

Vic (LKKAUTO)

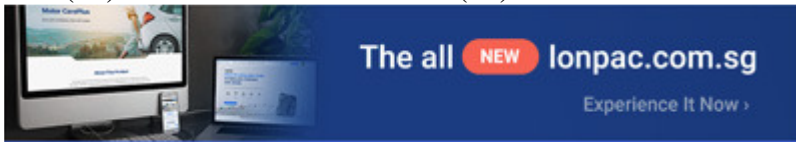
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 4 November, 2019 2:32 PM
To: Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> LPC REF 18/19/19/VC05/021321 GBG5111U, TP claim against XD6513S (DOA: 12-01-19) - LKK REF CC4/LPC19001016/Uhb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 29 October, 2019 11:52 AM
To: GERALD POH WEE BIN
Cc: Admin A; Vic (LKKAUTO); MT_Claim_SG
Subject: <SEEK MANDATE> LPC REF 18/19/19/VC05/021321 RE: GBG5111U, TP claim against XD6513S (DOA: 12-01-19) - LKK REF CC4/LPC19001016/Uhb3

Your Ref: 18/19/19/VC05/021321

Our Ref: CC4/LPC19001016/Uhb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES XD 6513S (OI) AND GBG 5111U (TP) ON 12/01/2019

We refer to the subject matter and to the assignment dated 15th January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

Our Surveyor upon further inspection to the TP repairer, recommended to replace the tailgate as it was beyond repair.

We propose to offer to TP repairer "**CHIN MENG MOTORS**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 12,281.94	\$ 4,850.00
Loss of Use (\$120 x 8 days)	\$ 960.00	\$ 960.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 13,249.39	\$ 5,817.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime	2 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 18 January 2019 9:08 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: FW: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Our Ref : 18/19/19/VC05/021321

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Aside to Irene Joy – Based on the photos taken at the scene of
of accident, the damage to the tailgate does

not to appear to be extensive.
Please verify with the surveyor if it warrant
replacement.

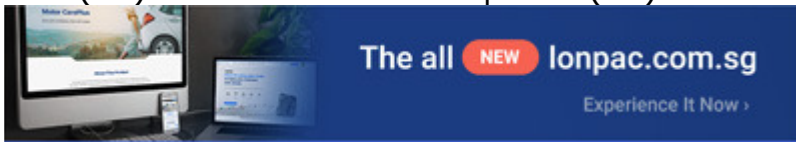
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 17 January, 2019 5:16 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Joy Irene (LKKAUTO)

Subject: RE: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 5111U at M/s Chin Meng Motors on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 15 January 2019 3:46 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: assignments <assignments@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 15 January 2019 2:31 PM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; LKK <lkk@lkkauto.com>; Quek Kim Seng (CMM) <kimseng@cmm.sg>

Subject: FW: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Our Ref : 18/19/19/VC05/021321

Dear Catherine,

Kindly proceed accordingly.

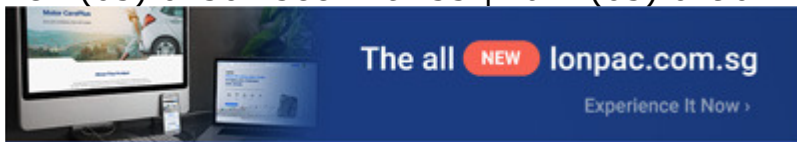
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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From: Quek Kim Seng (CMM) [<mailto:kimseng@cmm.sg>]

Sent: Tuesday, 15 January, 2019 2:11 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Dear Sir,

Choice of surveyor:

5. Adrian Ling

Thank you.

Best Regards,

Quek Kim Seng,
Chin Meng Motors

Main

1 Kaki Bukit Ave 6
Blk B #01-40
Blk C #01-63
Autobay
Singapore 417883
Tel: 6747-4810
Fax: 6745-5018
Hp: 9191-2829

Branch

68 Kaki Bukit Ave 6
#01-11
ARK @ KB
Singapore 417896
Tel: 6384-0111

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, January 15, 2019 1:51 PM
To: Quek Kim Seng (CMM)
Cc: MT_Claim_SG
Subject: RE: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Without Prejudice

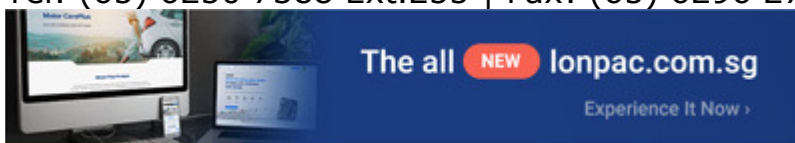
Our Ref : 18/19/19/VC05/021321

Dear Kim Seng,

Attached list of Motor surveyors for your necessary action.

Please revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Quek Kim Seng (CMM) [<mailto:kimseng@cmm.sg>]
Sent: Tuesday, 15 January, 2019 1:39 PM
To: MT_Claim_SG
Cc: cmm@cmm.sg
Subject: GBG5111U, TP claim against XD6513S (DOA: 12-01-19)

Dear Sir/Ms,

Accident involving GBG5111U and XD6513S on 12-01-2019 at Bedok Reservoir Rd/ Bedok North Rd

We are the motor workshop for GBG5111U and is making a against your insured/driver XD6513S.

Kindly forward your list of Panel Surveyors to be chosen as our Single Joint Expert.

Enclosed herewith

1. Police report
2. Scene photo

**GIA and estimate to follow up

Thank you.

Best Regards,

Quek Kim Seng,
Chin Meng Motors

Main

1 Kaki Bukit Ave 6
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