

INS. CASE OWNER:

CC 4, 111 1900

1035

T 103 9

LKK:
IDAC:

Surveyor:

TAMIKH

DOI:

ASSIGNMENT

18/01/19

Date / Time:

16/01/19

Registered in Merimen:

16/01/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBO 7618 C

Name of Insured:

Previous Eng.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

10.1.19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Borge Rameshwaran

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PC 2454 E

GBO 7618 C

SMD 2256 R



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Vantage

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

18/1

SMD 2256 R - X, GBO 7618 C - X

VIC

23/01/19

FILE REVIEWED. OLD INVOICE IN 3 VEH. C.C.

24/01/19

GIVE LIABILITY MANDATE

28/01/19

IN AGENT'S V/L

GIVE LIABILITY QUOTE

11/7/19

Fee - type mandate

10/8/19

DV sent

21/8/19

FILE - MIC facture

Regent Motors - A division of Vantage Automotive Ltd

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 3464.10

(3

days)

Reduction:

2762.50 %

69

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

0%

Repair Cost:

W/LH

SS 3706.59

(3 VEH. C.C.; OLD 2ND CATE)

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

180.00

(S 60 x 3

days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.46

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

SS

-

3) Survey fee:

500.00

Total:

SS 3888.59

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3888.59

Name 1:

Vantage Automotive Ltd

Payee 2: (Strike if N/A)

SS

Name 2:

Payee 3: (Strike if N/A)

SS

Name 3:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 2444F

Vehicle Details

Vehicle No.: SMD2256R

Vehicle to be Exported: No

Intended Deregistration Date: 21 Jan 2019

Vehicle Make: FORD

Vehicle Model: FOCUS HB TITANIUM
1.6 TI-VCT A/T 5DR

Primary Colour: Red

Manufacturing Year: 2015

Engine No.: FE08246

Chassis No.: WF05XXGCC5FE08246

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$16,536.00

Original Registration Date: 28 Aug 2015

First Registration Date: 28 Aug 2015

Transfer Count: 1

Actual ARF Paid: \$16,536.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 Aug 2025

PARF Rebate Amount: \$12,402.00

Intended COE Rebate Details

COE Expiry Date: 27 Aug 2025

COE Category: A - Car up to 1600cc &
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$57,498.00

COE Rebate Amount: \$37,945.00

Total Rebate Amount: \$50,347.00

The information contained herein is correct as at 21 Jan 2019

OK

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. S3055563L GST Registration No. M2-0000551-1

305 Alexandra Road

169942 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No. : BG 4007

Page No. : 1 of 2

Date Estimated : 18/01/2019

Prepared By : Chong Min Seng

- ESTIMATE REPAIR FOR -

Raphael Nyce Song Sue
Blk 753 Woodlands Circle
#11-548

Singapore 730753

- ACCOUNT - 2000

CASH - Sale service

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	28/08/2015	FOCUS 1.6 TITN 5DR	15

DESCRIPTION

TO CONDUCT TP CLAIM - INDIA INTERNATIONAL

VALUE

0.00

SUNDRIES

30- 150.00

LABOUR TO REMOVE, REALIGN, REPLACE REAR BUMPER, TAIL GATE AND ALL AFFECTED AREA

600- 2,400.00

TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR, CONDUCT DISTANCE SETTING (NETT)

✓ 150.00

LABOUR TO PUTTY AND RESPRAY REAR BUMPER, TAIL GATE AND ALL AFFECTED AREA.

600- 1,800.00

TO REMOVE AND REPLACE REAR WINDSHIELD, CONDUCT WATER LEAK TEST (NETT)

111 x 600.00

TO TRANSFER REAR TAIL GATE COMPONENTS, FIXING, TRIMS, RETAINERS, BOARDS, AND ALL OTHER NECESSARY COMPONENTS (NETT)

111 x 300.00

SEALANT FOR TAIL GATE (PER PANEL \$90 NETT)

111 x 180.00

INNER SEAL FOR REAR WINDSCREEN (NETT)

111 x 60.00

SEALANT FOR REAR WINDSCREEN (NETT)

111 x 60.00

TUFF KOTE, ANTI RUST PRESERVATION, BODY CAVITY PRESERVATIONS. (PER PANEL \$60 NETT)

111 x 180.00

TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE (NETT)

✓ 600.00

1980

Total Labour 1:

6,480.00

PART NUMBER DESCRIPTION

QTY	PRICE	DISC	VALUE
1	1,314.00	10.00	1,182.60
1	125.00	10.00	112.50
1	335.00	10.00	301.50
1	40.00	10.00	36.00

F1EB17906ABX REAR BUMPER - 5DR

WAA

BM51A17B861A CENTER BRACKET PLASTIC - RTR BUMPER

E

F1EB17F954AB REAR BUMPER LWR EXTENSION

BM51A17B918A RR BPR MOUNTING BRACKET

E

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. 6306663L GST Registration No. M2-0000551-1

305 Alexandra Road

169942 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No. : BG 4007
Date Estimated : 18/01/2019
Prepared By : Chong Min Seng

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	28/08/2015	FOCUS 1.6 TITN 5DR	15

PART NUMBER DESCRIPTION	QTY	PRICE	DISC	VALUE
BM51A403C94A RR BPR REINFORCEMENT - F11	1	626.00	10.00	563.40
F				
F1EB17E850DC BRACKET - BUMPER MOUNTING, RH	1	75.00	10.00	67.50
F1EB17E851DC RR BUMPER SIDE BRACKET LH	1	75.00	10.00	67.50
F1EB17A881AA MOUNTING - SIDE BRACKET RHR BUMPER	1	63.00	10.00	56.70
F1EB17A882AA MOUNTING - SIDE BRACKET LHR BUMPER	1	63.00	10.00	56.70
F1EB13B415AB RR BUMPER REFLECTOR LH	1	70.00	10.00	63.00
F1CT15K859AA PARKING SENSOR RR	1	87.00	10.00	78.30
5BRQ				
BM5T15K872AC RR PARKING AID BRACKET CTR, UNPRIMED	4	58.00	10.00	208.80
XUAA				
F1ET15K868AD RR PARKING AID, JUMPER WIRING	1	161.00	10.00	144.90
D				
PF1EBA40410A TAILGATE	1	1,580.00	10.00	1,422.00
C				
BM51A404A06S WEATHERSTRIP, TAILGATE - EC02.0 ST	1	350.00	10.00	315.00
B				
Total Parts :				4,676.40

3464.10

Tanaka 97495749
up
18/1/19 2:45pm
3 days
Requiring before painting
see ekkauto.com

Labour 1	:	6,480.00
Parts	:	4,676.40
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	780.95
Grand Total	:	11,937.35

Customer Service Officer

Contact

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

1115640

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Co. Regs. No. S3055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 119942

Service Booking: 6477 7399
Parts: 6477 7430
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300

FINALISATION REPORT

REPAIR ORDER NO. BG 152994	Date IN 23/01/2019	Invoice Number	Page No. 1 of 1
	Payment Term 30 Days From Invoice	Invoice Date	
	Customer Service Advisor Simon Koh Eng Aun	Invoice By Simon Koh Eng Aun	

CUSTOMER INFORMATION	INVOICE TO 35
Raphael Nyoe Song Sue	India Int'l Insurance Pte Ltd
Ble 753 Woodlands Circle #11-548	64 Cecil Street #04/01 IOB Building Singapore 049711
Singapore 730753	

REGISTRATION No.	CHASSIS No.	STOCK No.	REGISTRATION DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	14856	28/08/2015	FOCUS 1.6 TITN SDR	68000

CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - INDIA INTERNATIONAL INSURANCE	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE,REALIGN,REPLACE REAR BUMPER,TAILGATE AND ALL AFFECTED AREA	1	0.00	600.00
	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR,CONDUCT DISTANCE SETTING (NETT)	1	0.00	150.00
	LABOUR TO PUTTY AND RESPRAY REAR BUMPER,TAIL GATE AND ALL AFFECTED AREA	1	0.00	600.00
	TO CONDUCT ECU PROGRAMMING,CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE (NETT)	2	0.00	600.00
Sub-Total :				1,980.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
F1EB17906ABXWAA	REAR BUMPER - SDR	1	10.00	1,182.60
F1EB17F954AB	REAR BUMPER LWR EXTENSION	1	10.00	301.50
Sub-Total :				1,484.10
Attending CSO : Simon Koh Should you require further explanation, please reach me at				

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 3,464.10
Labour Charges	1,980.00	Less Insurance Excess	S\$ 0.00
Parts Charges	1,484.10	GST @ 7%	S\$ 242.49
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 3,706.59
		Less Deposit/Voucher	S\$ 0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$ 3,706.59

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.

Hsiao Tong (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Friday, 5 July 2019 4:26 PM
To: Simon Koh Eng Aun
Cc: assignments; Melody Teoh Man Lin; Katherine Chong; Liu Chun Cheong; Andy Ooi Lee Keong; Vivian Lau (LKKAuto)
Subject: Re: Finalization for SMD2256R
Attachments: Marked Estimate.pdf; finalisation[9132](2).pdf

Hi Simon,

COR \$3464.10 , 3 DAYS.

