

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 28 January 2021 4:36 PM  
**To:** 'claims'  
**Subject:** [REJECTION]- OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J  
**Attachments:** SJG1617J vs SHB6643A\_OI VIDEO.mp4

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We attached here with a copy of our insured video for your reference. Based on insured video, there is no lane marking, our driver was driving in front of your client vehicle. We are of the view that your client should let our driver go first and not squeeze from the left and resulted the accident.

In view of this, we regret to inform you that we are denying liability and unable to look into your client's claim.

Thanks.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** claims <karzworks.sg@gmail.com>  
**Sent:** Tuesday, 10 November 2020 2:18 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J

WITHOUT PREJUDICE

Dear Hsiao Tong ,

We have called our client and he stated that he didn't have any video footage. The report indicated that there was a video footage is because the owner had thought the camera was working but when they tried to retrieve the video , the SD card is corrupted.

Hence , please let us have your most favorable offer soonest.

Thank you and have a nice day.

Keith  
Karz Works Pte Ltd  
53 Ubi Avenue 1  
#01-23 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [Hsiao Tong \(LKKAuto\)](#)  
**Sent:** Sunday, 8 March 2020 4:26 pm  
**To:** [Desmond](#)  
**Cc:** [Admin A](#)  
**Subject:** RE: OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J

Without Prejudice

Dear Sirs/Mdm,

We have yet hear from your good office.

Please furnish us a copy of **your client's video footage** as requested by III.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 9 January 2020 8:00 AM  
**To:** Desmond <[karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J

Without Prejudice

Dear Sirs/Mdm,

Kindly refer to the attached email which is self-explanatory.

We are pending video footage from your good office.

Please furnish us a copy of **your client's video footage** as requested by III.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*"Wishing you a Happiness and Prosperity New Year"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Desmond <[karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com)>

**Sent:** Wednesday, 8 January 2020 5:14 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Desmond <[karzworks.sg@gmail.com](mailto:karzworks.sg@gmail.com)>

**Subject:** RE: OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J

Without Prejudice

Dear Sir/Madam,

We refer to above matter and LOD dated on 17 May 2019 , we would like to remind due to date yet to receive any offer.

Hope to have your favourable offer soonest to settle the matter amicably.

**Please forward to the case handler if this case does not belong to you.**

Thank you for your understanding and blessed day ahead!

Regards,

Desmond

Karz Works Pte Ltd

53 Ubi Avenue 1

#01-23 Paya Ubi Industrial Park

Singapore 408934

Tel: 68442475

Fax: 68442474

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**From:** [Desmond](#)

**Sent:** Wednesday, 18 December 2019 3:15 PM

**To:** [Admin A](#); [Jia Le \(LKK Auto\)](#); [Asher Sng \(LKKAuto\)](#); [Khanchna \(LKK Auto\)](#); [Hsiao Tong \(LKKAuto\)](#)

**Cc:** [Desmond](#)

**Subject:** OUR REF: KM1901-20 // YOUR REF: SHB6643A ACCIDENT INVOLVING SHB6643A AND SJG1617J

Without Prejudice

Dear Sir/Madam,

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**Please forward to the case handler if this case does not belong to you.**

Thank you for your understanding and blessed day ahead!

Regards,

Desmond

Karz Works Pte Ltd

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