:05, bonnie kwok < litigation@bonniekwok.com > wrote:

Dear Sirs,

Your fist of surveyors is rejected.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

- 1. Fong Kok Heng
- 2. Danny Yap
- 3. Willy Goh
- 4. Francis Ng
- 5. Dennis Yap
- 6. Louis Ng
- 7. Michael Yap
- 8. Lim Yong Tian
- 9. Patrick Ng
- 10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for pre-repair inspection arrangements.

Regards,

ST

BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com GST Reg. No.: 201203547Z

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On Wed, 23 Jan 2019 at 19:05, Joel Goh < joel.goh@eqinsurance.com.sg > wrote:

Without Prejudice

Save As To Costs

Dear ST

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
 LBS Automotive Appraisal Pte Ltd 	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) Infiniti Appraisal Service	LKK Auto Consultants Pte Ltd
Tel: 96684818 / 90099001	Tel: 6256-3561
Fax: 64587432	Fax: 6741-4108
 Kelvin Automotive Appraising Services 	Automotive Appraiser & Surveying Services
Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 63450068	Tel: 67472822
Fax: 63445328	Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

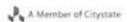
Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eginsurance.com.sg





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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, January 22, 2019 5:46 PM

To: EQI PRS

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D;

ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019

Urgent

Dear Sirs.

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKM 8345 D at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards,

ST

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	4044Z
Vehicle No.:	SKM8345D
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TOURAN 1.6 TDI AT 1T332Z
Primary Colour:	Gold
Manufacturing Year:	2014
Engine No.:	CAYZ10389
Chassis No.:	WVGZZZ1TZEW075695
Maximum Power Output:	77.0 kW (103 bhp)
Open Market Value:	\$25,094.00
Original Registration Date:	14 Apr 2014
First Registration Date:	14 Apr 2014
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$17,132.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Apr 2024
PARF Rebate Amount: Intended COE Rebate Details	\$12,849.00
COE Expiry Date:	13 Apr 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$77,400.00
COE Rebate Amount:	\$40,331.00
Total Rebate Amount:	\$53,180.00

The information contained herein is correct as at 28 Jan 2019

ОК

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	15/01/2019 12:30
Date Of Accident	14/01/2019 19:45
Exact Location Of Accident	AT CHOA CHU KANG ROAD
Country/State of Loss	SINGAPORE
rich lies have been a rock to a	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKM8345D
Insured/Policyholder	
Name Of Registered Owner	TANG YING CHIEH
NRIC No	S7044044Z
Email Address	JOEBE2388@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96939399
Alternative Phone No	OFFICE-96939399
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TOURAN 6 1.6 TDI (DSG7) BMT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	TANG VING CHIEF

Name of Driver TANG YING CHIEH

 NRIC No
 \$7044044Z

 Date Of Birth
 29/11/1970

 Occupation
 INDOOR

 Date Of Driving Pass
 16/10/1993

Driving Experience 25 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96939399

Fax Number

Contact Number OFFICE-96939399

EMail Address JOEBE2388@GMAIL.COM

Address

APT BLK 228 PENDING ROAD #13-245

Postcode

670228

OWNER

Was driver an employee of the Insured's Company NO

Vehicle Registration Number of Driver's Own

If No, Relationship of the Driver with the Insured

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - MAJOR/MINOR RD

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

I have been approached by unknown person(s)

YES

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBE9649U

Vehicle Make/Model/Colour

Details Of Properties

COMMERCIAL VEHICLE

Vehicle Category Name of Driver

YEO THONG BEE

NRIC/Passport Number

S0168358F

Contact Number

97304476

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
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 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

SKETCH PLAN	1.00000:00.00.450	
1 700	96494	
1/2/01/2	70.110	
[8345] -		
1071		
DESCRIBE CIRCUMSTANCES OF	THE ACCIDENT	20 (6430) 240 2756(144)
CHUA CHI	U KANS ROAD	
14 JAN	2019 TME: 19	:45
1 travel	on cck lo	and the
141	dr 0 4	-14
UAN G	A STATE OF THE STA	FRM Tai 7ECK WHY
1/17 04	(EFT	
H17 01	MY SIDE.	
70		
YEO	THOUG BEE	
50	168358F	
	/ " :-	
65	E 9649U	
DECLARATION	Carro FI Fall California (Carro	
/We declare the foregoing particular	irs are true in every respect.	Mrs.
X		
(-)		
Policyholder's Signature	Driver's Signature (If driver is not the policyholder)	Reporting Centre Personnel's Signature Name:

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Monday, 28 January 2019 3:37 PM

To:

'Joel Goh'

Cc:

Admin A; Admin-D (LKKAuto)

Subject:

RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019

(DM19HO00169-JG)

Attachments:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKM8345D &

GBE9649U ON 14.1.19***LKK REF:CC4/EQI19001156/eb3

Hi Joel.

We refer to the above matter.

Third party claimant have repair the vehicle M/s Eng Soon Painting Services.

We will submit our report to you soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 25 January 2019 2:15 PM To: Admin A <admin-a@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT

INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)

Dear LKK

Attached both accident reports for your attention. This matter was previously handled by Volkswagen.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Joel Goh

Sent: Friday, January 25, 2019 2:05 PM

To: 'bonnie kwok' Cc: Admin A

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT

INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)

Without Prejudice

Dear ST

My apologies for the late response.

We do not agree with your list of surveyors and will appoint LKK to survey your client's vehicle.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eginsurance.com.sg





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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Friday, January 25, 2019 12:37 PM

To: Joel Goh

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT

INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19H000169-JG)

Urgent

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Please note that our client has already incurred loss of use of his vehicle for a total of three (3) days since our pre-repair notice on 22 January 2019.

Kindly let us your reply within the stipulated time frame.

Regards,

ST

BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358 TEL: 6536 6026

FAX: 6536 6026

email: litigation@bonniekwok.com GST Reg. No.: 201203547Z

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On Thu, 24 Jan 2019 at 09:05, bonnie kwok < litigation@bonniekwok.com > wrote:

Dear Sirs.

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- 1. Fong Kok Heng
- 2. Danny Yap
- 3. Willy Goh
- 4. Francis Ng
- 5. Dennis Yap
- 6. Louis Ng
- 7. Michael Yap
- 8. Lim Yong Tian
- 9. Patrick No.
- 10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for pre-repair inspection arrangements.

Regards,

ST

Advocates & Solicitors 101A Upper Cross Street

BONNIE KWOK LLC

#08-12 People's Park Centre

Singapore 058358 TEL: 6536 6026

FAX: 6536 2279

FAX: 0530 2279

email: litigation@bonniekwok.com GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On Wed, 23 Jan 2019 at 19:05, Joel Goh < joel.goh@eqinsurance.com.sg > wrote:

Without Prejudice

Save As To Costs

Dear ST

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
 LBS Automotive Appraisal Pte Ltd 	4) Priority Services
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822
Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon
Contact Person: Amy/ Grace	
5) Infiniti Appraisal Service	LKK Auto Consultants Pte Ltd
Tel: 96684818 / 90099001	Tel: 6256-3561
Fax: 64587432	Fax: 6741-4108
Kelvin Automotive Appraising Services	Automotive Appraiser & Surveying Services
Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd

Tel: 63450068

Tel: 67472822

Fax: 63445328

Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, January 22, 2019 5:46 PM

To: EQI PRS

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT

INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019

Urgent

Dear Sirs.

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKM 8345 D at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards,

ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

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Asher Sng (LKKAuto)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Monday, 28 January 2019 3:34 PM
To: Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); assignments; Admin

Α

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKM8345D &

GBE9649U ON 14.1.19***LKK REF:CC4/EQI19001156/eb3

Hi Asher,

We understand that customer had repaired his car at outside workshop & withdraw claim at VW. We will close case at our end.

Thanks.

Best Regards,

Charmaine Kong Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
http://www.vw.com.sg



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, 25 January, 2019 4:43 PM

To: Kong, Charmaine (VWG Singapore); Shu Pel (LKKAuto)

Cc: Wong, Mely (VWG Singapore); Cheong, Pearlyn (VWG Singapore); assignments; Admin A

154228		CC /EQI1900 L	156 T	Lebo Like	
INS. CASE OWNE	Tantach	DOI: UV I	0.0000000	Date / Time	
			1	Registered in Merimen:	
Pre-assign / CC Insured Vehicle ! Name of Insured Insured Tel No. Excess Sec II :S	PISHI K	9649u. Wolinitemus.	Claim No. Policy No. Make / Model Place of Accide	Tall Inc.	
Is driver the own If NO. Driver N Driver To	ame / Age: 4 to The	Nature of Accident: (V/L (YES)/ NO.)	OI GIA REPOR		
SFM 874	50				
INSRS WSP: Td: DICA Liability: RMKS	MACA INS WSI Tel Link RM	P:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	
Date/ Time			L.		
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				After call fir to Of.	_
				Documentation Check List: Handler Typist Notification Itr (if non-pickup)	_
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				Authorisation To Act:	
				Release Vaucher	
				Final Repair Bill:	
				Car Rental fevoice:	
				Towing Invoice	
				LTA/GIA:	
				Medical Bill:	
				PIR:	
				Mandate/Reject Instruction:	
				LOD	
				Payment Breakdown Form:	_
PRELIMINARY ADVIC	E Date/Time:	Sent By:		Post-Repair Photos:	
FINALIZATION	Dr. a. Pir	0-1-3		Others: Confirm by:	_
THE PERSON NAMED IN THE PE	Date/Time: SS (Confirm with:	4	Email Call	
Repair Cost: FINAL SETTLEMENT	Date/Time:	days) Reduction: Confirm with	76		_
Final Liability:		d / Assessed) BOLA S/N No. :		Email Call If NO or B 28. Ass. Lia	_
Repair Cost:	SS (Agree	a r Assesseu) BULA S/N No. :		H 1917 OF D 20, 7055 LTB	-
Loss of Bental (LOR):	SS (days)			
Loss of Use (LOU):	55 15	x days)			
Loss of Income (LOI):	SS (S	x days)			
LOR only LOU on	The second secon	LOR + LO Tick only on	iel		
GIA/LTA Search	55		175		
Medical:	55			1) Claim status: Normal/Reject/Private Settle	
Disbursement	55	(e.g. Tow/ Independent	t)	2) Report Format:	
Legal Cost	SS	To the same of the		3) Survey fee:	
Total:	SS	Global Sum SS:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Cal	
Payee 1:	SS	Name 1:			
Payee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	NOUS ANDE SON	DANKI TO	nternationale Des Experts En Auton	The state of the s				
EQ	INSURANCE COM	IPANY LID	Ref : CC4/EQI19001	1156/11603				
#17	AXWELL ROAD -00 TOWER BLOC D COMPLEXSING		Date: 18-01-2019					
1.		Policy Part	iculars :- THIRD PARTY CLA	IM				
	Insured Veh.	GBE 9649U	Veh. Inspected	SKM 8345D				
	Policy No.	Charles and April 1999	Coverage (\$)	0.00				
	Claim No.		Excess (\$)	0.00				
	Assign From		Assign Date	18/01/2019				
2.		Vehic	le Particulars & Condition					
2011	Make & Model		c.c	0				
	Engine No.	HIDDEN	Year of Reg.					
	Chassis No.		Colour	Colour				
	Odometer		Steering	Steering Modification				
	Brakes		Modification					
	General							
3.			Conditions of Tyres					
		Size	Make	Balance				
	R/H Front Tyre			mm				
	L/H Front Tyre			mm				
	R/H Rear Tyre			mm				
	L/H Rear Tyre			mm				
4.		De	scription of Damages					
5.		THE RESERVE	General Information					
-11	Accident Date	14/01/2019	Inspection Date	18/01/2019				
	Survey held at	VOLKSWAGEN CENTR	RE SINGAPORE					
		247 ALEXANDRA ROAL SINGAPORE 159934						
5a.			Remarks					

REF.

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FREE VALUATION

Let us tell you how much your car can sell for!

No obligations and it's FREE!

How much is my car worth?



Post an Advertisement Sell it yourself! Advertise it at just

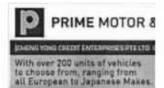
Advertiser Login

\$58 until it's SOLD!

New 5 Years Coe Renewal Toyota Altis 1.6A



Driveaway \$2700(inc: 1 Yr Insurance 51st Adv) 2.88%p.a Monthly \$568 By Gv Finan GV Credit Pte Ltd



Browse by Category

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Ways of Selling

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3 vehicles

Volkswagen Touran

Model

Advanced Search

Make

Price Depreciation Reg Date 2014

Eng Cap

Mileage

Ariv

Veh Type

Search Selection

Volkswagen Touran

Aity

Anv

Ariy

Attiv

Volkswagen Touran Diesel 1.6A TDI Comfort

\$66,800

\$11,240 /yr

27-Mar-2014

1,598 cc

MPV

Fuel Type: Diesel (Euro 5 Engine and Above)

Posted: 20-Jan-2019

Tags: 2014 Volkswagen Touran, 2014 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswegen, Toursm, toursm, Used Volkswegen



Volkswagen Touran Diesel 1.6A TDI Comfort

\$65,800

\$11,050 /vr

27-Mar-2014

1,598 cc

78,000 km

MPV

Fuel Type: Diesel (Euro 5 Engine and Above)

Consignment Unit, Most Popular Sports MPV, One Full Tank Average Can Travel 700km Plus, Fully Serviced And Well Maintained, Bank And In H Loan Available, Call Us Now For Viewing.

Postert 16-Jan-2019

Tags: 2014 Volkswagen Touran, 2014 volkswagen touran, Volkswagen Touran, volkswagen touran,

Volkswagen, Touran, touran, Used Volkswagen



Volkswagen Touran Diesel 1.6A TDI Comfort

\$59,800

\$9,590 /vr

26-May-2014

1.598 cc

119,000 km

MOV

Fuel Type: Diesel (Euro 5 Engine and Above) Flexible Loan Available, Beautiful Unit, View To Believe.

Posted: 15-Jan-2019

Tags: 2014 Volkswagen Touran, 2014 volkswagen touran, Volkswagen Touran, volkswagen touran, Volkswagen, Touran, touran, Used Volkswagen

Save this search criteria, to get email alerts whenever a match is found.

Make

Model

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

1

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Compare



Company Registration No. 199687198R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

Your ref:

To Be Advised

Our ref:

CC4/EQI19001156/T1eb3

Date:

21.01.2019

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKM8345D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.01.2019 at the premises of M/s Volkswagen Centre Singapore and have the following to report:

Workshop Estimate Amount	: SS	21,107.20
Revised Estimate Amount	: S\$	14,136.42
"Check" Items Amount	: S\$	309.13
Market Value	: S\$	58
LTA Reimbursement Value	: SS))e)
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

N/S Portion

rear Poarside Nord

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

9-10 days

Yours faithfully,

MOHD, TAUFIKH

Licensed Appraiser

VGS Singapore

247

Alexandra Road 159934 Singapore

Phone No.

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

VAT Registration No. M20098505-2

Tax No.

199101494Z

Service Quote

Customer No.

CV025099

Quote No.

SER/QUO/1900090

QuoteDate Salesperson 15/01/19 Jimmy Lee

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Model Description

Touran 6 1.6 TDI (DSG7) BMT

Mileage 164,594

Taplin 1749547

18/1/19 C 1130

Tasuny before paint

GHV Plblianto con

9-10 days

Service Advisor

License No.

Volkswagen Passeng

Initial Registration

Cheong Pearlyn

SKMB345D

WVGZZZ1TZEW075695 Labor Type

14/04/14 Engine No. Sales Advisor Jimmy Lee

Model Code

Engine Code

VGS Singapore, 247, 159934 Singapore

TANG YING CHIEH

Singapore, 670228

#13-245

Singapore

228 PENDING ROAD

1N

CAY Z10389

1T332Z

	No.	Description	Qty.	UoM	Unit Price	Amount
	Den ALEVI ADOUR	LABOUR		933		3360 5.040.00
-	B&P ALEX LABOUR	Committee of the commit	-	Labor		
Р	B&P ALEX LABOUR	TRANSFER DOOR PARTS		Labor	,	#2° 1,680.00
P	B&P ALEX PAINT	SPRAY PAINTING			0	48006,400.00
P	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		√ 480.00
P	B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
P	B&P MECH	TYRE BALANCE Nett	1	Time Un		√ 50.00
P	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGHNMENT NETT	1	Time Un		360.00
		Sum Labor				14,290.00
P	1T0821021D	FENDER LHF	1	Pieces		61-741.63
P	1T0831055AB	DOOR LHF	1	Pieces		67-1,924.85
		Use Predecessor 1T0831055AA				
P	1T0831411C	HINGE LHF LOWER	1	Pieces		7. 194.88
P	1T0833055S	DOOR LHR	1	Pieces		KY 1,924.85
		Use Predecessor 1T0833055R				
P	1T0837701C 9B9	LHS FRONT DOOR SEAL	1	Pieces		196.80
P	1T0839701C 9B9	DOOR SEAL LHR	1	Pieces		× 196.80
P	1T0853515F GRU	DOOR MOULDING LHF	1	Pieces		185.51
P	1T0853753F GRU	DOOR MOULDING LHR	1	Pieces		178.65
P	5G0073147A FZZ	ALLOY WHEELS 17" BLADE KING LH	1	Pieces		1,061.94
D	6Q0831401C	With Tyre 225/45 R17 Pirelli Tyre X HINGE LHF UPPER		Diagon		7. 114.25
-			1 0	Pieces		
Н	D 378500A2	DOOR INSULATOR	1	Pieces		net 97.04
				Sum carr	ied forward	21 107 20

VGS Singapore, 247, 159934 Singapore

TANG YING CHIEH 228 PENDING ROAD #13-245 Singapore, 670228 Singapore

VGS Singapore

247

Alexandra Road 159934 Singapore

Phone No.

+65 6305 7299

Fax No.

+65 6474 3643

E-Mail

service@vw.com.sg

VAT Registration No. M20098505-2

Tax No.

199101494Z

Service Quote

Customer No.

CV025099

Quote No.

SER/QUO/1900090

QuoteDate

15/01/19

Salesperson

Jimmy Lee

Page

2

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Make

Model Description

Volkswagen Passeng

Touran 6 1.6 TDI (DSG7) BMT

License No.

SKM8345D

WVGZZZ1TZEW075695

Engine Code

1N

Labor Type

Mileage 164,594

Initial Registration

14/04/14 Engine No. CAY Z10389 Service Advisor

Cheong Pearlyn

Sales Advisor Jimmy Lee

Model Code

1T332Z

Continued

21,107.20

6,817.20

Sum Item

Sum Labor Sum Item

14,290,00

Total

SGD

21,107.20

7% GST

21,107.20

1,477.50

6,817.20

Total SGD Incl. GST

22,584.70

Explanations

P = Proportionately Charged

Payment Terms

No Credit

LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after scray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Adknowledged by Repairer

Signature:

Date:

Payments to:

- BBN: - Acc.-No..:

MVG519006717 / Volkswagen Centre Singapore - HQ ENTRY DATE & TIME: 15/01/2019 12:30 SUBMITTED BY: Wong Yen Mei

SINGAPORE ACCIDENT STATEMENT

China Totsping

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wiful migrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.		
SUPPLIES TO BEEN AUTOMATICAL PROPERTY.	ACCIDENT STATEMENT	
Date Of Report	15/01/2019 12:30	
Date Of Accident	14/01/2019 19:45	
Exact Location Of Accident	AT CHOA CHU KANG ROAD	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKM8345D	
Insured/Policyholder		
Name Of Registered Owner	TANG YING CHIEH	
NRIC No	S7044044Z	
Email Address	JOEBE2388@GMAIL.COM	
Mobile Phone No	(LOCAL) +65-96939399	

OFFICE-96939399

Alternative Phone No. Vehicle Particulars

Manufacturer VOLKSWAGEN

Model TOURAN 6 1.6 TDI (DSG7) BMT

Exact Purpose for which vehicle was being used at PRIVATE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No. Please state action to be taken

THIRD PARTY PRIVATE CAR

Vehicle Category

Insurance Company

Name of Insurance Company

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

Cover Note Number

Driver

Name of Driver TANG YING CHIEH

NRIC No S7044044Z Date Of Birth 29/11/1970 INDOOR Occupation Date Of Driving Pass 16/10/1993

