

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 27 March 2019 11:30 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKH2584X (OI: SNM19D200163C02/4) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/jea3) on 08/01/2019

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI19001138/jea3
CTI REF - SNM19D200163C02/4 (SKH2584X)

Dear Asher

Please proceed to resolve the property damage claim as follow:

Cost of Repairs (with GST)	\$3,210.00
Loss of Use (6 days x \$50.00)	\$ 300.00
LTA Search fee	\$ 2.00
Total	\$3,512.00
	=====

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 26 March, 2019 5:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKH2584X (OI: SNM19D200163C02/4) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/jea3) on 08/01/2019

Your ref : TBA
Our ref : CC6/CTI19001138/Jea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD** " at **\$3,572.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,420.00	\$ 3,210.00
2. Loss of Use (6days x \$60)	\$ 360.00	\$ 360.00 (6days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,409.66	\$ 3,572.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 27 February 2019 9:52 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKH2584X (OI : CTI - TBA) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/jea3) on 08/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDY 8278J

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 25 January, 2019 1:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKH2584X (OI : CTI - TBA) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/ea3) on 08/01/2019

Dear Mei Kwan,

Pls find insured accident report.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 25 January, 2019 11:18 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SKH2584X (OI : CTI - TBA) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/ea3) on 08/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to your below email.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 18 January, 2019 1:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKH2584X (OI : CTI - TBA) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/ea3) on 08/01/2019

Dear Mei Kwan,

Insured yet to report.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 18 January, 2019 12:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKH2584X (OI : CTI - TBA) AND SDY8278J (TP : LKK REF - CC6/CTI19001138/ea3) on 08/01/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

CTI ref: TBA

LKK REF: CC6/CTI19001138/ea3

Dear Sir / Madam,

We refer to the above matter.

We received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ARC

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SDY8278J & SKH2584X
ALONG SLIP ROAD FROM WOODLANDS AVENUE 5 TOWARDS AVENUE 12
ON 08/01/2019.

We understand that you are the insurer of vehicle **SKH2584X**.

I/We wish to inform you that my/our vehicle **SDY8278J** have been completed repairs to my/our satisfaction by **M/s AUTOMOTIVE REPAIR CENTRE PTE LTD.** I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 3,210.00 (w/GST 7%)
2.	Loss of Use (S\$60.00 x 05 days + 01 weekend)	S\$ 360.00
3.	LTA Search Fee/GIA Reports	S\$ 2.00
TOTAL		S\$ 3,572.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


01/03/2019

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 6 March 2019 6:40 PM
To: 'SUDAN.SERINA@GMAIL.COM'
Subject: ACCIDENT INVOLVING SKH 2584X AND SDY 8278J ON 08/01/2019

Our Ref: CC6/CTI19001138/Jea3

06 MAR 2019

SU DAN

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 2584X AND SDY 8278J ON 08/01/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)


LETTER OF AUTHORISATION


I/We, ONG SUAY HUAT ("claimant") of BLK 420 CANBERRA ROAD #04-413 SINGAPORE 750420 (address), owner of (Vehicle no.) SDY8278J hereby authorize AUTOMOTIVE REPAIR CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SDY8278J that was damaged pursuant to the accident which occurred on 08/01/2019 (date) along ALONG SLIP ROAD FROM WOODLANDS AVENUE 5 TOWARDS AVENUE 12 (location) involving vehicle no/s SKH2584X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of 01 (month) 19 (year)


Signed by "the claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3027051803

Claim No : SNM19D200163C02/4

Claimant : ONG SUAY HUAT

Amount : S\$3,512.00

DOLLARS THREE THOUSAND FIVE HUNDRED AND TWELVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDY 8278J

Insured Vehicle No. : SKH 2584X

Date of Loss : 08/01/2019

Place of Accident : SLIP ROAD FROM WOODLAND AVE 5 TOWARD AVE 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SU DAN

Driver Name : SU DAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,210.00
(3) Loss of Use/ Rental/Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,512.00
	=====	

Claimant Name : ONG SUAY HUAT

NRIC No : S1443723A

Signature : 

Date :

16/04/2019

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident. This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

AUTOMOTIVE REPAIR CENTRE PTE LTD

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel : 64688834 Fax : 64622278

e-mail : info@automotiverepaircentre.com.sg

Company Reg. No : 201312913C GST Reg. No : 201312913C

Tax Invoice : INV00001461

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD, #16-00

SPRINGLEAF TOWER, SINGAPORE 079909

Contact : 6389 6116 Fax No. : 6224 7175 / 6224 747

Date : 01/03/2019

PO/VO No. :

Reference : SDY8278J

Attention :

Terms :

Page No : 1

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	COST OF REPAIR (LUMP SUM)	3,000.00	3,000.00

Dollars : Three Thousand Two Hundred Ten Only

Total S\$: 3,000.00
GST @ 7% S\$: 210.00
Amount Due S\$: 3,210.00
=====



Customer Signature & Co. Stamp

AUTOMOTIVE REPAIR CENTRE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-004818
Date of Request: 09/01/2019

Your Ref No: Online Purchase

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700

Dear Sir/Madam,

Enquiry Date 09/01/2019
Enquiry By Raymond Tan Kok Leong
TP Vehicle No. SKH2584X
Accident Date 08/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKH2584X	China Taiping Insurance (Singapore) Pte. Ltd.	20/05/2018-19/05/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-004818
Date of Request: 09/01/2019

Your Ref No: Online Purchase

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700

Dear Sir/Madam,

Enquiry Date: 09/01/2019
Enquiry By: Raymond Tan Kok Leong
TP Vehicle No: SKH2584X
Accident Date: 08/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque