

ASS. REC. BY:

REF:

08/SM019001011 / T11 d312

General Instruction:

Survivor  
MerimenTaufik  
Thelma Choo

ASSIGNMENT (Office)

From (Person):

of

SMO

Date/Time:

16/1/19 @ 4:12pm

Estimated Cost:

Bill to:

OD ☒ TP / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8KZ1740Z

Insured:

GBD 4392

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexandra Road

Policy No:

DISMTPEVE001403

Claim No:

CMTD1900385

Sum Insured:

Excess:

Make of Veh.

(Client's Record)

D.O.A. 15/01/2019

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time:

4:23pm @ 16/1/19

Person Contacted:

Chermaine

Vehicle IN / ☒ OUT

Date/Time

Action/Instruction (✓) Estimate

8KZ1740Z-X

GBD4392-X

Revert via merimen preli advise.

Part by part 9164.99 (Red: 3429.83 : 27%)

Taufher

REF: SMO

ASSIGNMENT

Form: Date: 18.01.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKZ 1740Z

at Workshop m/s

Volkswagen

of

247 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

11am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$65K

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Vehicle: 938, 346

RECEIVED 12 FEB 2019

Date/Time: File Pass to?



Errel. Report



Final Report

12/2/2019

Date/Time: File Return to?

(2)

Report Format:

Lump Sum / I.B.F. (\$

9164.99

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$



Interview (\$



Tech Insp (\$



Weekend (\$

Survey Fee:

Transportation

1. + PPS 20

1. Photos

1. Others

1. TOTAL

390
10
390

Veh No: SKZ1740Z

Vt Regn:

2016 Jan

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

C/C

1345

Colour:

Silver

A/C

Insured / Std / NI / NA

Sp/Reading

22840

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VW 7224M7FW1740M

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR / SUMI /

TOYO / YOKO or

Front

C

Rear

C

R/Bal

mm

R/Bal

mm

L/Bal

b

mm

L/Bal

b

mm

D.O.A.

D.O.I.

Survey held at

VW Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Frt o/s

The UIC / Chassis frame / Body Structure affected due to collision.

11/2/2019

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2019		16 Jan 2019 16:12 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TES PRODUCTION & PROJECTS PTE. LTD, Co. Reg. No.: 201100201-G		
Main Claimant:	MARIA KIM, ID: S2189344G		
Vehicle Reg. No.:	SKZ1740Z	Date of Loss:	15/01/2019 12:00 - :59
Claim Type:	TP / CMTD1900385	Policy/Cover Note No.:	D18MTPCVE001403 (Comprehensive)
Vehicle Reg. No. (Insured):	GBD439Z	Policy No. (Claimant):	
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Thelma Choo - 6322 4681]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/01/2019]		
Driver/Custodian (Insured):	CHIANG KAM SEND (), NRIC: S0475504I, Tel: +6586736592		

### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Thelma Choo

Date: 30 Jan 2019

**Preliminary Advice**

Insured Vehicle No	: GBD439Z		
TP Vehicle No	: SKZ1740Z	Accident Date	: 15/01/2019
Make	: VOLKSWAGEN GOLF	Assignment Date	: 16/01/2019
Date of Inspection	: 18/01/2019	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (-) 247 ALEXANDRA ROAD SINGAPORE 159934		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,594.82
Revised Amount	:S\$	8,498.24
Check Items (Estimated)	:S\$	270.47
Total	:S\$	8,768.71
 Lump Sum Repair	 :S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( x ) Other comments : Survey on WP

SINGAPORE ACCIDENT STATEMENT

MSIG (Ginnes)  
vs  
Sompoo out

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**ACCIDENT STATEMENT**

Date Of Report	15/01/2019 18:44
Date Of Accident	15/01/2019 12:30
Exact Location Of Accident	AT THE WHEELOCK PLACE CAR PARK
Country/State of Loss	SINGAPORE

**DETAILS OF OWN VEHICLE**

Vehicle Registration Number	SKZ1740Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MARIA KIM
NRIC No	S2189344G
Email Address	DEXTER.HOW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98529870
Alternative Phone No	OFFICE-98529870

**Vehicle Particulars**

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)RECAT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

**Insurance Company**

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28670062 AVW
Cover Note Number	

**Driver**

Name of Driver	DAMIAN DEXTER HOW CHI LOONG
NRIC No	S7920313J
Date Of Birth	23/07/1979
Occupation	INDOOR
Date Of Driving Pass	30/10/2009
Driving Experience	9 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98529870
Fax Number	(LOCAL) +65-98529870
Contact Number	
EMail Address	DEXTER.HOW@GMAIL.COM

Address	4 PANDAN VALLEY #09-407
Postcode	597628
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : OLIVIA LOCK GENDER: : FEMALE
Passenger 2	NAME: : ARIANNA TOTO GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### Details of Witness 1

Name	QUEK SWEE HUA
Phone Number	67352318
Email Address	

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBD439Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver	CHIANG KAN SENG
NRIC/Passport Number	S0475504I
Contact Number	81698887
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

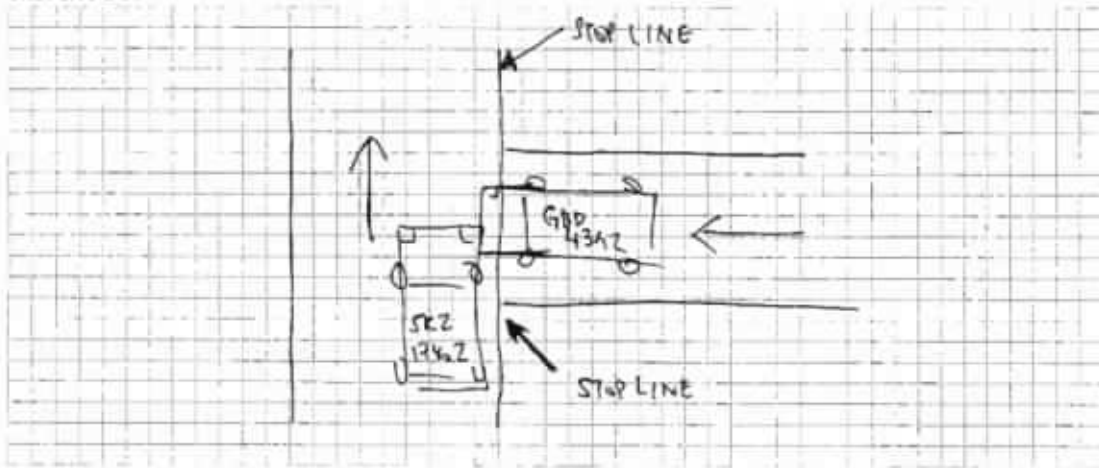
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 1825 PM / 15 JAN 2019

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/PIN No.:



# Sketch Plan #2 Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

PLACE

I WAS DRIVING OUT OF THE WHEELLOCK CAR PARK TODAY AT ABOUT 1230PM, 15 JAN 2019.
THERE WAS A LORRY TURNING RIGHT AND HE BANGED INTO MY CAR. HE DID NOT STOP AT THE DESIGNATED STOP LINE TO KEEP A LOOK OUT AND ADMITTED HE DID NOT SEE ME. I HAD THE RIGHT OF WAY AS I WAS GOING STRAIGHT.
THE DAMAGE IS TO THE FRONT RIGHT SIDE OF MY CAR. I HAVE PHOTOS AND WITNESSES AS WELL.
WITNESS: QUBK SWEE HUA
CONTACT No: 67352318
WHEELLOCK PLAZA SECURITY
THIRD PARTY DETAILS: CHIANG KAN SENG
IC: 504755041
MOBILE: 81698887
VEHICLE No: G8D 4342
COMPANY: T&S PRODUCTIONS & PROJECTS PTE LTD
51 UBI AVE 1, #03-01
PAYA UBI INDUSTRIAL PARK ES, S(408933)
REG No: 201100201-G

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 1825PM/15 JAN 2019

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
Tel: (65) 6827 7888 Fax: (65) 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

COPY

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

VW DRIVEEASY  
Comprehensive

Certificate No. A 28670062 AVW

Excess : S\$0500  
Windscreen Excess : S\$0100

1. Index Mark and Registration Number of Vehicle  
SKX17402

2. Name of Policyholder  
Maria Kim

3. Effective Date of the Commencement of Insurance for the purposes of the Act  
12/01/2019

4. Date of Expiry of Insurance  
11/01/2020

5. Persons or Classes of Persons entitled to drive\*

Maria Kim

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Signature / Date

Counter-Signatory:  
Winnor Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

Amy Ler  
Senior Vice President, Agencies

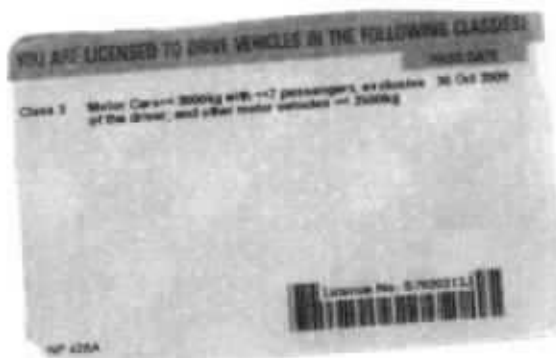
This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

SGSGDTZX2019011515308623

Driving License



SG2 17402



dexter.how@gmail.com

98529870

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





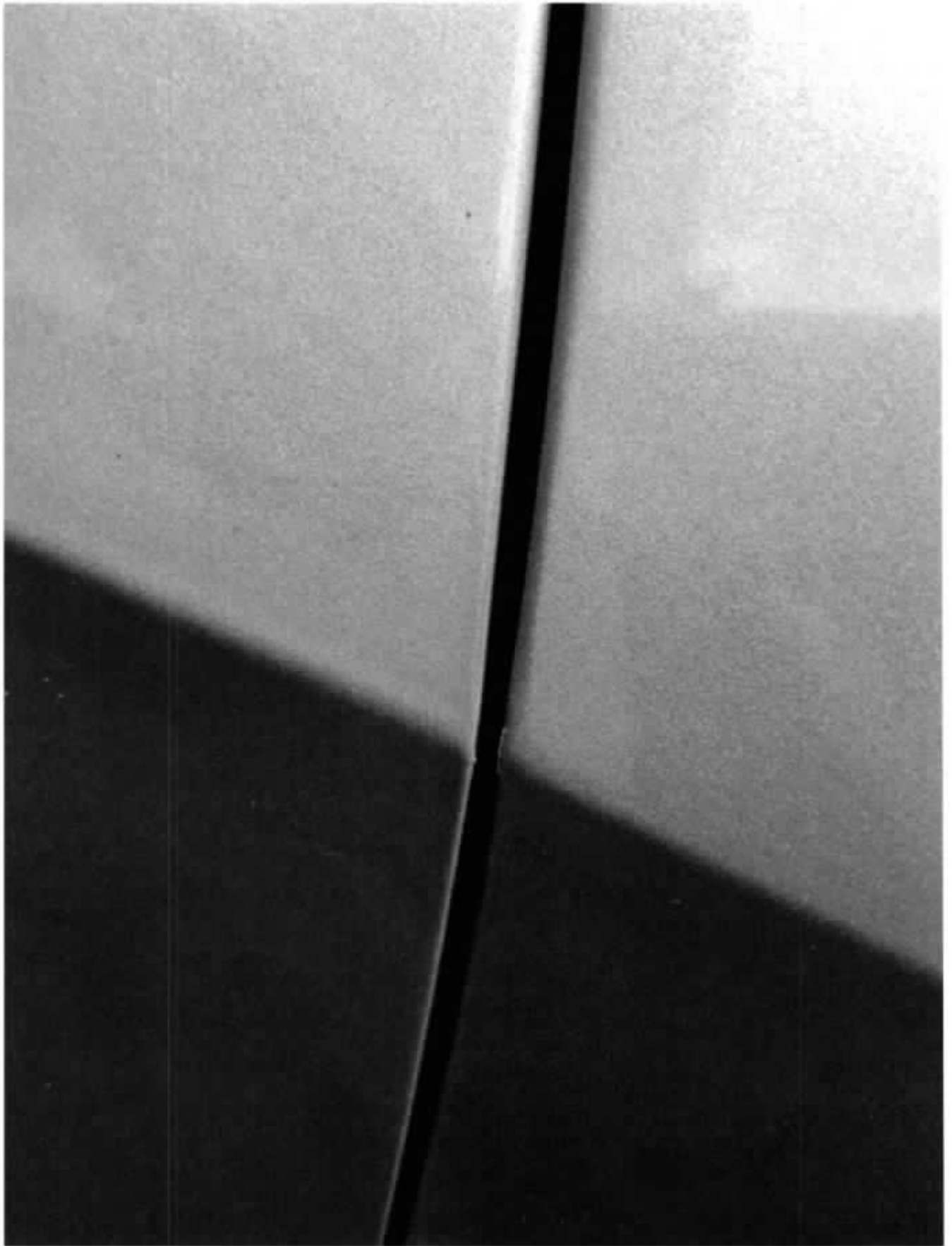
Accident Photo



Accident Photo



Accident Photo



Accident Photo



CHRISTIE'S

TES

Chiang Kam Seng

S0475504I

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0475504I



Name

CHIANG KAM SENG

鄭 錦 成

Race

CHINESE

Date of birth

10-02-1947

Sex

M

Country of birth

SINGAPORE



Accident Photo



Accident Photo



*Tanjin 1749549*  
*wp*  
*10/1/19*  
*Reasoning before paint*  
*sur@lkharto.com*  
*5-6 days*

VGS Singapore, 247, 159934 Singapore

MARIA KIM  
 4 PANDAN VALLEY  
 #09-407  
 Singapore, 597628  
 Singapore

VGS Singapore  
 247  
 Alexandra Road  
 159934 Singapore

Phone No. +65 6305 7299  
 Fax No. +65 6474 3643  
 E-Mail service@vw.com.sg

VAT Registration No. M20098505-2  
 Tax No. 199101494Z

## Service Quote

Customer No. CV032394  
 Quote No. SER/QUO/1900094  
 QuoteDate 16/01/19  
 Salesperson MELVYN SEAH  
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	14,182	Cheong Pearlyn
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKZ1740Z	WVWZZZAUZFW194044	12/01/16	MELVYN SEAH
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 139568	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	Labor	1680	4,200.00
P B&P ALEX PAINT	SPRAY PAINT	6	Labor	3200	4,800.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	130	130
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un	130	130
<b>Sum Labor</b>					<b>9,002.60</b>
P 5G0805912J	WHEEL HOUSING LOWER RHS Use Predecessor 5G0805912H	1	Pieces	73.40	45.40
P 5G0805932	HEADLIGHT BRACE SUPPORT	1	Pieces	40.20	40.20
P 5G0805970N	WHEEL HOUSING LINNING UPPE	1	Pieces	137.05	137.05
P 5G0807050A	BUMPER BRACKET RHS	1	Pieces	23.25	23.25
P 5G0807217BNGRU	FRONT BUMPER	1	Pieces	1,093.66	1,093.66
P 5G0807724D	BUMPER RETAINER RHS	1	Pieces	61.62	61.62
P 5G0809471	FENDER BRACE SUPPORT REA	1	Pieces	35.21	35.21
P 5G0809561	FENDER BRACE SUPPORT FRT	1	Pieces	22.80	22.80
P 5G0821106A	FENDER RHF Use Predecessor 5G0821106	1	Pieces	657.86	657.86
P 5G0821136B	FENDER BRACE SUPPORT CEN Use Predecessor 5G0821136A	1	Pieces	35.21	35.21
P 5G0853651G ZLL	FRONT CENTER GRILLE	1	Pieces	463.51	463.51
P 5G2941006E	HEADLAMP RHF Use Predecessor 5G2941006	1	Pieces	976.45	976.45
<b>Sum carried forward</b>					<b>12,594.82</b>

Payments to: - BBN: - Acc.-No.:



VGS Singapore  
247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

MARIA KIM  
4 PANDAN VALLEY  
#09-407  
Singapore, 597628  
Singapore

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV032394  
Quote No. SER/QUO/1900094  
QuoteDate 16/01/19  
Salesperson MELVYN SEAH  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)RECAT	14,182	Cheong Pearlyn
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKZ1740Z	WVWZZZAUZFW194044	12/01/16	MELVYN SEAH
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 139568	5G13GZ

Continued 12,594.82

Sum Item 3,592.22

Sum Labor 9,002.60

Sum Item 3,592.22

Total SGD 12,594.82

7% GST 12,594.82 881.64

Total SGD Incl. GST 13,476.46

### Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

13,476.46

Payments to: - BBN: - Acc.-No...

## Service Order Confirmation

SERVICE ORDER NO: 18IP0198

CUSTOMER NO.: CV032384

CUSTOMER NAME: MARIA KIM

TELEPHONE NO.:

ADDRESS: 4 PANDAN VALLEY #09-457

Singapore

**VEH No.: SKZ1740Z**

Order Date: 21/01/19

Reg Date: 12/01/16

KM: 22,976

VIN NO.: WVVZZZALIZFW184044

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT

MODEL NO.: SG13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG	1	TU	480		480
2	B&P MECH	1	TU	280		280
3	B&P ALEX LABOUR	2	LAB	840		1,680
4	B&P ALEX PAINT	4	LAB	800		3,200
5	EXT00037	1	UNIT	0		0
6	EXT00037	1	UNIT	0		0
<b>Item</b>						
7	SG0807217BNGRU	1	PCS	1,093.66		1,093.66
8	SG0807050A	1	PCS	23.25		23.25
9	SG0807724D	1	PCS	61.62		61.62
10	SG0821106A	1	PCS	657.86		657.86
11	SG32941006E	1	PCS	876.45		876.45
12	SG0805912L	1	PCS	73.14		73.14
13	SG0853651G ZLL	1	PCS	463.51		463.51
14	SG0805970N	1	PCS	137.05		137.05
15	SG0821136B	1	PCS	35.21		35.21
16	N 90817302	2	PCS	1.62		3.24

Remarks : REPAIR LIMIT \$11K

DIRECT SETTLEMENT AGAINST SOMPO

DOA: 15.1.19

TP VEH: QBD439Z

SURVEYOR: TAUFIKH LUK

## Service Order Confirmation

SERVICE ORDER NO.: 19IP0158

CUSTOMER NO.: CV032384

CUSTOMER NAME: MARIA KIM

TELEPHONE NO.:

ADDRESS: 4 PANDAN VALLEY #09-407

Singapore

**VEH No.: SKZ1740Z**

Order Date: 21/01/19

Reg Date: 12/01/16

KM: 22,978

VIN NO.: WVVZZZAUZFW194044

ENGINE NO:

SA: Cheong Pearlyn

MODEL: GOLF A7 1.4 TSI (DSG)RECAT

MODEL NO.: 5Q13GZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL 9,164.99

GST AMOUNT 641.55

TOTAL AMOUNT 9,806.54

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## ...CLAIM SUBFOLDER...(Pending for Survey Report)



































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2019		16 Jan 2019 16:12 <a href="#">Edit Adj Rpt</a>	<b>S\$9,164.99</b> <a href="#">Edit Estimates</a>	<b>S\$9,164.99</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TES PRODUCTION & PROJECTS PTE. LTD. Co. Reg. No.: 201100201-G								
Main Claimant:	MARIA KIM, ID: S2189344G								
Vehicle Reg. No.:	SKZ1740Z	Date of Loss:	15/01/2019 12:00 - :59 [36 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / CMTD1900385	Policy/Cover Note No.:	D18MTPCVE001403 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBD439Z	Policy No. (Claimant):							
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Thelma Choo - 6322 4681]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/01/2019]								
Driver/Custodian (Insured):	CHIANG KAM SEND (), NRIC: S0475504I, Tel: +6586736592								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SKZ1740Z (CMTD1900385)**  
**[GBD439Z]**  
**TP**  
**MARIA KIM**  
**Jan 15 2019 12:00PM**  
**[TES PRODUCTION & PROJECTS PTE. LTD]**  
**Volkswagen Group Singapore Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	16/01/19 16:10	<b>Accident Statement</b> From: SC - Reg. No: GBD439Z, Claimant: TES PRODUCTION & PROJECTS PTE. LTD	 Load HTML	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/01/19 10:47	<b>Adjuster Immediate Advice</b>	 Load HTML	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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8	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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18	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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21	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
22	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
23	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
24	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
25	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
26	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
27	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
28	07/02/19 10:43	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
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31	07/02/19 10:44	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
32	07/02/19 10:44	<b>Reinspection Photo</b>	 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	07/02/19 10:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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56	07/02/19 10:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
57	07/02/19 10:44	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	16/01/19 15:02	TP - SAS	Load PDF	
2	16/01/19 15:02	TP - ESTIMATE	Load PDF	
3	16/01/19 16:11	TP - ASSIGN LKK	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/19 13:50	Supplementary	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19001011/T1TD3E2

Date: 12/02/2019

### REFERENCE

Handling Insurer:	Sompo Insurance Singapore Pte. Ltd.	Policy No:	D18MTPCVE001403
Claimant Vehicle No :	SKZ1740Z	Insured Vehicle No :	GBD439Z
Date of Loss:	15/01/2019	Nature of Claim:	TP
		Claim No:	CMTD1900385

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKZ1740Z	Engine No:	CXS139568
Make & Model:	VOLKSWAGEN GOLF, 1.4 TSI DSG (A)	Chassis No:	WVWZZZAUZFW194044
Reg. Date:	12/01/2016 (Man. Year: 2014)	Odometer:	22840 km
Colour:	Silver		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,086.71	3,524.99	561.72	13.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,760.00	5,640.00	4,120.00	42.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>13,846.71</b>	<b>9,164.99</b>	<b>4,681.72</b>	<b>33.81</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>969.27</b>	<b>641.55</b>	<b>327.72</b>	<b>33.81</b>
<b>Nett Amount (S\$)</b>	<b>14,815.98</b>	<b>9,806.54</b>	<b>5,009.44</b>	<b>33.81</b>

### INSPECTION

Date of Assignment:	16/01/2019	
Date Inspected:	18/01/2019	Inspected At: Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD Singapore 159934
Estimated Period of Repair:	6.0 days	

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 12 Feb 2019)
<b>Parts:</b> 144	VOLKSWAGEN GOLF 1.4 TSI DSG (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKZ1740Z)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL HOUSING LOWER RHS	Deformed	73.14 FS	*73.14 FS
2	1		*HEADLIGHT BRACE SUPPORT	Not Necessary	40.20 FS	*- FS
3	1		*WHEEL HOUSING LINING UPPE	Deformed	137.05 FS	*137.05 FS
4	1		*BUMPER BRACKET RHS	Necessary	23.25 FS	*23.25 FS
5	1		*FRONT BUMPER	Deformed	1,093.66 FS	*1,093.66 FS
6	1		*BUMPER RETAINER RHS	Necessary	61.62 FS	*61.62 FS
7	1		*FENDER BRACE SUPPORT REA	Necessary	35.21 FS	*35.21 FS
8	1		*FENDER BRACE SUPPORT FRT	Not Necessary	22.80 FS	*- FS
9	1		*FENDER RHF	Bent	657.86 FS	*657.86 FS
10	1		*FENDER BRACE SUPPORT CEN	Not Necessary	35.21 FS	*- FS
11	1		*FRONT CENTER GRILLE	Not Necessary	463.51 FS	*- FS
12	1		*HEADLAMP RHF	Cracked	976.45 FS	*976.45 FS
13	1		*RADIATOR GRILLE	Cracked	463.51 FS	*463.51 FS
14	2		*NUT	Necessary	3.24 FS	*3.24 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>4,086.71</b>	<b>3,524.99</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	4,200.00	1,680.00
2	SPRAY PAINT	New	4,800.00	3,200.00
3	PROGRAMMING & CALIBRATION	New	480.00	480.00
4	CHECK WIRE HARNESS, ECU, S	New	280.00	280.00
Gross Labour Cost (\$\$)			9,760.00	5,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >