

ASS. REC. BY:

REF:

CS/GA119001093/Jtd302

Special Instruction:

Surveyor

Huey Jee

ASSIGNMENT (Office)

From (Person):

Sharon Ng

of

GAI

Date/Time:

16/1/19 @ 5:41pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHC 4671 B

Insured:

FBD 4829 E

at Workshop m/s

SMRT

Tel:

6866 2672

of

Go woodlands Ind park & f

Policy No:

Claim No:

CLMOMMM000000430.

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/01/2019

CA / REV / REP. / REV 24 HRS

up?

H.O.D. Endorsement:

Date/Time:

9:34am @ 17/1/19

Person Contacted:

Sharon

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SHC 4671 B - NJM INC 09012485 / Fy1
	FBD 4829 E - X

Jura: 1/6/2019

Howe Jie

REF: GAI

ASSIGNMENT

From: Date: 17/01/2019

Estimated Cost:

OT / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHC 4671B

at Workshop m/s SMRT

of Woodlands Depot

Insured

Policy No.

Claims No.

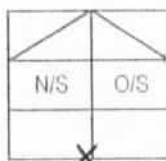
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1up}

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHC 4671B Yr Regn: 10 Dec 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1797

Colour: maroon A/C Insured / Std / NI / NA

Sp. Reading: 339639 T/Radio: Insured / Std / NI / NA

Eng/No: -

C/No: JTDKN36U805753414

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STRim / STD A/Rim or

Tyre Size: F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/1/19 D.O.I. 17/1/19

Survey held at Smrt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

2/5/19 (confirmed) L/S \$1650/- 3 days. (Red: 5419.90', 76%)

01/19/2049

RECEIVED 06 MAY 2019

FBD4829E

Date/Time, File Pass to?

6/5 Typist

Date/Time, File Return to?

2)

Report Format:

Lump Sum (TP) / L.B.I: (\$ 1650/-)

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation

1) S + RS SI

2) Photos

3) Others

TOTAL

250

250

Denise Tay (LKKAuto)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com> on behalf of Motor Claims <MotorClaims@sg.gaig.com>
Sent: Monday, 6 May 2019 2:56 PM
To: Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments
Cc: Ngian, Kelvyna; SUR
Subject: RE: CLMOMVM000000430 - SHC4671B - Survey (Great American Insurance) GA: FBD4829E

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, May 6, 2019 11:40 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claims <MotorClaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: [External] RE: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Dear Sharon,

Please provide claim no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 17 January 2019 9:13 AM
To: 'Motor Claims' <MotorClaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>] **On Behalf Of** Motor Claims
Sent: Wednesday, 16 January 2019 5:41 PM

Nivitha (LKK Auto)

From: Ng, Sharon <Sharon.Ng@sg.gaig.com> on behalf of Motor Claims <MotorClaims@sg.gaig.com>
Sent: Wednesday, 16 January 2019 5:41 PM
To: SUR; assignments; Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Ngian, Kelvyna
Subject: FW: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

WITHOUT PREJUDICE

Hi Selena

Agent just updated new policy to confirm cover.

LKK team – please conduct PRI.

Regards
Sharon
Great American

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <TanSelena@smrt.com.sg>
Sent: Wednesday, January 16, 2019 4:30 PM
To: Motor Claims <MotorClaims@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <weisiong@smrt.com.sg>
Subject: [External] RE: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Hi Sharon

Can you let us know asap if any policy extension done.

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>] **On Behalf Of** Motor Claims
Sent: 16/01/2019 16:13
To: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Ngian, Kelvyna
Subject: FW: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Hi Selena

Kelvyna is on 2 days' leave.

Our records show that our insured's policy has lapsed on 11/12/2018. We are verifying if any policy extension, if not, will re-direct you to the rightful insurers to claim.

You may at your end conduct further checks too. As such, we are unable to arrange survey.

Regards
Sharon Ng
Great American

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <TanSelena@smrt.com.sg>
Sent: Wednesday, January 16, 2019 3:51 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ngsiuching@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <limkhachiew@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <kimming.chin@smrt.com.sg>
Subject: [External] FW: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Hi Kelvyna

Any reason for the delay? Please be reminded GA has to give due compensation for the delay accordingly.

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 16/01/2019 15:36
To: Ngian, Kelvyna
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

Hi Kelvyna,

Vehicle yet to be surveyed.

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: 14/01/2019 14:46
To: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: SHC4671B - Survey (Great American Insurance) GA: FBD4829E

WP

Hi Shanti

We are in midst of validating policy coverage. Will advise shortly.

Thanks
Kelvyna

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>
Sent: Saturday, January 12, 2019 9:45 AM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; Ng, Sharon <Sharon.Ng@sg.gaig.com>; Tan, Angela <Angela.Tan@sg.gaig.com>; Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <ngsiuching@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <limkhachiew@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <kimming.chin@smrt.com.sg>; Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <TanSelena@smrt.com.sg>
Subject: [External] RE: SHC4671B - Survey (Great American Insurance)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHC4671B** within 48 hours according to GIA guide line, involving your insured **FBD4829E**
Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2019 13:11
Date Of Accident	11/01/2019 12:00
Exact Location Of Accident	UPPER BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4671B
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	KHOR TIAM POH
NRIC No	S0241245D
Date Of Birth	13/11/1950
Occupation	OUTDOOR
Date Of Driving Pass	27/04/1972
Driving Experience	46 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	628
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG UPPER BUKIT TIMAH ROAD AT THE CENTRE LANE WHEN I NOTICED THERE WAS A ROAD WORK AT THE CENTRE LANE, I APPLIED BRAKE TO A STOP AS I WAS NOT ABLE TO FILTER TO THE LEFT OR RIGHT LANE. AFTER WHICH, I FELT AN IMPACT FROM BEHIND, A MOTORCYCLE FBD4829E FROM BEHIND FAILED TO STOP AND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBD4829E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MOHAMMAD MALIK BIN KUTHUS
NRIC/Passport Number	S9219440Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A-SHC 46718
B-FBD 4829E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper. At the bottom left corner, there is a small black rectangular box containing the word "DECLARATION" in white capital letters.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Case Details

Case Reference Number : TAX/01/19/2049
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4671B

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5319-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : Great American Insurance Company
 Accident Date and Time : 11/01/2019 04:00 AM
 Vehicle Age(In Months) : 49

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace DEF
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	nn Check
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	nn Check
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.28	Replace	0	0	BT Check
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace CRA
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	mx Check
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	mx Not Give
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	mx Not Give
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	mx Not Give
Total Spare Part Cost									2,995.17	Surveyor Total 753.97			
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20			
Final Spare Part Cost									2,396.14	Final Sur Total 603.18			

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace NEC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace Shorted
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	1	0	Repair k
One Time Key In	Main			TAILGATE OUTSIDE GARNISH	1	504.90	504.90	25.00	378.67	Replace	0	0	Not Give nm
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.22	Replace	0	0	Not Give nm
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace NEC
One Time Key In	Main			NAME PLATE (PRIUS)	1	60.80	60.80	25.00	45.60	Replace	0	0	Not Give nm
One Time Key In	Main			NAME PLATE (TOYOTA)	1	49.40	49.40	25.00	37.05	Replace	0	0	Not Give nm
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give nm
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give nm
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give nm
One Time Key In	Main			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give nm
One Time Key In	Main			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	25.00	22.05	Replace	0	0	Not Give nm
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give nm
One Time Key In	Main			TAIL LAMP BRACKET, LH	1	30.70	30.70	25.00	23.02	Replace	0	0	Not Give nm
Total Spare Part Cost									2,995.17	Surveyor Total	753.97		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)	20		
Final Spare Part Cost									2,396.14	Final Sur Total	603.18		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	1,014.00	400	
Total:		1,014.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY TAIL GATE	378.00	200	
3	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	
Total:		936.00	400.00	



Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30	
4	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40	
6	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	40	
7	TO REMOVE / REFIT WINDSCREEN	120.00	0	
8	TO WASH AND VACUUM	60.00	0	
9	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		940.00	130.00	

Summary

6736.80

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	2,396.14	603.18
Total Labour Cost	1,014.00	400.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spray Painting	936.00	400.00
Other	940.00	130.00
Overall Total	5,286.14	1,533.18
Lump Sum Repair Option		<input checked="" type="checkbox"/>
Lump Sum Total	5,300.00	1,550.00
Surveyor Approved Amount		1,550.00
No of Repair Days*	6	3
Remarks		L/S repair, photo after paint.
Surveyor Name		Hwee jie
Signature		 
Survey Date	17/01/2019	<input type="button" value="Save"/> <input type="button" value="Clear"/>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

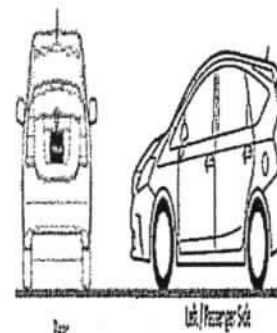
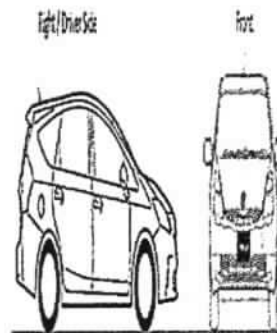
Acknowledged by Repairer

Signature:



Date:

Section A - Accident Details

Registration Number	SHC4671B
Case Reference Number	TAX/01/19/2049
Registration Date	10/12/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	KHOR TIAM POH
Type of Accident	Head to Rear
Accident Date and Time	11/1/2019 12:00 PM
Accident Reported Date and Time	11/1/2019 1:10 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099646
Special Instruction to ARC, if any	TP
Prepared Date and Time	11/1/2019 5:27 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$400.00
Total Spray Cost	\$936.00	\$400.00
Total Spare Part Cost	\$2,396.14	\$726.61
Total Other Cost	\$940.00	\$130.00
TOTAL COST	\$5,286.14 <i>7069.90</i>	\$1,656.61
Lump Sum Total	\$5,300.00	\$1,650.00 (L/S)
Number of Repair Days	6.0	3.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / Great American
ARC / Surveyor Sign Off Date	17/01/2019 4:23 PM	17/01/2019 2:51 PM
Signature		
Remarks		L/S repair, photo after paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0332	Invoice Number	
Quotation Date	25.04.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,014.00	\$400.00
Total Labour	\$1,014.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$936.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$30.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	\$120.00	\$40.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$40.00
TO REMOVE / REFIT WINDSCREEN	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$940.00	\$130.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given X
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given X
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given X
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace

	67005-47241	TAILGATE ASY	1.00	\$1,007.90	100.00	\$0.00	Replace	Repair	✓
	76801-47070-B0	TAILGATE OUTSIDE GARNISH	0.00	\$504.90	0.00	\$0.00	Replace	Not Given	X
	75310-47020	EMBLEM REAR	0.00	\$60.30	0.00	\$0.00	Replace	Not Given	X
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
	75442-47030	NAME PLATE (PRIUS)	0.00	\$60.80	0.00	\$0.00	Replace	Not Given	X
	75441-47031	NAME PLATE (TOYOTA)	0.00	\$49.40	0.00	\$0.00	Replace	Not Given	X
		STICKER SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X
	75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
	75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
	75575 - 47030	MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	0.00	\$0.00	Replace	Not Given	X
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X
	52563-47010	TAIL LAMP BRACKET, LH	0.00	\$30.70	0.00	\$0.00	Replace	Not Given	X
Total				\$3,507.10		\$753.98			

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Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
Total					205.70		154.28		

37

908.26
 - 207
 726.61
 + 400.00
 + 530.00

 1656.61
 45 \$1650/-

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY			Ref : CS/GAI19001093/Jtd3e2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190			Date : 23-05-2019	
			Code : GAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBD 4829E	Veh. Inspected	SHC 4671B	
Policy No.		Coverage (\$)	0.00	
Claim No.	CLMOMVM000000430	Excess (\$)	0.00	
Assign From	SHARON NG	Assign Date	16/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U805753414	Colour	MAROON	
Odometer	339639	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	6 mm	
L/H Front Tyre	195/65 R15	FALKEN	6 mm	
R/H Rear Tyre	195/65 R15	FALKEN	6 mm	
L/H Rear Tyre	195/65 R15	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	11/01/2019	Inspection Date	17/01/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4671B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	BUMPER SIDE RETAINER RR/LH (DISC 25%)	CRACKED	94.80	71.10
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	SHORTED	180.00	180.00
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	139.60	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	BUMPER LIP REAR	NOT NECESSARY	228.90	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
1	BUMPER LIP COVER RR/LH	NOT NECESSARY	72.20	-
1	TAILGATE OUTSIDE GARNISH	NOT NECESSARY	504.90	-
1	EMBLEM REAR	NOT NECESSARY	60.30	-
1	NAME PLATE (PRIUS)	NOT NECESSARY	60.80	-
1	NAME PLATE (TOYOTA)	NOT NECESSARY	49.40	-
1	STICKER SMRT LOGO	NOT NECESSARY	7.80	-
1	STICKER DECAL 6555 8888	NOT NECESSARY	21.60	-
1	TAIL GATE DOOR GLASS MOULDING, LH	NOT NECESSARY	29.40	-
1	TAIL GATE DOOR GLASS MOULDING, RH	NOT NECESSARY	29.40	-
1	MOULDING BACK WINDOW, LOWER NO.1	NOT NECESSARY	29.40	-
3	SEALANT W/SCREEN @\$37.00	NOT NECESSARY	111.00	-
1	TAIL LAMP BRACKET, LH	NOT NECESSARY	30.70	-
1	TAILGATE ASY	TO REPAIR SEE LABOUR	1,007.90	-
			3,846.80	908.25
<u>LABOUR</u>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF TAILGATE ASY.			1,014.00	400.00
SPRAY PAINT.			936.00	400.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00

Report Ref No. CS/GAI19001093/Jtd3e2



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO TRANSFER REAR TAILGATE MECHANISM.	NOT NECESSARY	120.00	-
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	40.00
	TO INSPECT RR LIGHTING, MECHANISM & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	40.00
	TO REMOVE / REFIT WINDSCREEN.	NOT NECESSARY	120.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			2,890.00	930.00
GRAND TOTAL			6,736.80	1,838.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,650.00

Report Ref No. CS/GAI19001093/Jtd3e2

ONG HWEE JIE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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