

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 28 January 2019 3:36 PM
To: 'Joel Goh'
Cc: Admin A; Admin-D (LKKAUTO)
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)
Attachments: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SKM8345D & GBE9649U ON 14.1.19***LKK REF:CC4/EQ19001156/eb3

Hi Joel,

We refer to the above matter.

Third party claimant have repair the vehicle M/s Eng Soon Painting Services.

We will submit our report to you soon.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 25 January 2019 2:15 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)

Dear LKK

Attached both accident reports for your attention.
This matter was previously handled by Volkswagen.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh
Sent: Friday, January 25, 2019 2:05 PM
To: 'bonnie kwok'
Cc: Admin A
Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)

Without Prejudice

Dear ST

My apologies for the late response.

We do not agree with your list of surveyors and will appoint LKK to survey your client's vehicle.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Friday, January 25, 2019 12:37 PM

To: Joel Goh

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019 (DM19HO00169-JG)

Urgent

Hi Joel,

We refer to our email dated 24 January 2019.

Please note that our client has already incurred loss of use of his vehicle for a total of three (3) days since our pre-repair notice on 22 January 2019.

Kindly let us your reply within the stipulated time frame.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 6 pm and we are closed on Saturday, Sundays and Public Holidays.

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On Thu, 24 Jan 2019 at 09:05, bonnie kwok <litigation@bonniekwok.com> wrote:

Dear Sirs,

Your list of surveyors is rejected.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Fong Kok Heng
2. Danny Yap
3. Willy Goh
4. Francis Ng
5. Dennis Yap
6. Louis Ng
7. Michael Yap
8. Lim Yong Tian
9. Patrick Ng
10. Philip Foo

Kindly contact the repairers, M/s Eng Soon Painting Services at 6760 6271 for pre-repair inspection arrangements.

Regards,

ST

--

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On Wed, 23 Jan 2019 at 19:05, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear ST

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd

Tel: 63450068

Tel : 67472822

Fax: 63445328

Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Joel Goh', with a long, sweeping horizontal line extending to the right.

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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Tuesday, January 22, 2019 5:46 PM

To: EQI PRS

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle: GBE 9649 U; EngSoon's Vehicle: SKM 8345 D; ACCIDENT INVOLVING SKM 8345 D & GBE 9649 U ON 14 January 2019

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SKM 8345 D at M/s Eng Soon Painting Services, Block 4 Yew Tee Industrial Estate 393-J Woodlands Road Singapore 677978.

Regards,

ST

--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

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