Driving Experience 25 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96939399

Fax Number

Contact Number OFFICE-96939399

EMail Address JOEBE2388@GMAIL.COM

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

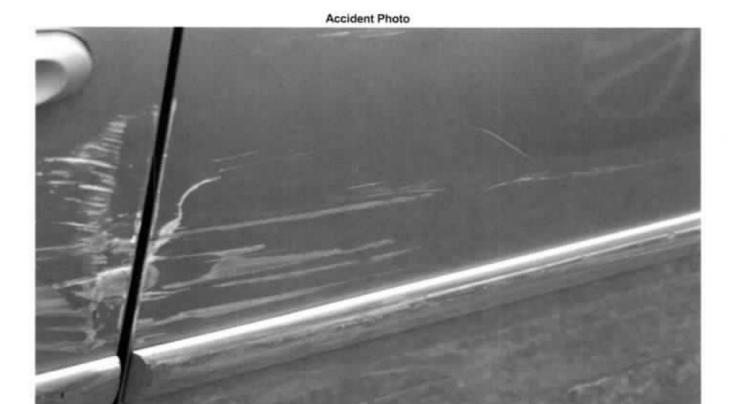
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims:
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: NRIC/FIN No.:











Driving License









Accident Photo



Catherine Chong (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Thursday, 17 January, 2019 9:38 AM

To:

assignments

Subject:

FW: DIRECT SETTLEMENT FOR SKM8345D (EQ: GBE9649U)

Attachments:

17012019091916-0001.pdf; GBE9649U.PDF; SKM8345D.PDF

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg> Sent: Thursday, 17 January 2019 9:33 AM

To: Admin A <admin-a@lkkauto.com>

Subject: DIRECT SETTLEMENT FOR SKM8345D (EQ: GBE9649U)

Dear LKK

Attached estimates and both accident reports for your attention.

Please assist to handle this direct settlement with Volkswagen.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3, information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

TO A STORY	
	ACCIDENT STATEMENT
Date Of Report	15/01/2019 11:16
Date Of Accident	14/01/2019 20:00
Exact Location Of Accident	SLIP RD AFTER TECK WHYE AVE TWRDS CHOA CHU KANG RD
Country/State of Loss	SINGAPORE
D. C.	ETAILS OF OWN VEHICLE
Vehicle Registration Number	GBE9649U
Insured/Policyholder	
Name Of Registered Owner	BISHI ENGINEERING
Co Reg No	35697800A
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97304476
Vehicle Particulars	
Manufacturer	NISSAN
Model	NV200 1.5 MT ABS AIRBAG 2WD 6DR E5 W/RC
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No. Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCPHQ18-001957
Cover Note Number	5/5/18-4/5/19
Driver	
Name of Driver	YEO THONG BEE
NRIC No	S0168358F
Date Of Birth	18/08/1953
Occupation	INDOOR
Date Of Driving Pass	10/10/1972
Driving Experience	46 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97304476

NOEMAIL

Address BLK 504A YISHUN ST 51 #03-86

Postcode 761504

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle Registration Number of Driver's Own Vehicle

-

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR Road Surface DRY

Other Information

Type Of Accident

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: DRIVER'S SPOUSE

GENDER:

FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

AFTER CHECKING TRAFFIC WAS CLEAR (TRAFFIC LIGHT WAS RED ON CCK RD), I MOVED OUT FROM TECK WHYE AVE. SUDDENLY M/CAR(B) MAKE A WIDE U-TURN AND COLLIDED ONTO MY VEHICLE FRONT RIGHT PORTION. MY WIFE WAS ONBAORD AT POINT OF TIME. NO ONE WAS INJURED.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

TRY TO RETRIEVE

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKM8345D

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

TANG YING CHIEH

NRIC/Passport Number

S7044044Z

Contact Number

Address

Postcode

Page 2 of 15

Insurance Company Name Nature Of Damage No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

VEHICLE NO :: G

GBE 96494

INSURER DATE & TIME:

14 01 2415

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- 7 By the indigment of this report to the insurers, you hereby consent to the archeing of this report at the contre and its capies of the separt being made available aforesaid.
- H Consent under the Personal Data Protection Act (PDPA)

Lunderstand, asknowledge, agree and consent that

- (a) My injurer, my workshop and the General injurance Association of Singapore ("GIA") may/are permitted to collect, use observe anit/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information"); and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (at insurer(s) who have insured vehicle(s) involved in this accident (at insurer(s) who have insured vehicle(s) involved in this accident (at insurers) two accident shall be collectively referred to as the "Insurers"), the Insurers (lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of a
 - processing, handler and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
 - (ii) investigating the accident and/or my claims:
 - Hill carrying out and/or dealing with my instructions or responding to any enquiries by me.
 - livit administering my claims junctuding the mailing of correspondence, statements, invoices, reports or notices to me, which could involve diodosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in the accident and the insurers' lawyers/law firms, may/are permitted to collect, use, discline and/or process my Personal information for one or more of the above Pulpaties, and
- III) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agentalizationing their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (ii) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / distinsed.
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing frault, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

HISHI ENGINEERING

Policyholder's Signature Date & Time

Oriver's Signature (If driver is not the policyholder)

Date & Taye:

Resorting Legitic Personnel's Synature

Name (A

A>

Sketch Plan #2

Z C		<i>></i>	Teck why Av	
Choor Chu Kang		7 4	-	A = G8= 96494 B = SKM 8345D Tang You Chiph S 7044044
DESCRIBE CIRCUI			/ Auth	light was red on
		moved our		
		ar (B) make		
		my vehicle		
		as outcomed a		
Me	one ou	ins Injured.		
			me Frame for you to	submit an Own Damage Claim

Sketch Plan #3













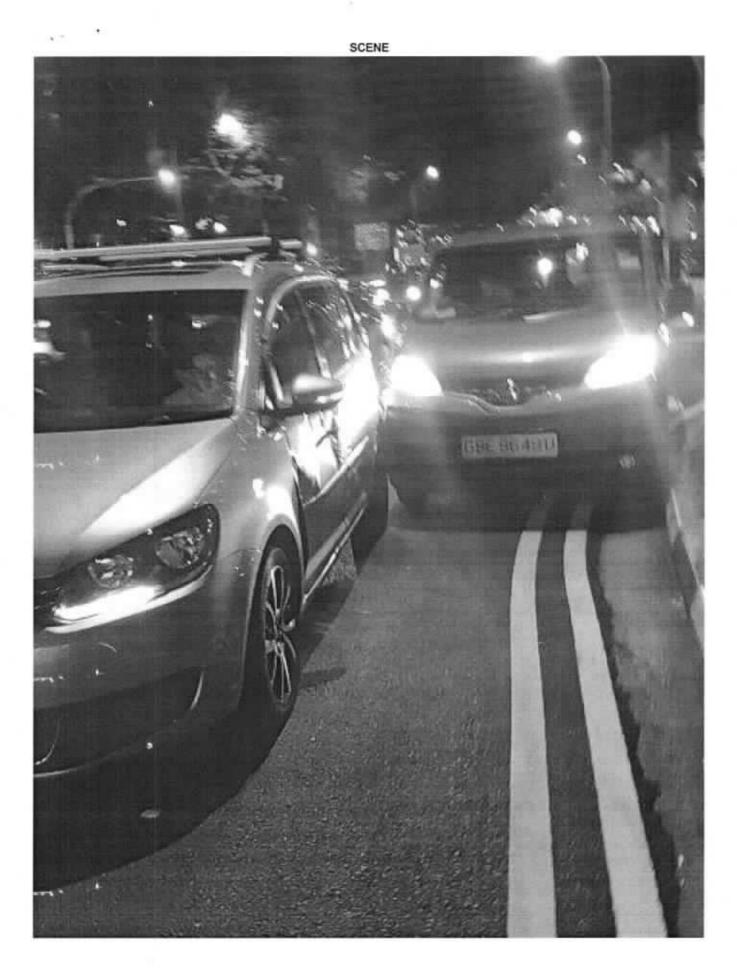


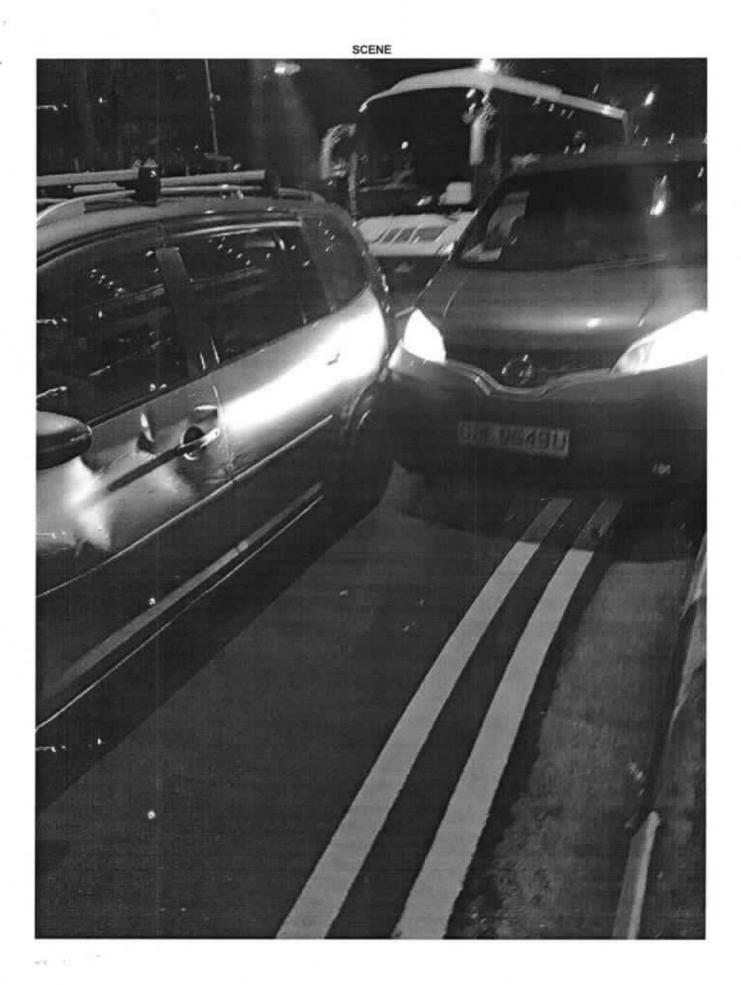












Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S0168358F

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

2B,3

Expiry Date

Valid for life unless revoked, suspended or disqualified

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT CS3/EQI19001156/Jcd3e2 EQ INSURANCE COMPANY LTD 5 MAXWELL ROAD #17-00 TOWER BLOCK MND Date: 14-02-2019 COMPLEXSINGAPORE 069110 Code: EQI Policy Particulars :- (THIRD PARTY CLAIM) GBE 9649U SKM 8345D Insured Veh. Veh. Inspected Policy No. DMCPHQ18-001957 Coverage (\$) 0.00 DM19HO00169-JG 0.00 Claim No. Excess (\$) Assign From Assign Date 25/01/2019 Vehicle Particulars & Condition Make & Model VOLKSWAGEN TOURAN 1598 C.C HIDDEN 2014 Engine No. Year of Reg. WVGZZZ1TZEW075695 BROWN Chassis No. Colour Odometer 175957 KM IN ORDER Steering IN ORDER SPORTS RIM Brakes Modification GOOD General 3. Conditions of Tyres Size Make Balance 225/45 R17 TOYO 5 mm R/H Front Tyre L/H Front Tyre 225/45 R17 TOYO 6 mm TOYO R/H Rear Tyre 225/45 R17 6 mm TOYO L/H Rear Tyre 225/45 R17 6 mm 4. **Description of Damages** THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. 5. General Information 14/01/2019 Inspect Date / Time 25/01/2019 (03:25 PM) Accident Date Survey held at ENG SOON PAINTING SVC BLK 4 YEW TEE IND EST 393 - J WOODLANDS ROAD SINGAPORE 677969 5a. Remarks A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$7,000-\$8,000 5b. Estimate Days of Repair ESTIMATED NORMAL PERIOD FOR REPAIR:

Report Ref No. CS3/EQI19001156/Jcd3e2

Inspected By

ATD.

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B. Bus, MBA, PEng, PE, MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

6 Working Days

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