

Surveyor:

DOI:

Date:

Registered in Meriment:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 22/10/19

Sent By: 03

FINALIZATION

Date/Time: 12/11/19 / 11:30AM Confirm with: MONICA

Confirm by: GUYO Qiang

Repair Cost: L16

\$5 4800.00 (6 days) Reduction: \$3917.14 % 49

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 08/11/19 Confirm with: MONICA

Email ☒ Call ☐

Final Liability:

% 100 (Assessed) BOLA S/N No.: 22

If NO or B 28, Ass. Lia:

Repair Cost: (W/ST)

\$5 4280.00

OK W/ on stationary TP veh.

Loss of Rental (LOR):

\$5 - (days)

Loss of Use (LOU):

\$5 420.00 x 60 x 7 days 60 x 7 = 420

Loss of Income (LOI):

\$5 - (3 x days)

LOR only ☐

LOU only ☒

LOR + LOU ☐

LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 -

Medical:

\$5 -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$5 -

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$5 -

(4200)

3) Survey fee:

\$ 400.00

Total:

\$5 4,700.00

Global Sum \$5: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5 4,700.00

Name 1:

CTY KUTO PTE LTD

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

39108

 (-2.21)

27 Jan 2011

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CITY AUTO PTE LTD

One Stop Automotive Solutions
BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

QBE INSURANCE (SINGAPORE) PTE LTD

NO. 1

RAFFLES QUAY #29-10 SOUTH TOWER

ONE RAFFLES QUAY

SINGAPORE 048583

Attention: Wong Choo Han

Contact: -

Fax No.:

Estimate : QUOT201901-000302(00)

Date : 16/01/2019

Vehicle No. : SKA2172M

Make/Model : TOYOTA COROLLA ALTIS 1.6
AUTO

Mileage (km) : 0

Chassis No. : MR053REE104110540

Accident Date : 15/01/2019 00:00:00

Claim No. : GBG7432E

Reference : SKA2172M

Policy No. : 5096083318-01

S/No Particular

Quantity Unit Price Amount S\$

LIST ITEMS :

1	Rear bumper	1.0	545.1	584.10	482	584.10
2	Rear bumper side retainer	2.0		26.60		53.20
3	Rear bumper side bracket	2.0		171.45	X	342.90
4	Rear Bumper clips	8.0		3.00		24.00
5	Rear bumper reflector	1.20	55.6	172.10	35.2	344.20
6	Rear bumper sponge	1.0	138.2	192.10	117.5	192.10
7	Rear bumper reinforcement	1.0		374.45	X	374.45
8	Rear boot	1.0		781.45	754.3	781.45
9	Rear boot lamp	1.0		288.70	246.6	577.40
10	Rear boot hinges	2.0		182.10	X	364.20
11	Rear boot lock	1.0		91.60		91.60
12	Rear boot outer chrome moulding	1.0		371.60	332.9	371.60
13	Rear boot logo	1.0		61.00	52	61.00
14	Rear Boot emblem - corolla	1.0		63.90	58.2	63.90
15	Rear Boot emblem - altis	1.0		61.10	58	61.10
16	Rear boot emblem - 1.6	1.0	54.1	65.50	42.2	65.50
17	Rear Boot emblem - VVTi	1.0		55.30	50	55.30
18	Rear boot emblem - Dual	1.0		59.20	52	59.20
19	Rear boot weatherstrip	1.0		231.35	175.4	231.35
20	Rear boot striker	1.0		98.45	X	98.45
21	Rear end panel	1.0	609.1	781.10	552.2	781.10
22	Rear end panel top garnish	1.0		192.80	185.9	192.80
23	Tail lamp	1.0	381.9	381.90	281.9	763.80
24	Rear bumper LH shield guard	1.0		181.42	135.8	181.42

List Total :

25% Discount S\$

SPECIAL NET :

1 Reverse sensor

SPECIAL NET Total S\$:

LABOUR :

*To supply panel sealant and to seal all weld seam and gaps

1.0 100.00 40. 100.00

CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One-Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

QBE INSURANCE (SINGAPORE) PTE LTD

NO. 1

RAFFLES QUAY #29-10 SOUTH TOWER

ONE RAFFLES QUAY

SINGAPORE 048583

Attention: Wong Choo Han

Contact: -

Fax No.:

Estimate : QUOT201901-000302(00)

Date : 16/01/2019

Vehicle No. : SKA2172M

Make/Model : TOYOTA COROLLA ALTIS 1.6
AUTO

Mileage (km) : 0

Chassis No. : MR053REE104110540

Accident Date : 15/01/2019 00:00:00

Claim No. : GBG7432E

Reference : SKA2172M

Policy No. : 5096083318-01

S/No Particular

Quantity	Unit Price	Amount S\$
1.0	60.00	60.00
1.0	120.00	120.00
1.0	1,100.00	1,100.00
1.0	1,200.00	1,200.00
		2,580.00

- *To check wiring and lighting
- *To spray rubberized undercoating
- To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts
- Spray painting on affected & replace parts

6 Days.

lump sum repair.

After repair photos.

Guo Qiao - 8288 082

17/1/19.

1830

~~4780.62~~

~~20% 2,800~~

5023.33

2% 4000

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total S\$ 7,917.34
GST 7% S\$ 554.20
Amount Due S\$ 8,471.34

09

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

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QBE INSURANCE (SINGAPORE) PTE LTD

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RAFFLES QUAY #29-10 SOUTH TOWER

ONE RAFFLES QUAY

SINGAPORE 048583

Attention: Wong Choo Han

Contact : -

Fax No. :

Date : 16/01/2019

Vehicle No. : SKA2172M

Make/Model : TOYOTA COROLLA ALTIS 1.6
AUTO

Mileage (km) : 0

Chassis No. : MR053REE104110540

Accident Date : 15/01/2019 00:00:00

Claim No. : GBG7432E

Reference : SKA2172M

Policy No. : 5096083318-01

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper / C2A	1.0	584.10	584.10
2	Rear bumper side retainer / AC	2.0	26.60	53.20
3	Rear bumper side bracket X NN	2.0	171.45	342.90
4	Rear Bumper clips / AC	8.0	3.00	24.00
5	Rear bumper reflector / CH - SCR	2.0	172.10	344.20
6	Rear bumper sponge / CH ?	1.0	192.10	192.10
7	Rear bumper reinforcement / SCRA	1.0	374.45	374.45
8	Rear boot / BUC	1.0	781.45	781.45
9	Rear boot lamp LH - C2A, RH X NN	2.0	288.70	577.40
10	Rear boot hinges X NN	2.0	182.10	364.20
11	Rear boot lock / BT	1.0	91.60	91.60
12	Rear boot outer chrome moulding / C2A	1.0	371.60	371.60
13	Rear boot logo /	1.0	61.00	61.00
14	Rear Boot emblem - corolla /	1.0	63.90	63.90
15	Rear Boot emblem - altis /	1.0	61.10	61.10
16	Rear boot emblem - 1.6 /	1.0	65.50	65.50
17	Rear Boot emblem - VVTi /	1.0	55.30	55.30
18	Rear boot emblem - Dual /	1.0	59.20	59.20
19	Rear boot weatherstrip / Tri	1.0	231.35	231.35
20	Rear boot striker X NN	1.0	98.45	98.45
21	Rear end panel / BUC	1.0	781.10	781.10
22	Rear end panel top garnish / CC	1.0	192.80	192.80
23	Tail lamp / CH / SCRA	2.0	381.90	763.80
24	Rear bumper LH shield guard / TN	1.0	181.42	181.42
List Total :				6,716.12
25% Discount S\$				1,678.98
				5,037.14

SPECIAL NET :

1	Reverse sensor / PM	1.0	300.00	200	300.00
SPECIAL NET Total S\$:					300.00

LABOUR :

*To supply panel sealant and to seal all weld seam and gaps	1.0	100.00	40.	100.00
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CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

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Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201901-000302(00)

QBE INSURANCE (SINGAPORE) PTE LTD

NO. 1

RAFFLES QUAY #29-10 SOUTH TOWER

ONE RAFFLES QUAY

SINGAPORE 048583

Attention: Wong Choo Han

Contact : -

Fax No. :

Date : 16/01/2019

Vehicle No : SKA2172M

Make/Model : TOYOTA COROLLA ALTIS 1.6
AUTO

Mileage (km) : 0

Chassis No : MR053REE104110540

Accident Date : 15/01/2019 00:00:00

Claim No : GBG7432E

Reference : SKA2172M

Policy No : 5096083318-01

S/No	Particular	Quantity	Unit Price	Amount S\$
	*To check wiring and lighting	1.0	60.00	30 60.00
	*To spray rubberized undercoating	1.0	120.00	60 120.00
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	1,100.00	900 1,100.00 800
	- Spray painting on affected & replace parts	1.0	1,200.00	900 1,200.00
				<u>2,580.00</u>

6 Days.

lump sum repair.

After repair photos.

Guo Qiao - 8288 082

17/1/19.

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

- No illegal modification(s) is allowed & O.E.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total S\$ 7,917.14
GST 7% S\$ 554.20
Amount Due S\$ 8,471.34

for CITY AUTO PTE LTD

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3910B
Vehicle Details	
Vehicle No.:	SKA2172M
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2010
Engine No.:	1ZRX061718
Chassis No.:	MR053REE104110540
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$16,286.00
Original Registration Date:	27 Jan 2011
First Registration Date:	27 Jan 2011
Transfer Count:	3
Actual ARF Paid:	\$16,286.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jan 2021
PARF Rebate Amount:	\$9,771.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jan 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$39,000.00
COE Rebate Amount:	\$7,883.00
Total Rebate Amount:	\$17,654.00

The information contained herein is correct as at 18 Jan 2019

OK

▶ Altis Used Vehicle List (7 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Toyota Corolla Altis 1.6A	\$29,000	\$10,300 /yr	27-Jan-2011	1,598 cc	170,000 km		Availabl

Office No. - -
 Ben - 98890488

Toyota Corolla Altis 1.6A Elegance (OPC)	\$23,800	\$7,630 /yr	25-Feb-2011	1,598 cc	59,163 km	Keen Auto Pte Ltd	Availabl
--	----------	-------------	-------------	----------	-----------	-------------------	----------

New Arrival! Owned By A Careful And Non Smoker Owner. As Good As New. Low Mileage Done At 59,164km. Low Cash Up Front And Flexibl Loan Schemes Available! View To Believe Condition! Buy From Trustwort...

Office No. - -
 Frankie Wong - 97599939 | Sunny - 97524000 | Sam Tan - 93860913 | Fabian - 92729280

Toyota Corolla Altis 1.6A	\$30,588	\$10,380 /yr	01-Apr-2011	1,598 cc	87,000 km	Creed Automotive LLP	Availabl
---------------------------	----------	--------------	-------------	----------	-----------	----------------------	----------

Well Maintained Unit, Rarely Driven. Excellent Interior/Exterior Condition. Flexible Loan Options Available! Contact Us Now For A Viewing Appointment!

Office No. - 96190677
 Jake - 96190677 | Andy - 83505630

Toyota Corolla Altis 1.6A Elegance	\$31,000	\$9,880 /yr	27-May-2011	1,598 cc	123,000 km		Availabl
------------------------------------	----------	-------------	-------------	----------	------------	--	----------

Beautiful Bid Registration Number (Sxx7118x). One Lady Owner. Accident-Free. Champagne Colour, Generally Well Kept Paintwork. Fully Agri Maintained. Passed VICOM Test In May 2018. PARF \$7,767 On 25 M...

Office No. - -
 Stanley - 93870003

Toyota Corolla Altis 1.6A	\$36,800	\$11,730 /yr	15-Jul-2011	1,598 cc	148,000 km	Ka-Hup Vehicles Trading	Availabl
---------------------------	----------	--------------	-------------	----------	------------	-------------------------	----------

Super Marvelous Unit, Beautiful Pearl White, Too Good To Believed! 1 Owner Only! Don't Miss This Beautiful Model, Dual Vvti Engine Regula Servicing At Borneo Motor. From Day 1 Still Now, Car Battery ...

Office No. - 67415939
 Sebastian Tan - 88000500 | Johnson Lim - 90722292

Toyota Corolla Altis 1.6A	\$33,800	\$10,260 /yr	15-Aug-2011	1,598 cc	83,534 km		Availabl
---------------------------	----------	--------------	-------------	----------	-----------	--	----------

Well Known For Powerful Yet Fuel Economical, Clean And Neat Interior With Beautiful Paintwork, No Repairs Needed, Well Maintained Unit, 1 Mileage, Full Leather Interior, Extremely Good Condition! Vi...

Office No. - -
 Johnson Lim - 90088300

Toyota Corolla Altis 1.6A (OPC)	\$31,800	\$8,640 /yr	23-Nov-2011	1,598 cc	68,095 km	The Car Enthusiast Pte Ltd	Availabl
---------------------------------	----------	-------------	-------------	----------	-----------	----------------------------	----------

1 Owner Only! Low Mileage Done, Well Maintained, Excellent Condition! Bank Or In House Loan Available. Call For More Enquiries!

Office No. - 66848470
 Pan - 91010990 | Sebastian Ng - 96828212

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale even for COE cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, financial services, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authori car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, ca reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 16 January 2019 5:17 PM
To: 'assignments'
Cc: Jenny Toh
Subject: FW: Arrange survey on SKA2172M

5.43pm @ 16/1/19
vehicle in
person Vronica
Repairer agreed survey
on 17/01/2019

Our ref: V0020860

Dear Sir

Kindly assist to survey the third party claim as per below information.

regards

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 16 January 2019 5:07 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Arrange survey on SKA2172M

Dear Sir,

Kindly arrange **LKK Auto Consultants Pte Ltd** for survey.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Wednesday, 16 January, 2019 4:44 PM
To: City Auto
Cc: Jenny Toh
Subject: Arrange survey on SKA2172M

Our ref : V0020860

Dear Vronica

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 16 January 2019 4:07 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Arrange survey on SKA2172M

Hi Arrangement survey dept,

Kindly arrange TP survey on following vehicle :

Survey TP.

Your vehicle : GBG7432E

Our vehicle : SKA2172M

D.O.A : 15/01/2019

LOCATION : BLK 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly

inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 29 January, 2019 4:53 PM
To: Mei Kwan (LKKAuto)
Cc: Jenny Toh
Subject: FW: Arrange survey on SKA2172M *** LKK REF: CC4/QBE19001023/Gja3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; GBG7432C 15012019.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our ref: VC012246

Hi Mei Kwan

Please find attached as per requested.

regards

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 January 2019 10:43 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>
Subject: RE: Arrange survey on SKA2172M *** LKK REF: CC4/QBE19001023/Gja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

QBE ref: TBA
LKK REF: CC4/QBE19001023/Gja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 25 January, 2019 11:19 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 16 January, 2019 6:34 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Arrange survey on SKA2172M *** LKK REF: CC4/QBE19001023/ja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 16 January, 2019 5:44 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on SKA2172M

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 17/01/2019.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: City Auto <cityauto@singnet.com.sg>
Sent: Wednesday, 16 January 2019 4:07 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Arrange survey on SKA2172M

Hi Arrangement survey dept,

Kindly arrange TP survey on following vehicle :

Survey TP.

Your vehicle : GBG7432E

Our vehicle : SKA2172M

D.O.A : 15/01/2019

LOCATION : BLK 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Yronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE19001023/Gha3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 27-11-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBG 7432E	Veh. Inspected	SKA 2172M
Policy No.	8-V0020860-MVA	Coverage (\$)	0.00
Claim No.	VC012246	Excess (\$)	0.00
Assign From	JENNY	Assign Date	16/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	MR053REE104110540	Colour	SILVER
Odometer	172247	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
L/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	15/01/2019	Inspection Date	17/01/2019
Survey held at	160 SIN MING DRIVE #05-01		
Repairer	CITY AUTO PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 2172M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	CRACKED	584.10	545.10
2	REAR BUMPER SIDE RETAINER @\$26.60	NECESSARY	53.20	53.20
2	REAR BUMPER SIDE BRACKET @\$171.45	NOT NECESSARY	342.90	-
8	REAR BUMPER CLIPS @\$3.00	NECESSARY	24.00	24.00
2	REAR BUMPER REFLECTOR @\$172.10	N/S SCRATCHED / O/S NOT NECESSARY	344.20	55.60
1	REAR BUMPER SPONGE	CRACKED	192.10	138.20
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	374.45	-
1	REAR BOOT	BUCKLED	781.45	754.30
2	REAR BOOT LAMP @\$288.70	N/S CRACKED / O/S NOT NECESSARY	577.40	146.60
2	REAR BOOT HINGES @\$182.10	NOT NECESSARY	364.20	-
1	REAR BOOT LOCK	BENT	91.60	91.60
1	REAR BOOT OUTER CHROME MOULDING	CRACKED	371.60	332.90
1	REAR BOOT LOGO	NECESSARY	61.00	61.00
1	REAR BOOT EMBLEM-COROLLA	NECESSARY	63.90	63.90
1	REAR BOOT EMBLEM-ALTIS	NECESSARY	61.10	61.10
1	REAR BOOT EMBLEM-1.6	NECESSARY	65.50	54.10
1	REAR BOOT EMBLEM-VVTI	NECESSARY	55.30	55.30
1	REAR BOOT EMBLEM-DUAL	NECESSARY	59.20	59.20
1	REAR BOOT WEATHERSTRIP	TWISTED	231.35	175.40
1	REAR BOOT STRIKER	NOT NECESSARY	98.45	-
1	REAR END PANEL	BUCKLED	781.10	609.10
1	REAR END PANEL TOP GARNISH	DEFORMED	192.80	192.80
2	TAIL LAMP @\$381.90	N/S CUT / O/S NOT NECESSARY	763.80	381.90
1	REAR BUMPER LH SHIELD GUARD	TORN	181.42	135.80
	LESS 25% DISCOUNT		-1,679.03	-997.78
			5,037.09	2,993.32
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN)	DAMAGED	300.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR		300.00	200.00
	TO SUPPLY PANEL SEALANT AND TO SEAL ALL WELD SEAM AND GAPS.		100.00	40.00
	TO CHECK WIRNG AND LIGHTING.		60.00	30.00
	TO SPRAY RUBBERIZED UNDERCOATING.		120.00	60.00
	TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.		1,100.00	800.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		1,200.00	900.00
			2,580.00	1,830.00
GRAND TOTAL			7,917.09	5,023.32
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC4/QBE19001023/Gha3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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