

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 21 January 2019 4:22 PM
To: 'NORA '
Cc: Adrian Ling (LKKAuto); 'Claims'; SUR
Subject: RE: OD Claim Veh No SLN 3634 K

Dear Nora,

As instructed by our client, please proceed to repair the insured vehicle **SLN 3634K (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA [mailto:nora.khai@premiumauto.com.sg]
Sent: Monday, 21 January 2019 11:59 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD Claim Veh No SLN 3634 K

Hi Shirley,

I have replied to Tong Shing. Please help to chase for approval.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 21 January 2019 11:45 AM

To: 'NORA '; SUR

Cc: Adrian Ling (LKKAuto); 'Claims'

Subject: RE: OD Claim Veh No SLN 3634 K

Hi Nora,

As spoken, please refer to the attachment.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Friday, 18 January 2019 8:11 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD Claim Veh No SLN 3634 K

Dear All,

Kindly advise OD Approval.

Thank you.

Best regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Thursday, 17 January 2019 4:36 PM

To: 'SUR'

Cc: 'Adrian Ling (LKKAUTO)'; 'Claims'

Subject: OD Claim Veh No SLN 3634 K

Dear All,

Kindly advise OD approval. Vehicle was surveyed by Adrian this morning.

Thank you.

Best Regards,
Norah Khai
Claims Manager

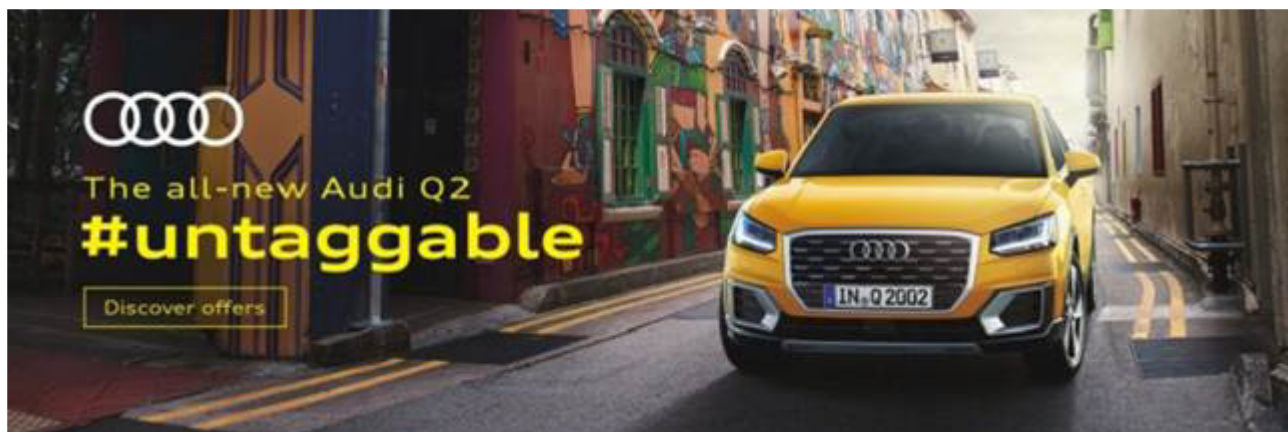
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