

ASS. REC. BY:

REF: CS3/AIG19001135/Gcd307

Special Instruction:

Survivor: Chin Lee Ying  
From (Person): Meimen

ASSIGNMENT (Office)

of AIG

Date/Time: 18/1/19 @ 11:20am

Estimated Cost:

Bill to:

OD  TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKH1499R

Insured: SLG 8503J

at Workshop n/s: Deng Hai Motor

Tel: 9663 1569

of Blk 3012 Bedok North Ave 4 # 01-2058 Ind. Park E

Policy No: 2100486645

Claim No: 4277812015SG.

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 16/01/2019

CA / REV / REP. / REV 24 HRS lup

H.O.D. Endorsement:

Date/Time: 11:39am @ 18/1/19

Person Contacted:

Mr. ehoo

Vehicle  IN / OUT

Date/Time	Action/Instruction (x) Estimate
	SKH1499R - x
	SLG 8503J - x
	Dismantle: 22/1/2019
	After repair: 25/1/2019



**- PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE...**

From: Chin, Lee-Ying

To: assignments, Admin A

Cc: Fong, Andy-SY

Sent: 18/1/2019 11:20:15 AM

Attachments:  [20190117164230366.pdf](#)

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Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947

[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com) | [www.aig.sg](http://www.aig.sg)

**IMPORTANT NOTICE:**

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**CHIA S ARUL LLC**  
ADVOCATES & SOLICITORS  
UEN 201330709H

ARULCHELVAN S

Our Ref : SKH 1499R (wk / Jr)

Your Ref : To be advised

17 January 2019

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**

**BY EMAIL ONLY**

Dear Sirs,

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT : BENG HAI VEHICLE RENTAL**  
**ACCIDENT INVOLVING SKH 1499R & SLG 8503J ALONG TAMPINES**  
**CENTRAL 1 ON 16 JANUARY 2019**  
**PRE-REPAIR SURVEY NOTICE**

1. We act for Beng Hai Vehicle Rental, the owner of motor vehicle no. SKH 1499R which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. SLG 8503J for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

<b>Workshop</b>	<b>Beng Hai Motor Service</b>
<b>Address</b>	<b>Blk 3012 Bedok North Avenue 4, #01 - 2058 (Bedok Industrial Park E), Singapore 489978</b>
<b>Contact Person</b>	<b>Mr. Choo (9663 1569)</b>

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next **two (2) working days** (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

**MR ARULCHELVAN S**

cc: Client (By Email)

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151 CHIN SWEE ROAD • #03-09  
MANHATTAN HOUSE • SINGAPORE 169876  
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)  
EMAIL : info@chiaarul.com

M/s Chia S Arul LLC  
Page 2

Our Ref : SKH 1499R (wk / Jr)

Your Ref : To be advised

**PRE-REPAIR SURVEY (1)**  
WORKSHOP:

SURVEYOR:

\_\_\_\_\_  
Name:  
Date/Time:

\_\_\_\_\_  
Name of Surveyor:  
Contact Number:  
Date/Time:

**PRE-REPAIR SURVEY (2)**  
WORKSHOP:

SURVEYOR:

\_\_\_\_\_  
Name:  
Date/Time:

\_\_\_\_\_  
Name of Surveyor:  
Contact Number:  
Date/Time:

**POST-REPAIR SURVEY**  
WORKSHOP:

SURVEYOR:

\_\_\_\_\_  
Name:  
Date/Time:

\_\_\_\_\_  
Name of Surveyor:  
Contact Number:  
Date/Time:



> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	6916E
Vehicle Details	
Vehicle No.:	SKH1499R
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E A
Primary Colour:	Silver
Manufacturing Year:	2006
Engine No.:	1NZX470810
Chassis No.:	MR053HY4204201747
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,347.00
Original Registration Date:	31 Aug 2006
First Registration Date:	31 Aug 2006
Transfer Count:	2
Actual ARF Paid:	\$13,582.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Aug 2026
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$51,518.00
COE Rebate Amount:	\$39,095.00
<b>Total Rebate Amount:</b>	<b>\$39,095.00</b>

The information contained herein is correct as at 28 Jan 2019

OK

(01) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched  
 (07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary  
 (12) Missing (13) Torn (14) Unconfirmed (15) Not Working

### MOTORCAR (Rear)

ACTION IAC  
 (1) Replace (✓) (2) Repair (X) (3) Check (P)  
 (4) Not Consistent (NC)

Aug 2005

#### Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate	BT	✓	
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish	CMT	✓	
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	DD	✓	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	NEC	✓	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer	BR	✓	2
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	BR	✓	2
1159	993327	Rear End Panel	DD	✓	
1160	993339	Rear End Panel Top Garnish	BR	✓	
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp	BR	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp	BR	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid	DD	✓	
1171	991328	Bootlid Emblem	NEC	✓	4
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock	BT	✓	
1178	990377	Bootlid Rubber	CRV	✓	
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			

Vehicle No:

SKH1499R

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board	CRA	✓	
1203	994328	Spare Tyre Panel	WCR	✓	
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe	DD	✓	R
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting	DIS	✓	2
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim	DIS	✓	
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield	CRA	✓	
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim	DIS	✓	
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield	CRA	✓	
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1255	990247	Sticker			

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Jan 2019 <a href="#">Edit Reg</a>		18 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by adjuster]</a></span>									
Insured:	<b>BASBAS EDEN PATAL</b> , ID: S7567213F								
Main Claimant:	-								
Vehicle Reg. No.:	<b>SKH1499R</b>	Date of Loss:	16/01/2019 12:00 - :59 <b>[148 Months and 16 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 4277812015SG</b>	Policy/Cover Note No.:	2100486645 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLG8503J</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Beng Hai Motor Service (bedok) (HQ)</b> Blk 3012 Bedok Industrial Park E #01-2058, 489978 Bedok - Tel: 9663 1569								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... <a href="#">[Handled by Ler, Bernard-JQ]</a> BernardJiQian.Ler@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <a href="#">[Handled by XING GUO QIANG]</a> ... <b>[Final Rpt due 29/01/2019]</b>								
Claimant's Solicitor:	<b>CHIA S ARUL &amp; LLC</b> - Tel: 67334647								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (21/01/2019): <b>Request To Upload TP GIA Report</b>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**\*SKH1499R (4277812015SG)  
[SLG8503J]  
TP**

**Jan 16 2019 12:00PM  
[BASBAS EDEN PATAL]  
Beng Hai Motor Service (bedok)**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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88	28/01/19 16:29	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
89	28/01/19 16:29	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
90	28/01/19 16:29	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	21/01/19 12:44	OI GIA REPORT		Load PDF <input type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19001135/GCD3E2

Date: 30/01/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100486645  
 Claimant Vehicle No: SKH1499R Insured Vehicle No: SLG8503J  
 Date of Loss: 16/01/2019 Nature of Claim: TP Claim No: 4277812015SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKH1499R Engine No: 1NZX470810  
 Make & Model: TOYOTA VIOS, 1.5 E (A) Chassis No: MR053HY4204201747  
 Reg. Date: 31/08/2006 (Man. Year: 2006) Odometer: 263429 km  
 Colour: Silver  
 Engine Capacity: 1497 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 175/65 R14 Rear Tyre Size: 175/65 R14  
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm  
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 18/01/2019  
 Date Inspected: 18/01/2019 Inspected At: Beng Hai Motor Service (bedok) (HQ)  
 Blk 3012 Bedok Industrial Park E #01-2058  
 Singapore 489978  
 Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR NUMBER PLATE	Bent	0.00 F	*- F	
2	1		*REAR NUMBER PLATE GARNISH	Cut	0.00 F	*- F	
3	1		*REAR BUMPER	Dented	0.00 F	*- F	
4	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*- F	
5	2		*REAR BUMPER SIDE RETAINER	Broken	0.00 F	*- F	
6	2		*REVERSE SENSOR	Broken	0.00 F	*- F	
7	1		*REAR END PANEL	Dented	0.00 F	*- F	
8	1		*REAR END PANEL TOP GARNISH	Broken	0.00 F	*- F	
9	1		*REAR LH TAILLAMP	Broken	0.00 F	*- F	
10	1		*REAR RH TAILLAMP	Broken	0.00 F	*- F	
11	1		*BOOTLID	Dented	0.00 F	*- F	
12	4		*BOOTLID EMBLEM	Necessary	0.00 F	*- F	
13	1		*BOOTLID LOCK	Bent	0.00 F	*- F	
14	1		*BOOTLID RUBBER	Crumpled	0.00 F	*- F	
15	1		*SPARE TYRE BOARD	Cracked	0.00 F	*- F	
16	1		*SPARE TYRE PANEL	Repair	0.00 F	*- F	
17	1		*REAR EXHAUST PIPE	Repair	0.00 F	*- F	
18	2		*REAR EXHAUST MOUNTING	Distorted	0.00 F	*- F	
19	1		*REAR LH FENDER INNER TRIM	Distorted	0.00 F	*- F	
20	1		*REAR LH FENDER INNER SHIELD	Cracked	0.00 F	*- F	
21	1		*REAR RH FENDER INNER TRIM	Distorted	0.00 F	*- F	
22	1		*REAR RH FENDER INNER SHIELD	Cracked	0.00 F	*- F	
					<b>Total Parts (S\$)</b>	<b>0.00</b>	<b>0.00</b>

F=Franchise part.

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >