

ASS. REC. BY

REF

CS/SMO19001049/ jdz

Special Instructions

Surveyor

Mammen

ASSIGNMENT (Office)

From (Person)

Chan Shui Hui Agnes

of SMO

Date/Time 16/11/19 @ 5.25pm

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SL 9077 P

Insured

at Workshop m/s

Lye Designs

Tel: 648 33353

of

10 Amk Autopoint #04-04 Ind. Park 2A

Policy No.

D17MTPR01017961

Claim No.

CMTP19003

Sum Insured

Excess

\$1800-00

Make of Veh.

(Client's Record)

D.O.A. 11/01/2019

CA

(REX)

/ REP. / REV 24 HRS

H.O.D. Enforcement

Date/Time

8.42am @ 17/1/19

Person Contacted

Mrs. Soh

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SL 9077P-X

18/1/19-

No survey done. As surveyor from Sompoo surveyed his vehicle frst day.
Reverted through email.Already cancel case in manner. ~~Celine~~ 18/1/2019

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 18 January 2019 10:25 AM
To: 'Teo, Grace'; assignments
Cc: 'Chan, Shu Hui Agnes'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR
Subject: RE: CMTD1900342/AGC - (LKK-cx)/ OD SLL9077P ACC ON 11.01.19 - PLS ASSIST TO ARRANGE SUV TMR 17/01/19 am

Dear Grace,

Noted with thanks.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Friday, 18 January 2019 10:17 AM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1900342/AGC - (LKK-cx)/ OD SLL9077P ACC ON 11.01.19 - PLS ASSIST TO ARRANGE SUV TMR 17/01/19 am

Hi Nivitha,

As spoken, kindly cancel the above assignment.

We apologize for the inconvenience caused.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Teo, Grace

Sent: Wednesday, January 16, 2019 5:24 PM

To: 'siewhoon@lyedesigns.com.sg'; admin-d@lkkauto.com; assignments@lkkauto.com

Cc: Chan, Shu Hui Agnes; Ye, Yong Kang Melvin; Henry, Irene James

Subject: CMTD1900342/AGC - SUV(LKK)/ OD SLL9077P ACC ON 11.01.19 - PLS ASSIST TO ARRANGE SUV TMR 17/01/19 am

Our Claim Reference: CMTD1900342/AGC

Hi Siew Hoon,

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Excess applicable - \$1,800.00

Aside to **LKK AUTO**,

Please assist to conduct motor survey on Own Damage basis.

Please revert with your preliminary report via Merimen upon completion of survey to my colleague, Ms. Agnes for authorisation.

Excess applicable - \$1,800.00

Best Regards

Grace Teo

Claims Division

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From: Teo, Grace

Sent: Tuesday, January 15, 2019 2:03 PM

To: 'siewhoon@lyedesigns.com.sg'

Cc: Chan, Shu Hui Agnes; Ye, Yong Kang Melvin; Henry, Irene James

Subject: CMTD1900342/AGC - OD SLL9077P ACC ON 11.01.19

Our Claim Reference: CMTD1900342/AGC

Hi Siew Hoon,

We acknowledged receipt of your claim notification.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Ms. Agnes Chan is the handler of this case.

As spoken, please let us have a copy of the estimate in excel format once available.

Alternatively, you may fill in the excel form as attached and forward to us upon completion.

Please note the estimate is based on COST PLUS subject to supplier's invoice.

Kindly advise your client to leave the vehicle at your premises for the survey tomorrow, 16/01/19.

Authorisation and excess (if applicable) will be further advised upon survey.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Authd	Status
Main	14 Jan 2019		16 Jan 2019 17:25 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured: HOH KIN SOON, ID: S6974304H, Tel: +6596170110, Email: jansen.hoh@gmail.com		[Created by insurer]	
Vehicle Reg. No.: SLL9077P	Date of Loss: 11/01/2019 22:00 - :59	[21 Months and 27 Days From LTA Reg Date (Man Yr)]	
Claim Type: OD / CMTD1900342	Policy/Cover Note No.: D17MTPV01017961 (Comprehensive)	Excess: S\$1,800.00	
Repairer: Lye Designs (HQ) 10 Amk Autopoint #04-04, Ang Mo Kio Industrial Park 2A, 568047 Ang Mo Kio - Tel: 64833353			
Handling Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by CHAN SHU HUI AGNES - 6329 5327]			
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/01/2019]			
Driver/Custodian: HOH KIN SOON (49 / Male), NRIC: S6974304H, Tel: +6596170110			
Adj Asg. Remarks: PLS ASSIST TO ARRANGE SURVEY TMR 17/01/19			

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									