Regards
Taufikh
Lkk Auto

From: Simon Koh Eng Aun
Sent: Friday 5 July, 10:23
Subject: FW: Finalization for SMD2256R
To: Taufikh (LKKAuto)
Cc: assignments, Melody Teoh Man Lin, Katherine Chong, Liu Chun Cheong, Andy Ooi Lee Keong

Dear Taufikh,

Kindly refer to the attached documents and photos.
We would like to finalize COR: \$3464.10 (before GST) @ 3 repair days.
Thank you.

Best Regards,
Simon Koh Eng Aun
Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.eng.aun@simedarby.com.sg

From: Simon Koh Eng Aun
Sent: Monday, 17 June, 2019 4:59 PM
To: taufikh@lkkauto.com
Cc: Melody Teoh Man Lin <melody.teoh.manlin@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>
Subject: Finalization for SMD2256R
Importance: High

Dear Taufikh,

Kindly refer to the attached documents and photos.
We would like to finalize COR: \$3464.10 (before GST) @ 3 repair days.
Thank you.

Best Regards,
Simon Koh Eng Aun
Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited
Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simedarby.com.sg

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road

159942 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

E S T I M A T E

Estimate No. : BG 4007
Date Estimated : 18/01/2019
Prepared By : Chong Min Seng

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Raphael Nyoe Song Sue
Blk 753 Woodlands Circle
#11-548

Singapore 730753

- ACCOUNT - 2000

CASH - Sale service

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	28/08/2015	FOCUS 1.6 TITN 5DR	15

DESCRIPTION

TO CONDUCT TP CLAIM - INDIA INTERNATIONAL

VALUE

0.00

SUNDRIES

30- 150.00

LABOUR TO REMOVE, REALIGN, REPLACE REAR BUMPER, TAIL GATE AND ALL AFFECTED AREA

600- 2,400.00

TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR, CONDUCT DISTANCE SETTING (NETT)

✓ 150.00

LABOUR TO PUTTY AND RESPRAY REAR BUMPER, TAIL GATE AND ALL AFFECTED AREA

600- 1,800.00

TO REMOVE AND REPLACE REAR WINDSHIELD, CONDUCT WATER LEAK TEST (NETT)

X 600.00

TO TRANSFER REAR TAIL GATE COMPONENTS, FIXING, TRIMS RETAINERS BOARDS, AND ALL OTHER NECESSARY COMPONENTS (NETT)

X 300.00

SEALANT FOR TAIL GATE (PER PANEL \$90 NETT)

X 180.00

INNER SEAL FOR REAR WINDSCREEN (NETT)

Y 60.00

SEALANT FOR REAR WINDSCREEN (NETT)

X 60.00

TUFF KOTE, ANTI RUST PRESERVATION, BODY CAVITY PRESERVATIONS. (PER PANEL \$60 NETT)

X 180.00

TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE. (NETT)

✓ 600.00

Total Labour 1: 6,480.00

PART NUMBER DESCRIPTION

QTY	PRICE	DISC	VALUE
1	1,314.00	10.00	de ✓ 1,182.60
1	125.00	10.00	? 112.50
1	335.00	10.00	de ✓ 301.50
1	40.00	10.00	? 36.00

F1EB17906ABX REAR BUMPER - 5DR

WAA

BM51A17B861A CENTER BRACKET PLASTIC - *Per* FRONT BUMPER

F1EB17F954AB REAR BUMPER LWR EXTENSION

BM51A17B918A RR BPR MOUNTING BRACKET

E

REGENT MOTORS

(A Division of Vantage Automotive Limited)

Business Registration No. 63055563L GST Registration No. M2-0000551-1

305 Alexandra Road

159942 Singapore

Tel : 6477 7400

Fax : 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No. : BG 4007
Date Estimated : 18/01/2019
Prepared By : Chong Min Seng

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	28/08/2015	FOCUS 1.6 TITN 5DR	15

PART NUMBER	DESCRIPTION	QTY	PRICE	DISC	VALUE
BM51A403C94A	RR BPR REINFORCEMENT - F11	1	626.00	10.00	? 563.40
F					
F1EB17E850DC	BRACKET - BUMPER MOUNTING, RH	1	75.00	10.00	? 67.50
F1EB17E851DC	RR BUMPER SIDE BRACKET LH	1	75.00	10.00	? 67.50
F1EB17A881AA	MOUNTING - SIDE BRACKET RHR BUMPER	1	63.00	10.00	? 56.70
F1EB17A882AA	MOUNTING - SIDE BRACKET LHR BUMPER	1	63.00	10.00	? 56.70
F1EB13B415AB	RR BUMPER REFLECTOR LH	1	70.00	10.00	? 63.00
F1CT15K859AA	PARKING SENSOR RR	1	87.00	10.00	? 78.30
5BRQ					
BM5T15K872AC	RR PARKING AID BRACKET CTR, UNPRIMED	4	58.00	10.00	? 208.80
XUAA					
F1ET15K868AD	RR PARKING AID, JUMPER WIRING	1	161.00	10.00	? 144.90
D					
PF1EBA40410A	TAILGATE	1	1,580.00	10.00	X 1,422.00
C					
BM51A404A06S	WEATHERSTRIP, TAILGATE - EC02.0 ST	1	350.00	10.00	X 315.00
B					
Total Parts :					4,676.40

Tan Jie 97495744
up
18/1/19 @ 245pm
3 days
Resurvey before painting
see @ lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Customer Service Officer

Contact

Labour 1	:	6,480.00
Parts	:	4,676.40
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	780.95
Grand Total	:	11,937.35

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 16 January 2019 4:30 PM
To: Simon Koh Eng Aun; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Lalitha Krishnan - III
Subject: RE: Accident Involving SMD2256R & GBD7618C on 10/01/2019 at Lentor Avenue before Yio Chu Kang Crescent
Attachments: GIA Report.pdf

5:23pm @ 16/1/19
person @ Simon
vehicle not in.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMD2256R and let us have your report urgently.

This claim will be handled by Ms Lalitha.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [mailto:simon.koh.engaun@simeдарby.com.sg]
Sent: 16 January, 2019 1:58 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chong Min Seng <chong.min.seng@simeдарby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simeдарby.com.sg>; Katherine Chong <katherine.chong@simeдарby.com.sg>
Subject: RE: Accident Involving SMD2256R & GBD7618C on 10/01/2019 at Lentor Avenue before Yio Chu Kang Crescent

Hi Gabriel,

Kindly assign LKK to survey the above mentioned vehicle.

Thank you.

Best Regards,

Simon Koh Eng Aun

*Customer Service Advisor (Bodyshop)
Vantage Automotive Limited
305 Alexandra Road
#02-01 Vantage Automotive Limited*

Singapore 159942
Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simedarby.com.sg

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 16 January, 2019 1:54 PM
To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>
Cc: Chong Min Seng <chong.min.seng@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Subject: RE: Accident Involving SMD2256R & GBD7618C on 10/01/2019 at Lentor Avenue before Yio Chu Kang Crescent

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Simon Koh Eng Aun [<mailto:simon.koh.engaun@simedarby.com.sg>]
Sent: 16 January, 2019 1:04 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chong Min Seng <chong.min.seng@simedarby.com.sg>; Liu Chun Cheong

<liu.chun.cheong@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>

Subject: Accident Involving SMD2256R & GBD7618C on 10/01/2019 at Lentor Avenue before Yio Chu Kang Crescent

Attention: Motor Claims Dept (3rd Party Claim)

Hi,

Our client's vehicle had involved in an accident with your insured vehicle on the above stated date and location. Kindly refer to the attached documents for your further action.

If there is any enquiries, please do not hesitate to give me a call @ +65-6477 7413 / +65-9690 4556.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.engaun@simedarby.com.sg

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India International Insurance Pte Ltd.
Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	16 Jan 2019 18:41	Cim Veh Model Changed	(202831) FORD FOCUS 1.6 (A).	[A] HOW MEI KWAN
2	16 Jan 2019 18:41	Cim Created	Reg No: SMD2256R, Acct Date: 2019/01/10, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Vantage Automotive Limited (Alexandra)	[A] HOW MEI KWAN
3	16 Jan 2019 18:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	16 Jan 2019 18:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25	[A] HOW MEI KWAN
5	16 Jan 2019 18:41	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	16 Jan 2019 18:42	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	16 Jan 2019 18:42	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	21 Jan 2019 20:58	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	23 Jan 2019 17:57	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 28 - 3 veh.c.c.; OID 2nd car	[A] VIC ALPEH
10	24 Jan 2019 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25	[I] Lalitha Krishnan
11	24 Jan 2019 10:18	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
12	26 Jul 2019 11:28	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
13	26 Jul 2019 11:28	Cim Dtl Modified	Insured Name: -> 0. Insured ID: -> 0.	[A] Elaine Kuan Hwa Meen
14	26 Jul 2019 11:28	Cim Dtl Modified	3PJ Reg. Date: -> 2015/08/28.	[A] Elaine Kuan Hwa Meen
15	26 Jul 2019 11:28	Cim Details Notified		[A] Elaine Kuan Hwa Meen
16	02 Aug 2019 08:02	Adj Mandate Request	Cur.Reg:3888.59:PODS Liability: 100% Quantum: (a)CORw/GST: \$3,706.59 + (b)LOU (3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$3,888.59 Vehicle Model: Ford Focus (1596cc) 3 recommendation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

[28/01/2019 19:53] VIC ALPEH:

Alert - Adj Mandate Approved (\$0.00) - SMD2256R - Claim Handler: Lalitha Krishnan

Approved:0.00.

[23/01/2019 17:57] VIC ALPEH:

Adj Mandate Request Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 28 - 3 veh.c.c.; OID 2nd car

[23/01/2019 17:56] VIC ALPEH:

FILE REVIEWED. OID Mr Boose Rameshwaran reported that he was involved in a 3 veh.c.c. and was the 2nd car and was pushed forward from behind. Seek liability mandate to III by merimen.

Merimen Billing for this case - Transaction History

Print Received Message

This mail is associated with :

***SMD2256R (MC2019/2015)**
[GBD7618C]

TP

RAPHAEL NYOE SONG SUE

Jan 10 2019 8:00AM

[0]

Vantage Automotive Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/08/2019 08:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3888.59) - SMD2256R - Claim Handler: Lalitha Krishnan

Approved:3888.59.

SATISFACTION CUM DISCHARGE VOUCHERDate: 25/01/2019To: India International Insurance Pte Ltd.**MOTOR VEHICLE CLAIM**Vehicle Owner's Name: Raphael Nyoe Song SueVehicle Registration No.: SMD 2256 RMake / Model: Ford Focus 1-6 Titanium

Motor Policy Number: _____

Date of Accident: 10/01/2019Owner's Excess: NIL.

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number SMD2256R have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: 

Signed without prejudice for any
personal injury claim

Date: 25/1/19Job No.: BG152994

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8922444F

RAPHAEL NYOE SONG SUE

Birth Date: 30 Jun 1989

Valid Date: 24 May 2010



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg
with \leq 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals \leq 2500kg

34 May 2010

NP 428A



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8922444F



Name

RAPHAEL NYOE SONG SUE

楊送樹

Race

CHINESE

Date of birth

30-06-1989

Sex

M

S8922444F

Country of birth

SINGAPORE

H/p: 96729010 / 67115073

email: raphael.nyoe@hotmail.com

8321131



NRIC No: S8922444F



Date of issue

13-12-2008

APT BLK 753 WOODLANDS CIRCLE #11-548
SINGAPORE 730753

NRIC No: S8922444F

Date: 30/01/2011

No: 6716622

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5104890810

Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle : **SMD2256R**
Chassis Number : **WF05XXGCC5FE08246**
2. Name of Policyholder : **RAPHAEL NYDE SONG SUE**
3. Effective Date of Insurance : **24 Oct 2018**
4. Expiry Date of Insurance : **23 Oct 2019**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: RAPHAEL NYDE SONG SUE
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: MAYBANK
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : IMOTOR INSURE (00000573595)
Date of Issue : 24 Oct 2018 10:43 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 10 August 2019 1:32 PM
To: Katherine Chong
Cc: Liu Chun Cheong; Simon Koh Eng Aun; Melody Teoh Man Lin; Andy Ooi Lee Keong; Admin A
Subject: RE: SMD2256R - TP CLAIM - NTUC - (INDIA INTERNATIONAL INS) - (GBD7618C) - DOA:10/01/2019 - INVOICE & LOD *** LKK REF: CC4/III19001035/T1pa3
Attachments: DV_SMD2256R.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$3,706.59
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA /GIA Search Fee	\$ 2.00
TOTAL	\$3,888.59

Please duly sign the DV enclosed and return the original copy to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 12 July 2019 5:37 PM
To: Katherine Chong <katherine.chong@simeдарby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Liu Chun Cheong <liu.chun.cheong@simeдарby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simeдарby.com.sg>; Melody Teoh Man Lin <melody.teoh.manlin@simeдарby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simeдарby.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMD2256R - TP CLAIM - NTUC - (INDIA INTERNATIONAL INS) - (GBD7618C) - DOA:10/01/2019 - INVOICE & LOD *** LKK REF: CC4/III19001035/T1pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Chong <katherine.chong@simedarby.com.sg>

Sent: Friday, 12 July, 2019 9:13 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Simon Koh Eng Aun

<simon.koh.engaun@simedarby.com.sg>; Melody Teoh Man Lin <melody.teoh.manlin@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: RE:SMD2256R - TP CLAIM - NTUC - (INDIA INTERNATIONAL INS) - (GBD7618C) - DOA:10/01/2019 - INVOICE & LOD

Hi Ms. Vivian,

Enclosed the docs for your reference. Hardcopy via registered mail.

Kindly proceed necessary action.

Thank You.

Regards,

Katherine Chong

Senior Assistant (Body & Paint)

Vantage Automotive Limited

305 Alexandra Road

Singapore 159942

Email: katherine.chong@simedarby.com.sg

DID: +65 6477 7364

From: Taufikh (LKKAuto) [<mailto:Taufikh@lkkauto.com>]

Sent: Friday, July 05, 2019 4:26 PM

To: Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>

Cc: assignments <assignments@lkkauto.com>; Melody Teoh Man Lin <melody.teoh.manlin@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>

Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: Re: Finalization for SMD2256R

Hi Simon,

COR \$3464.10 , 3 DAYS.

Regards

Taufikh

Lkk Auto

From: Simon Koh Eng Aun

Sent: Friday 5 July, 10:23

Subject: FW: Finalization for SMD2256R

To: Taufikh (LKKAUTO)

Cc: assignments, Melody Teoh Man Lin, Katherine Chong, Liu Chun Cheong, Andy Ooi Lee Keong

Dear Taufikh,

Kindly refer to the attached documents and photos.

We would like to finalize COR: \$3464.10 (before GST) @ 3 repair days.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)

AutoFrance (PEUGEOT)

Mobile: +65-9690 4556

DID: +65-6477 7413

Email: simon.koh.enggaun@simedarby.com.sg

From: Simon Koh Eng Aun

Sent: Monday, 17 June, 2019 4:59 PM

To: taufikh@lkkauto.com

Cc: Melody Teoh Man Lin <melody.teoh.manlin@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: Finalization for SMD2256R

Importance: High

Dear Taufikh,

Kindly refer to the attached documents and photos.

We would like to finalize COR: \$3464.10 (before GST) @ 3 repair days.

Thank you.

Best Regards,

Simon Koh Eng Aun

Customer Service Advisor (Bodyshop)

Vantage Automotive Limited

305 Alexandra Road

#02-01 Vantage Automotive Limited

Singapore 159942

Regent Motors Limited (FORD)
AutoFrance (PEUGEOT)
Mobile: +65-9690 4556
DID: +65-6477 7413
Email: simon.koh.engaun@simedarby.com.sg

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India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date: 10 July 2019

Subject: **ACCIDENT INVOLVING VEHICLES SMD2256R & GBD7618C ON 10.01.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	: S\$ 3706.59
Loss of use	: S\$ 180.00 (S\$60.00 x 3 days)
GIA search fee	: S\$ 2.00
Total	: S\$ 3888.59

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely



Katherine Chong
Senior Admin

Regent Motors

A division of Vantage Automotive Limited
Company Regd. No. 199900121

305 Alexandra Road Singapore 159942
Tel: 65-6376 2233 Fax: 65-6477 7300

 A member of
The Darby Group



LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, RAFAEL MYOE SONG SUE the Owner of the vehicle number: SMD 2256 R hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party insurer and shall pay the amount of car rental (if any including GST) to Vantage Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I agreed that Vantage Automotive will not be held responsible or liable in any event if the claim is either partially successful and or unsuccessful.

Dated the 10 days of January 2019.

Rn Raphael Myoe
Owner name /signature

KOH ENG AUN
Witness (name / signature)

S8922844F
NRIC No.

G 7558211R
NRIC No.

Acknowledgement

Accident Involving SMD2256R and GBD7618C on 10/01/2019

I, RAPHAEL NYOE SONG SUE the owner of Vehicle Registration Number SMD2256R, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd-Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess NIL, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
Tel.: 6319 0174
email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

Signed by:

Name: Raphael Myoe
NRIC No.: S8922444F
Date: 10/1/19

COR: \$ 3,706.59
LOU: 3 days x \$ 60.00
= \$ 180.00

LIN
SEMECH
FEES : \$ 2.00

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MC2019/2015
Claimant Ref: SMD2256R

We/I, Vantage Automotive Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,706.59 (repair cost), S\$ 180.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SMD2256R that was damaged pursuant to the accident which occurred on 10/01/2019 (date) at Lentor Ave before Yio Chu Kang Crescent (location) involving vehicle no. GBD7618C (insured vehicle). This is pursuant to the inspection conducted on 18/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RAPHAEL NYOE SONG SUE ("the third party claimant") of vehicle no. SMD2256R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMD2256R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,888.59 to Vantage Automotive Ltd

Dated this day of 13 AUG 2019 20

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

Katherine Chong

NRIC:

U8288470A

Address:

305 Alexandra Road

(S) 159942

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

A Division of Vantage Automotive Limited)
Co. Regs. No. 53055563L GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Booking: 6477 7399
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. BG 152994	Date IN 23/01/2019 Payment Term 30 Days From Invoice Customer Service Advisor Simon Koh Eng Aun	Invoice Number 5383404 / WSH Invoice Date 10/07/2019 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
--------------------------------------	---	---	------------------------

<p>CUSTOMER INFORMATION</p> <p>Raphael Nyoe Song Sue</p> <p>Blk 753 Woodlands Circle #11-548</p> <p>Singapore 730753</p>	<p>INVOICE TO 35</p> <p>India Int'l Insurance Pte Ltd</p> <p>64 Cecil Street #04/05 IOB Building Singapore 049711</p>	
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REGISTRATION No.	CHASSIS No.	STOCK No.	REGISTRATION DATE	MODEL	MILEAGE
SMD2256R	WF05XXGCC5FE08246	14856	28/08/2015	FOCUS 1.6 TITN 5DR	68000

CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - INDIA INSURANCE AGAINST GBD7618C. DOA.10/01/2019.	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	LABOUR TO REMOVE,REALIGN, REPLACE REAR BUMPER,TAILGATE AND ALL AFFECTED AREA.	1	0.00	600.00
	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR,CONDUCT DISTANCE SETTING (NETT)	1	0.00	150.00
	LABOUR TO PUTTY AND RESPRAY REAR BUMPER,TAIL GATE AND ALL AFFECTED AREA	1	0.00	600.00
	TO CONDUCT ECU PROGRAMMING, CHECK & CLEAR FAULT CODES, RESTORE ALL PROGRAMME MODULE (NETT)	2	0.00	600.00
Sub-Total :				1,980.00

CODE	DESCRIPTION	UNITS	DISC %	NETT
F1EB17906ABXWAA	REAR BUMPER - SDR	1	10.00	1,182.60
F1EB17F954AB	REAR BUMPER LWR EXTENSION	1	10.00	301.50
Sub-Total :				1,484.10

Attending CSO : Simon Koh
Should you require further explanation, please reach me at

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	3,464.10
Labour Charges	1,980.00	Less Insurance Excess	S\$	0.00
Parts Charges	1,484.10	GST @ 7%	S\$	242.49
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	3,706.59
		Less Deposit/Voucher	S\$	0.00

Computer generated invoice. No signature is required.	Amount Payable	S\$	3,706.59
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All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



Third Party Insurer Enquiry

Our Ref No: GR-19-005501

Date of Request: 10/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date 10/01/2019
Enquiry By Chong Kean Yap
TP Vehicle No. GBD7618C
Accident Date 10/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD7618C	India International Insurance Pte Ltd	30/04/2018-29/04/2019	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-005501

Date of Request: 10/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date 10/01/2019
Enquiry By Chong Kean Yap
TP Vehicle No. GBD7618C
Accident Date 10/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement














CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2019 Edit Reg		16 Jan 2019 00:00 Edit Adj Rpt	\$43,464.10 Edit Estimates	\$43,464.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PRECIOUS ENGINEERING , Co. Reg. No.: -								
Main Claimant:	RAPHAEL NYOE SONG SUE , ID: S8922444F								
Vehicle Reg. No.:	SMD2256R	Date of Loss:	10/01/2019 08:00 - :59 [40 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MC2019/2015	Policy/Cover Note No.:	M496893						
Vehicle Reg. No. (Insured):	GBD7618C	Policy No. (Claimant):	5104890810						
		Excess:							
Repairer:	Vantage Automotive Limited (Alexandra) 305 Alexandra Road #02-01, Vantage Automotive Centre, 159942 Alexandra - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (02/08/2019): Alert - Adj Mandate Approved (\$3888.59) - SMD2256R - Claim Handler: Lalitha Kri... III_SG (24/01/2019): Alert - Adj Mandate Approved (\$0.00) - SMD2256R - Claim Handler: Lalitha Krishn... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMD2256R (MC2019/2015)**
[GBD7618C]
TP
RAPHAEL NYOE SONG SUE
Jan 10 2019 8:00AM
[PRECIOUS ENGINEERING]
Vantage Automotive Limited

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/08/19 07:56	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	02/08/19 07:56	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
4	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
5	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
6	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
7	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
8	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
9	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
10	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
11	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
12	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
13	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
14	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
15	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
16	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
17	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
18	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
19	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
20	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
21	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
22	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
23	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
24	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
25	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
26	02/08/19 07:56	General View	 Load JPG	<input checked="" type="checkbox"/>
27	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	02/08/19 07:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/19 18:42	TP GIA REPORT	 Load PDF	
2	16/01/19 18:42	ACKNOWLEDGEMENT EMAIL TO III DD 16.01.19	 Load PDF	
3	22/01/19 19:22	TP ESTIMATE - MARKED	 Load PDF	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	02/08/19 08:00	LOD	 Load PDF	
5	02/08/19 08:00	Workshop Invoice	 Load PDF	
6	02/08/19 08:00	INSURANCE SEARCH FEE	 Load PDF	
7	23/08/19 10:13	AUTHORISATION TO ACT FORM	 Load PDF	
8	23/08/19 10:13	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/01/19 08:46	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19001035/T1PA3Q2
Date: 23/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: M496893
Claimant Vehicle No: SMD2256R Insured Vehicle No: GBD7618C
Date of Loss: 10/01/2019 Nature of Claim: TP Claim No: MC2019/2015

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMD2256R
Make & Model: FORD FOCUS, 1.6 (A) Engine No: FE08246
Reg. Date: 28/08/2015 (Man. Year: 2015) Chassis No: WF05XXGCC5FE08246
Colour: Red Odometer: 66165 km
Engine Capacity: 1596 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/50 R17 Rear Tyre Size: 215/50 R17
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,126.40	1,514.10	3,612.30	70.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,030.00	1,950.00	4,080.00	67.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,156.40	3,464.10	7,692.30	68.95
+ GST 7.00/7.00% (S\$)	780.95	242.49	538.46	68.95
Nett Amount (S\$)	11,937.35	3,706.59	8,230.76	68.95
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,888.59		

INSPECTION

Date of Assignment: 16/01/2019
Date Inspected: 18/01/2019 Inspected At: Vantage Automotive Limited (Alexandra)
305 Alexandra Road #02-01, Vantage
Automotive Centre
Singapore 159942
REPAIRER: REGENT MOTORS
Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Jul 2019)
Parts: 143	FORD FOCUS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMD2256R)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*30.00 FS
2	2		*SEALANT FOR TAILGATE	Not Necessary	180.00 FS	*- FS
3	1		*INNER SEAL FPR REAR WINDSCREEN	Not Necessary	60.00 FS	*- FS
4	1		*SEALANT FOR REAR WINDSCREEN	Not Necessary	60.00 FS	*- FS
5	1		*REAR BUMPER -5DR	Deformed	1,182.60 FS	*1,182.60 FS
6	1		*CENTER BRACKET PLASTIC -REAR BUMPER	Not Necessary	112.50 FS	*- FS
7	1		*REAR BUMPER LWR EXTENSION	Deformed	301.50 FS	*301.50 FS
8	1		*RR BPR MOUNTING BRACKET	Not Necessary	36.00 FS	*- FS
9	1		*RR BPR REINFORCEMENT -F11	Not Necessary	563.40 FS	*- FS
10	1		*BRACKET -BUMPER MOUNTING ,RH	Not Necessary	67.50 FS	*- FS
11	1		*RR BUMPER SIDE BRACKET LH	Not Necessary	67.50 FS	*- FS
12	1		*MOUNTING -SIDE BRACKET RHR BUMPER	Not Necessary	56.70 FS	*- FS
13	1		*MOUNTING -SIDE BRACKET LHR BUMPER	Not Necessary	56.70 FS	*- FS
14	1		*RR BUMPER REFLECTOR LH	Not Necessary	63.00 FS	*- FS
15	1		*PARKING SENSOR RR	Not Necessary	78.30 FS	*- FS
16	4		*RR PARKING AID BRACKET CTR ,UNPRIMED	Not Necessary	208.80 FS	*- FS
17	1		*RR PARKING AID ,JUMPER WIRING	Not Necessary	144.90 FS	*- FS
18	1		*TAILGATE	Not Necessary	1,422.00 FS	*- FS
19	1		*WEATHERSTRIP ,TAILGATE -EC02.0 ST	Not Necessary	315.00 FS	*- FS
Total Parts (\$\$)					5,126.40	1,514.10

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE,REALIGN ,REPLACE REAR BUMPER ,TAIL GATE AND ALL AFFECTED AREA	New	2,400.00	600.00
2	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR CONDUCT DISTANCE SETTING	New	150.00	150.00
3	LABOUR TO PUTTY AND RESPRAY REAR BUMPER ,TAIL GATE AND ALL AFFECTED AREAD	New	1,800.00	600.00
4	TO REMOVE AND REPLACE REAR WINDSHIELD ,CONDUCT WATER LEAK TEST	New	600.00	0.00
5	TO TRANSFER REAR TAIL GATE COMPONENTS ,FIXING ,TRIMS RETAINERS ,BOARDS ,AND ALL OTHER NECESSARY COMPONENTS	New	300.00	0.00
6	TUFF KOTE ,ANTI RUST PRESERVATION ,BODY CAVITY PRESERVATION	New	180.00	0.00
7	TO CONDUCT ECU PROGRAMMING CHECK & CLEAR FAULT CODES ,RESTORE ALL PROGRAMME MODULE	New	600.00	600.00
Gross Labour Cost (S\$)			6,030.00	1,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >