

REF:

Cc3 / ALH19001081 / ASD32

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 113K

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: \_\_\_\_\_

SLN3634K

Yr Regn: 2017 April

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: \_\_\_\_\_

Audi A4 Sedan

C.C. 1385

Colour: \_\_\_\_\_

Grey

A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_

27569

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

WAU222F42HA121501

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size: \_\_\_\_\_

F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / IGY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Continental

Front

Rear

R/Bal. \_\_\_\_\_

06

mm

R/Bal. \_\_\_\_\_

06

mm

L/Bal. \_\_\_\_\_

06

mm

L/Bal. \_\_\_\_\_

06

mm

D.O.A. \_\_\_\_\_

D.O.I. \_\_\_\_\_

17/01/19

Survey held at \_\_\_\_\_

Premium

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG

21/01/19 @ 16:22 p.m. sent authorise repair to Nora (owner) via email.

23/02/19 TP withdrawn claim.

RECEIVED 25 FEB 2019

Date/Time, File Pass to?

25/02/19

1)

Type

Date/Time, File Return to?

2)

Report Format:

Preli.

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS: \$ \_\_\_\_\_

Photos: \_\_\_\_\_

Others: \_\_\_\_\_

TOTAL

Add Fee:

☐

Site Insp (\$ \_\_\_\_\_)

☐

Interview (\$ \_\_\_\_\_)

☐

Tech. Invs (\$ \_\_\_\_\_)

☐

Weekend (\$ \_\_\_\_\_)

200

10

## Shirley Hiew (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Saturday, 23 February 2019 10:57 AM  
**To:** 'NORA '; 'Shirley Hiew (LKK Auto)'  
**Cc:** 'Adrian Ling (LKKAuto)'; 'SUR'  
**Subject:** RE: OD Claim Veh No SLN 3634 K

Dear Shirley ,

Owner of the mentioned vehicle have decided not to continue with own damage claims , we will make the necessary closure for this case on our end.

Kindly proceed to close this case on your end.

Thank You.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Monday, 21 January 2019 4:25 PM  
**To:** 'Shirley Hiew (LKK Auto)'  
**Cc:** 'Adrian Ling (LKKAuto)'; 'Claims'; 'SUR'  
**Subject:** RE: OD Claim Veh No SLN 3634 K

Dear Shirley,

Noted with thanks.

Best regards,

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 12/01/2019 14:02  
 Date Of Accident 12/01/2019 09:30  
 Exact Location Of Accident CLEMENTI ROAD  
 Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLN3634K  
**Insured/Policyholder**  
 Name Of Registered Owner ARVIND KUMAR SAXENA  
 NRIC No S2721126G  
 Email Address SAXENA.ETKA@YAHOO.COM  
 Mobile Phone No (LOCAL) +65-96657454  
 Alternative Phone No OFFICE-63240500

### Vehicle Particulars

Manufacturer AUDI  
 Model A4 SEDAN 1.4 TFSI  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE  
 Are you claiming under your own insurance policy for repair to your vehicle? YES  
 If No, Please state action to be taken

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number 2100508416-01  
 Cover Note Number

### Driver

Name of Driver ARVIND KUMAR SAXENA  
 NRIC No S2721126G  
 Date Of Birth 22/08/1962  
 Occupation INDOOR  
 Date Of Driving Pass 29/07/2004  
 Driving Experience 14 YEARS AND 5 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-96657454  
 Fax Number  
 Contact Number OFFICE-63240500  
 EMail Address SAXENA.ETKA@YAHOO.COM

Address	41 HINDHEDE WALK #05-02
Postcode	587972
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING THE VEHICLE SLN 3634 K, I STOPPED MY VEHICLE AT A RED LIGHT. MY VEHICLE WAS NO. 3 (THERE WAS ONE SMALL PASSENGER TRUCK IN FRONT, FOLLOWING THAT WAS THE VEHICLE SKW 7727 P AND FOLLOWING THIS WAS MY VEHICLE. ALL THESE VEHICLE WAS STOPPED AT RED LIGHT & THEN THE LIGHT TURNED GREEN. I MOVED THE CAR IN FRONT OF MY VEHICLE ALSO MOVED BUT THE PASSENGER TRUCK RIGHT IN FRONT SUDDENLY STOPPED & I COULD NOT STOP MY VEHICLE. MY VEHICLE WAS MOVING VERY SLOW ( MAY BE 5-10KM/HR ) & HIT THE REAR BUMPER OF SKW 7727 P .

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKW7727P
Vehicle Make/Model/Colour	MITSUBISHI LANCER / GREY
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NOR HARMAYA BINTE KAMIS
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders



Policyholder's Signature


Date & Time:

12/Jan/2019 @ 13:50 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

  
Reporting Centre Personnel's Signature

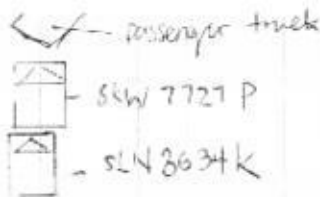
Name: *Wendy Khoo Sze Hui*

NRIC/FIN No.: *9202981432*



## Sketch Plan #2

### SKETCH PLAN


  
 - passenger truck
   
 - SKW 7727 P
   
 - SLN 3634 K

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving the vehicle SLN 3634 K. I stopped my vehicle at a red light. My vehicle was No. 3 (there was one small passenger truck in front, following that was the vehicle SKW 7727 P and following this was my vehicle).

All three vehicles were stopped at red light & then there was the light turned green. I moved the car in front of my vehicle also moved but the passenger truck right in front suddenly stopped & I could not stop my vehicle. My vehicle was moving very slow (May be 5-10 km/hr) & hit the rear bumper of SKW 7727 P.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

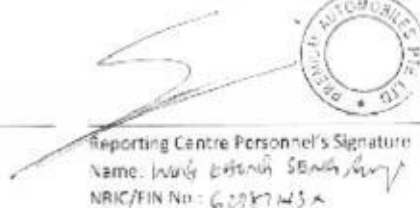
Date & Time:

12/Jan/2019 @ 13:50 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:


  
 Reporting Centre Personnel's Signature
   
 Name: Wally Eshen Senghary
   
 NRIC/FIN No: 6298743A



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1126G
<b>Vehicle Details</b>	
Vehicle No.:	SLN3634K
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN032207
Chassis No.:	WAUZZZF42HA121501
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,086.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$26,921.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$20,190.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	27 Apr 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,406.00
COE Rebate Amount:	\$45,020.00
<b>Total Rebate Amount:</b>	<b>\$65,210.00</b>

The information contained herein is correct as at 18 Jan 2019

OK





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ARVIND KUMAR SAXENA  
Period of Insurance : 28 Apr 2018 To 27 Apr 2019  
Engine No. : CVN032207  
Chassis No. : WAUZZZF42HA121501

Vehicle No. : SLN3634K  
Policy No. : 2100508416-01  
Endorsement No. :  
Issued Date : 10 Apr 2018

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA

Sum Insured : Market Value  
Off Peak Car : No

First Year of Registration : 2017  
Insuring with COE/PAF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

ARVIND KUMAR SAXENA - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPHAW

**24-HOUR AIG AUTO HOTLINE: +65 6338 6200**

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.**

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2721126G



Name

ARVIND KUMAR SAXENA

Race

INDIAN

Date of birth

22-08-1962

Sex

M

S2721126G

Country/Place of birth

INDIA



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S2721126G

Name

ARVIND KUMAR SAXENA

Birth Date: 22 Aug 1962

Valid Date: 29 Jul 2004



NRIC No. S2721126G



Nationality  
INDIAN

Date of issue  
15-03-2018

Address  
41 HINDHEDE WALK  
#05-02  
SINGAPORE 587972

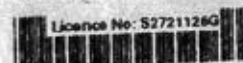
9478421

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASSE DATE

Class 2B Motorcycles not exceeding 200 cc  
Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

29 Jul 2004  
29 Jul 2004



Licence No: S2721126G

NP 426A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0066/2019/NK  
**Date** : 16-Jan-19

**Vehicle NOT in workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Arvind Kumar Saxena  
**Address** : 41 Hindhede Walk  
#05-02  
Singapore 587972  
**Telephone** : Hp : +65 96657454  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100508416-01  
**Vehicle No** : **SLN 3634 K**  
**Model Code** : Audi A4 SEDAN 1.4 TFSI  
**Model / Year** : Apr-17  
**Engine No** : CVN 032207  
**Chassis No** : WAUZZZF42HA121501  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Allan Wu  
**Accident Date** : 12-Jan-19  
**Place of Accident** : Clementi Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLN 3634 K

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper and both headlights. Re-organise crash management components. Reinstall all parts removed.	\$ <del>1,800.00</del> 500
3	To respray front bumper.	\$ <del>800.00</del> 550
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u>3,152.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLN 3634 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$	1,946.00 *
2	FRONT BUMPER FIXING SETS <i>3 new</i>	\$	258.00 +
3	FRONT BUMPER SECURING STRIPS	2 \$	64.00 +
4	FRONT BUMPER CENTRE GRILLE <i>combined</i>	\$	178.00 ✓
5	FRONT BUMPER CENTRE CLOSING ELEMENT <i>new</i>	\$	191.00 *
6	FRONT BUMPER AIR GUIDE GRILLE LH / RH <i>new</i>	2 \$	112.00 +
7	RADIATOR GRILLE <i>combined</i>	\$	1,666.00 ✓
8	AIR GUIDE GRILLE LH / RH <i>new</i>	2 \$	666.00 +
9	FRONT BUMPER REINFORCEMENT ?	\$	733.00 ?
11	FRONT BUMPER GUIDE SECTION LH / RH <i>new</i>	2 \$	67.00 *
12	FRONT BUMPER TOP COVER <i>new</i>	\$	116.00 +
13	FRONT BUMPER FOAM ?	\$	113.00 ?
14	FRONT BUMPER SUPPORT LH / RH <i>new</i>	2 \$	52.00 +
15	FRONT BUMPER LOCK CARRIER BRACKET <i>new</i>	\$	125.00 +
16	SIGN "CAUTION "	\$	13.00 *
17	STICKER FOR AIRCONDITIONER	\$	7.00 +
18	FANFARE HIGH TONE LH <i>new</i>	\$	37.00 +
19	FANFARE LOW TONE RH	\$	262.00 +
20	SPRING SHACKLE LH / RH	2 \$	52.00 +
<b>SUB SPARE PARTS</b>		<b>\$</b>	<b>6,658.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLN 3634 K

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	LED HEADLIGHT LH / RH <i>3 new</i>	2 \$	14,174.00 ✓
22	LIFT CYLINDER LH / RH	2 \$	384.00 ✓
23	FRONT NO PLATE <i>Bent</i>	S/N \$	25.00 ✓
24	SUNDRIES ?	\$	500.00 ?
TOTAL SPARE PARTS		:	\$ 21,741.00
TOTAL LABOUR CHARGES		:	\$ 3,152.00
GRAND TOTAL		:	\$ 24,893.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Ling*  
Surveyed Date : *17/01/19.*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Authorised Repairs, 030 days.*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jan 2019 <a href="#">Edit Reg</a>		17 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,471.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,471.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	ARVIND KUMAR SAXENA, ID: S2721126G		
Vehicle Reg. No.:	SLN3634K	Date of Loss:	12/01/2019 09:00 - :59 [20 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8654592075SG	Policy/Cover Note No.:	2100508416 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/01/2019]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (18/01/2019): SLN3634K / OD / 12/01/2019 / Coverage & Excess update

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SLN3634K (8654592075SG)**  
**OD**  
**Jan 12 2019 9:00AM**  
**[ARVIND KUMAR SAXENA]**  
**Premium Automobiles Pte Ltd**

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### Photos/Images

3 per page ▼



No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/01/19 09:20	<b>General View</b>		Load JPG	
2	18/01/19 09:20	<b>Chassis Number</b>		Load JPG	
3	18/01/19 09:20	<b>General View</b>		Load JPG	
4	18/01/19 09:20	<b>General View</b>		Load JPG	
5	18/01/19 09:20	<b>General View</b>		Load JPG	
6	18/01/19 09:20	<b>General View</b>		Load JPG	
7	18/01/19 09:20	<b>General View</b>		Load JPG	
8	18/01/19 09:20	<b>General View</b>		Load JPG	
9	18/01/19 09:20	<b>General View</b>		Load JPG	
10	18/01/19 09:20	<b>General View</b>		Load JPG	
11	18/01/19 09:20	<b>General View</b>		Load JPG	
12	18/01/19 09:20	<b>General View</b>		Load JPG	
13	18/01/19 09:20	<b>General View</b>		Load JPG	
14	18/01/19 09:20	<b>General View</b>		Load JPG	
15	18/01/19 09:20	<b>General View</b>		Load JPG	

### Documentation

1 per page ▼



No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/01/19 09:18	<b>DRIVING &amp; INS. CERT.pdf</b>		Load PDF	
2	18/01/19 09:18	<b>ESTIMATE .pdf</b>		Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

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[Save](#)
[Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG19001081/ASD3S2

Date: 27/02/2019

## REFERENCE

Insured/Claimant: ARVIND KUMAR SAXENA Policy No: 2100508416  
Date of Loss: 12/01/2019 Nature of Claim: OD Claim No: 8654592075SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLN3634K**  
Make & Model: AUDI A4, 1.4 (A) Engine No: CVN032207  
Reg. Date: 28/04/2017 (Man. Year: 2017) Chassis No: WAUZZZF42HA121501  
Colour: Grey Odometer: 27569 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$113,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,741.00	1,869.00	19,872.00	91.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,152.00	1,602.00	1,550.00	49.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>24,893.00</b>	<b>3,471.00</b>	<b>21,422.00</b>	<b>86.06</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>24,293.00</b>	<b>2,871.00</b>	<b>21,422.00</b>	<b>88.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,700.51</b>	<b>200.97</b>	<b>1,499.54</b>	<b>88.18</b>
<b>Nett Amount (S\$)</b>	<b>25,993.51</b>	<b>3,071.97</b>	<b>22,921.54</b>	<b>88.18</b>

## INSPECTION

Date of Assignment: 17/01/2019

Date Inspected: 17/01/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



2/27/2019

Adjuster Report

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$1,346.00 NETT)

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,946.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIPS	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER CENTRE GRILLE	Cracked	178.00 FS	*178.00 FS
5	1		*FRONT BUMPER CENTRE CLOSING ELEMENT	Not Necessary	191.00 FS	*- FS
6	2		*FRONT BUMPER AIR GUIDE GRILLE LH/RH	Not Necessary	112.00 FS	*- FS
7	1		*RADIATOR GRILLE	Cracked	1,666.00 FS	*1,666.00 FS
8	2		*AIR GUIDE GRILLE LH / RH	Not Necessary	666.00 FS	*- FS
9	1		*FRONT BUMPER REINFORCEMENT	*Check	733.00 FS	*- FS
10	2		*FRONT BUMPER GUIDE SECTION LH /RH	Not Necessary	67.00 FS	*- FS
11	1		*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
12	1		*FRONT BUMPER FOAM	*Check	113.00 FS	*- FS
13	2		*FRONT BUMPER SUPPORT LH / RH	Not Necessary	52.00 FS	*- FS
14	1		*FRONT BUMPER LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
15	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
16	1		*STICKER FOR AIRCONDITIONER	Not Necessary	7.00 FS	*- FS
17	1		*FANFARE HIGH TONE LH	Not Necessary	37.00 FS	*- FS
18	1		*FANFARE LOW TONE RH	Not Necessary	262.00 FS	*- FS
19	2		*SPRING SHACKLE LH / RH	Not Necessary	52.00 FS	*- FS
20	2		*LED HEADLIGHT LH / RH	Not Necessary	14,174.00 FS	*- FS
21	2		*LIFT CYLINDER LH / RH	Not Necessary	384.00 FS	*- FS
22	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
23	1		*SUNDRIES	*Check	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      21,741.00      1,869.00**

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND BOTH HEADLIGHTS. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,800.00	500.00
3	TO RESPRAY FRONT BUMPER.	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
Gross Labour Cost (S\$)			3,152.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >