

Huse Jie

REF:

MS16

CC3/MSH19001048/J v1307

ASSIGNMENT

From: Date: 16/1/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHB 5888S

at Workshop m/s

SMRT

of

Woodlands Depot

Insured:

SLH 4173Z

Policy No.

29069766

Claims No.

582608

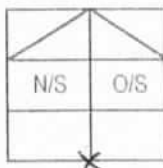
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS lup

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SHB 5888S Yr Regn: 30 Oct 2013

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

C.C. 1797

Colour:

maroon

A/C: Insured / Std / NI / NA

Sp. Reading

962323

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN36U505 693284

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Palken

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

12/1/19

D.O.I.

16/1/19

Survey held at

Smart

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB 5888S - CC3 / AXA / 400491 / R/W/2013

DA: 050214

01/19/2062

SLH 4173Z - CC3 / GAC / 16022884 / Hubs 2-1

DA: 18/1/2016

SLH 4173Z

17/1/19 Email GIA to Nabilah

14/3/19 LS: \$800 confirmed by email (Ref 2066-70, 729)

14/3/19 Send preli revised via merimen

RECEIVED 14 MAR 2019

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

3

1)

☐

: Final Report

Resurvey No. of Trip:

2

Date/Time, File Return to?

Survey Fee:

190

2)

Add Fee:

☐

Site Insp (\$

) S + RS \$1

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Other

☐

Weekend (\$

) TOTAL

Report Format:

Lump Sum / I.B.I. (\$

10

160

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Jan 2019		26 Feb 2019 08:59 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5888S	Date of Loss:	12/01/2019 12:00 - :59 [62 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 582608	Policy/Cover Note No.:	29069766 (Comprehensive) Coverage: 01/02/2018 - 31/01/2019
Vehicle Reg. No. (Insured):	SLH4173Z	Policy No. (Claimant):	
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Zheng Hanyang - 6594 2547]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Imm.Advice due 27/02/2019]		
Driver/Custodian (Insured):	ABDUL AZIZ BIN AHMAD (), NRIC: S1262908G, Tel: +6597504162 Email:		

ASSOCIATED MAIL RECEIVED
[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 January 2019 1:02 PM
To: 'Nabilah Rasol'
Cc: SUR; Accounts (LKKAuto); KKLau
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD , DOA: 12/1/2019 ,SHB 5888S (TP VEHICLE), SLH 4173Z (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf; POLICE REPORT.pdf

Dear Nabilah,

Please be informed that we had inspected the vehicle SHB 5888S at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 16/1/2019

Enclosed herewith a copy of TP's GIA report and police report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5888S
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2013
Engine No.:	2ZR15938938
Chassis No.:	JTDKN36U505693284
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	30 Oct 2013
First Registration Date:	30 Oct 2013
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2021
PARF Rebate Amount:	\$5,857.00
Intended COE Rebate Details	
COE Expiry Date:	29 Oct 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$61,324.00
COE Rebate Amount:	\$21,327.00
Total Rebate Amount:	\$27,184.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 17 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/01/2019 12:33
Date Of Accident	12/01/2019 12:10
Exact Location Of Accident	PAYA LEBAR ROAD TOWARDS EUNOS AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5888S
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	TAN HIAP SOON
NRIC No	S1195902D
Date Of Birth	02/02/1956
Occupation	OUTDOOR
Date Of Driving Pass	07/08/1975
Driving Experience	43 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20190112/2100 2 PAX (FEMALE MALAY)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	NORITA
Phone Number	
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH4173Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ABDUL AZIZ BIN AHMAD

NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	TAN HIAP SOON
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SHB5888S
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

←
Funos Ave

A- SHB58885

B-SLH4173Z

- Paya Lebor Rd

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

14/1/9

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)

Date & Time:

14/1/19

14/1/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20190112/2100

Police Station Of Origin:
Kampong Ubi NPP
9 Eunos Crescent #01-2687 SINGAPORE
400009
Tel No: 1800-7479999

1 of 3

Report No. T/20190112/2100

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 12/01/2019 16:29	Vide Report No.:	Station Diary No.: 21
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Informant's Particulars				
Name of Informant: TAN HIAP SOON			Address: APT BLK 124 PASIR RIS STREET 11 #08-425 SINGAPORE 510124	
ID Type / ID No.: NRIC NO / S1195902D			Contact No.: Home/Office: Mobile: 94373056	
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 62	Date of Birth: 02/02/1956	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 2B,2A,2,3,4A,4,5 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 12/01/2019 12:10	Type of Location: Bend
Location: Along Road 1 PAYA LEBAR ROAD EUNOS AVENUE 5 Filter lane from Paya Lebar Road into Eunos Ave 5 (zebra crossing)				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHB5888S	Car				Slightly Damaged	2
SLH4173Z	Car				Slightly Damaged	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20190112/2100

Police Station Of Origin:
Kampong Ubi NPP
9 Eunos Crescent #01-2687 SINGAPORE
400009
Tel No: 1800-7479999

2 of 3

Report No. T/20190112/2100

CONTINUATION OF REPORT

Driver			
Name	TAN HIAP SOON		ID No. S1195902D
Related Vehicle	SHB5888S (Car)		Contact No. 94373056
Hospital/Clinic	VIVA MEDICAL CLINIC		Class of Driving Licence & Expiry Date Class: 2B,2A,2,3,4A,4,5 Date of Expiry: NIL
Date Treatment	12/01/2019	Date Discharge	12/01/2019
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Driver			
Name	ABDUL AZIZ BIN AHMAD		ID No. S1262908G
Related Vehicle	SLH4173Z (Car)		Contact No. 91125471
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 12/01/2019 at about 1210hrs, I was driving along Paya Lebar Road. I had stopped at a filter lane before a zebra crossing as there were pedestrians crossing along the road. I was heading towards Eunos Avenue 5.

Out of a sudden, I felt a huge impact in the rear of my taxi. I discovered that a white Toyota Prius bearing plate number SLH4173Z had collided into my taxi. My passengers were not injured, I have picked them up from Lor Ah Soo and they are headed for Paya Lebar Square. I exchanged particulars with the Prius driver and we parted ways. Due to the collision, I felt pain in the front part of my head and neck area. I went to see a doctor and made a check and was given MC for 5 days from 12/01/2019 to 16/01/2019.

Dents and scratches were seen at the rear of my taxi. Visible scratches were also seen on the white Prius.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Kampong Ubi NPP
9 Eunos Crescent #01-2687 SINGAPORE
400009
Tel No: 1800-7479999



T/20190112/2100

3 of 3

Report No. T/20190112/2100

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
G /
Sgt 2 MUHAMMAD HAMIZAN BIN RITWAN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / AEIT /
SSI 2 JUREMAH BINTE AHMAD
Contact No.: 65472076

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
12/01/2019 16:29

Classification Of Case:

Case Details

Case Reference Number : TAX/01/19/2062
Type of Repair : Accident Repair
Vehicle Registration Number : SHB5888S

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-5347-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd
Accident Date and Time : 12/01/2019 04:10 AM
Vehicle Age(In Months) : 63

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	30.00	343.95	Replace	1	343.95	Replace ▾ DEF
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	30.00	12.08	Replace	10	12.08	Replace ▾ NEC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ▾ NEC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	30.00	154.27	Replace	0	0	Check ▾
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	30.00	104.70	Replace	0	0	Check ▾
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give ▾
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	30.00	71.10	Replace	0	0	Check ▾
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	30.00	71.10	Replace	0	0	Check ▾
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	30.00	54.15	Replace	0	0	Not Give ▾
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	30.00	171.68	Replace	0	0	Not Give ▾
Total Spare Part Cost									1,283.03		Surveyor Total	476.03	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									1,026.42		Final Sur Total	380.82	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR LEFT REAR PORTION	338.00	200	
Total:		338.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	
Total:		558.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
3	TO WASH AND VACUUM	60.00	0	
4	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		360.00	20.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	1,026.42	380.82
Total Labour Cost	338.00	200.00
Total Spray Painting	558.00	200.00
Other	360.00	20.00
Overall Total	2,282.42	800.82
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	2,300.00	800.00
Surveyor Approved Amount		800.00
No of Repair Days*	3	2

Estimator Assessment(\$)

Surveyor Assessment(\$)

Remarks

L/S repair. photo after paint.

Surveyor Name

Hwee jie

Signature


17/1/19

Save

Clear

Survey Date

16/01/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

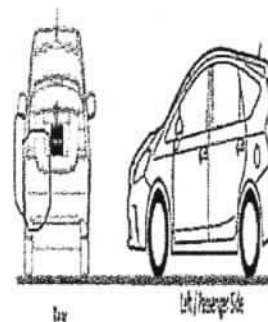
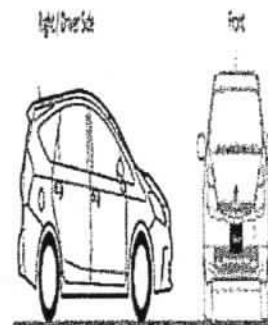
Acknowledged by Repairer

Signature:

Date:



Section A - Accident Details

Registration Number	SHB5888S
Case Reference Number	TAX/01/19/2062
Registration Date	30/10/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN HIAP SOON
Type of Accident	Head to Rear
Accident Date and Time	12/1/2019 12:10 PM
Accident Reported Date and Time	14/1/2019 12:13 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099670
Special Instruction to ARC, if any	TP
Prepared Date and Time	15/1/2019 6:38 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



L/R

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,028.42	\$361.83
Total Other Cost	\$360.00	\$20.00
TOTAL COST	\$2,282.42	\$781.83
Lump Sum Total	\$2,300.00	\$800.00 (L/S)
Number of Repair Days	3.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	16/01/2019 4:06 PM	16/01/2019 3:58 PM
Signature		
Remarks		L/S repair, photo after paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0349	Invoice Number	
Quotation Date	25.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LEFT REAR PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$558.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$20.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
	NN	76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given X
	NN	52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
	NN	52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Check X
		52159-47905	BUMPER REAR <i>DEP</i>	1.00	\$458.60	30.00	\$321.02	Replace	Replace ✓
	NN		SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X
			PIXEL STICKER <i>NEC</i>	2.00	\$60.00 <i>120</i>	0.00	\$120.00	Replace	Replace ✓
	NN	76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given X
		52161-16010	BUMPER CLIPS <i>NEC</i>	10.00	\$1.61 <i>16.10</i>	30.00	\$11.27	Replace	Replace ✓
	NN	52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
	NN	52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
Total					\$1,536.21		\$452.29		

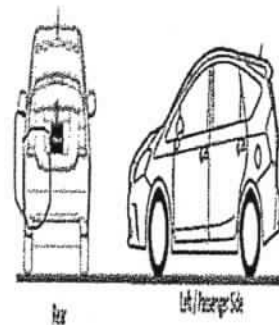
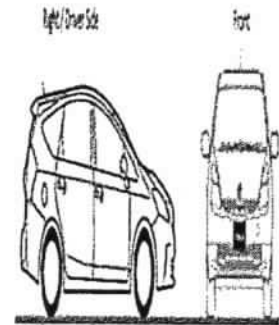
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

452.29
 -20%
 361.83
 +200.00
 +220.00
 781.83
 45 \$800/-

Section A - Accident Details



Registration Number	SHB5888S
Case Reference Number	TAX/01/19/2062
Registration Date	30/10/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN HIAP SOON
Type of Accident	Head to Rear
Accident Date and Time	12/1/2019 12:10 PM
Accident Reported Date and Time	14/1/2019 12:13 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099670
Special Instruction to ARC, if any	TP
Prepared Date and Time	15/1/2019 6:38 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Top View

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,026.42	\$361.83
Total Other Cost	\$360.00	\$20.00
TOTAL COST	\$2,282.42	\$781.83
Lump Sum Total	\$2,300.00	\$800.00 (L/S)
Number of Repair Days	3.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	16/01/2019 4:06 PM	16/01/2019 3:58 PM
Signature		
Remarks		L/S repair. photo after paint.

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Quotation Number	QN-1902-0349	Invoice Number	
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Invoice Amount		Prepared Date	

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Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
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Total Other Costs	\$360.00	\$20.00

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	nee		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓
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	nn	52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
Total					\$1,536.21		\$452.29		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

452.29
-207

361.83

+200.00

+220.00

781.83

45 \$800/-

14/3/19 - Finalized \$800/- slays.

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Thursday, 14 March 2019 9:57 AM
To: Hwee Jie (LKK Auto)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHB5888S

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Thursday, 14 March 2019 9:48 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHB5888S

Hi poh suan,

Finalized L/S \$800/- 3days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Thursday, 7 March, 2019 4:06 PM
To: Hwee Jie (LKK Auto)
Subject: FW: SHB5888S

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Monday, 25 February 2019 6:47 PM
To: 'Hwee Jie (LKK Auto)'
Cc: SUR; CS A Team; 'Leong Chee kwong'

Subject: SHB5888S

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 5888S having Case No: TAX/01/19/2062.

There is no change to the approved amount of \$800 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Monday, 25 February 2019 6:39 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Scan Data from FX-D421D6

Veron Chen (LKKAuto)

From: Hwee Jie (LKK Auto)
Sent: Thursday, 14 March 2019 9:48 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHB5888S
Attachments: FINALIZED REPORT.pdf

Hi poh suan,

Finalized L/S \$800/- 3days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Monday, 25 February 2019 6:39 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2019		26 Feb 2019 08:59 Edit Adj Rpt	S\$800.00 Edit Estimates	S\$800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5888S	Date of Loss:	12/01/2019 12:00 - :59 [62 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 582608	Policy/Cover Note No.:	29069766 (Comprehensive) Coverage: 01/02/2018 - 31/01/2019						
Vehicle Reg. No. (Insured):	SLH4173Z	Policy No. (Claimant):							
		Excess:							
Repairer:	- Not Applicable - (-)								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Zheng Hanyang - 6594 2547]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 28/03/2019]								
Driver/Custodian (Insured):	ABDUL AZIZ BIN AHMAD (), NRIC: S1262908G, Tel: +6597504162 Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB5888S (582608)
[SLH4173Z]
TP
SMRT TAXIS PTE LTD
Jan 12 2019 12:00PM
[GRAB RENTALS PTE LTD]

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	26/02/19 08:40	Accident Statement From: SC - Reg. No: SLH4173Z, Claimant: GRAB RENTALS PTE LTD		Load HTM
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	14/03/19 13:55	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
2	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
3	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
4	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
5	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
6	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
7	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
8	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
9	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
10	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
11	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
12	14/03/19 09:40	General View		Load JPG <input checked="" type="checkbox"/>
13	14/03/19 09:41	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
14	14/03/19 09:41	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
15	14/03/19 09:41	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
16	14/03/19 09:41	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
17	14/03/19 09:41	Dismantled Parts		Load JPG <input checked="" type="checkbox"/>
18	14/03/19 09:41	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
19	14/03/19 09:41	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
20	14/03/19 09:41	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail Print
1	26/02/19 08:40	SHB5888S E-file & Police report From: SC - Reg. No: SLH4173Z, Claimant: GRAB RENTALS PTE LTD		Load PDF
2	26/02/19 08:58	SMRT Automotive - Direct Survey by LKK		Load PDF
3	26/02/19 08:58	Estimate		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19001048/JVD3E2

Date: 15/03/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29069766

Claimant Vehicle No : SHB5888S

Insured Vehicle No : SLH4173Z

Date of Loss: 12/01/2019

Nature of Claim: TP Claim No: 582608

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5888S

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR15938938

Reg. Date: 30/10/2013 (Man. Year: 2013)

Chassis No: JTDKN36U505693284

Colour: Maroon

Odometer: 962323 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,610.70	452.29	1,158.41	71.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,256.00	420.00	836.00	66.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,866.70	872.29	1,994.41	69.57
Approved Total (Overridden) (S\$)		800.00		
Nett Amount (S\$)	2,866.70	800.00	2,066.70	72.09

INSPECTION

Date of Assignment: 26/02/2019

Date Inspected: 16/01/2019 Inspected At:

SMRT AUTOMOTIVE SERVICES PTE LTD
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Estimated Period of Repair: 3.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 15 Mar 2019)
Parts: 144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHB5888S)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 30%)	Deformed	458.60 F	*321.02 F
2	1		*BUMPER CLIPS (DISC 30%) (10PCS)	Necessary	16.10 F	*11.27 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F
5	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
6	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
7	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
8	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
9	1		*ARM SUB-ASSY, RR BUMPER LH	Not Necessary	139.60 F	*- F
10	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F

F=Franchise part.

Total Parts (S\$)	1,610.70	452.29
--------------------------	-----------------	---------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,256.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >