

INSURANCE

INS. CASE OWNER:

Lynn
Cynthia

CC 4 ASM 1900 0994, A kb 7/1

LKK
IDAC

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

19/01/19

Date / Time:

16/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKK 6192B

Name of Insured:

PRULHEVERN SINDHARSH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SAMDHOU / GHEUS

Policy No.:

GARTO 901

Make / Model:

Bmw

Place of Accident:

MAWOLK RD.

If NO, Driver Name / Age:

Driver Tel No.:

(VAL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLB 557K



INSRS:
WSP:
Tel:
Liability:
RMKS:

premium



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/1/19
VIC

CLB 557K-2

SKK 6192B

STAGE DATE / PIC
Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI 11/02/19 - vic
After call Itr to OI 02/02/19 - vic

02/02/19

4 mar 1 claim

TP SCENE PHOTOS IN
FILE REVIEWED. OI REPORTED THAT
TP SUPPLY STOP TO PLATE CASE &
OI COULD NOT STOP IN TIME. OI
ALSO WATCHING TP CLAIM.

11/02/19 @
10:30AM

SPoke to OI. OI CONFIRMED
ACCIDENT DETAILS & KORT-EMBED TP.
INFORMED TP CLAIM & LIABILITY.
OI AGREE TO SETTLE & AWAIT
NCD ISSUE. OI COMPLETED TO OO
CLAIM.

BUILD LIABILITY CLERK

8/7/19

FIN - SUPER TOLAN

Documentation Check List: Handler Typist
Notification Itr (if non-pickup) ☒ ☐
After call Itr to OI: ☒ ☐
Authorisation To Act: ☒ ☐
Release Voucher: ☒ ☐
Final Repair Bill: ☒ ☐
Car Rental Invoice: ☒ ☐
Towing Invoice: ☐ ☐
LTA / GIA: ☒ ☐
Medical Bill: ☐ ☐
PIR: ☐ ☐
Mendone/Reject Instruction: ☒ ☐
LOD: ☒ ☐
Payment Breakdown Form: ☐ ☐
Post-Repair Photos: ☐ ☐
Others: ☐ ☐

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

RIP

SS

6,094.00

4

days

Reduction: 43 %

Email

Call

FINAL SETTLEMENT

Date/Time:

6/7/19

Confirm with:

NUTRA

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia

Repair Cost:

W/6H

SS

6520.58

Loss of Rental (LOR):

SS

600.00

(

4

days)

X \$150.00

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LOU

☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

7122.58

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7122.58

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$ 350.00

COPY SENT
9/7/19

$$A \otimes M(A \otimes A)$$

ABSTRACT

From: 1801/2011 Date: 2018-01-19

Estimated Cost: C

ID: 1H / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLB 557FS

at Workshop no: Premium

of: 55 Ubi Rd 1

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

10:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 175K

IDAC Accident Rpt: Consistent? - Yes or No

GIA / PR Seen: Consistent? - Yes or No

Est. Repairs: 04.88 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A5 SB.

Colour: Black.

Sp. Reading: 14319.

Eng/No:

C/Nr: WAU222FS3JA107430

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18.

R: 245/40R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: R/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

Rear: R/Bal. 06 mm

L/Bal. 06 mm

D.O.I.

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time	Action / Instruction
	TPAXA

P/P \$6,094.00
CRUD: \$4,712.00 (46%)

MV: 175k
PV: 59.5k
Nett: 115.5k

EnterTime: File Pass to:

☐: Prel. Report

☐: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Leptogasterales

Add Fee: Life Insp. 15

1548 J. Neurosci., September 24, 2008 • 28(39):1543–1554

Report Format :

Jump Sum / LB 1: 03

Interim	(\$
---------	-----

	Tech/Innov (\$)
1	100
2	100
3	100
4	100
5	100
6	100
7	100
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11	100
12	100
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100	100

152 *Journal of Management*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000994/hb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 16-01-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKK 6192B	Veh. Inspected	SLB 5577S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	16/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	14/01/2019	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0067/2019/GW
Date : 16-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no:SKK 6192 B

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Ms. Joanne See Mui Kheng
Address : 781 Upper Changi Rd East
#03-36
Singapore 486069
Telephone : (HP) 98301888
Type of Claim : Third Party Claims
Policy No. : 1800106939
Vehicle No : **SLB 5577 S**
Model Code : A5 SB 2.0 TFSI
Model / Year : Sep-18
Engine No : CVK 063501
Chassis No : WAUZZZF53JA107430
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Jan-19
Place of Accident : Along Havelock Road (infront & MOM BLDG)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 5577 S

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00 ✓
2	To dismantle and renew rear bumper. To repair lhs rear fender. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,750.00 700
3	To respray rear bumper and lhs rear fender.	\$ 1,600.00 1400
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 3,902.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLB 5577 S

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	REAR BUMPER <i>Rehnd</i>	\$	2,311.00 ✓
2	REAR BUMPER FIXING PARTS <i>2 new</i>	\$	150.00 ✓
3	REAR BUMPER SECURING STRIP <i>2 new</i>	\$	203.00 ✓
4	REAR BUMPER CHORME TRIM <i>21</i>	\$	928.00 ✓
5	REAR BUMPER CLIP-INNER <i>new</i>	11 \$	426.00 ✓
6	REAR BUMPER CLIP-OUTER <i>new</i>	4 \$	155.00 ✓
7	REAR LIGHT REFLECTOR-LH <i>new</i>	\$	38.00 ✓
8	REAR BUMPER GUIDE SECTION-LH <i>2 new</i>	\$	40.00 ✓
9	REAR BUMPER UPPER GUIDE SECTION-LH	\$	20.00 ✓
10	REAR BUMPER CARRIER <i>2</i>	\$	819.00 ✓
11	REAR SENSOR	\$	231.00 ✓
12	REAR SENSOR SEAL RING <i>new</i>	4 \$	12.00 ✓
13	LED TAILLIGHT-LH	\$	1,044.00 ✓
14	LED TAILLIGHT TRIM-LH	\$	27.00 ✓
15	SUNDRIES <i>Not new</i>	\$	500.00 ✓
TOTAL SPARE PARTS CHARGES		\$	6,904.00
TOTAL LABOUR CHARGES		\$	3,902.00
GRAND TOTAL		\$	10,806.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Ling

Surveyed Date

:

18/11/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected
Should we require further labour charges and spare parts
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0067/2019/GW
Date : 16-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no:SKK 6192 B

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

4 days - ok - jb - 21 Mar 19

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Ms. Joanne See Mui Kheng
Address : 781 Upper Changi Rd East
#03-36
Singapore 486069
Telephone : (HP) 98301888
Type of Claim : Third Party Claims
Policy No. : 1800106939
Vehicle No : **SLB 5577 S**
Model Code : A5 SB 2.0 TFSI
Model / Year : Sep-18
Engine No : CVK 063501
Chassis No : WAUZZZF53JA107430
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Jan-19
Place of Accident : Along Havelock Road (infront & MOM BLDG)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLB 5577 S

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper. To repair lhs rear fender. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,750.00	\$ 700.00
3	To respray rear bumper and lhs rear fender.	\$ 1,600.00	\$ 1,400.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,902.00	\$ 2,652.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLB 5577 S

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	REAR BUMPER	\$ 2,311.00	\$ 2,311.00
2	REAR BUMPER FIXING PARTS	\$ 150.00	
3	REAR BUMPER SECURING STRIP	\$ 203.00	\$ 203.00
4	REAR BUMPER CHORME TRIM	\$ 928.00	\$ 928.00
5	REAR BUMPER CLIP-INNER	11 \$ 426.00	
6	REAR BUMPER CLIP-OUTER	4 \$ 155.00	
7	REAR LIGHT REFLECTOR-LH	\$ 38.00	
8	REAR BUMPER GUIDE SECTION-LH	\$ 40.00	
9	REAR BUMPER UPPER GUIDE SECTION-LH	\$ 20.00	
10	REAR BUMPER CARRIER	\$ 819.00	
11	REAR SENSOR	\$ 231.00	
12	REAR SENSOR SEAL RING	4 \$ 12.00	
13	LED TAILLIGHT-LH	\$ 1,044.00	
14	LED TAILLIGHT TRIM-LH	\$ 27.00	
15	SUNDRIES	\$ 500.00	
TOTAL SPARE PARTS CHARGES		\$ 6,904.00	\$ 3,442.00
TOTAL LABOUR CHARGES		\$ 3,902.00	\$ 2,652.00
GRAND TOTAL		\$ 10,806.00	\$ 6,094.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0284J
Vehicle Details	
Vehicle No.:	SLB5577S
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI 5 TRONIC (DESIGN)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CVK063501
Chassis No.:	WAUZZZF53JA107430
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,959.00
Original Registration Date:	06 Sep 2018
First Registration Date:	06 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$45,143.00
Intended PARF Rebate Particulars	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Sep 2028
PARF Rebate Amount:	\$33,857.00
Intended COE Rebate Particulars	
COE Expiry Date:	05 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$25,600.00
Total Rebate Amount:	\$59,457.00

The information contained herein is correct as at 21 Jan 2019

OK

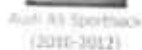
Sort by Model (Ascending) ▼

15 results/page

	Car Model	Price	Dealer	Built in	User Rating
--	-----------	-------	--------	----------	-------------

15 results/page

2 result(s) for Audi A5 Sportback models no longer being sold by local distributors
View all past Audi cars



◀ Service Request Details

Claim

S9M01AOU

ReferenceNone **Loss Date**

January 14, 2019

Request Date

January 16, 2019

Due Date

January 23, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

16012019 @ 10.40am
Thrua veh not in

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SLB5577S

Make

TPVD AUDI

Service Address

...

Primary Contact/Insured

ARULCHELVAN SIVAGNASUNDRAM
7 TAMPINES AVE 8, #12-09, 529597, Singapore
60000000

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Tuesday, 15 January, 2019 5:43 PM
To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Motor Survey; 'Claims'
Subject: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019
Attachments: SLB 5577 S - 14012019 GIA.PDF
Categories: Santosh

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, kindly arrange the survey on 18/01/2019, Friday, 1030 AM.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Hsiao Tong (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 11 June 2019 7:44 PM
To: Vic (LKKAUTO); 'Claims Dept'
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: LOD - ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019 LKK REF CC4/ASM19000994/hb3
Attachments: SAftersales19061119330.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Do take note: (my email: mastura@premiumauto.com.sg is no longer valid, kindly send email to claims@premiumauto.com.sg

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 11 February 2019 10:36 AM
To: NORA <nora.khai@premiumauto.com.sg>; 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019 LKK REF CC4/ASM19000994/hb3

WITHOUT PREJUDICE

Dear Nora,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Saturday, 9 February, 2019 11:46 AM

To: Vic (LKKAuto); 'Claims Dept'

Cc: Admin A; Poh Kin (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019 LKK REF CC4/ASM19000994/hb3

Hi VIC,

I need the revert ASAP. The case has escalated into a complain. Please revert back on Monday 11/2. Appreciate your kind attention.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 7 February 2019 9:50 AM

To: Claims Dept; 'NORA '

Cc: Admin A; Poh Kin (LKKAUTO); Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019 LKK REF CC4/ASM19000994/hb3

Without Prejudice

Dear Sheila,

We refer to your below email.

Please be informed that we are looking into the matter and will get back to you for an update asap.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Audi
Consultants
Pte Ltd

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 February, 2019 11:06 AM
To: 'Claims'; 'NORA'; Vic (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A; Poh Kin (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Dear Vic ,

We have provided descriptions to review the liability again in an email dated 16th January 2019 and have yet to receive any reply since.

Kindly advise on the review matter soon.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 30 January 2019 8:59 AM
To: 'Claims'; 'NORA'; 'Vic (LKKAUTO)'
Cc: 'Vic (LKKAUTO)'; 'Admin A'; 'Poh Kin (LKKAUTO)'
Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Dear Vic ,

Kindly advise on the liability status.

We have provided descriptions to review the liability again in an email dated 16th January 2019.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 28 January 2019 7:05 PM

To: 'Claims'; 'NORA'; 'Poh Kin (LKKAUTO)'

Cc: 'Vic (LKKAUTO)'; 'Admin A'

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Hi Poh Kin,

Kindly advise on the liability status.

We have provided descriptions to review the liability again in an email dated 16th January 2019.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 25 January 2019 11:07 AM

To: 'Claims'; 'NORA '; 'Poh Kin (LKKAUTO)'

Cc: 'Vic (LKKAUTO)'; 'Admin A'

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Hi Poh Kin,

Please advise on the liability status soonest.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 23 January 2019 4:55 PM

To: 'Claims'; 'NORA'; 'Poh Kin (LKKAUTO)'

Cc: 'Vic (LKKAUTO)'; 'Admin A'

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Hi Poh Kin ,

Kindly advise on the liability status.

We have provided descriptions to review the liability again in an email dated 16th January 2019.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 21 January 2019 6:40 PM

To: 'Claims'; 'NORA'; 'Poh Kin (LKKAUTO)'

Cc: 'Vic (LKKAUTO)'; 'Admin A'

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Hi Poh Kin,

We have yet to receive an update for the liability clearance, please advise as soon as possible.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 16 January 2019 8:21 PM

To: 'NORA'; 'Poh Kin (LKKAUTO)'

Cc: 'Vic (LKKAUTO)'; 'Admin A'; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Dear Vic,

Attached scene photo for your kind reference.

While my client was awaiting traffic to clear then your insured hit our client car from behind.

Kindly review the liability again.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Wednesday, 16 January, 2019 7:28 PM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Dear Poh Kin,

Thank you for your kind reply. We shall review and inform our client accordingly.

Aside To TF,

For your next actions.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Poh Kin (LKKAUTO) [<mailto:pohkin@lkkauto.com>]

Sent: Wednesday, 16 January 2019 7:22 PM

To: NORA

Cc: 'Claims'; Vic (LKKAUTO); Admin A

Subject: RE: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/ASM19000994/hb3

Your Ref: SLB 5577S

Dear Nora

We refer to the above matter.

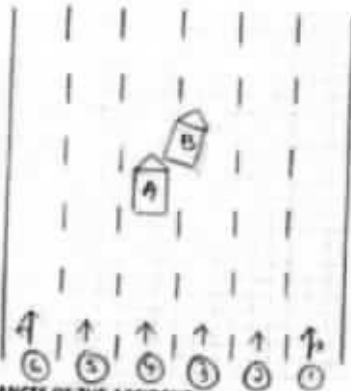
Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence as per **our principal instruction**.

Your prompt action is very much appreciated.

This case is being handled by VIC.

SKETCH PLAN



A = SKK 6192B
 B = SLB 5577S
 Havelock Road
 (After The ERP Gantry)

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14/Jan/2019, at about 6pm, I was driving along Havelock Road after the ERP gantry. There was an Audi car in front of me. The said car suddenly without any signal abruptly swerved to the right lane and stopped in-between the two lanes. I reacted by applying my brakes, but there was still a collision. My vehicle no. SKK 6192B. 3rd party vehicle no. SLB 5577S.
--

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Wednesday, 16 January 2019 7:10 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: FW: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON

14/01/2019

Importance: High

Hi Poh Kin ,

Kindly advise officer in charge. We would like to follow up with liability clearance and direct settlement. Above survey has been assigned to your good company .

Thank you.

Best regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Mastura [<mailto:mastura@premiumauto.com.sg>]

Sent: Tuesday, 15 January 2019 5:43 PM

To: 'CST'; motor.survey@axa.com.sg; 'Claims'

Subject: ACCIDENT INVOLVING SLB 5577 S AND YOUR INSURED SKK6192B DATED ON 14/01/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, kindly arrange the survey on 18/01/2019, Friday, 1030 AM.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

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Name of Policyholder : JOANNA SEE MUJ KHENG (JOANNA XU MEIQING)
 Period of Insurance : 06 Sep 2018 To 05 Sep 2020
 Engine No. : CVK063501
 Chassis No. : WAUZZZF53JA107430

Vehicle No. : SLB5577S
Policy No. : 1800106939
Endorsement No. :
Issued Date : 07 Sep 2018

Make/Model	: AUDI A5 Sportback 2.0TFSI S Tronic (Design)		
Engine Capacity/Tonnage	: 1,984.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
Person or Classes of Persons Entitled to Drive*		First Year of Registration	: 2018
		Insuring with COE/PARF	: Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-reading, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JOANNA SEE MUI KHENG (JOANNA XU MEIQING) - \$1600 (Own Damage)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63962323

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

0504125210

PREMIUM LEASING - VL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Cheng Cheng

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned, if the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



<TP - Mandate IA> - S9M01AOU [ACCIDENT INVOLVING SKK 6192B(OI) & SLB 5577S(TP) ON 14/01/2019]

Type

🗉 Question

Message

Liability: 100%. Insured collided onto third party vehicle's rear left portion. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,122.58(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 12 June 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/06/2019

Survey Details:

Date of loss	14-Jan-19
Date of appointment	16-Jan-19
Date of survey	19-Jan-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLB 5577S
Make and Model	AUDI A5 SB
Date of registration	6/9/2018
Excess	
Market Value	\$175,000
Part Rebate	\$59,457
Nett Loss	\$115,543

Repair details:

Initial Estimate	\$ 10,806.00
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,442.00
Check items (estimate)	NIL
Labour	\$ 2,652.00
Total	\$ 6,094.00
Lump Sum(if applicable)	\$ -

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OI converted to OD claim. Agreed to settle.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	6,520.58
Loss of use		NIL no. of days
Loss of rental	\$	600.00 (4days x \$150.00)
Loss of income		NIL no. of days
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	7,122.58

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 27 June 2019 9:40 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 93808, vehicle number SLB5577S

]	***PENDING TP LOD	VAS	10/6/2019 5:55:11 PM
]	Message Liability: 100%. Insured collided onto third party vehicle's rear left portion. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,122.58(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 12 June 2019	CHT	12/6/2019 9:48:27 AM
]	REC'D TP SIGNED LOD & DV ***PASS TO HSIAO TONG	STU	12/6/2019 4:46:05 PM
]	6/27/19 9:02 AM KHONG Lynn—Hi Hsiao Tong, the "respray rear bumper..." \$1400 is the Agent workshop price?	LSP	27/6/2019 9:26:39 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Thursday, 27 June 2019 9:08 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 93808, vehicle number SLB5577S

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: lynn.khong@axa.com.sg [mailto:lynn.khong@axa.com.sg]
Sent: Thursday, 27 June, 2019 9:05 AM
To: admin-d@lkkauto.com
Subject: New message for service request 93808, vehicle number SLB5577S

AXA Insurance has sent you a message for claim number S9M01AOU.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: Re:<TP - Mandate IA> - S9M01AOU [ACCIDENT INVOLVING SKK 6192B(OI) & SLB 5577S(TP) ON 14/01/2019]

Type

🔍 Question

Message

Hi Lynn, yes. \$700.00/ panel. Thanks. Hsiao Tong - 28 June 2019

Reply



Re:<TP - Mandate IA> - S9M01AOU [ACCIDENT INVOLVING SKK 6192B(OI) & SLB 5577S(TP) ON 14/01/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, proceed with proposed quantum. Thanks



Reply



Re:<TP - Mandate IA> - S9M01AOU [ACCIDENT INVOLVING SKK 6192B(OI) & SLB 5577S(TP) ON 14/01/2019]

Type

 Question

Message

Hi Hsiao Tong, proceed with proposed quantum. Thanks

Reply

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JOANNA SEE MUI KHENG (JOANNA XU MEIQING)
Period of Insurance : 06 Sep 2018 To 05 Sep 2020
Engine No. : CVK063501
Chassis No. : WAUZZZF53JA107430

Vehicle No. : SLB5577S
Policy No. : 1800106939
Endorsement No. :
Issued Date : 07 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2018
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PARF** : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JOANNA SEE MUI KHENG (JOANNA XU MEIQING) - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

0504125210

PREMIUM LEASING - VL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

41

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM19000994/hb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0067/2019/MAS

11 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLB 5577 S, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLB 5577 S**, claimant,
Ms. Joanna See Mui Kheng, please find the related document as per attached.

1. A copy of the Original invoice no. 85013800 – S\$6,520.58
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental bill – S\$600.00 (S\$150.00 x 4 days)
5. A copy of GIA Search fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SLB 5577 S



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 FEBRUARY 2019

ARULCHELVAN SIVAGRASU
7 TAMPINES AVENUE 8
#12-09
SINGAPORE 529597

Dear Sir/Madam,

OUR REF : CC4/ASM19000994/hb3
YOUR REF : SKK 6192B
ACCIDENT INVOLVING SKK 6192B AND SLB 5577S ALONG HAVELOCK ROAD ON
14.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PREMIUM AUTOMOBILES PTE LTD, acting on behalf of the owner of SLB 5577S against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Premium Automobiles

Telefax

to **AXA Insurance Singapore Pte Ltd**
 8 Shenton Way
 #27-01 AXA Tower
 Singapore 068811
Attn: Motor Claims Dept
Your Ref: SKK 6192 B

Norah Khai
 6768 9828
 6841 1183

Body Repair

PA/TP/0067/2019/KK
 1st March 2019

from
 Telephone +65-
 Telefax +65-
 Mobile +65-
 Our department
 Your Claim Ref
 Our Ref
 Date

1

total pages


RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF53JA107430
Vehicle Regn No. : SLB 5577 S
Vehicle Mileage : 19238 KM
Vehicle Owner : Ms. Joanna See Mui Kheng
Liability Clearance : **Direct Settlement by Vic Alpeh from LKK Auto Consultants Pte Ltd via email dated 11/02/2019 with LOU/LOR.**
Accident Date : 14/01/2019
Place : Along Havelock road (Imfront & MOM BLDG)
Repair Cost : \$ 6,520.58
WIP No. : 39512
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Road 1
 Singapore 408699
 Telephone (65) 6366 2323
 Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 1/3



redefining / insurance

CLAIM REF : SQMO1A0U
INSURED : Arulchelvan Sivaguru

DISCHARGE VOUCHER

We/I [Joanna See Mui Kheng], NRIC NO. S7340284J hereby agree to accept the sum of dollars [Seven Thousand One Hundred Twenty Two Cents Fifty Eight Only] (S\$ 7,122.58) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKK 6192 B] as a result of an accident along [Along Havelock Road (In Front MOM BLDG)] on [14/01/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLB 5577 S].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKK 6192 B] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKK 6192 B].

Dated this 08 day of July 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S7340284J

Occupation/ Business : _____

Address : 781 Upper Changi Road East #03-06 Singapore 486069

Telephone No. : _____

Witness's Name : Kelvin Khoo

Witness's Signature : [Signature]

Witness's NRIC No. : G8768902L



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
Main Telephone: 6368 2222
Fax: 6471 1233

Alexandra Service Centre
281 Alexandra Road
Singapore 159988
Telephone: 6368 2222
Telefax: 6471 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6344 1555
Telefax: 6344 1155

Customer Service
Service Appointment
Singapore Roadshow Service
Tel: 6368 1223
Email: customer.care@premiumauto.com.sg

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 17:40

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013800 Date : 24/05/2019 Order : SLB55775 Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLB55775 (V 38808)	Regn Date: 06/09/2018	Mileage: 30260	WIP No.: 39512
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF53JA107430	Engine: CVK 063501	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR LHS REAR FENDER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ARM6807067N GRU	COVER	1.00	2311.00	2,311.00
X	ARM6807900	(A) (GR) STRIP 12.02.	1.00	203.00	203.00
X	ARM6853551A 222	(A) (SK) MOLDING 12.02	1.00	928.00	928.00

Parts 3,442.00	Sub-Total	6,094.00
Labour 0.00	7% GST	426.58
Sublet 2,652.00	Grand Total	6,520.58
Menus 0.00		
Lubricant 0.00		



24/5

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

RENTAL AGREEMENT

201902-0234

Hirer's Name Joanna See Mui Kheng	Date of Birth	Passport/ Nric No.	Nationality
Address 781 Upper Changi Road East #03-36	Occupation	Driving Licence No.	Date of Expiry
Postal Code 486069	Contact No.	Mobile Phone No. 98301888	
Joint Hirer's / Guarantor's Name Fong Yen Chien	Date of Birth 27/5/69	Passport/ Nric No. S6917136B	Nationality
Address As Above	Occupation	Driving Licence No. As Above	Date of Expiry Life.
Postal Code	Contact No.	Mobile Phone No. 97600222	

CHECK OUT

Date 26-2-19	Time 11:10am	Mileage KM	E <input checked="" type="radio"/> 1/4	1/2	3/4	F
Date 1-3-19	Time 5:10pm	Mileage KM	Remarks			

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4	@ 150	
DISCOUNT			
GST @ 7%			
TOTAL			600
EXTENSION			
Auditory SLB557LS			
DEPOSIT (refundable) \$S			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKG 5549J

MODEL

FROM

RETURN

Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

FONG YEN CHIEN
NO. 781 #03-36
UPPER CHANGI ROAD EAST
SINGAPORE 486069

ATTN : FONG YEN CHIEN

INVOICE : AR1903-0076
DATE : 02/03/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201902-0234

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKG5549J 560.75
Make / Model :
Rental Dates : Rental Billing From 26/02/2019 To 01/03/2019 (incl)
Period : 4 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SLB5577S

AMOUNT : S\$
SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 560.75
GST 7% : 39.25

TOTAL S\$: 600.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

FONG YEN CHIEN

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201903-0028		
Account of	: FONG YEN CHIEN		
Date Issued	: 02/03/2019		
Vehicle Reg No.	: SKG5549J		
Rental Dates	: 26/02/2019		
Amount Received	: S\$ 600.00		
Payment Type:	: VISA V101344	S\$	600.00
Payment for Invoice	: AR1903-0076		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	600.00

* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-007990

Date of Request: 15/01/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/01/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKK6192B
Accident Date 14/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKK6192B	AXA Insurance Pte Ltd	20/10/2018-19/10/2019	6336 7288

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-007990

Date of Request: 15/01/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/01/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SKK6192B
Accident Date 14/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKK 6192B (Insd veh)	Model:	AUDI A5 SB
	SLB 5577S (TP veh)		
Date of Accident:	14/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	11,562.42	
Final Repair Cost	:	\$	6,520.58	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	600.00	4 days
LTA / GIA Search Fee	:	\$	2.00	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	7,122.58

Is Third Party Workshop GIA Registered?		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
		BOLA Liability: _____ 100 (%)		
		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	PREMIUM AUTOMOBILES PTE LTD	:	\$ 7,122.58

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

15/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19000994/Apb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN			Date : 15-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKK 6192B	Veh. Inspected	SLB 5577S	
Policy No.	GA277096/1	Coverage (\$)	0.00	
Claim No.	S9M01AOU	Excess (\$)	0.00	
Assign From		Assign Date	16/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A5 SB	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WAUZZZF53JA107430	Colour	BLACK	
Odometer	14319	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm	
L/H Front Tyre	245/40 R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	245/40 R18	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/01/2019	Inspection Date	19/01/2019	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 5577S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	2,311.00	2,311.00
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	150.00	-
1	REAR BUMPER SECURING STRIP (SN) (CONSISTENT)	NECESSARY	203.00	203.00
1	REAR BUMPER CHROME TRIM (SN) (CONSISTENT)	CUT	928.00	928.00
11	REAR BUMPER CLIP-INNER (SN) (CONSISTENT)	NOT NECESSARY	426.00	-
4	REAR BUMPER CLIP-OUTER (SN) (CONSISTENT)	NOT NECESSARY	155.00	-
1	REAR LIGHT REFLECTOR -LH (SN) (CONSISTENT)	NOT NECESSARY	38.00	-
1	REAR BUMPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR BUMPER UPPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	819.00	-
1	REAR SENSOR (SN) (CONSISTENT)	NOT NECESSARY	231.00	-
4	REAR SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	LED TAILLIGHT -LH (SN) (CONSISTENT)	NOT NECESSARY	1,044.00	-
1	LED TAILLIGHT TRIM -LH (SN) (CONSISTENT)	NOT NECESSARY	27.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	500.00	-
			6,904.00	3,442.00
LABOUR				
	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY .CHECK FUNCTION.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER .TO REPAIR LHS REAR FENDER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.		1,750.00	700.00
	TO RESPRAY REAR BUMPER AND LHS REAR FENDER.		1,600.00	1,400.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			-	-
			-	-
			-	-
			3,902.00	2,652.00
GRAND TOTAL			10,806.00	6,094.00

Report Ref No. CC4/ASM19000994/Apb3q2

**RECOMMENDED COST OF REPAIRS****6,094.00**

Report Ref No. CC4/ASM19000994/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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