Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 22 January, 2019 10:51 AM

To: 'Jenny Toh'

Cc: Admin A; Joy Irene (LKKAuto); CS A Team

Subject: RE: Arrange survey on SKA2172M *** LKK REF: CC4/QBE19001023/Gja3 **Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

QBE ref: TBA

LKK REF: CC4/QBE19001023/Gja3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKA 2172M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 16 January, 2019 6:34 PM **To:** 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>

Subject: RE: Arrange survey on SKA2172M *** LKK REF: CC4/QBE19001023/ja3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 16 January, 2019 5:44 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A < admin-a@lkkauto.com > Subject: RE: Arrange survey on SKA2172M

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 17/01/2019.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Wednesday, 16 January 2019 5:17 PM
To: 'assignments' assignments@lkkauto.com

Cc: Jenny Toh < <u>jenny.toh@qbe.com</u>>
Subject: FW: Arrange survey on SKA2172M

Our ref: V0020860

Dear Sir

Kindly assist to survey the third party claim as per below information.

regards

From: City Auto < cityauto@singnet.com.sg>
Sent: Wednesday, 16 January 2019 5:07 PM
To: Jenny Toh < jenny.toh@qbe.com>
Subject: RE: Arrange survey on SKA2172M

Dear Sir,

Kindly arrange LKK Auto Consultants Pte Ltd for survey.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643

Tel: 6453 1235 Fax: 6453 7944

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Wednesday, 16 January, 2019 4:44 PM

To: City Auto **Cc:** Jenny Toh

Subject: Arrange survey on SKA2172M

Our ref: V0020860

Dear Vronica

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte
Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: City Auto < cityauto@singnet.com.sg Sent: Wednesday, 16 January 2019 4:07 PM

To: Jenny Toh < jenny.toh@qbe.com > Subject: Arrange survey on SKA2172M

Hi Arrangement survey dept,

Kindly arrange TP survey on following vehicle:

Survey TP,

Your vehicle: GBG7432E

Our vehicle: SKA2172M

D.O.A : 15/01/2019

LOCATION: BLK 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643

Tel: 6453 1235 Fax: 6453 7944

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